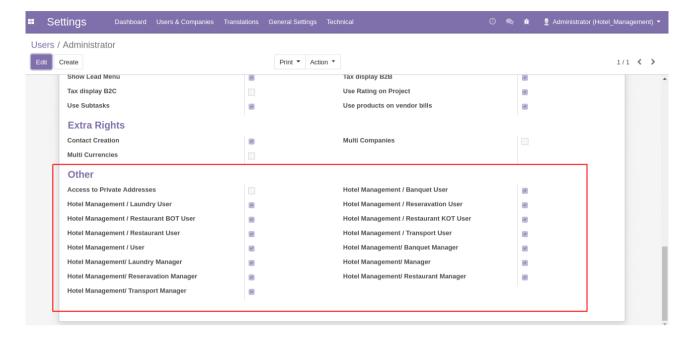




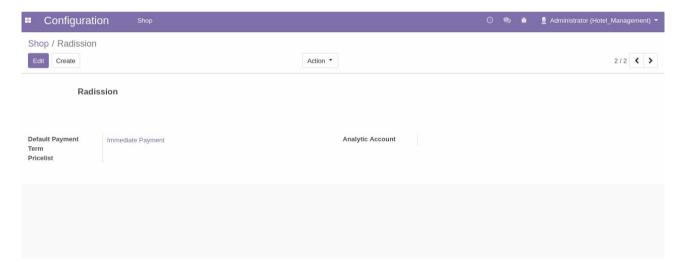
Odoo Hotel Management User Manual

Odoo Hotel Management

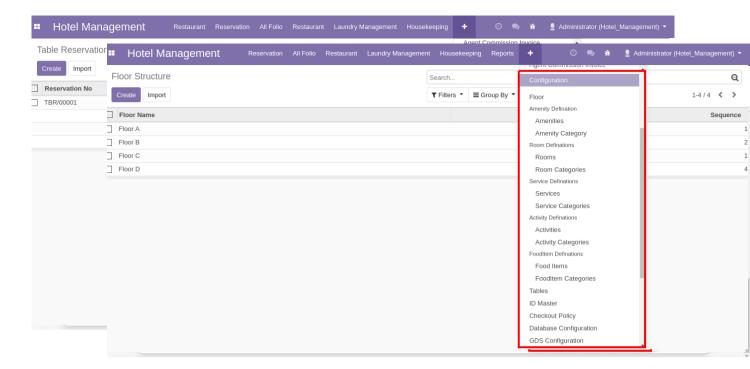
1. Admin should provide access rights by checking the checkboxes and save it to the users to access all the functionalities.(Go to settings>users>administrator>other) as shown in below screenshots:



2. Create shop by entering shop name and default payment under configuration:

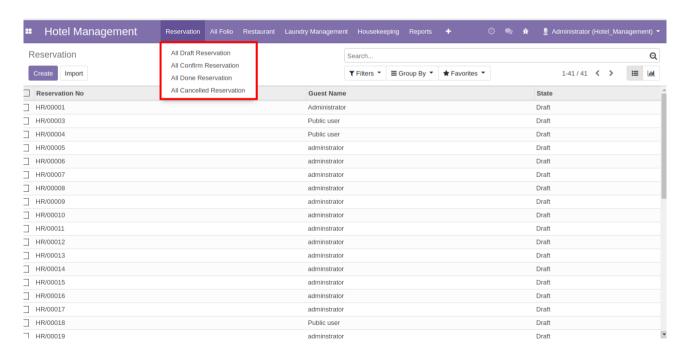


3. Goto Hotel Management app, click on the + sign, configuration options will get open.

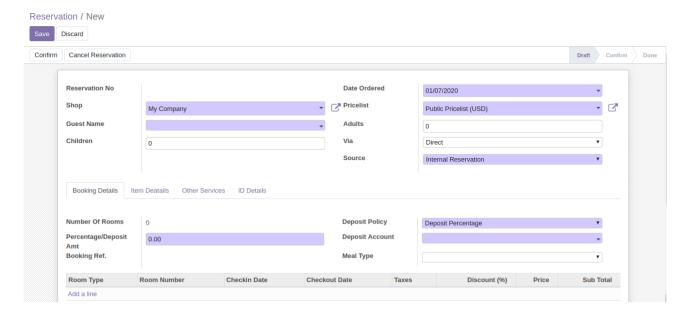


Create the masters for floor, amenities, amenities category, rooms, room categories, services, services catetories, activity categories, food items, food item categories, tables etc.which is necessary to be maintained before creating reservations.

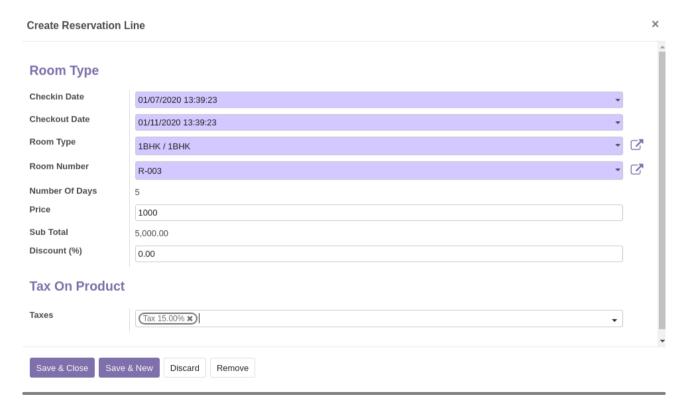
Here we have draft, confirm, done and cancelled stages for reservation as shown in below screenshot:



