

ENOCK MISEBO

IT Administrator

Experienced IT Administrator with a proven track record in the consumer goods, Mining, Finance and Education sectors. Proficient in ERP Implementation, Server Deployment, Database and Web Design, System Administration, and Network Design. A dedicated IT and Systems Administrator with a Bachelor's degree specializing in Information and Communication Technology.

Contact

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Cnr. of Musonda Ngosa & Kutwa Road, Villa Elizabetha, Lusaka

Education

Bachelor of Information Technology

Northrise University 2009 - 2016 30029 Kitwe Highway, Ndola

General School Certificate

Sri Sathya Sai High School 2004 - 2007 Along Pamodzi Road, Ndola, Zambia

Junior Shool Certificate

Ndola Basic School 1996 - 2002 Along Kanongesha Road, Ndola, Zambia

Skills

- Communication
- Critical thinking
- Systems Administration
- Virtualization
- · Problem Solving
- Security and Monitoring
- Account Access Management
- Data Collection and Analysis
- Application Design and Development

Experience

ICT Support Technician

Gourock Zambia Limited

January 2016 - Current

- Server and Systems Administration with Windows Server 2008 2019 and Ubuntu Server
- Implementing ERP Systems among them SAP B1 9.3 10.0, EbizaFrame 7.4 and Tally ERP 9
- Database administration in ABAP SQL with SAP HANA, MySQL, Oracle and PLSQL
- Installing and maintaining CCTV DVR & NVRs with remote site monitoring
- Designing, implementing and managing networks with CISCO and SOPHOS infrastructure
- Administering Web applications in Apache, IIS and NGINX Webhosts
- Maintenance of Telephony and IPABX systems
- Writing and maintaining SOP and Software Documentation
- Procurement of ICT consumables and equipment

ICT End-User Support

Bank of Zambia

January - April 2014

- Server installation and administration with Windows Server 2008
- · Managing Active Directory users, nodes, and other resources.
- Repairing and maintenance of computers, printers, extension phones and other devices.
- Writing documentation and procedures for systems.
- Active Directory and User Account administration
- Procurement of ICT consumables and equipment

Internet Cafe Manager

Catholic Youth Centre

October - December 2012

- Asset Management
- Ensuring that all computer and software systems are running smoothly
- Ensuring that internet is available on demand
- Curriculum development for Basic Computer courses

Systems Administrator

Northrise University

March - July 2012

- Designing and maintaining the entire network structure
- Network monitoring and policy administration
- Network File storage and Systems Backup
- Managing Active Directory servers for users nodes and other resources.
- Coordinating the setup of lecture theatres for class sessions
- Installing and configuring computer and software systems

Language

English

Bemba





Reference

Umesh Jawale

ICT Head Gourock Zambia Limited +260974424466

Sameer Varvani

Operations Head Gourock Zambia Limited +260974615402

Lusuntha Ngulube

Academic Dean Northrise University +260969722330

Andrew Mutuna

Senior Systems Administrator Northrise University +260966185306

James Mbewe

IT Manager Bank of Zambia - RO +260966459789

Julianna K. Kalulu

Personal Assistant - Director (Admin) Bank of Zambia - RO +260955900301

Lead Software Engineer

Uriwebnics Technologies

March 2011 - February 2012

- Oversee the entire software development lifecycle from design to deployment/testing
- Planning and managing all projects including scheduling deployments and version controls
- Software design & development
- Development of Web Application in PHP, CSS, Ajax, MySQL and JavaScript
- Network Administration
- Database design, implementation and management
- Web Server Administrator
- Writing and maintaining application documentation
- Backup and restore of critical system data

Systems Administrator

Regional Tourism Development Office January - December 2010

- Planning and implementation of the network structure
- Procurement of IT consumables and equipment
- Setup and management of centralized network file storage and backup servers.
- Setup and configuration of computer and software systems

HR Trainee

First Quantum Minerals Limited

March 2008 - January 2009

- Server installation and administration with Windows Server 2008
- Managing Active Directory users, nodes, and other resources.
- Repairing and maintenance of computers, printers, extension phones and other devices.

Certification

Problem Solving (Basic)

HackeRank May 2022

Credential ID: 931CAF031980

DELL EMC Support Technician

Dell EMC June 2020

Credential ID: ES404CLI01023

Volunteering

Chief ACMS Coordinator

Seventh-day Adventist Church Copperbelt Zambia Conference January 2010 - December 2021