



PORSCHE



911 Quick Start Guide

Quick Questions & Answers

Please do not read while driving. Quick Start Guide does not replace the Owner's Manual.

Opening / Unlocking / Locking Vehicle

What are the functions of the vehicle key?



A Unlock the vehicle

B Lock the vehicle

C Unlock luggage compartment lid

D Panic button

E Emergency key

NOTE: The Porsche crest on the vehicle key lights up when buttons are pressed.

Unlocking

Press button A on the key once.

The emergency flasher flashes once. The driver's door can be opened.

Press button A on the key twice.

The emergency flasher flashes twice. All vehicle doors can be opened.

Press button C on the key once.

The front luggage compartment lid is unlocked and all of the doors can be opened. To open the front lid, raise the lid slightly, unlatch the safety catch, and then open the lid.

Locking

Press button B on the key once.

The emergency flasher flashes twice. The doors are locked. The interior surveillance alarm is activated.

Press button B on the key twice.

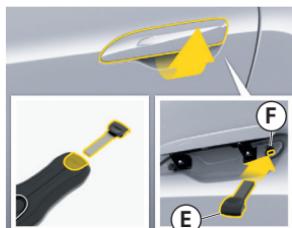
The emergency flasher emits one long flash. The doors are locked. The interior surveillance alarm is turned off.

HELPFUL TIP: Locking the vehicle but deactivating the interior surveillance alarm is useful should persons or animals remain in the vehicle.

Emergency Key

Insert emergency key E into the door lock F.

Turning the emergency key counter-clockwise unlocks the doors. Turning the emergency key clockwise locks the doors. The emergency key needs to be turned back and pulled out before you can open the door. Ensure the ignition is switched on within 15 seconds.

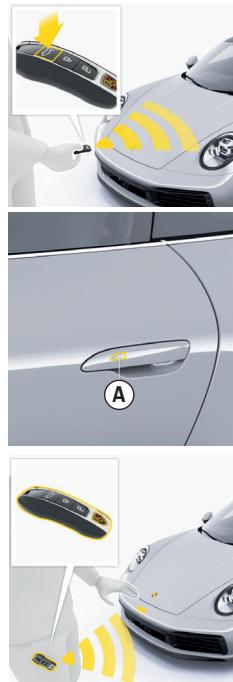


Opening/Unlocking/Locking Vehicle

What do I need to know about Comfort Access?

Vehicles with Comfort Access (excluding GT3 and GT3 RS) can be unlocked and locked without using the vehicle key. The vehicle key must be carried by the driver, e.g. in a pocket.

Unlocking Doors: Grasp into the handle recess of the door handle and do not touch the proximity sensor on the front of the door handle. The door handle will then extend; pull on the door handle. If enabled, the door may also unlock and door handles will extend upon approaching the vehicle with the key.



Locking Doors: Once leaving the vehicle, touch proximity sensor **A** at the door handle. Two warning signals sound and the emergency flasher flashes twice. The door handles will then retract into the door.

Luggage Compartment Lid: Move your hand below the seam of the lid and the top of the front bumper using either a back-and-forth or a swiping motion; the lid will unlock. Lift the lid slightly and open the lid safety catch. When the lid is completely open, the luggage compartment light will come on.

HELPFUL TIP: If washing your vehicle by hand, do not keep the key in your pocket while washing the vehicle. The Porsche Comfort Access sensor used to open the front lid may be triggered by the spray of the water if the key is in close proximity while washing the vehicle. The key can be disabled by holding down the lock and unlock buttons simultaneously until the crest lights up solid briefly. The key can subsequently be turned back on by pressing any button.

How do I program the HomeLink®/Garage Door Opener?

Before You Start:

- Ensure you are physically near the garage being programmed and GPS functions are enabled.
- Ensure relatively fresh batteries are in the existing remote before starting.
- The engine does not have to be running but the ignition must be in the on position.

Initial Programming:

- Go to **HOME > HOMELINK® > Configure new profile**
- While inside the car, push the existing remote button to be copied until the Next button is no longer greyed out.

NOTE: If the screen goes to **Configuration Error**, try the following:

- Some remotes may require the button to be briefly pressed and released, try pressing the button multiple times.
- Newer style remotes such as the mini one pictured at right take longer to detect. Be patient and try again with multiple button presses, ensuring there are fresh batteries in the remote.



