

MOHAMED SHIMASH MOHAMED SIRAJUL HASAN

Software Coop Student

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OBJECTIVE

Seeking a position as a Computer Systems Technician student in the pathway of developing software solutions to acquire industry experience specifically in user-friendly systems for organizations.

KEY QUALIFICATIONS

- Over 2-year academic study in the pathway of software knowledge
- Well understanding in choose of organizational technologies
- Proven ability to handle multiple, competing priorities in an effective manner
- Thorough knowledge of written English; grammar, spelling, vocabulary and punctuation

SPECIAL SKILLS

- Teamwork
- Creativity
- Fast touch-typing
- Communication
- Web Development
- Technical Writing
- Programming
- Problem solving

TECHNICAL EXPERTISE

- Software Languages: HTML, CSS, JavaScript, C#, SQL, Git
- Testing: Test Automation, Troubleshooting, Katalon Recorder, Test Cases, Selenium Testing
- UI/UX: Adobe XD, Figma, Canva, Illustrator, WordPress
- MS Office: Word, Excel, PowerPoint, Access

WORK EXPERIENCE

Front Desk IT Support

July 2023 to Present

Saint Lawrence Residences

Toronto, ON

- Assist over 100's of customers by validating and authorizing their credit, debit and cash payments.
- Summarize the office accounts in Quicken software and generate reports.
- Troubleshoot office computers and handle booking system for customer reservations.
- Communicate effectively with people from diverse backgrounds, contributing to my interpersonal and collaborative skillset.
- Handle organizational emails, respond to customer calls, deal with office systems.

EDUCATION

Computer Systems Technician: Software Support

Expected Completion: December 2024

Mohawk College

Hamilton, ON

- Currently enrolled in Semester 3 of two-year diploma program
- Proven GPA of 87% in Computer Training and Technical Writing
- Understanding Programming Fundamentals by achieving an 88% GPA
- Graduation Year: 2025

Higher National Diploma: Software Engineering

Completed

ESOFT Metro Campus

Colombo, Sri Lanka

- Completed 18-month Pearson diploma - Distinction Pass

Diploma in Information Technology

Completed

ESOFT Metro Campus

Colombo, Sri Lanka

- Completed a 4-month Pearson diploma – Grade A