



SHIKHA BHATT

Lead Software Engineer

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SKILLS

- Java
- Microservices
- Openshift, Kubernetes
- AWS
- Bitbucket, Github
- Jira
- API Management
- Databases (SQL and NoSQL)
- Agile Methodology
- Technical Leadership
- Application Development and Support
- Release Management and Support
- Incident Management
- Planning and Estimation
- Telecom Domain - OSS Platform, Banking Domain - Corporate Banking, Private Label and Co-branded Credit Cards, Lending

Experienced Backend Software Engineer with over 10 years of expertise in building scalable, high-performance applications in the financial services domain. Proven track record of leading development teams, driving application modernization, and delivering business-critical products with high quality and efficiency. Skilled in Java, RESTful microservices, cloud platforms (AWS, OpenShift), and relational databases. Adept at agile methodologies with a strong focus on team collaboration, system design, and engineering best practices. Passionate about developing cloud-native solutions that enhance customer experience and operational efficiency.

Experience

Nov 2018- Present

Citicorp Services India Pvt. Ltd. | Chennai, India Digital Software Engineer Intermed Analyst

- Enhanced **Fusion Acquisition application**, a key component of Citi's credit card services ecosystem.
- **Spearheaded application migration** to next-generation architecture on cloud platforms, **reducing maintenance costs by 20%**.
- **Developed and launched CitiPay**, significantly boosting **Retail Services** profitability and expanding partner integrations.
- **Led a high-performing development team** from 2022, **achieving a 95% on-time delivery rate** across multiple releases.
- **Facilitated agile ceremonies** including sprint planning, retrospectives, and daily stand-ups, **improving team productivity by 20%**.
- Engineered **scalable RESTful microservices** with a strong focus on performance, security, and maintainability.
- Worked extensively with Docker, OpenShift, and relational databases, aligning with cloud-native application best practices.

Aug 2017 - Nov2018

Tagit PTE | Chennai, India Product Engineer

- **Built and maintained dynamic web applications** for Digital Corporate Banking solutions used by global clients.
- **Delivered critical features** such as **customer onboarding, reporting, limit management, and fee modules**.
- Ensured adherence to coding standards and collaborated across cross-functional teams for timely delivery.

Oct 2014 - Aug 2017

TATA Consultancy Services Ltd. | Chennai, India System Engineer

- Provided **production support** for telecom applications ensuring minimal downtime and SLA compliance.
- Led efforts to **migrate telecom inventory systems** from legacy platforms to **web-based applications**, improving performance and user experience

OTHER INTERESTS

NCC 'C' Certified
Art and Craft
Interior Decoration
Adventure
Gardening
Cooking

LANGUAGES

- Hindi
- English

Education

Bachelor of Technology (Computer Science)

Bipin Tripathi Kumaon Institute of Technology

Dwahat, Uttarakhand, India

2010 – 2014

Achievements

● On time delivery

Delivered various critical projects features on time and received appreciation from the business and other stakeholders on the same.

● Process Improvement and Cost Saving

proposed the removal of ESB layer from the Acquisition workflow which reduced the application maintenance cost by around 20%.

● Leadership

Mentored team members, organized KT session, fostered a positive team culture.

● Active participation

actively participated in any new initiative within the team or any other site level events and received appreciation for the same.

Licences, Courses and Certifications

- Oracle Certified Professional, Java SE 6 Programmer
- AWS Cloud Quest: Cloud Practitioner
- AWS Cloud Quest: Serverless Developer
- AWS Cloud Quest: Solutions Architect
- AWS Cloud Quest: Security
- AWS Cloud Quest: Data Analytics
- AWS Cloud Quest: Machine Learning
- AWS Cloud Quest: Networking
- AWS Billing and Cost Management
- Agile Methodologies
- Generative AI Foundations: Prompt Engineering
- Getting Started with Python

Know more about me at

<https://shikhabhatt14.github.io/ShikhaBhatt/>