Opening /Unlocking / Locking Vehicle

- If the prompt says to continue the synchronization, proceed to the *Rolling Code Synchronization* section.
- If the prompt says synchronization is not necessary, proceed to the GPS Location section.

Rolling Code Synchronization:

- If you are near your garage door, find the learn button on your garage door unit to begin the rolling code pairing process. You may need to refer to your opener's manual. Otherwise, if you are not near your garage, you can click **Continue Later** to resume this process when you are near your garage.
- Once the learn button has been pushed, return to the car and click **Synchronize**.
- Hold down the **Send Signal** button until the garage door begins to move. Do not let go of the button until the garage door starts to move. If the garage door does not move after 10 seconds, please follow the "NOTE" below for the alternative process.
- At the **Did the garage door move?** prompt, click **Yes, continue**, and proceed to the GPS Location section.

NOTE: If you did not see the door move, still continue on the next prompt by saying **Yes** and follow the alternate process:

- Ensure the opener is still in the **Learn** mode and it has not timed out. Refer to your opener's instructions for the indications of Learn mode being enabled.
- In the PCM, go to **HOME > HOMELINK® > Profiles**
- Click **Send Signal** repeatedly on the appropriate profile until you see the door move.

GPS Location:

- Move your vehicle to where you would typically click your garage door opener remote when approaching the door.

NOTE: It is not recommended to program the location from inside the garage. If your desired location is on an active roadway, please use caution to ensure traffic is clear before programming/using.

- Click **Add Location**.
- If you want to program the position later or refine it after initial programming, you can go to **HOME > HOMELINK® > Profiles** and click **Edit**.
 - On this menu, click **Save Location** if you are at the location desired.
 - Alternatively, if you do not want to use the GPS location feature any longer, you can click **Delete Location** to remove the existing position and only manually bring up the profile.

HELPFUL TIP: If you want to test this function immediately, drive more than 0.25mi away to simulate a coming/leaving home scenario. For alternate ways to activate HomeLink, also consider holding down a Quick Access button  to program it as a shortcut for the HomeLink profile.

Configuration & Personalization

What should I know about the Auto Start Stop feature?

When the vehicle stops, e.g., at a traffic light or in a traffic jam, the engine automatically stops, provided all the requirements for the auto-stop function are met. In this way, the automatic Start/Stop function helps to save fuel.

The ignition remains on even when the engine is stopped automatically. All safety functions continue to operate.

Prerequisites for Auto Start Stop:

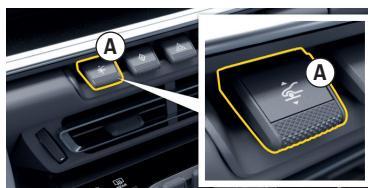
- Auto Start Stop turned on
- Hood closed
- Brake pedal pressed
- PDK in D, M, N, P, or Manual Transmission in neutral with the clutch released
- Engine, transmission, and A/C have reached operating temperature
- Driver's seat belt fastened

Switching the Auto Start Stop off and on: > VEHICLE > Select Start/Stop

Defaulted On: Auto Start Stop is automatically activated whenever the vehicle is turned on.

How do I operate the Front Axle Lift System? (OPTIONAL)

With the front axle lift system, the front end can be raised by around 1.57 in. (40 mm) (leading edge of the front spoiler). This helps prevent damage to the bodywork, such as when entering underground parking garages or crossing speed bumps.



Raising the front end:

While the engine is running press button A. The front end will raise, the A button will flash red and a message will appear on the instrument cluster. When the front end is fully raised, the A button lights up red and a message appears on the instrument cluster. A prompt will appear on the PCM and ask if you would like to save the current location as a Smart Lift location and have it trigger automatically next time.

NOTE: There is a risk of damage if the front end is lowered inadvertently. Because of the system design, the front end lowers automatically after a certain time when the engine is stopped. The vehicle must always be lowered before it is switched off.

Lowering the front end:

With the doors closed and the engine running, press button A. The front end will lower, the A button will flash red and a message will appear on the instrument cluster. When the front end is fully lowered the red illumination of the button will go out and a message will appear on the instrument cluster. If a door is opened while the vehicle is being lowered, the front end is raised again automatically. If the vehicle exceeds a certain speed, the front end will also automatically lower.

NOTE: There is a risk of damage if the vehicle hits an obstacle. Do not lower the vehicle when positioned over an obstacle.

Configuration & Personalization

I notice more tire noise and tire wear than I've experienced with some other cars. Why is that?