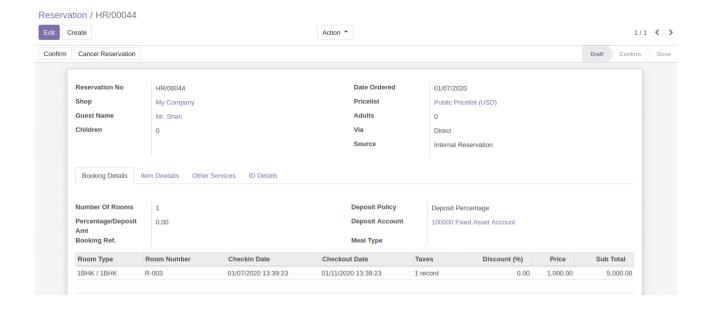
Click on the create button which will display the reservation form where you have to provide the details for shop, guest name, ordered date, pricelist, children(if any) etc.



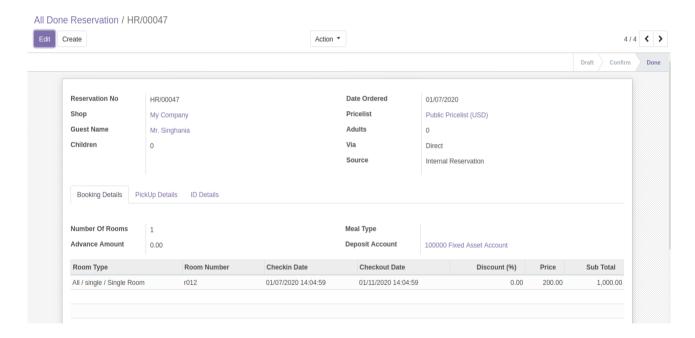
Select the room type, room number, checkin-checkout dates, taxes(If any), price and subtotal will be calculated accordingly



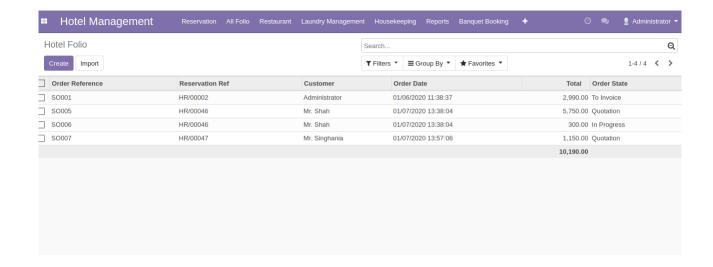
Click on the save button to save the reservation which will be in the draft stage as shown in below screeshot. User can confirm the reservation or cancel the reservation. If he confirms, stage of the prticular reservation will change to confirmed status.



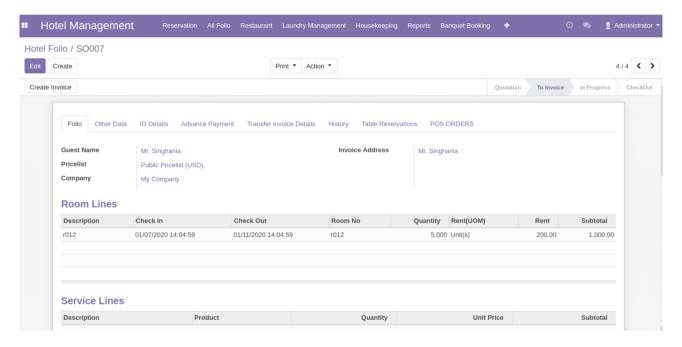
When user confirms the reservation, two options comes up. Create folio from where you can add this record in folio and stage will chaage to done or user can cancel the reservation by clicking on the cancel reservation button. This is how reservation is done.



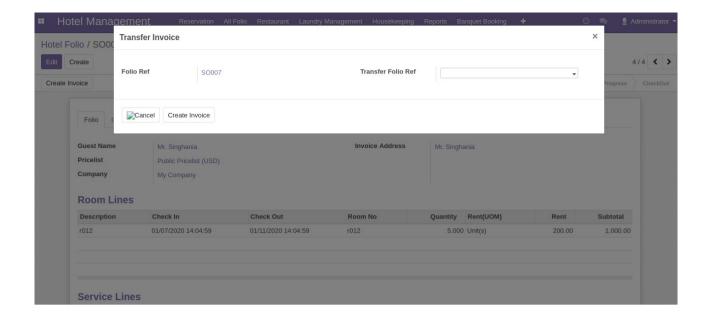
4. After making reservation, goto All Folios to see all the done stage reservations:



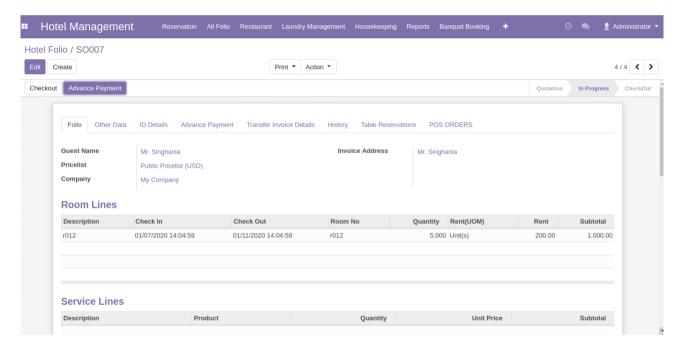
Select the respective reservation, open it and confirm the folio by clicking on it which will change the stage to inprogress from quotation.



