

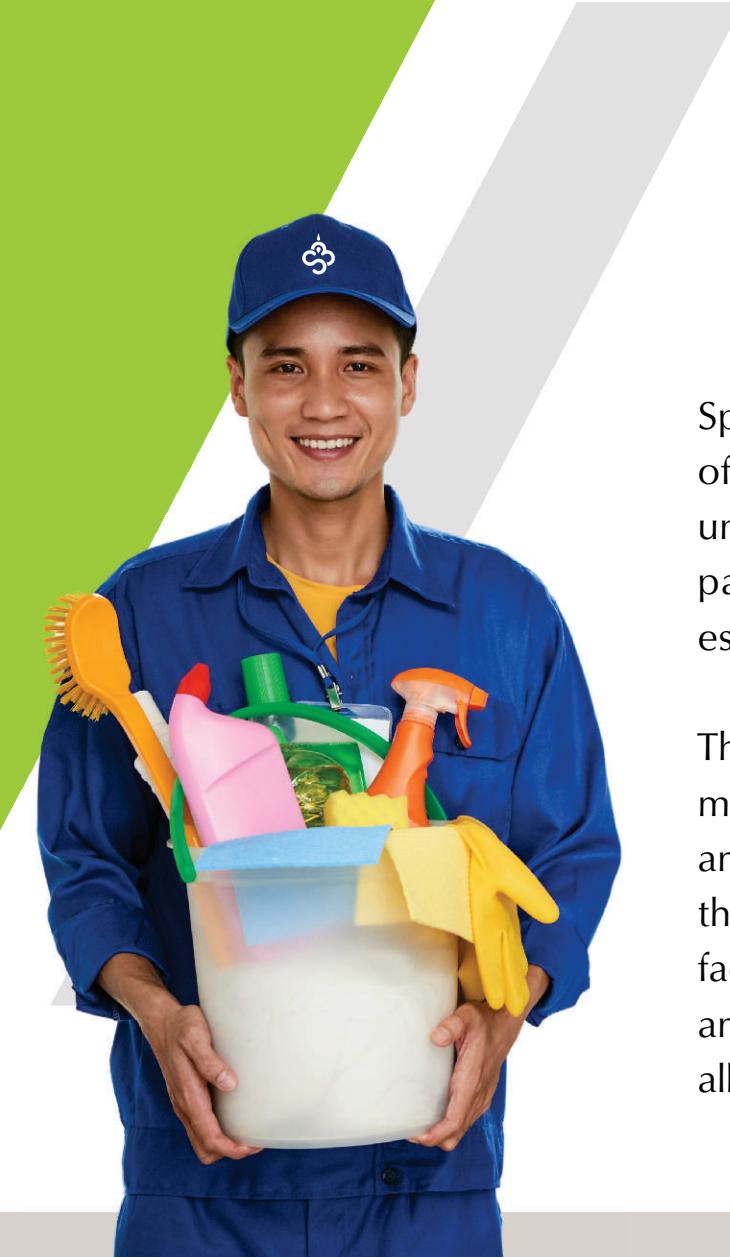


SPRING SPRUCE  
SERVICES



INTEGRATED **FACILITIES**  
**MANAGEMENT** COMPANY

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# ABOUT

## SPRING SPRUCE SERVICES

Spring Spruce Services (S3) is the consolidation of facility management efforts under a single, unified team. This includes contracts, vendor partnerships, space management, and real estate management.

Think about the transition to today's facility management mindset. Data isn't siloed anymore—it's organized and aggregated across the spectrum. The same goes for managing facilities. Separating management tasks, duties, and resources isn't the answer. S3 brings them all together.

### Focus on what matters most

Higher-level goals govern everyday facility operations. Facilities managers should focus first on big-picture goals, then efficiently manage day-to-day tasks.

Don't renegotiate contracts across multiple vendors and coordinate their varied services. Instead, rely on one company with one contract. Then, use saved energy and time to focus on improving facilities. Instead of working from the bottom up, good managers work from the top down. Less involvement is a good thing. It means things run properly without direct oversight.