Porsche cars are engineered for a high level of performance and are also designed to ensure driving pleasure, comfort, and daily use. The hardness of the tire depends on the tire's temperature, as well as the compound specifications and the tread pattern of the tire. The side effects of these tire constructions may create louder noises while making a sharp turn when the tire is cold, such as pulling out of a parking spot.

HELPFUL TIP: All tires slowly lose air, and tire pressure also changes considerably when a tire heats up as a result of being driven. To keep tire noise and wear to a minimum, check tire pressure frequently and top off to recommended pressure. Also, have your dealership perform alignment and balancing at intervals noted in the Owner's Manual.

How do I save my personal settings in my vehicle?

Certain settings can be stored or retrieved in the 911 via the **Driver Profile** or **Memory Buttons**.

When the ignition is switched off, the settings just previously made are automatically saved to the driver profile in the PCM. When entering the vehicle, the settings will automatically be retrieved via the vehicle key, or when the driver profile is changed. If multiple persons driving the vehicle, it is recommended to use one driver profile and vehicle key per person.

Driver Profile Management:

Up to 6 driver profiles and 1 guest profile can be created in the Porsche 911.

When the Porsche Communication Management (PCM) system is first activated, the **Set-up Wizard** will display and guide you through important steps for configuring your PCM. It is recommended you run the wizard to ensure you create a full driver profile for yourself. To manage driver profiles, go to **HOME** and click on the profile name in the upper right corner.

Driver Profiles affect the **Comfort settings**:

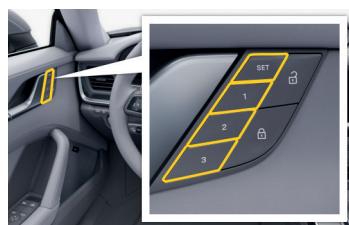
- Temperature
- Vision
- Infotainment Settings
- Air Conditioning Settings
- Assistance Systems
- All Ergonomic Settings
- Lights
- Instrument Cluster

Memory Buttons (OPTIONAL)

Additionally, up to three sets of **Ergonomic settings** can be manually saved and retrieved via the three **Memory Buttons** in the driver's door. **Ergonomic settings** affect the seat, exterior mirror, and steering wheel settings.

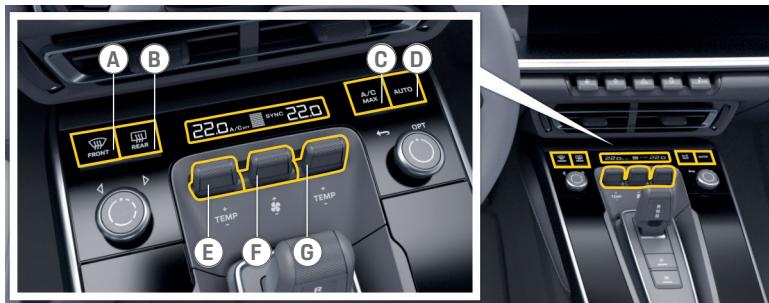
Storing Ergonomic settings on the Memory Buttons:

1. Press the **SET** button. The indicator light will light up.
2. Press the preferred memory button (**1, 2, or 3**) within 10 seconds.
3. There will be an acoustic chime and the light indicator in the **SET** button will go out.



Instruments & Controls

How do I operate the climate control?



What do I want to do?

Defrost windshield

What do I have to do?

Press button A.

Switch on heated rear windshield/door mirror heating

Press button B.

Switch A/C Max mode
(maximum air conditioning) on

Press button C.

Switch on automatic mode

Press button D.

Set temperature

Press button E for the driver's side or button G for the passenger's side up (warmer) or down (colder).

Set airflow manually

Press button F up (increase) or down (decrease).

Operate the air conditioning system in Porsche Communication Management (PCM)

Set the strength of the airflow in automatic mode

► Air conditioning ►

Manually adjust the air distribution

► Air conditioning ►

Set the footwell temperature

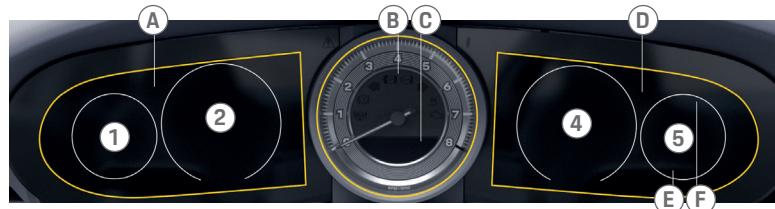
► Air conditioning ►

Adjust the upper ventilation panel

► Air conditioning ►

Instruments & Controls

What should I know about the instrument cluster?



