

## The FREQ Procedure

Claim Site	
Claim_Site	Frequency
Checked Baggage	171503
Checkpoint	44748
Other	2912
Unknown	1122
Motor Vehicle	536
Bus Station	20
Pre-Check	8
Not Provided	1

Disposition	Frequency
Deny	99600
Approve in Full	48956
Settle	34422
Unknown	26545
In Review	8938
*Insufficient	1735
Closed:Canceled	451
Closed:Contractor Claim	115
Closed: Contractor Clai	73
Received	14
Pending Payment	1

Claim Type	
Claim_Type	Frequency
Passenger Property Loss	126795
Property Damage	82602
Unknown	8283
Personal Injury	1613
Employee Loss (MPCECA)	492
Passenger Theft	479
Motor Vehicle	419
Complaint	73
Missed Flight	32
Property Loss	17
Property Damage/Personal Injury	14
Passenger Property Loss/Personal Injury	13
Passenger Property Loss/Personal Injur	8
Wrongful Death	4
Compliment	3
Not Provided	2
Bus Terminal	1

Date Issues	
Date_Issues	Frequency
Needs Review	4241
Frequency Missing = 216609	

Overall Date Issues in the data

The FREQ Procedure

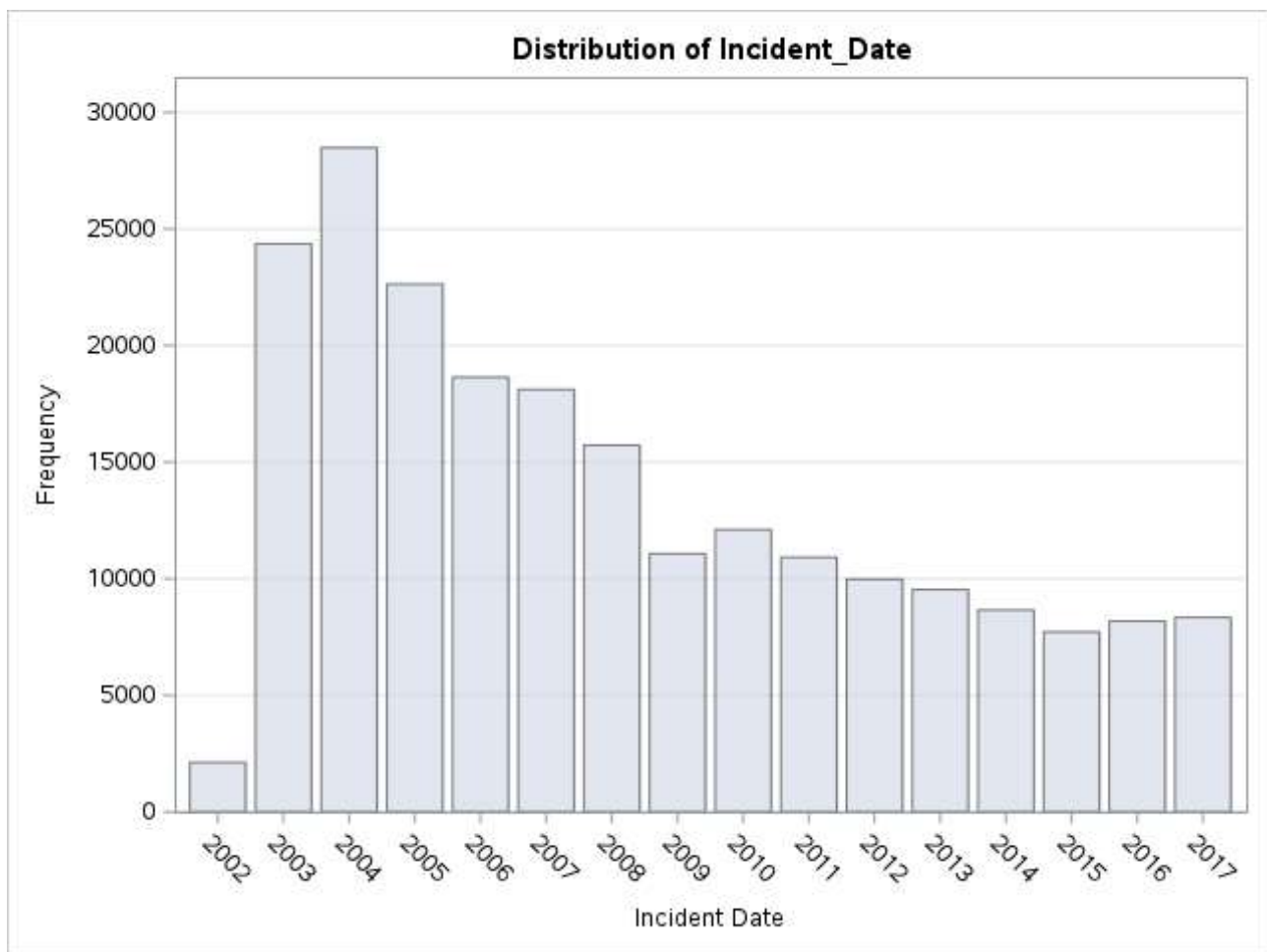
Date Issues	
Date_Issues	Frequency
Needs Review	4241
Frequency Missing = 216609	

---

Overall Claims By Year

The FREQ Procedure

Incident Date	
Incident_Date	Frequency
2002	2123
2003	24359
2004	28484
2005	22631
2006	18643
2007	18116
2008	15727
2009	11075
2010	12108
2011	10921
2012	9984
2013	9536
2014	8659
2015	7721
2016	8182
2017	8340



### Hawaii Claim Types, Claim Sites and Disposition

The FREQ Procedure

Claim Type	
Claim_Type	Frequency
Passenger Property Loss	2762
Property Damage	1481
Unknown	70
Personal Injury	35
Employee Loss (MPCECA)	13
Passenger Theft	7
Complaint	2
Motor Vehicle	2
Missed Flight	1

Claim Site	
Claim_Site	Frequency
Checked Baggage	3241
Checkpoint	1099
Other	20
Unknown	11
Motor Vehicle	2

Disposition	Frequency
Deny	2030

Disposition	Frequency
Approve in Full	1017
Settle	674
Unknown	401
In Review	207
*Insufficient	34
Closed:Canceled	10

---

## Close Amount Sta for Hawaii

### The MEANS Procedure

Analysis Variable : Close_Amount			
Mean	Minimum	Maximum	Sum
74	0	5166	279731