



#### INTRODUCTION

- Veizenburg is new to the dress-shirt making industry but has a distinguished tailoring heritage.
- Quality & Craftsmanship
- Online store opened at 2011; pop-up stores (once or twice a year)
- 2 product lines: must-haves & LECs







# OI. OUTSOURCING MODEL



#### **OUTSOURCING: ADVANTAGES VS DISADVANTAGES**





**MONEY-SAVING** 

\$65/shirt



3-week period

**UNSTABLE POLITICAL SITUATION** 





**MADE IN EUROPE** 

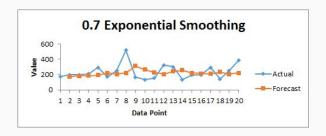
Prefered by markets

Erratic local regulation

LECID	Units Sold	0.7 smooth	MAE
1	173	#N/A	
2	196	173	23
3	195	179.9	15.1
4	210	184.43	25.57
5	291	192.101	98.899
6	170	221.7707	51.7707
7	252	206.23949	45.76051
8	520	219.967643	300.032357
9	164	309.9773501	145.9773501
10	135	266.1841451	131.1841451
11	153	226.8289015	73.82890155
12	322	204.6802311	117.3197689
13	298	239.8761618	58.12383824
14	133	257.3133132	124.3133132
15	192	220.0193193	28.01931926
16	198	211.6135235	13.61352348
20	291	207.5294664	83.47053356
21	143	232.5706265	89.57062653
22	253	205.6994386	47.30056145
23	385	219.889607	165.110393
		269.42272	
Average per LEC	233.7		
MAE for 21 o	davs		86.208676

#### FORECAST THE DEMAND OF UPCOMING LEC

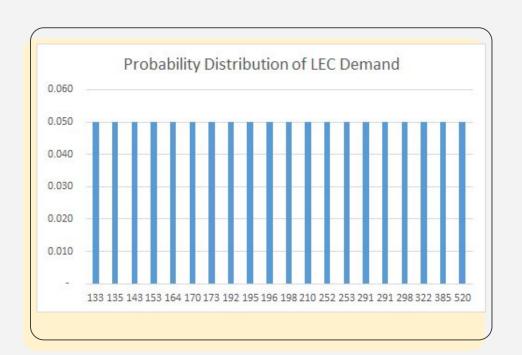
192	15	
198	16	
991	17	
1244	18	
855	19	
291	20	
143	21	



**DEMAND** = 270

ALL DATA VS Remove outliers

MOVING AVERAGE VS EXPONENTIAL SMOOTHING



### **NEWSVENDOR MODEL**

- Single Period
- One chance to order
- End-of-season inventory must be disposed or salvaged
- Demand is characterized by a probability distribution

Demand	P(D = Q)	P (D <=Q)
133	0.050	0.050
135	0.050	0.100
143	0.050	0.150
153	0.050	0.200
164	0.050	0.250
170	0.050	0.300
173	0.050	0.350
192	0.050	0.400
195	0.050	0.450
196	0.050	0.500
198	0.050	0.550
210	0.050	0.600
252	0.050	0.650
253	0.050	0.700
291	0.050	0.750

### **OPTIMAL ORDER QUANTITY**

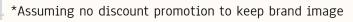
Overage Cost: 65 \*

Underage Cost: 202.5 - 65 =137.5

• Choose the smallest Q such that  $C_U/(C_U + C_o) \le P(D \le Q)$ 

• 
$$C_U/(C_U + C_0) = 0.679$$

Q= 253



O2. NEAR SOURCING MODEL

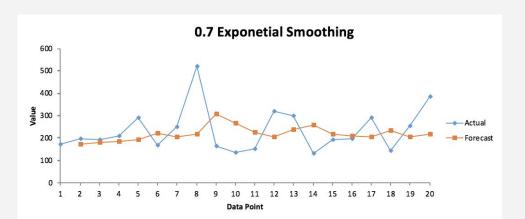


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Average per LEC	233.7		
MAE for 21 o	days		86.208676

#### **PREDICTION PROCESS**

- Exponential Smoothing
- $\bullet$  Alpha = 0.7
- MAE = 86.21

$$Q = 270$$



#### **IDEAL CASE**

	LEC Demend	270	23	Number of days sold
Initial Inventory	84		12	Daily average demand
Day ▼	Inventory -	New produced	Sold	Remaining inventory
1	84	12	12	72
2	84	12	-	72
3	84	12		72
4	84	12	12	72
5	84	12	12	72
6	84	12	12	72
7	84	12	12	72
8	84	12	12	72
9	84	12	12	72
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11	84	12	12	72
12	84	12	12	72
13	84	12	12	72
14	84	12	12	72
15	84	12	12	72
16	84		12	72
17	72		12	60
18	60		12	48
19	48		12	36
20	36		12	24
21	24		12	12
22	12		12	0



## **State Dependence**

 Today's demand is very correlated with tomorrow's demand

#### **REALISTIC CASE**

#### Option 1:

- Order the highest capacity of local sourcing for 2 weeks
- Continuous review of demand and inventory
- Using moving average forecasting (2 or 3 days) to predict the following day demand

#### Option 2:

- Order the highest capacity of local sourcing for 1 weeks
- Continuous review of demand and inventory
- Place maximum order number (12)
   whenever Demand is higher than 12
- Place order equal to demand whenever Demand is less than 12