A. Speed & Assist Display

Information on the time, outside temperature, speed, and assistance systems are shown in tubes **1** and **2**.

B. Tachometer

The start of the red zone on the tachometer scale is a visual warning of the maximum permissible engine speed.

C. Digital Speedometer

Information on the speed, selector lever position and engaged gear is displayed in the digital speedometer.

D. Car & Info Display

Information on the driving program, vehicle status and driver assistance is displayed in tubes **4** and **5**.

E. Fuel Gauge

F. Coolant Temperature

HELPFUL TIP: A second fuel gauge is also shown in tube 4 under the Vehicle menu for easier visibility in certain seating positions.

What do the different steering wheel controls do?

A. Setting the volume and muting the audio source

- Setting volume: Turn rotary push button up or down
- Muting: Press down on the rotary push button

B. Activating voice control

- NOTE: A short press will activate the Porsche's voice control and a long press will activate the paired phone's voice assistance such as Siri.[®]

C. Opening a saved function

- NOTE: Hold down the button to program a favorite function via the PCM

D. Play next station/track

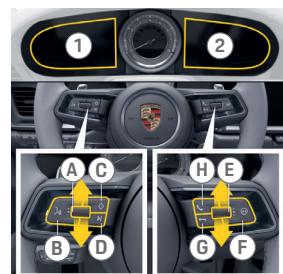
E. Scrolling and selecting menus and functions within the Speed & Assist (1) and Car & Info (2) displays

- Scrolling: Turn rotary push button up or down
- Selecting: Press rotary push button

F. Switch between operating the Speed & Assist (1) and Car & Info (2) displays

G. Skipping back one or several selection levels in the Car & Info (2) display

H. Answer a phone call or end a call



Note: For GT3 RS steering wheel functions, refer to the Owner's Manual.

How do I turn on the heated steering wheel? (OPTIONAL)

Press button **A** in the central steering wheel spoke until the message "Heated steering wheel on" or "Heated steering wheel off" appears briefly on the multifunction display.



How do I operate the cruise control systems?

Cruise Control:

Cruise control maintains the chosen speed in the range between approx. 20 and 150 mph without the driver having to press the gas pedal.

- A. Switch cruise control on/off
1. Reduce the desired speed
2. Set/increase the desired speed
3. Interrupt cruise control operation (CANCEL)
4. Resume the stored speed (RESUME)



Cruise Control

InnoDrive/Adaptive Cruise Control* (ACC) (OPTIONAL):

Adaptive Cruise Control behaves like a speed control system. The desired speed setting is kept constant. If another vehicle that is traveling slower than the selected speed is detected up ahead in the same lane, Adaptive Cruise Control automatically maintains a set distance.

If the vehicle in front stops, Adaptive Cruise Control slows the vehicle and brings it to a stop, provided that this is possible within the system's control parameters. The speed of the vehicle can be increased at any time by pressing the accelerator.

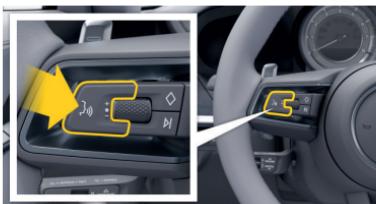
- R. Switch driver assistance systems on/off
1. Set/increase the desired speed
2. Reduce the desired speed
3. Continue (RESUME)
4. Interrupt (CANCEL)
- S. Open the selection menu (with the DrivingAssistance system switched on)



Adaptive Cruise Control

How do I activate Voice Control?

Numerous Media, Phone, Navigation functions, A/C settings as well as Apps can be activated via voice commands. The voice control function adapts to the speaker and learns from the very first dialog. On-board and Online voice recognition functions are linked seamlessly in the voice control system. The voice control function does not support all system languages.



1. Briefly press the  on the steering wheel. A rising acoustic signal is heard and the symbol  for voice control appears on the PCM.
2. Say the voice command.

IMPORTANT: To experience the full functionality of the Voice Control system, please ensure all Porsche Connect services are activated.

HELPFUL TIP: For a list of all voice commands, please refer to the Digital Owner's Manual.

*Please see important limitations of assistance systems in your vehicle's owner's manual.

Instruments & Controls

How do I operate the windshield wipers?



What do I want to do?

