

## Response to Part B Technical Evaluation

#	Name of each attribute	Summary of the response	Names of the supporting documents submitted	Remarks
1	Proposed Project Plan	See <b>Section 1 and 2</b> in the attached project plan	Project Plan attached	
2	Business Design	See Section <b>3, 4, 5</b> in the attached project plan	Project Plan attached	
3	Implementation Approach and Methodology	See Section <b>3, 4, 5</b> in the attached project plan	Project Plan attached	
4	Identified Project Risks & Mitigation Strategies	See Section <b>11</b> in the attached project plan	Project Plan attached	
5	Detailed timelines of project execution	See Section <b>12</b> in the attached	Project Plan attached	
6	Training Plan for various stakeholders and users of Application Software	See Section <b>13</b> in the attached project plan	Project Plan attached	
7	Change Management	See Section <b>14</b> in the attached	Project Plan attached	
8	Process for creation of Documentation (with special attention to version control and change tracking feature with access control)/ Help Manuals and their updating from time-to-time	See Section <b>14</b> in the attached project plan	Project Plan attached	
9	Proposed Escalation Matrix to address tickets raised and for adhering to SLAs	See Section <b>14</b> in the attached project plan	Project Plan attached	

For and on behalf of the **Nortcele Systems Private Limited**

**Deepa Singh**  
(Director)

Date

23.04.2024