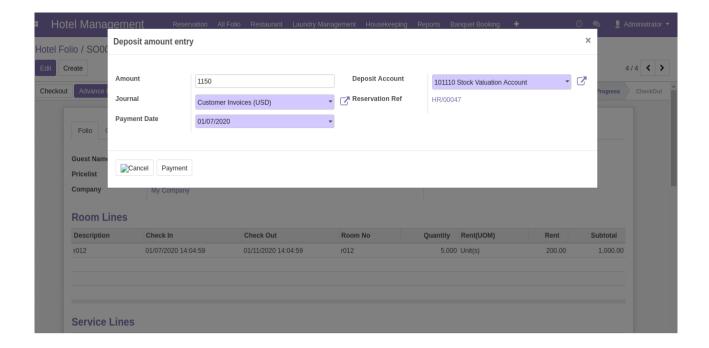
Now user will create invoice by clicking on the create invoice button. It will prompt a message asking if you want to give any reference to another orders and create invoice.



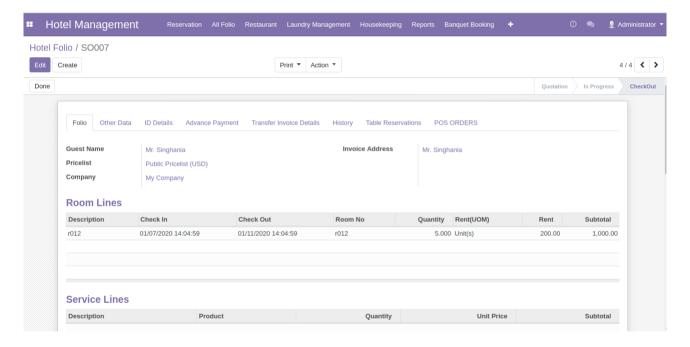
Which comes up with an option of advance payment, click on the advance payment for the payment



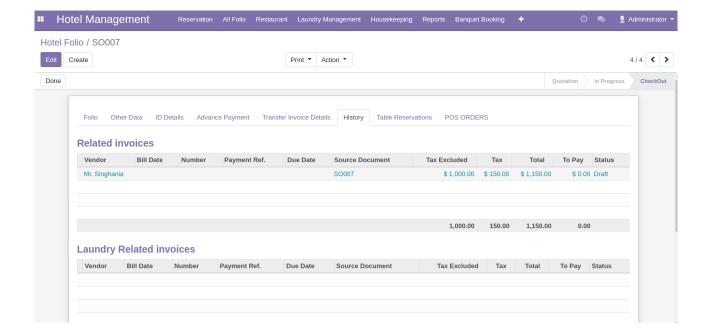
Fill all the details related to payment as shown below:



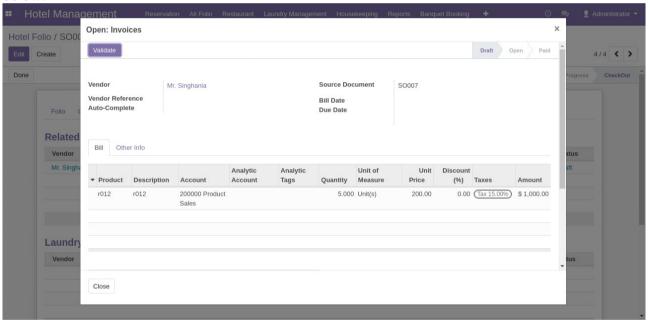
After making payment, user will click checkout button for checking out which will change the stage to checkout.



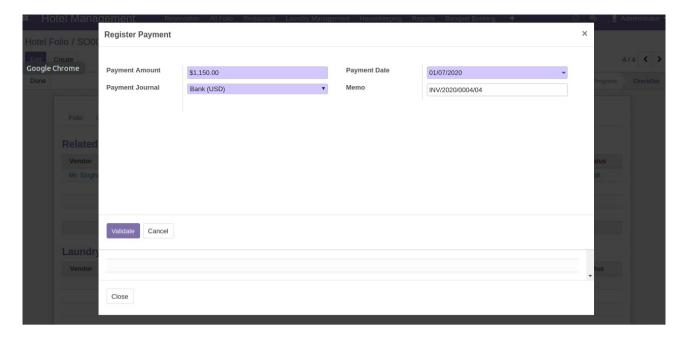
Then go to history for clearing the invoice.



Click on the invoice line which will prompt open invoices which is in the draft stage as shown below:



Click validate which will take user to register payment option, then click on register payment for payment and fill all the required details which are there on the payment form as shown below (payment can be done from bank or cash)or user can also provide credit note(if required)



Click on validate for validating the payment which will change the status to paid.

5. Restaurant:

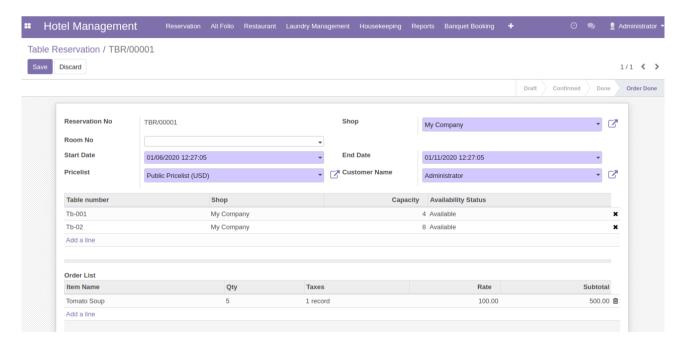
Under Restaurant, select shop then select room no.(if table is to be booked for the room stayers) otherwise leave empty.