## OUR APPROACH

If S3 meaning has roots in cohesion, it also has rippling effects of the same caliber. Depending on your current facilities management strategy, making the move to an S3 approach means closing process gaps and controlling costs. Here are a few S3 transition examples:



### FACILITIES MANAGEMENT

Terminate small-vendor contracts in favor of consolidated services with a larger vendor. Consolidate facilities management duties by delegating oversight to key team members.



### TECHNOLOGY-DRIVEN OPERATIONS

Upgrade technologies to reduce manual tasks. Out source facilities management operations to a single company or in-house team of qualified experts. The level of S3 varies in scope, but the concept remains the same.



### COST CONTROL MANAGEMENT

Cost is one of the biggest drivers behind an S3 transition. S3 is a great example of economies of scale. In the same way you shop at a bulk retailer for a lower cost per unit price, S3 ensures lower operating costs through consolidation.



### TRAINING

We ensure that our manpower is equipped with latest technology and trained.



### ASSESSMENT & MITIGATION PLANS

Assessment of the property.  
Identification of issues.  
Mitigation Plan.  
Smooth Transition.



### INDUSTRY BEST PRACTICES

Adaptation to industry best practices & benchmarks.  
Performance driven & focus on sustainability.

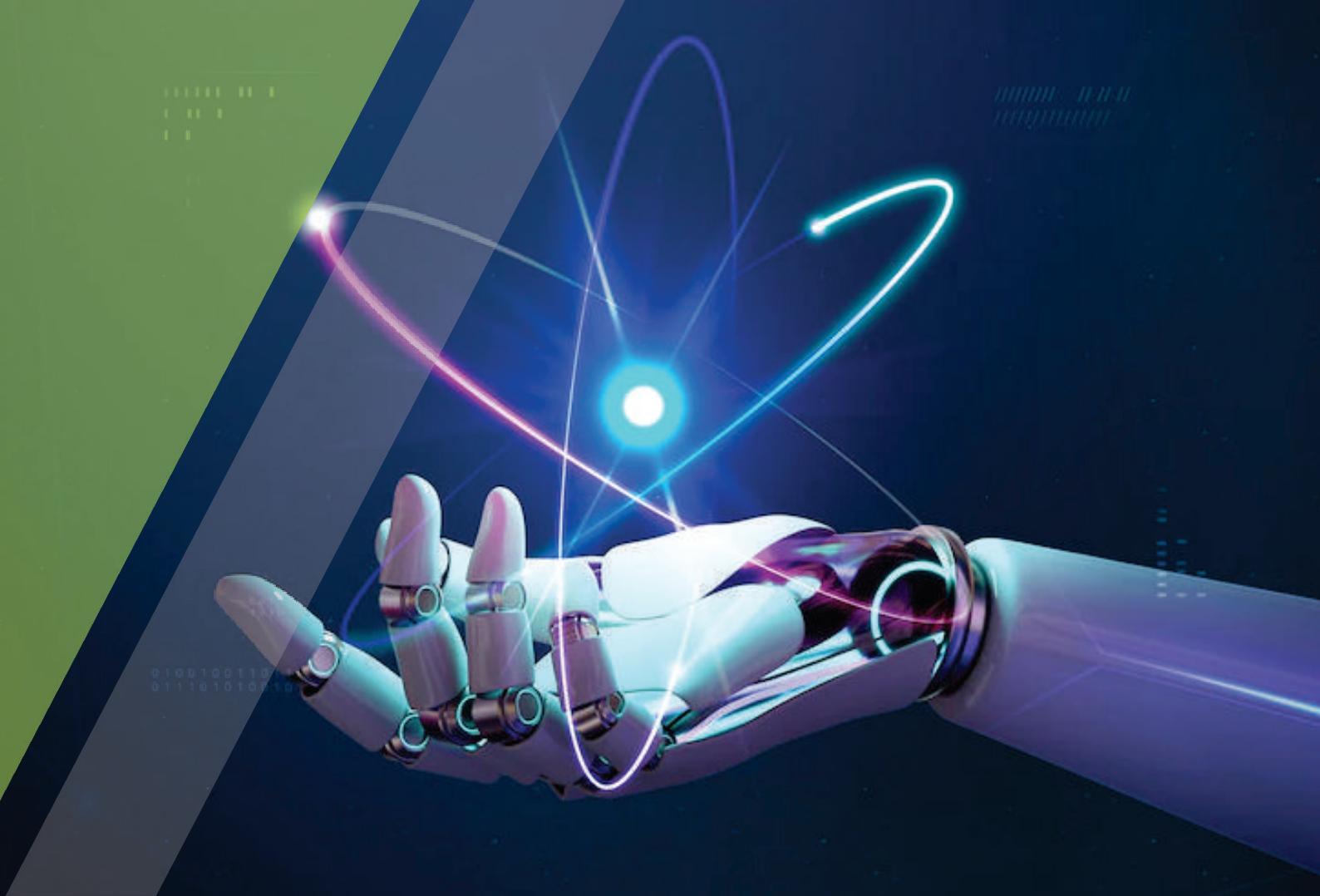


## MESSAGE FROM DIRECTOR

We at Spring Spruce thrive to deliver cost effective & customer centric housekeeping & facility management solutions to help our business partners & society at large in building an eco-friendly and cleaner Environment.

Our vision is to become a globally renowned Indian facility management brand, which manages different properties under one umbrella.

Spring Spruce Services aims to be the top facility management services provider with commitment for Quality Service, Continuous Training to Staff, Customer Satisfaction, Time Bound Commitments and high degree of Professionalism. Spring Spruce Services is committed to constantly upgrading the range and quality of its services.



## WHY CONSIDER US



### APP BASED PROPERTY MANAGEMENT

Maintenance becomes very challenging when complex machines and building functions are monitored manually. we do property management by our own property management app that makes maintenance vastly easier by streamlining and automating all maintenance processes



