



SPRING SPRUCE
SERVICES



"INTEGRATED FACILITIES MANAGEMENT COMPANY"



ELECTROMECHANICAL SERVICES

Repair & Maintenance Services-
electrical, mechanical & plumbing

Fire-Fighting system
management & maintenance

Prevention & Breakdown
Maintenance

Energy Management

AMC Management

Common Area Maintenance

Utility Management - Lifts,
DG sets, WTP etc.



RESIDENT SERVICES

Complaint Management

Home Rule & Guideline

Fit-out Guidelines

Billing & collection of dues
(CAM charges)

Residents Engagement Activities

Customer Relations Management

Centralized Helpdesk

Technical Assistance on
execution of interior works

Assistance in obtaining electrical
meter connection & PNG connection

Data & DTH Services



SECURITY & SOFT SERVICES

Security Services & Command
Center Ops

Housekeeping

Fire Safety

Horticulture

Pest Control

Environment, Health & Safety

Waste Management

Parking Management

Domestic Help Management

Common Facility
Management Signage

Communication

WE OFFER

- One Stop Solution
- Catering to wide range of services
- Skilled Service
- Single point of contact for coordination
- Quick turn around time

**ESCALATION
MATRIX**



Help Desk



Facility
Executive



Facility
Engineer



Property
Manager



Director

HELPLINE NUMBERS

Helpdesk - 84009 99344

MVVNL Electricity - 18001800440, 1912 (Toll Free)

Green Gas Ltd. - 7800945994, 6390905009

0522-4088530

Kohler: 011 244832930

Police Helpline - 112

Women Helpline - 1090

Fire Brigade - 101

Ambulance - 108

Nagar Nigam - 0522-2307782, 83

Medanta Hospital - 0522-4505050

SGPGI Hospital - 0522-2494070

0522-2494470