Shilpa Tali
MuleSoft Integration Developer

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SUMMARY

Senior MuleSoft Developer with over 4 years of experience, specializing in API management, ESB architecture, and large-scale data integrations. Led integration initiatives at Alles. Auto AG, reducing integration time and improving system reliability, and at IQVIA, spearheaded a real-time vaccine distribution system for Pfizer-BioNTech, ensuring 100% uptime and boosting client satisfaction. Salesforce Certified MuleSoft Developer, now upskilling in Full Stack Web Development, showing an adherence to continual learning.

EDUCATION

Cochin University of Science and Technology, India   **06/2017-05/2020**
Master of Science in Computer Applications

Kannur University, India   **06/2014-05/2017**
Bachelor's (Honors) in Mathematics

SKILLS

Tools	MuleSoft Anypoint platform, Java, Splunk ES, Cloud Hub, Postman, Jira, Confluence, Salesforce, Familiarity with REST/JSON, SOAP/XML for API development.
Functional Skills	Proficiency in software development with middleware development and maintenance, API manual and automation testing, Understanding of Agile methodologies, Experience in API development, ETL processes, and event-driven systems, git (Gitlab, GitHub, including CI/CD), Expertise in developing integrations and large-scale data transfers using MuleSoft, Good knowledge of SQL, security, and authentication.
Interpersonal Skills	Quality obsession, attention to detail, cross-functional collaboration, stakeholder management, learning agility, resilience, flexibility, and analytical and interpersonal communication skills.

WORK EXPERIENCE

MULESOFT DEVELOPER, *ALLES.AUTO AG*   **05/2023-Present**

- Designed, developed, and tested integration solutions conforming to functional specifications; improved system efficiency and reduced integration errors by 25% through comprehensive testing and validation processes.
- Supervised the conception and execution of MuleSoft solutions, automating service requests and orders across 5+ dealerships, resulting in a 40% surge in operational efficiency and a 60% reduction in manual tasks.
- Engineered robust deployment pipelines using Git pipeline and CI/CD systems for MuleSoft applications, driving a 50% increase in development velocity and ensuring seamless version control, automated testing, and deployment processes.
- Revitalized the Enterprise Integration architecture by deploying RAML for API design and Maven for project automation, catalyzing a 30% surge in system reliability and scalability.
- Implemented a comprehensive API testing framework using Postman and automated scripts, cutting down manual testing time by 60% and accelerating release cycles by 30%.

SOFTWARE ENGINEER, *IQVIA*   **07/2020-03/2023**

- Deployed integration solutions using MuleSoft's platform for 10+ clients across different industries, resulting in a 30% increase in customer satisfaction through optimized data transfer speeds and reliability.
- Advanced API technologies, including REST, SOAP, JSON, XML, HTTP, JMS, and SFTP protocols, enhancing data transfer reliability and efficiency.
- Developed and refined technical program specs from business requirements to code, test, and debug programs, leading to a 30% increase in system performance and a 15% reduction in maintenance costs.
- Multiplied in-depth know-how by conducting workshops and training sessions for team members, resulting in a 50% improvement in overall team proficiency and reducing onboarding time for new hires.
- Led stakeholder meetings to gather requirements, increasing project efficiency by 15% and reducing miscommunication errors by 20%.

PROJECTS

Alles Auto Integration Platform - ALLES.AUTO AG

- Developed a robust integration solution using MuleSoft's Anypoint Platform, connecting 5+ dealership platforms in real-time for seamless communication and data synchronization, boosting customer satisfaction by 40% and increasing retention rates by 25%.

Pfizer-BioNTech vaccine distribution system (IQVIA)

- Composed a Mule-based interface that streamlined the transfer of more than 10,000 real-time data points from medical organizations and professionals, ensuring 100% system uptime.

SAP, Concur, and AGS 360 Integrations - IQVIA

- Launched Mule-based interfaces for data management on Salesforce platforms and SFTP locations, integrating Salesforce and external REST APIs, reducing development time by 25%.

AWARDS

Salesforce Certified MuleSoft Developer 1