

K M Shihab Jamil

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BLOCK #B, Sayeed Nagar, RD 02, HOUSE 11, DHAKA 1212



Professional Summary

Motivated and detail-oriented Computer Science and Engineering student with hands-on experience in client relationship management through a previous role in an IT company's sales department. Possess a strong foundation in programming, graphics design, and office suite tools, along with proven communication and interpersonal skills. Eager to contribute to dynamic teams by combining technical knowledge with client-centric experience to support the development and delivery of innovative software and technology solutions.

Skill Highlights

- Competitive C/C++ Programming
- Multilingual proficiency: Fluent in English, Bengali, and Hindi
- Client relationship management
- Graphics design

Education

Diploma in Engineering: **Computer Technology** - August 2017 to June 2022
Patuakhali Polytechnic Institute, Patuakhali

Bachelor of Science: **Computer Science and Engineering** - May 2023 to Present
Dhaka International University, Satarkul, Dhaka 1212

Experience

Software Development - July 2022 to April 2023
Kodeeo Limited, Uttara, Dhaka 1230

- Investigate, design, and implement scalable applications for data identification, analysis, retrieval, and indexing.
- Web application building and serving using Apache and PHP (Laravel).
- E-commerce site developing.

Graphics Design - February 2022 to Present

- Creating logo, poster, banner and advertise.
- Photoshop art and edits.

Sales Executive - December 2024 to October 2025
BdCalling IT Limited, Banasree, Dhaka 1219

- Built and maintained strong client relationships through clear, professional, and timely communication.
- Utilized CRM systems to manage client data, track interactions.
- Resolved client issues efficiently by understanding their technical or business concerns.