Select start and end date and time slot for whch booking is to made.

Add table number mentioning the capacity of the people. Book two tables in single order only if more people are there than the table capacity.

Also food order can be taken at the time of table reservation.

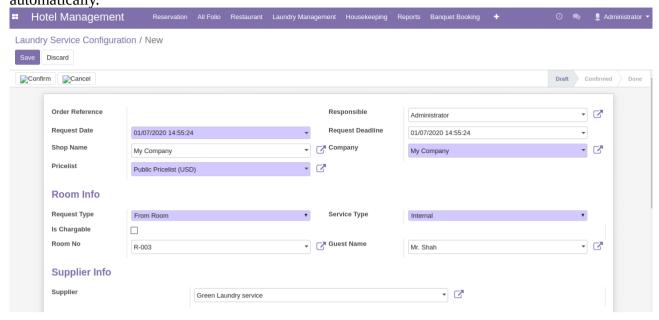
Then save it, confirm it, done it, following each step then it will go to final status as order done.



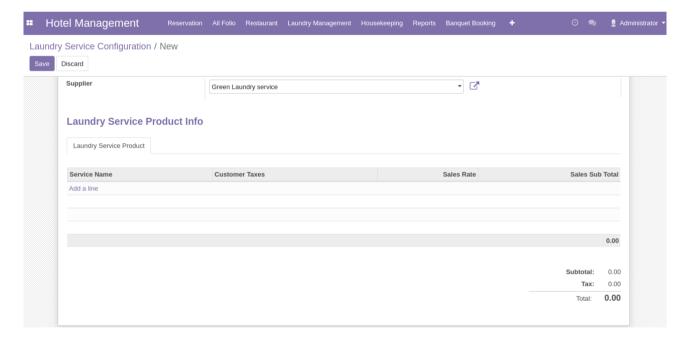
6. Laundry Management

User can create a request for availing laundry service for any guest for their reserved room.

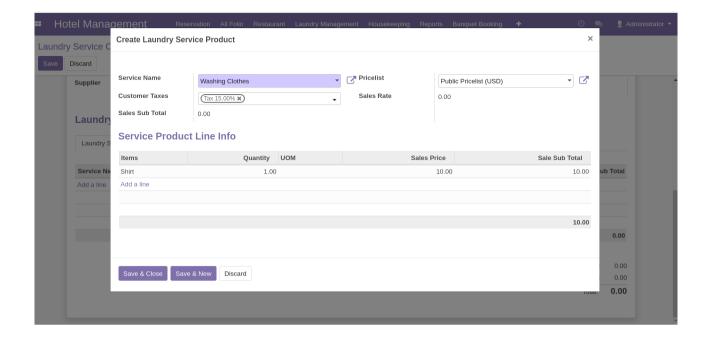
Enter the request data when it is to be done, with its shop's name, selecting the room and service type may be internal or third party as per the availability. System will fetch the guest name automatically.



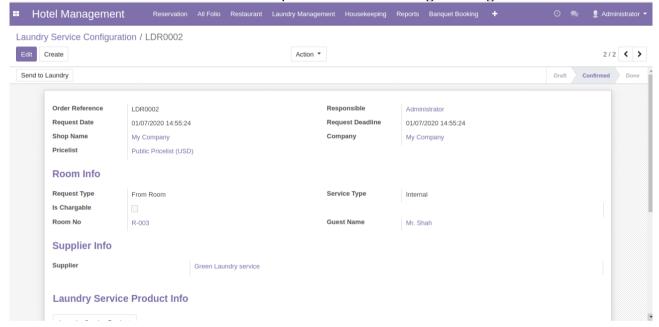
Select laundry service product info by clicking on add a line



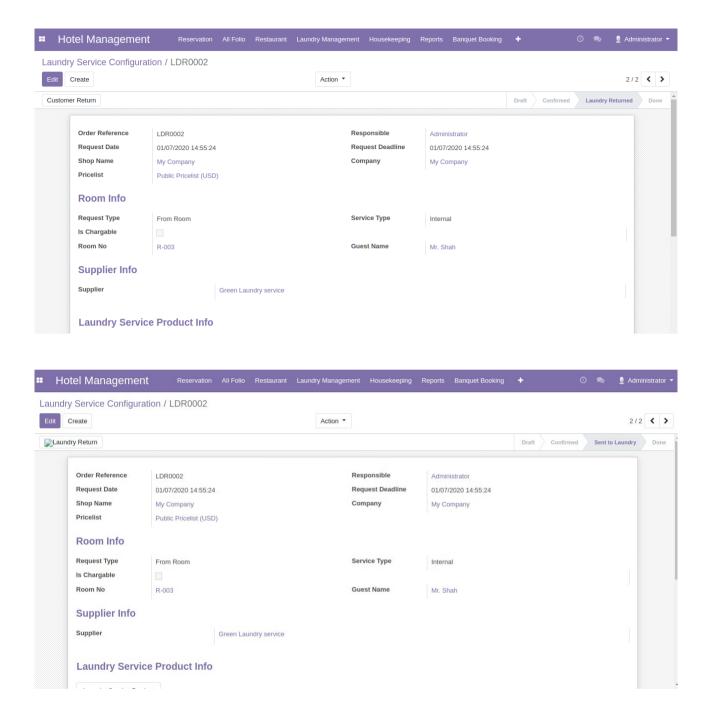
Select which service is to be utilised with its pricelist and line items as shown in below screenshot:



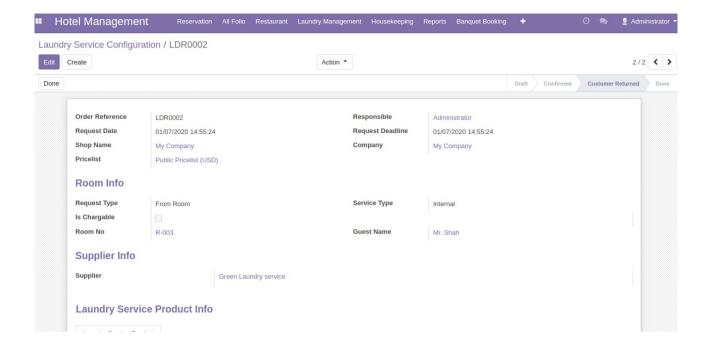
Click on save and close and confim the request which wiill change the stage to confirmed.



Click on the send to laundry which will change the stage to sent to laundry and click on return laundry which will change the status to laundry changed.



Now click on return customer to give the laundry back to the guest which will change the status to done and its process will be completed.



8. HouseKeeping

User will create a request for housekeeping where he will have to enter required information.

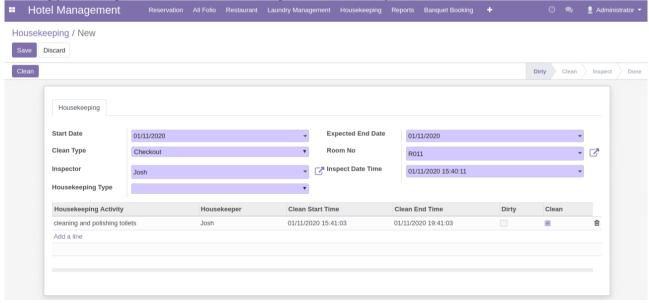
Start date- when it gets started

Expected end date- when it gets end

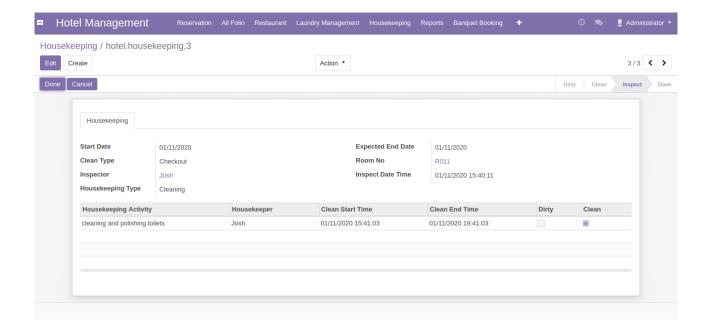
Cleantype: Whether this service has to be done at check in time, checkout time, or daily.

Room no. Select the room number for which this activity is to be done.

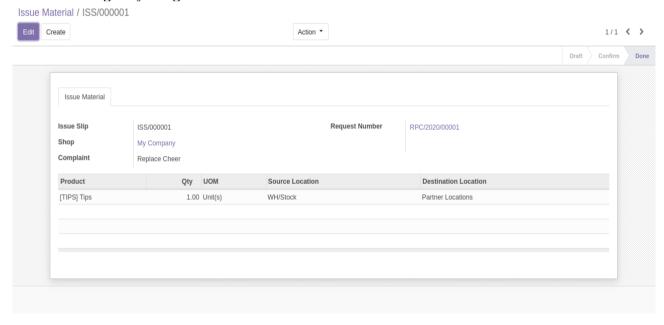
Roomtype activity: add a line of the activity which is to be performed and save it

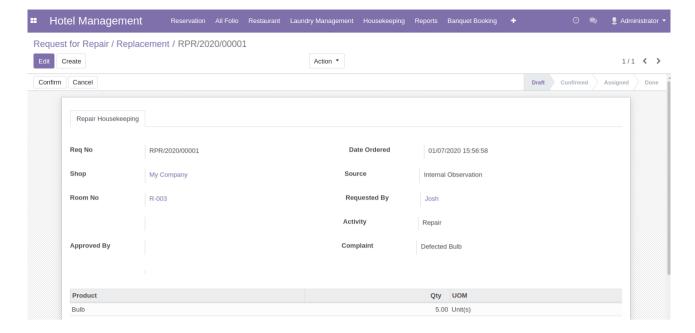


Click on clean will change the stage to clean then click on inspect will change to inspect and clicking on done will change the stage to done.(followed each step)



If their is any situation or repair ny item or replacing any item then user can utilise request for repair/ replacement and enter all the information like shop, source, requested by, activity and add line by enterring the details of required item for that particular service. Follow the stages by assign and done.





User can issue the required material using this below screen.

Similarly banquet reservations can be done as room reservation are shown.