### ALL SERVICES IN-HOUSE

With all services & manpower in-house, We offer professionally managed engineering services through a team of highly experienced engineers with state of the art and best in class machines & tools



Our goal is to have customer service that is not just the best but **LEGENDARY**

## BENEFITS OF CHOOSING US

At S3 , we aim to deliver smart, integrated facilities management services that can help your organization grow profitability, boost efficiency, and gain a competitive edge, while enabling you to focus on your core business. S3 aims to become a renowned name in the industry by providing quality services to some of the biggest regional names. We are committed to providing our customers exceptional services while offering our employees state-of-the-art training and enabling them to deliver quality output.



**One-stop solution**



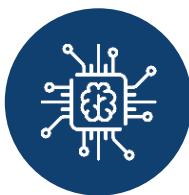
**Quick turnaround time**



**Digital capabilities**



**Services catered across a wide range of portfolios**



**Technology-driven**



**Single point of contact for coordination**



# SERVICES



## ELECTROMECHANICAL SERVICES

Repair & Maintenance Services-  
Electrical, Mechanical & Plumbing  
Fire-Fighting System Management & Maintenance  
Prevention & Breakdown Maintenance  
Energy & AMC Management  
Common Area Maintenance  
Utility Management - Lifts, DG sets, WTP etc.



## REAL ESTATE MANAGEMENT

Purchase / Sale  
Leasing  
Lease Administration  
Tax Management  
Expense Management  
Space Management



## RESIDENTIAL/OCCUPANCY MANAGEMENT SERVICES

Complaint Management  
Home Rule & Guideline  
Fit-out Guidelines  
CAM charges  
Residents Engagement Activities  
Customer Relations Management  
Centralized 24X7 Helpdesk  
Technical Assistance on Execution Of Interior Works  
Data & DTH Services



## SECURITY & SOFT SERVICES

General Services  
Preventive Maintenance Management  
Housekeeping  
Fire Safety  
Horticulture  
Pest Control  
Waste Management  
Parking Management  
Domestic Help management  
Common Facility Management  
Chauffeur Services  
Environment Health Safety & Sustainability



## ASSET MANAGEMENT

Furniture & Assets  
Capital Planning  
Condition Assessments  
Project Planning  
Project Execution



