CRM Knowledge
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Question:

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How do I access Bookseller?

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Answer:

To access Bookseller.wiley.com, follow the steps below:

1. Go to bookseller.wiley.com (DO NOT USE www prior to the URL).

2. New users will need to complete the "Register Online" form.

3. Existing users can log in with a username and password.

4. To complete the online form, the user must already have a Core account setup.

   NOTE: The Core account will need to have the trailer as well when completing the form.

5. For bookstores and resellers, we need the seven-digit SAN (Standard Address Number) to be provided. The field will allow for all zeroes to be entered if the SAN is not available.

6. Once the form has been submitted, it will come over to a queue in Core for approval. Customers should allow 24-48 hours for the approval process.

7. An email is sent to the customer, once their Bookseller.wiley.com access has been approved.

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