

Shikha Shekhar

Highly motivated and versatile professional with 5 years of cross-functional experience in business analysis, quality assurance, data analysis, and Dotnet development in fields like healthcare, infrastructure, and migration. Committed to delivering high-quality solutions, optimizing processes, and driving business growth. Seeking a challenging position that allows me to leverage my diverse skillset and contribute to the success of an innovative organization.

 shekharshikha.96@gmail.com

 +1 437-733-1178

 [linkedin.com/in/shikha-shekhar-22998a1a1](https://www.linkedin.com/in/shikha-shekhar-22998a1a1)

WORK EXPERIENCE

Consultant - Cloud Engineering - Core Business Operations

DELOITTE CONSULTING

08/2021 – 08/2023

Hyderabad, India

- Reviewed, analyzed, and evaluated business systems and user needs and managed a team for successful completion of project
- Conducted comprehensive analysis of business processes and requirements, leading to a 15% increase in operational efficiency
- Collaborated with stakeholders to gather and document business requirements for system enhancements and faster deliverables.
- Assisted in the implementation and testing of new software applications, ensuring smooth adoption by end-users incorporating both N-tier and database connectivity
- Collaborate with cross-functional teams to analyze, design, and develop custom web applications using C#, ASP.NET, and MVC, CRUD operations and Oops Implementation
- Optimize application performance by identifying and resolving bottlenecks through code refactoring and database tuning
- Implemented unit tests to ensure code reliability and performed rigorous testing to identify and fix bugs and involved in application development and deployment using CI/CD pipeline
- Assisted in the design and architecture of new features and functionality for existing applications and created and executed software test plans, cases, and scripts
- Migrated multiple applications on Cloud and managed all the cross-functional and technical communications, cutover and Go-Live activities.
- Interpret, evaluate, and interrelate research data and develop integrated business analyses and projections for incorporation into strategic decision-making
- Developing and implementing corporate dashboards using MS Power BI and AZURE to provide interactive visualizations and business intelligence

Programmer Analyst – QA, Development, Enhancement, Maintenance and Support

COGNIZANT

12/2018 – 08/2021

Bangalore, India

- Debugging and analyzing bugs in application and involved in fixing/resolving issues
- Prepared variety of different written communications, reports, and design documents to ensure smooth operations
- Developed and implemented performance improvement strategies and plans to promote continuous improvement
- Developed and maintained scalable web applications and ensuring timely product deliverables and hosted applications for internal and external users on AWS
- Participated in team meetings, gaining exposure to the software development life cycle
- Provided support in troubleshooting and resolving technical issues and assisted team in implementation and testing of applications, ensuring smooth adoption by end-users
- Implementing secured APIs to enable seamless integration between various systems and services and managed cross-functional communications ensuring timely deliverables

SKILLS

Data Analysis: Excel, SQL, Tableau
Project Management: Agile, Scrum
Requirements Gathering, Process Improvement, Stakeholder Communication, Business Process Modeling
Programming Languages: C#, Oops, JS
Web Technologies: ASP.NET, MVC, Web API, HTML, CSS
Database: SQL Server, ORACLE, Entity Framework, DBMS, SSIS Packages
Configuration, Testing/QA
Version Control: Git, Bitbucket
Tools: Visual Studio, Visual Studio Code, Postman, SSMS, ORACLE
Cloud Technologies: AWS, AZURE, Private Cloud
Functional, Integration and System Testing, UI and Compatibility Testing
Data Visualization Tools: Excel, Visio
MS Office Tools
Performance, Load, and stress Testing
Data Integration and Migration Testing
Test Automation Framework:
Selenium/WebDriver, Test NG
Performance Testing: Neo load, LoadRunner, JMeter
Defect and Bug Tracking

EDUCATION

Master of Engineering (Computer Engineering)
UINIVERSITY OF WINDSOR
(07/07/23 – 20/12/25)

Bachelor of Technology (Electronics and Instrumentation Engineering)
WEST BENGAL UNIVERSITY OF TECHNOLOGY
(07/07/14 – 30/05/18)

INTERESTS & AWARDS

Travelling, Trekking, Singing
Applause & Spot Award and Promotion in Deloitte for good performance

LANGUAGES

English, Hindi