## FINANCIAL & PERFORMANCE MANAGEMENT

Finance  
Budgeting  
Reporting  
Performance Reporting  
Utilities Management



## BUILDING SYSTEM

Access Control  
Building Automation System  
Energy Management  
Monitoring and Control System



## SPORTS & CLUB FACILITY MANAGEMENT

All Indoor & Outdoor Activities  
All Types of Coaches, Trainers & Instructor  
Operations & Maintenance of all Sports Facility  
Event Management & Road Shows  
Fitness Consultancy & Counseling  
Fitness Workshops & Bootcamps  
Professional Coaching & Courses



## SOFT SERVICES



### GENERAL SERVICES

Deep Purification | Gallery Swabbing | Glass Cleaning | Rejuvenating Loo  
Sofa Spa | Carpet Cleaning | Car Spa | Home Disinfection



### PEST CONTROL

Cockroach, Ant & pest control | Bed Bugs Control | Termite Control  
Fogging Service | Pied Piper Service



### MINI SERVICES

Cushion Cleaning | Dining Table Cleaning | Mattress Cleaning | Curtains Cleaning



### AFTER PARTY CLEANING

After Party Cleaning



### HORTICULTURE

Home Gardening Services



## HARD SERVICES

With the idea of generating impact with smart engineering, we offer professionally managed engineering services through a team of highly experienced engineers. Our teams use the latest equipment and quality materials to ensure timely delivery in a cost-effective manner.

Built on the foundation of smart processes and well-trained personnel, our services offer a safe working environment with a focus on enhancing operational availability. At S3, we periodically conduct training and motivational programs and audit sites where our employees work, which is enabled by streamlined systems, procedures, manuals, and work instructions.



Electrical Services



Carpentry



Plumbing Services



Appliances



Lifts & Elevators



Civil Services



## **SPORTS & CLUB FACILITY MANAGEMENT**

Sport facilities can range from gyms, club and recreation departments to large arenas and stadiums. A Sport Facility Manager is responsible for managing and maintaining sports and recreation facilities. Job responsibilities range from capital and operations management to leasing, construction, planning, designing, and marketing. Management must coordinate not only the facility but the employees of the facility to ensure operations run smoothly.



All Indoor &  
Outdoor Activities



All Types Of Coaches,  
Trainers & Instructor



Operations & Maintenance  
of All Sports Facility



Event Management  
& Road Shows



Fitness Consultancy  
& Counseling



Fitness Workshops  
& Boot Camps



Professional  
Coaching & Courses



## 'S3' FOR EVERY NEED



**Resident  
Services**



**Community & Security  
Management**



**Facility  
Management**

We realised local services as an industry is such a central part of our lives but extremely disconnected. Current solutions haven't improved beyond phone call lists in the last decade while other adjacent industries are leapfrogging with tech enabled-innovation.

All of us have at some point faced issues in finding the right plumber, electrician, or general home services, and in getting them to provide us services at a needed time

It's important to keep in mind that maintenance doesn't mean just doing inspections and repairing broken assets. It is a big part of facilities management that covers inventory management, vendor management, contract management, ticket management, and more.

To ensure facility management is done right, medium-sized and large facilities need a strong facility management team with access to the right tools. As COVID-19 has once again proven how facility management is an integral part of business management. It plays a big role in risk management and ensuring business continuity.

