



OVERVIEW

STERIS Corporation was founded in 1987 in Mentor, Ohio and is a leader in the design, manufacture and sale of infection prevention and surgical products and services, focused primarily on critical healthcare, pharmaceutical and research markets.

STERIS aspires to make a difference for its Customers and their patients by introducing innovative infection prevention and surgical solutions into high volume procedure areas throughout the hospital. The company offers a unique mix of capital products, such as sterilizers and surgical tables; consumable products, such as instrument cleaning formulations, sterility assurance products, and skin care products; and services, including equipment planning, installation and maintenance, and bulk sterilization of single-use medical devices

While the corporation was founded as Innovative Medical Technologies in 1985 and renamed STERIS in 1987, our history dates back to 1894 with the founding of American Sterilizer Company, a long-time, global leading innovator of sterilization products. Today, through a series of strategic acquisitions and continual innovation of new products, STERIS holds one of the broadest portfolios of products in the industry. It stands at the forefront of efforts to prevent infection and contamination in healthcare and pharmaceutical environments, and is broadening its reach with products to meet the needs of defense and industrial markets.

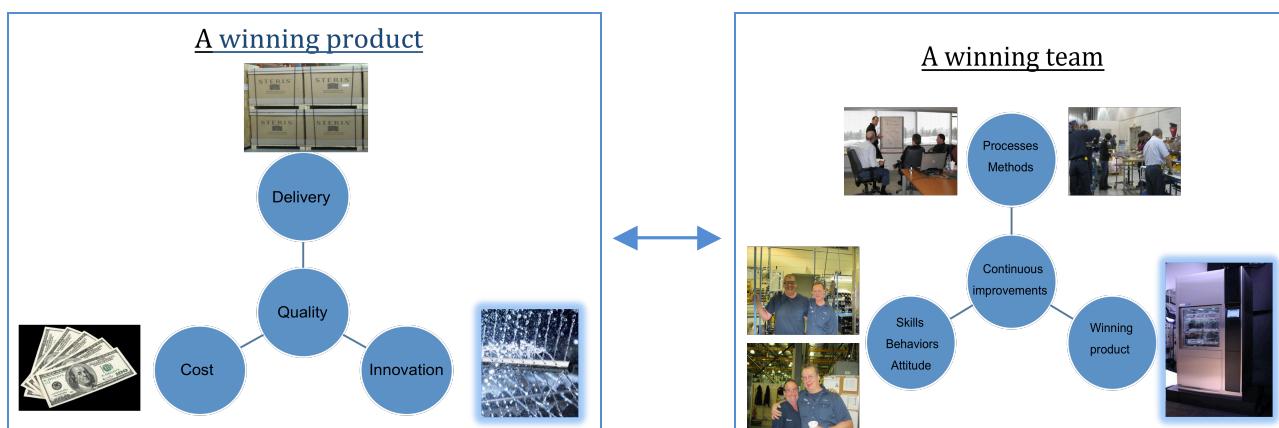
The mission of STERIS Corporation is to help our Customers create a healthier and safer world by providing innovative healthcare and life science product and service solutions around the globe

PRODUCTS

As a manufacturing facility of STERIS, Corporation STERIS Canada, located in Québec, develops, assembles and delivers washers / disinfectors for the healthcare, scientific and pharmaceutical markets. Current production covers a variety of about 30 different products in a wide range of sizes. While some product platforms are systematically customized to fit the customer needs, other standard products are configurable by the customer and assembled in our higher volume assembly lines.

CONTINUOUS IMPROVEMENT PHILOSOPHY

Corporation STERIS Canada strongly believes that we can deliver "*winning products with a winning team*". All strategic decisions and everyday actions are driven by this motto; always with our external and internal customers in mind... *there could be no winning product if there is no happy customer at the end!*





Improvement is not the sole responsibility of management; it is the responsibility of every associate to challenge the current conditions of their work and try to improve it. Since 2004, we've been using several elements and tools to achieve this state of mind, such as:



- Kaizen events on the production area
- Kaizen events in the support processes
- MDI workshops (Managing for Daily Improvement)
- Stand-up meetings at the SQDC boards (production and support areas)
- Problem solving workshops and Problem solving teams
- Ideation system for all employees
- Flexibility via cross-training (both production and support)
- Gemba walks by managers and supervisors for coaching and training.
- 3 hour training on Lean principles as part of the on boarding process

ACHIEVEMENTS AND RESULTS

Corporation STERIS Canada pace of change has speeded up in the past 5 years. Here are some examples of results that improved from the use of continuous improvement tools and activities:

SAFETY:

- Lost time incident per year went from 3 to 0 for the past 5 years... no incident since 2008;
- OSHA reportables went from 10 to 1 (90% decrease).

QUALITY:

- Average number of service requests per unit : 25% to 50% reduction, depending on models;
- Final inspection first pass yield: 25% to 70% increase, depending on models.

DELIVERY:

- On time delivery to customer went from 77% to 97% (26% increase)

MORALE:

- Ideation system, close to 1 idea per employee is now implemented every month on a yearly average;
- Stable and dedicated workforce with an average seniority of 16.5 years.

COST:

- Inventory turns went from 3.9 to 7.5 (92% increase);
- Productivity has seen an average 12% improvement every year (equivalent to 81% improvement over the past 5 years);
- Revenue per employee has more than doubled over the past 5 years.

AWARDS

- President Award for World class Safety for: 2009, 2010, 2011, 2012, 2013;
- Pinnacle Award for Safety in Research & Development for: 2006, 2007, 2008, 2009;
- Québec Fidéides 2006: winner of the category "Involvement of Employees";
- Québec Fidéides 2006: Silver Medal in "Operational Excellence" category.

For more information, please contact:

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