

# SHIKHANT SAINI

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Kitchener, Ontario, N2E 2V4

Dedicated, hardworking and attentive individual with effective communication skills and strong work ethics who works to drive meaningful insights in the world of data.

- **POSITION OF RESPONSIBILITIES**

- Worked as an **Associate- Technical Support at Tech Mahindra Limited** with the key role of handling the service delivery for **AT&T** and promptly responded to the customer emails and calls regarding their order status, from April 2022 to July 2023.
- Worked as a **Digital Marketing Trainee at Panjab Agro Unati Grameen Marketing Pvt. Ltd.** with a primary role in digital marketing campaigns with the **Digital Marketing/ SEO** department, from October 2021 to March 2022.
- Worked as a **Digital Marketing Intern at House Of Farmers Pvt. Ltd.** with a key role in competition mapping & online activity tracking, from January 2020 to July 2020.
- Worked as a **PHP Intern at Joenish Tech Pvt. Ltd.** where I created a Learning Management System using PHP, from January 2019 to June 2019.

- **EDUCATION**

- Post Graduate Diploma in Business Analytics | Conestoga College  
SEPTEMBER 2023 – Present
- Bachelor of Engineering in Computer Science | Chitkara University, India  
AUGUST 2015 – DECEMBER 2019

- **VOLUNTEER EXPERIENCE**

- Worked as a volunteer with Tera Hi Tera Eye Mission Hospital for raising awareness on Covid-19 precautions and packing foods for the migrant workers in Punjab, India.
- Successfully conducted an event "Dharti Ki Pukaar" related to pollution awareness during my bachelor's degree.

- **CERTIFICATES**

- Introduction to Python
- What is Data Science
- Introduction to C / C++

- **SKILLS**

- Team Player and Good Communication
- Problem Solving and Attention to Detail
- Microsoft Office (Word, Excel, PowerPoint)