

Shaima Alharbi

CONTACT

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Makkah region, Jeddah

ARABIC STUDIES

A graduated of Arabic language and literature, and senior Information technology student, with passion for graphic design, data science and DevOps. Skilled in wide range of technologies and science. A self-learner dedicated to continuous growth and knowledge sharing.

SKILLS

Programming languages:

- Java
- Python
- PHP
- Dart

Data analysis:

- Excel
- Power BI

Technical skills:

- Git & GitHub
- CSS
- Flutter
- SQL
- Firebase
- HTML

Soft skills:

- Graphic design
- Time management
- Computer proficiency
- Communication

EXPERIENCE

Call Center Agent

Aramex

Oct 2022 - Oct 2023

My experience in a call center for a global logistics company includes providing customer support regarding shipments and logistics services. I am skilled at handling calls and inquiries related to tracking shipments, handling delivery delays, and coordinating various shipping operations. I have in-depth knowledge of international and domestic shipping procedures, customs laws, and document requirements.

Costumer Service

Ad astra platform

2021 Remotely

Ad astra is a psychiatry platform where my main role was to confirm appointments and update data for registered doctors.

KG Teacher

Al-Hijaz International School

2021 - Tmheer training

EDUCATION & CERTIFICATIONS

- Bachelor of Arabic language and literature
King Abdulaziz University - Dec-2021

- Bachelor of Information Technology
Information Technology Student | Cyber security track | Saudi Electronic University - Exp2026

LANGUAGES

- Arabic - native
- English - proficient
- Spanish - intermediate

COURSES

Introduction to Cybersecurity - Ethical Hacker

Cisco Network Academy

Course in Chinese language for 6 months

King Abdulaziz University cooperating with several Chinese universities

Flutter 102 - 103, Dart, UX/UI, Java 103

Satr Platform