**Wipe automatically at front
(rain sensor/intermittent operation)**

What do I have to do?

Press lever to detent position 1.

Set rain sensor/intermittent operation sensitivity

Adjust switch B on the right of the lever upward (wipe more often) or downward (wipe less often).

Wipe at front

Slow: Press the lever to detent position 2.

Fast: Press the lever to detent position 3.

Once: Push the lever to position 4 (holding lever in position 4 accelerates wiping action).

Spray and wipe at front

Pull the lever towards the steering wheel at position 5 and hold.

Wipe at rear (intermittent wiping)

Press switch A.

Fold windshield wipers out

Switch off the ignition and press the wiper lever downward once in position 4. The windshield wipers move upward through approximately 90 degrees.

Where are the cupholders in the 911?

There is one drink holder in the center console and one below the outer air vent on the passenger side. Additionally, there are bottle holders located on the doors.

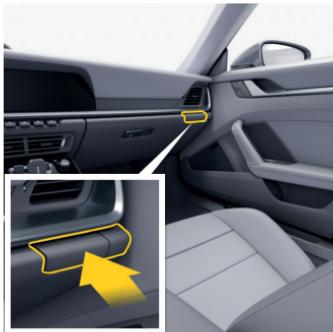
NOTE: Objects that are not intended for a cupholder can fall out.

Center Console Cupholder: The drink holder in the center console is removable, so please pay attention to the following instructions:

- Insert the drink holder and push it downward until it clicks into place.
The drink holder can now be used.
- Press the button and remove the drink holder upwards to remove it.



Passenger-side Cupholder



Where are the communication device plugs located in the armrest?

(A) USB ports (type C)



Instruments & Controls

How do I activate the electric parking brake?

The electric parking brake acts on the rear wheels and serves to secure the vehicle while parked.

Applying the parking brake: Pull (P) switch. The light indicator on the button (P) and the brake warning light illuminate.

Manually releasing the parking brake: With the ignition switched on, press the brake pedal and then press (P) button. The brake warning light goes out.



Automatically releasing the parking brake: Despite the active parking brake, you can drive off as normal. Check that the engine is running, the driver's door is closed, the driver's seat belt is fastened, or operating mode D, R, or M is selected. The electric parking brake detects the start request and opens automatically.

What are the Quick Access Buttons and where are they located?

The Quick Access Buttons (◊ buttons) of the multifunction steering wheel or the center console switch panel can be freely assigned to a wide range of vehicle and infotainment functions (e.g. radio/media playback, navigation, etc.) depending on vehicle equipment.

The assigned menu can be easily accessed by holding down any of the Quick Access buttons and checking the PCM screen.



Is there anything I should know about the brakes on my 911?

Scan



<https://www.youtube.com/watch?v=fUNHb9052WQ>

NOTE: Please download a QR Reader on your mobile device in order to scan the QR code. Point the camera of your mobile device on the QR code.

Notes

Communication & Porsche Connect

How do I pair my mobile phone to the PCM via Bluetooth®?

To connect a compatible mobile phone to the Porsche Communication (PCM) System, please make sure the Bluetooth® function is activated on both the mobile phone and PCM.

1. HOME > DEVICES > Search for new phone

2. Select a cellphone from the device list. A six-digit Bluetooth® code is generated and displayed in the PCM system, and on the cellphone.
3. Compare the Bluetooth® code in the PCM system and on the cellphone.
4. If the Bluetooth® code in the PCM and on the cellphone match, confirm. When the phone is successfully connected, the numeric input (KEYPAD ☰ menu) is displayed in the PCM.

How do I activate Apple CarPlay® in my 911?

Apple CarPlay® must be selected when connecting for the first time. Apple CarPlay® can be connected via USB or wirelessly (see the previous section) when first pairing an Apple® device to the vehicle.

Opening Apple CarPlay® in the PCM:

1. Connect the iPhone® to the USB type C port (A) in the armrest.
2. Confirm on the PCM display that you wish to use Apple CarPlay®. The available apps are displayed and Apple CarPlay® will open.
 - To go from a different menu item to Apple CarPlay®, select **Apple CarPlay** (C).



Operating Apple CarPlay® in the PCM:

All available apps can be operated via the touch display, the rotary push button and the Back button of the PCM.

- To access the main menu with **Apple CarPlay** (C), select the Home button (O) on the touch display.
- To go to the main function of the PCM, select **Apple CarPlay** (C) > **PORSCHE** or select a function (for example, **MEDIA** (D)).

