# Should ENIAC expand to Brazil with Magist?

Group 1 - Manuel, Ismail, Justin

# **Overview**

1. Question: Are the marketplaces Magist works with suited for high-end tech products?

2. Question: Are deliveries fast enough?

3. Question: How happy are customers with Magist and business partners?

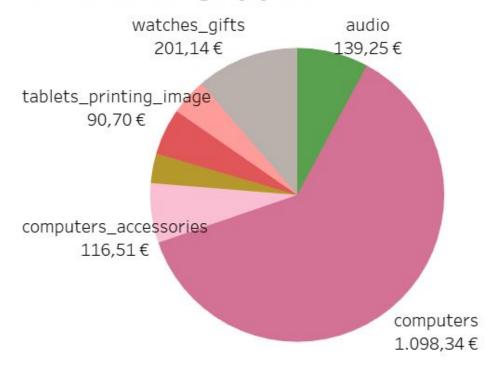
#### Do Magist's marketplaces even sell high-end tech?

# Eniacs AVG item price 540 €

- audio

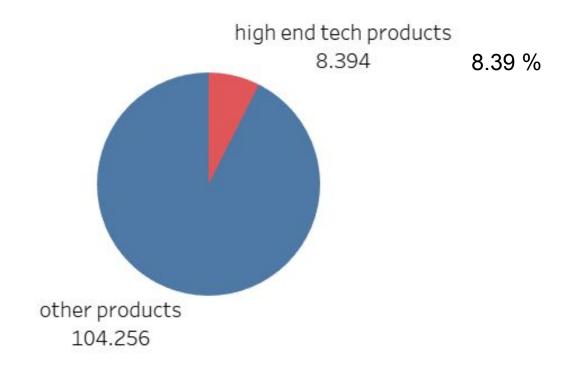
- computers
- computer accessories

### AVG tech category price



#### 1. Magist's marketplaces suitable for high-end tech?

1.1. Sold high-end tech products by Magist marketplaces since 2016?



#### 1. Magist's marketplaces suitable for high-end tech?

1.2. How did sales of tech products evolve over time?



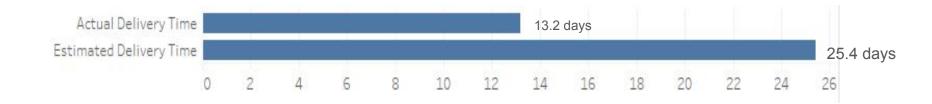
#### 2. Magist's marketplaces delivery status

2.1. Are Magist's marketplaces deliveries reliable?



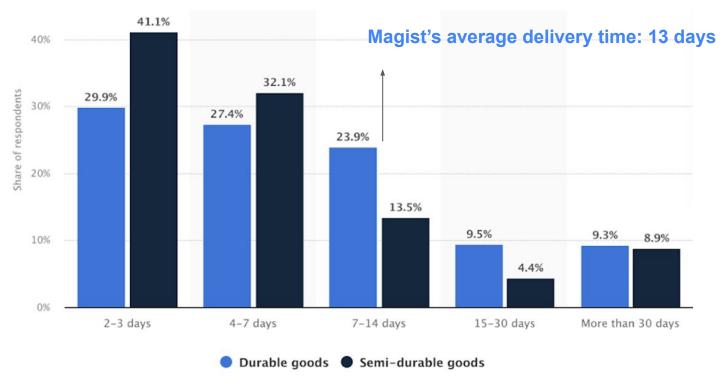
#### 2. Magist's marketplaces delivery status

2.2. Are differences between estimated and actual delivery time acceptable?



#### 2. Are deliveries fast enough?

2.3. Is average delivery time meeting customers' expectation?



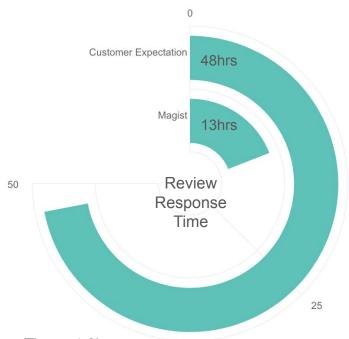
#### 3. Magist's Customers Satisfaction

3.1. How are customers reviews for Magist?



#### 3. Magist's Customers Satisfaction

#### 3.2. Magist's Response Time for Customer Reviews?



Average High End Tech Review Response Time - 4.8hrs

# Conclusion

- Not Enough Experience
- Low Customer Review
- Slow Delivery Time

# Thank you for your attention!