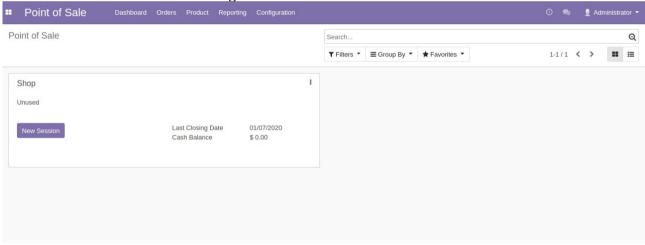
Room Dashboard:

User can select thr from date and to date and click on show dashboard nd able to see the information regarding the rooms as shown inbelow screenshot with all the available status.

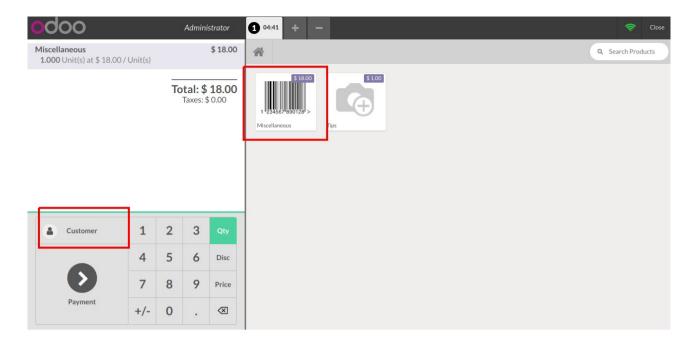


POS

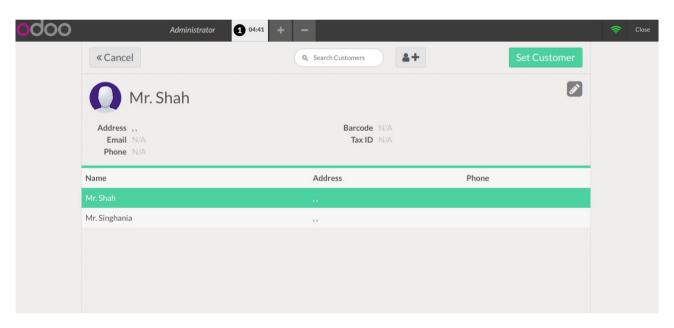
Click on the new session for starting a new session.

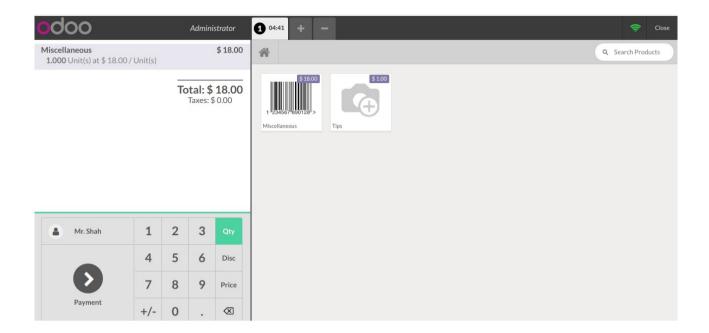


Select the product which is for selling and select customer by clicking on the customer button:

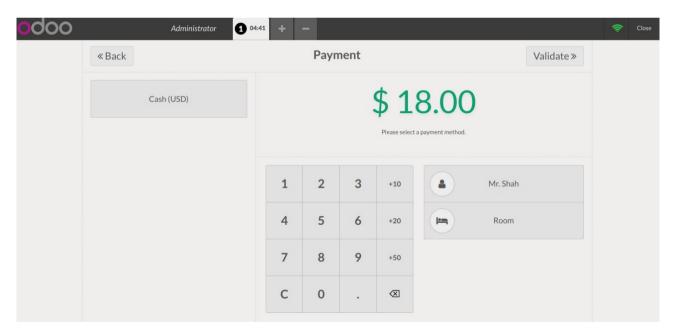


Then select customer and set it as shown below

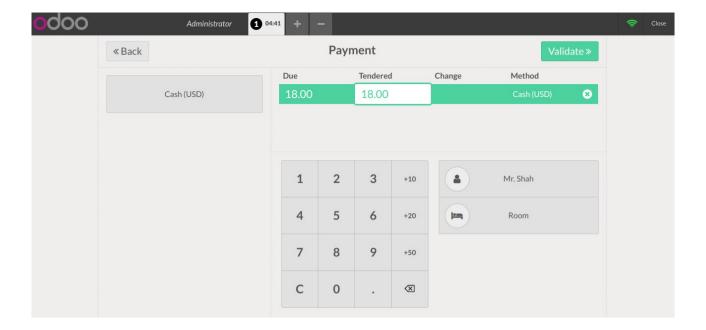




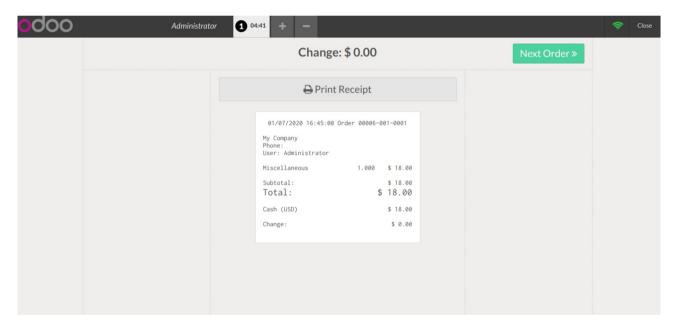
Select the method as cash and enter the amount for the payment and validate it