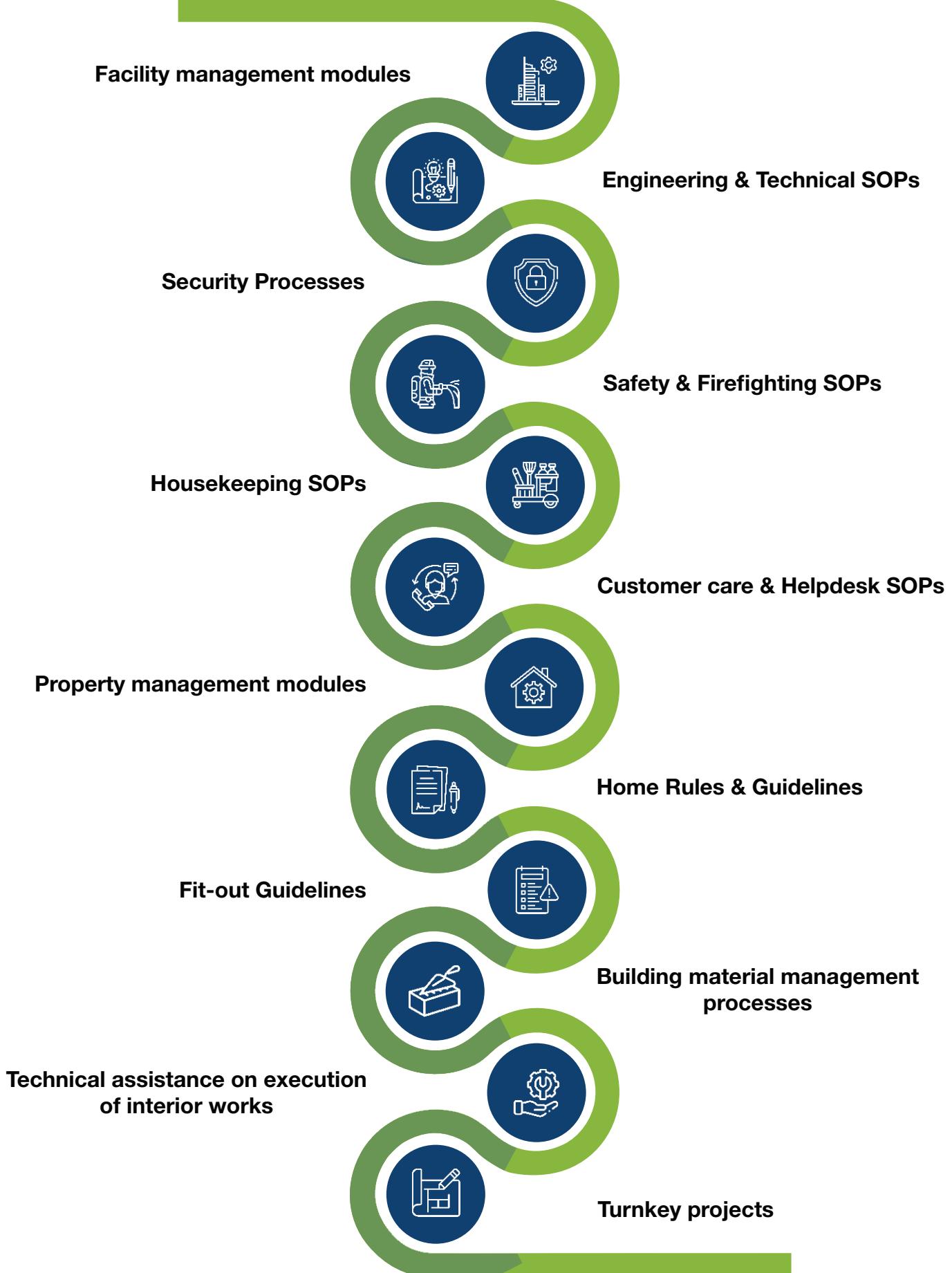


## **STATE OF THE ART AND BEST IN CLASS MACHINES & TOOLS**

To ensure facility management is done right, medium-sized and large facilities need a strong facility management team with access to the right tools. At S3, our engineers and teams use best in class machines and tools so that we can ensure a timely delivery with high quality services.

We use advanced engineered materials that offer the prospect of better life-cycle performance and other gains so we can continue to offer our clients with new standards of product quality, responsiveness to customers and process flexibility.

# SYSTEMS & PROCESSES





## PORTFOLIO



Residential/  
Commercial



Industrial



Hospital



Hotels/Resorts



Club & Sports  
Facilities



Government  
undertakings



Educational  
Institution



Logistics

## HOW OUR TEAM LOOKS





**SPRING SPRUCE**  
— SERVICES —



**CONTACT US**

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