

# SHILPI KUMARI

SALESFORCE INTERN

📞 9075609224

✉️ shilpiikumarii14@gmail.com

🔗 Portfolio

🌐 LinkedIn

🎓 Trailhead



## SKILLS

### SALESFORCE CONFIGURATION

- Relationship
- Validation Rule
- Flows
- Report and Dashboard
- Security Sharing

### SALESFORCE CUSTOMIZATION

- Apex class
- Trigger
- Batch Apex
- SOQL/SOSL
- LWC(Basics)

### PROGRAMMING LANGUAGE

- C/C++
- MYSQL
- HTML/CSS
- JAVASCRIPT

### PROGRAMMING TOOLS

- Visual studio
- Data Loader
- Postman
- GitHub

### SALESFORCE CLOUD

- Service cloud
- Experience cloud

### EDUCATION BACKGROUND

BSC -IT-MUMBAI UNIVERSITY	2021-2024
HSC MAHARASHTRA BOARD	2021
SSC -CBSE BOARD	2019

## PROFILE

- Aspiring Salesforce Developer with strong foundation in Admin and development.
- Currently interning and gaining hands-on experience through real-time projects.
- Quick learner, ready to contribute and grow in a professional environment
- Focused on building efficient, user-friendly CRM solutions aligned with business needs.

### INTERNSHIP PROJECTS

#### TECH CLOUD COMPUTING

JUNE 24- PRESENT

#### 1.SMART DENTAL HUB

Smart dental hub is an application to maintain data of doctors patients and the workers .It also maintain visits of patients to doctors, pharmacy details .Details of treatments and medicine provided to the patients We also store the bills record of pharmacy of each and every patient.

##### ROLES AND RESPONSIBILITIES:

- Creating Objects and Validation Rules inside Salesforce.com
- Mapping them to the existing functionalities and Objects.
- Worked on various salesforce standard objects like Accounts, Contacts.
- Maintain and developed the Custom objects, fields, tabs, and Validation rules.
- Customized different page layouts and record type and assigned them for different profile .
- Creating Tasks, Email Alerts using trigger and Components to the needs of the application.
- Involved in creating action components based on client requirements.
- Import & Export of the Bulk data through Data Loader.
- Collaborated with team members to gather feedback, troubleshoot issues and improve functionality.

#### 2.EDU-SPHERE HUB

The College management system is an automated version of manual Student Management System. It can handle all details about a student. The details include college details, subject details, student personnel details, academic details, exam details etc. In case of manual system, they need a lot of time, manpower etc. Here almost all work is computerized. So, the accuracy is maintained.

##### ROLES AND RESPONSIBILITIES:

- Fully based on Admin that is tracking and managing college data.
- It is Involved in the requirement gathering and creation of flows, Email alerts.
- Created Fields, Page Layouts, Record Types, Validation Rules, flows basis of student enrollment.
- Developed Apex Triggers to update Fee Status and Attendance records based on student activity changes.
- Created Reports & Dashboards to track student performance and attendance.

### TRAILHEAD

Achieved Trailhead Double star Ranger and Innovator rank with 326 Badges and 118,875 Points.

- 1.Agentforce for service superbades unit
- 2.Data validation Superbadges unit
- 3.Prompt Builder superbades unit.