Operating Apple CarPlay® via Siri® Voice Recognition:

1. Press and hold the (Q) button on the steering wheel.
2. Say the desired voice command.



Ending Siri® Voice Recognition:

Check that Siri® is active and waiting for a voice command. Press the (Q) button on the control lever. A fading acoustic signal sounds.

NOTE: Apple CarPlay® will only work on this vehicle if the following conditions are met: iPhone® 6S or later, iOS® 11.4 or later, Siri® and Apple CarPlay® must be activated in the settings of the iPhone® that is used. For flawless operation use original Apple® USB type-C to Lightning cables that are undamaged and that do not have a USB adapter.

Communication & Porsche Connect

How do I operate Android Auto?

Android Auto can be connected via USB or wirelessly (see the previous section) when pairing an Android device to the vehicle.

Opening Android Auto:

1. Connect the phone to the USB interface (type C) in the armrest.
2. Confirm the notice that Android Auto is being used (Android Auto is opened, and the available apps are displayed).
3. Follow the instructions on the phone.

Operating Android Auto with PCM:

All available apps can be operated using the touch display, the rotary push button and the Back button of the PCM.

1. To open the main menu in Android Auto, press the  button on the touch display of the PCM.
2. To switch to the main function of the PCM, select  > ANDROID AUTO, or select any function (e.g. .

How do I make an emergency call in my 911?

Different emergency call systems may be used depending on model, country, and equipment. Help can be requested via the emergency call system in an emergency or in dangerous situations. Despite activated private mode, location information for the vehicle can be transmitted in the event of a breakdown or emergency call as well as theft.

Triggering an emergency call via SOS button:

1. Open the cover plate by pressing on it.
2. Press SOS button A for at least one second. If the SOS button is pressed again for at least one second within six seconds, the emergency call is canceled.
3. If conditions permit, wait in the vehicle until the connection to the emergency call center is established. Light indicator B flashes green when the emergency call to the call center has been established.



A. SOS button
B. Light Indicator

NOTE: If queries from the emergency call remain unanswered, rescue measures are initiated automatically.

Breakdown Call

Help can be requested via the breakdown call in the case of breakdowns or accidents.

Triggering a breakdown call:

1. Select breakdown call A. To end the breakdown call select  in the footer or the phone menu.
2. If conditions permit, wait in the vehicle until the connection to the call center is established.

Communication & Porsche Connect

What is a Porsche ID?

Your Porsche ID is your universal Porsche account containing your personal data, contact information, vehicles, payment information, and much more. With a Porsche ID and your password, you can log in to most Porsche websites and apps. Your email address is your Porsche ID. Please contact us at 1-800-PORSCHE to receive an email invitation to create a Porsche ID.

What is My Porsche?

My Porsche is the Porsche owners' portal. After logging on with your Porsche ID, you can manage your garage of Porsche vehicles, their Connect services, and your personal information in My Porsche. In addition, you will be able to purchase vehicle-related products and services, discover local events, and learn more about the latest news from Porsche. Please visit porscheusa.com to log on to My Porsche.

What is Porsche Connect?

With Porsche Connect services activated, you can enhance your vehicle infotainment experience with some of the following features:

- Emergency Call and Breakdown Call
- Online Map Updates for Navigation
- Online-based Voice Control
- Real-Time Traffic Information
- Fuel Prices
- Weather and News

If your Porsche Connect services have yet to be activated, please contact your Porsche Sales Professional or call us at 1-800-PORSCHE.

What is a Pairing Code?

Your Pairing Code links your vehicle with your Porsche ID account and allows you to use a variety of individualized services, such as personalized destinations, newsfeeds, personal calendar or remote vehicle functions from your smartphone.

My Porsche App

Unlock the full potential of your Porsche experience. Immerse yourself further in the dream car experience. Access more features. More convenience. More performance.
More Porsche. Download the My Porsche App on the Apple® or Google Play® Store.

On-board Owner's Manual



You can find more information on your vehicle and Porsche Connect in the Owner's Manual in the Porsche Communication Management (PCM) under > Owner's Manual.

911 Quick Start Guide



Want to know more about your Porsche? Download the My Porsche App on the Apple® or Google Play® Store.



Note: Please focus the camera of your mobile device on the QR code.

Porsche Customer Support may be reached at **1-800-PORSCHE** for any questions or information on the Porsche owner services.

NOTE: Some features described in this document are optional equipment and may not be fitted to your automobile.

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