

Shaima Alharbi

CONTACT

+966563772833 · Sh.s.alsuraihi@gmail.com · Saudi Makkah region, Jeddah

ARABIC STUDIES

A graduated of Arabic language and literature, and senior Information technology student, with passion for graphic design, data science and DevOps. Skilled in wide range of technologies and science. A self-learner dedicated to continuous growth and knowledge sharing.

SKILLS

Programming languages:	Data analysis:	Technical skills:	Soft skills:
<ul style="list-style-type: none">JavaPythonPHPDart	<ul style="list-style-type: none">ExcelPower BI	<ul style="list-style-type: none">Git & GitHubFlutterFirebaseHTML	<ul style="list-style-type: none">CSSSQL

EXPERIENCE

Call Center Agent

Aramex

Oct 2022 - Oct 2023

My experience in a call center for a global logistics company includes providing customer support regarding shipments and logistics services. I am skilled at handling calls and inquiries related to tracking shipments, handling delivery delays, and coordinating various shipping operations. I have in-depth knowledge of international and domestic shipping procedures, customs laws, and document requirements.

Costumer Service

Ad astra platform

2021 Remotely

Ad astra is a psychiatry platform where my main role was to confirm appointments and update data for registered doctors.

KG Teacher

Al-Hijaz International School

2021 - Tmheer training

EDUCATION & CERTIFICATIONS

- Bachelor of Arabic language and literature

King abdulaziz university - Dec-2021

- Bachelor of Information Technology

Information Technology Student | Cyber security track | Saudi electronic university - Exp2026

LANGUAGES

- Arabic - native
- English - proficient
- Spanish - intermediate

COURSES

Introduction to Cybersecurity - Ethical Hacker
Cisco Network Academy

Course in Chines language for 6 months
King Abdulaziz university cooperating with several chinses universities

Flutter 102 - 103, Dart, UX/UI, Java 103
Satr Platform