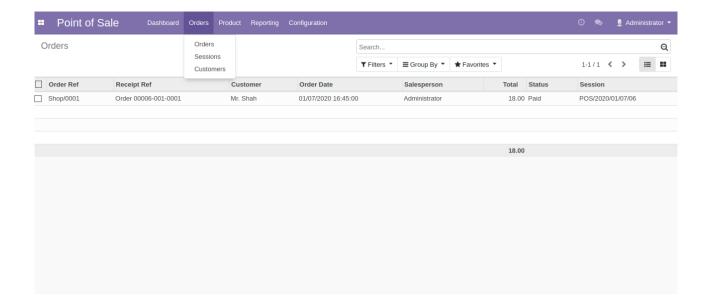
Then click again on validate for proceeding for the payment



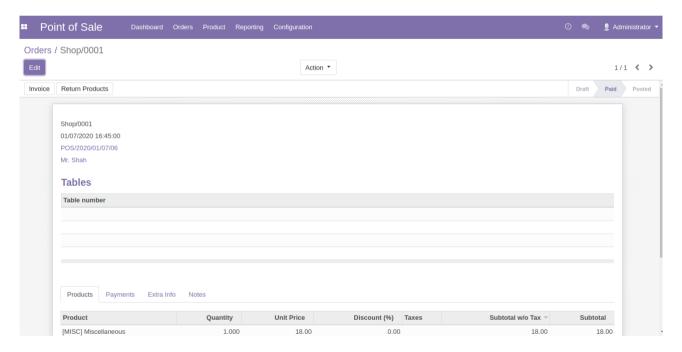
Receipt will prompt with all the details and user can move to next order.



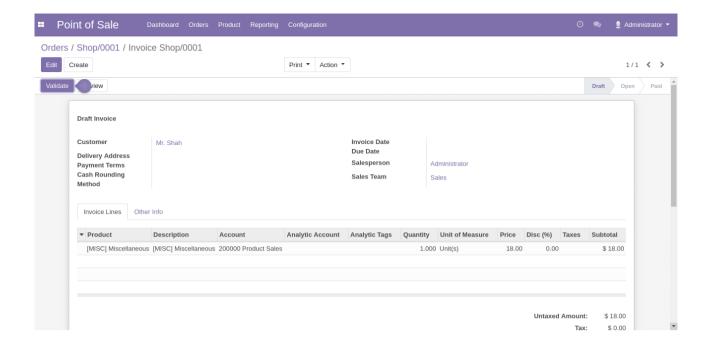
Now user can view the orders which were created and edit incase required



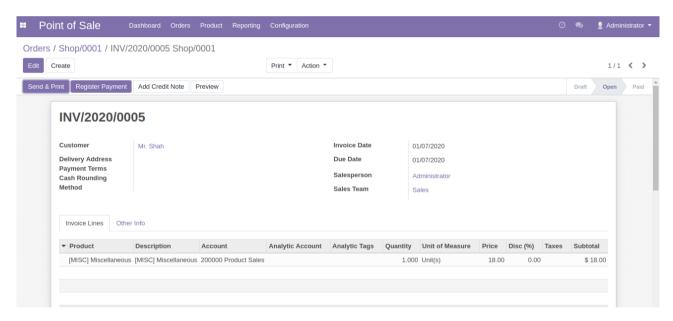
Incase customer wants to return or edit the created order, he can open the order and edit it or click n the return button to return the product or invoice by clicking on the the create invoice button

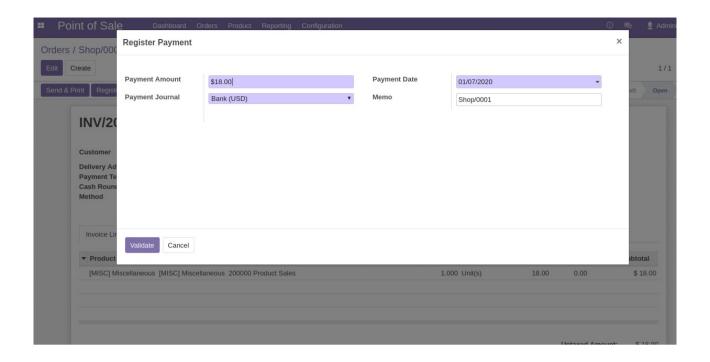


When user will create invoice it will again ask to validate the order as shown below:



As shown below, standard process will be followed by the user for registering the payment





