

To be able to learn from my experiences and to further my career with a better understanding of the world around me.

Experience

NETWORK TECHNICIAN, LUMEN TECHNOLOGIES

2022-PRESENT

- Installing computer networks, connections and cabling.
- Performing troubleshooting to identify system failures and bottlenecks to ensure long term efficiency of network.
- Test and configuring software, maintain and repair hardware and peripheral devices.
- Evaluate network performance and find ways for improvement.
- Providing expertise and direction to help train coworkers about unknown systems and setups.

OSP TECHNICIAN, SYRINGA NETWORKS

2020-2022

- Train and develop field locate technicians to improve their knowledge, skills, and professional growth.
- Define, maintain and communicate clear goals for field technicians to do their jobs effectively and efficiently.
- Locate underground fiber optics and accurately marking the location.
- Maintaining daily contact with other locators, OSP Team, and contractors discussing locate issues.
- Assist locate technicians in the completion of their workload when necessary.
- Use provided maps to assist in the identification of underground fiber optics. As well as work closely with GIS and OSP Teams to ensure that those maps are accurate for the network.
- Use fusion splicer to splice fiber drops for customers.
- Provide and lead a safe work environment by being knowledgeable of and enforcing all state, local, federal safety regulations and company safety policies.

LOCATE TECHNICIAN, ELM UTILITY SERVICES

2019-2020

- Protect underground facilities by marking them for excavation.
- Work with the contractors and to understand full scope of dig area to make sure everything is located correctly.

FIELD TRANSPORTATION LEAD, AMAZON

2018-2019

- Receive non-inventory orders for Amazon Facility
- Partner with other departs to ensure needs for supplies are met.
- Maintain a safe and and fun environment for associates to fulfill customer promise.
- Ensure that trailers and their packages depart facility on time.

ROUTE SALES REPRESENTATIVE, FRANZ

2017-2018

- Work with accounts to maintain proper in-stock levels to increase sales and customer foot traffic.
- Communicate with account to help anticipate needs.
- Build seasonal displays to help maintain product through holiday.
- Load and drive box truck from one account to the next.

ROUTE SALES REPRESENTATIVE, FRITO-LAY

2016-2017

- Work closely with large format stores to increase sales and deliver excellent service.
- Build relationships with store employees to meet the needs of both customer and consumer.
- Protect product freshness by ensuring proper rotation daily.
- Maintain proper in-stock levels by following sales history and current trends.

FLOOR LEADER / BRICK SPECIALIST, LEGO BRAND RETAIL

2012-2016

- Provide an inviting atmosphere that creates consistent and loyal guests. As well as providing an enjoyable place to work.
- Create and maintain goals with the leadership team.
- Empower employees as well as guests to play and build relationships with others.

SENIOR SALES FLOOR TEAM LEAD, TARGET

2011-2015

- Recognize, coach, and provide meaningful feedback to sales floor team members.
- Write and deliver performance reviews.
- Train and coach team members to achieve service goals.
- Lead a team of 20 team members to achieve sales and guest service goals.
- Develop and maintain relationships with food vendors; hold vendors accountable to maintain appropriate in-stocks.
- Offer a fast, fun, and friendly service to all guests by responding quickly to their needs questions or issues.

Skills

- Manage Execution – Organize, coordinate, and manage sources, time and people to achieve goals and company objectives. Set priorities, and work effectively to get things done.
- Drives for Results – Foster a sense of urgency by setting clear expectations and routines. Take initiative to proactively address issues.
- Collaborates – Work with others to meet the needs of the business. Create strong relationships by fostering an inclusive culture.