#### LOCAL SOURCING: ADVANTAGES VS DISADVANTAGES



#### **HIGHER COST**

\$95/shirt



#### **CAPACITY**

12 / Day



#### **QUICK LEAD TIME**

1 day



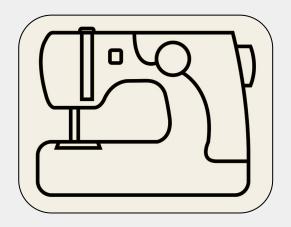
#### **CONTROL ON QUALITY**

Easier to fix

O3.
FLEXIBILITY
MODEL



#### FLEXIBILITY: ADVANTAGES VS DISADVANTAGES



 Take advantage of local manufacturing to meet the spark demand



 Require complicated sourcing calculation

#### PREDICTION PROCESS

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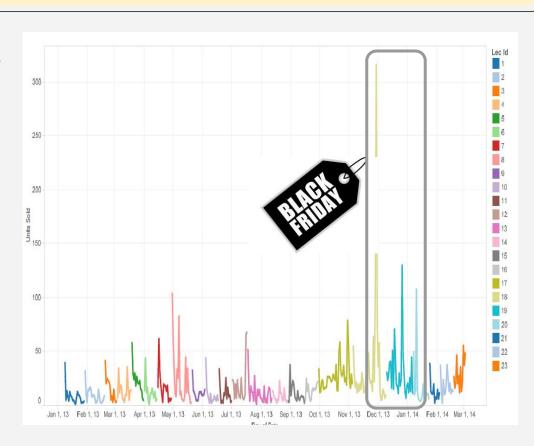
- Overage Cost: 65
- Underage Cost: 202.5 95 = 107.5
- Choose the smallest Q such that  $C_U/(C_U + C_o) \le P(D \le Q)$

Local Sourcing

#### **SEASONAL CONSIDERATION**

- Holiday & Seasonal Shopping Trends
- Regarded as Outlier for normal season forecast
- Special Forecast method applied
  - Previously seasonal sales
  - Smoothing factors

Prev-year Sales \* increasing factor



### TRADE-OFF

Maintain a brand prestige v.s.

High cost

Quick Response v.s. Consider building more factories

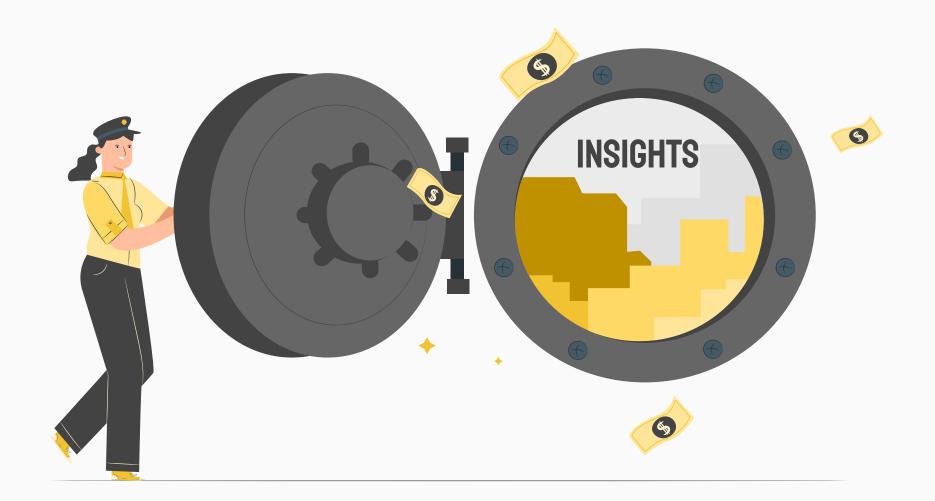
Flexible v.s.

Require more dedicated forecasting

Long-term sustainability

Flexibility Sourcing





#### CONCLUSIONS

# OI OUTSOURCING

34,788

# O2 NEAR SOURCING

29,025



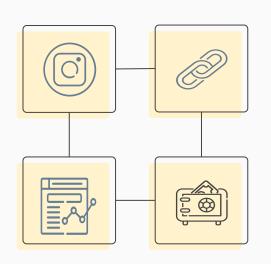
#### RECOMMENDATIONS

#### **UTILIZE SOCIAL MEDIA**

Release a lookbook on social media before LEC launching to understand customer taste in advance

#### MONITOR ONLINE TRAFFIC

Track some website traffic metrics, for example Average Time on Site and Bounce Rate



#### **INVENTORY MANAGEMENT SYSTEM**

Consider using a inventory management system to make the inventory operation more efficiently

#### **BUILD ANOTHER PRODUCTION PLANT**

Satisfy the uncertain demand and backup for any emergency occurring to the current local sourcing



# Brand Image and Reputation

- Sustaining brand's status as an icon of wealth and success
- Staying true to brand image will heighten customer loyalty

#### **COMPETITIVE EDGE**

#### Flexibility

 Ensure enough flexibility to meet the diversity of the market demand

#### **Profitability**

 Optimized cost structure to maximize the profit under all possible circumstance

#### Local Sourcing shift

- Climbing prices and disappointing quality from offshore suppliers are contributing to the shift
- Strategically positioned both geographically and operationally in local sourcing increase speed to market and maintain a competitive edge.

# THANKS Q&A



#### **ALTERNATIVE RESOURCES**