Click on validate and invoice will be paid and stage will change to stage

Point of Sale

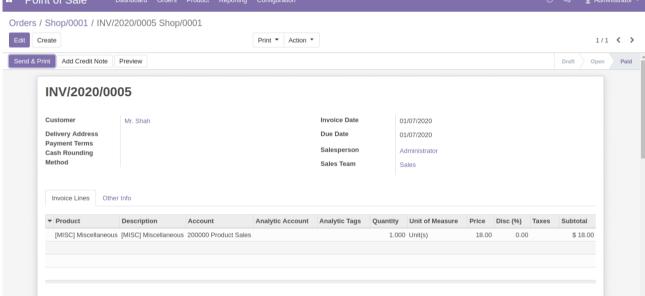
Dashboard

Orders

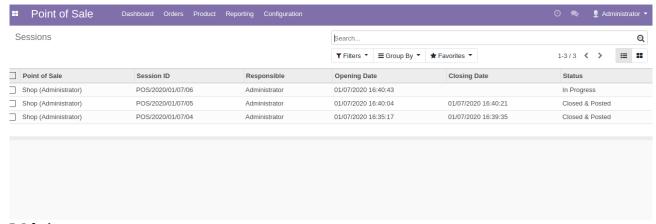
Product

Reporting

Configuration

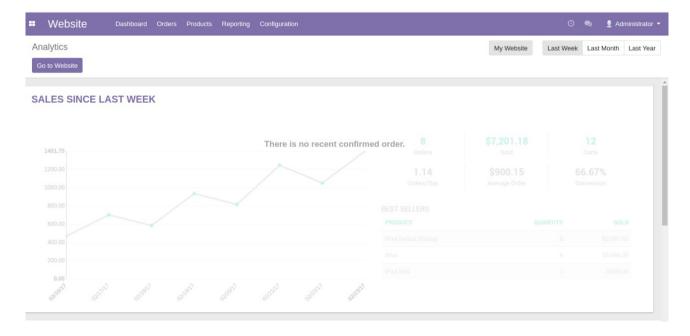


All the created records will come under the session list with the information(closed, inprogress stages also)

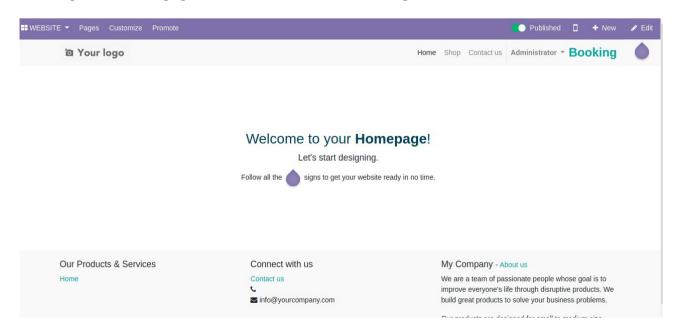


Website:

User will go to website and click on go to website option



It will open the below page and then user will select booking for move further:

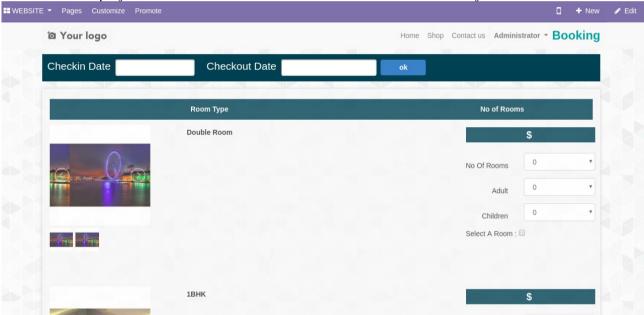


User will select checkin and checkout date for checking the rooms availability

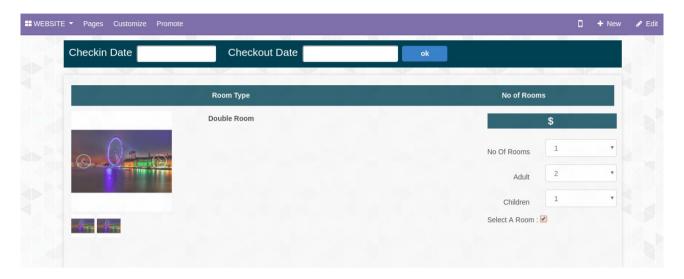




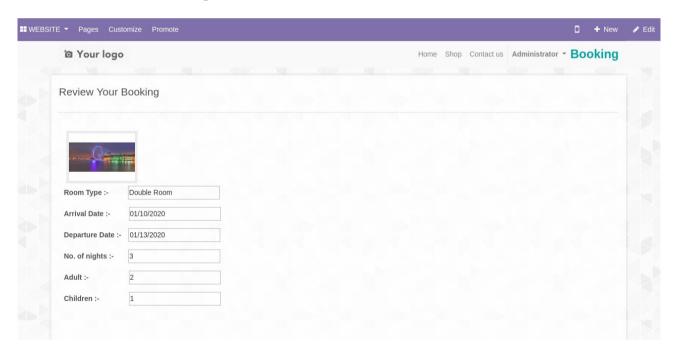
Then it will display all the rooms which are available on those selected days



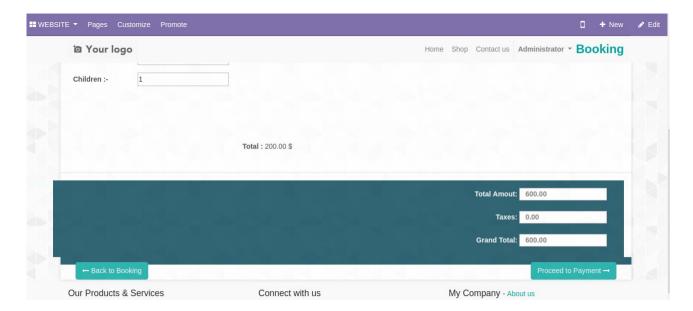
User will have to enter the required inforation about the no. Of room and the how many adults and children will be staying and check the checkbox for the seletion.



Its time to review the booking which has been initiated



User will proceed to payment by clicking on the proceed to payment button



After the payment, order confirmation message will be displayed to ensure that the order has been confirmed.

