Unsaved diagram

customer claim received

check documents → Resister claim → check the insurance policy → perform assignment

positive → authorize repair → schedule payment

negative → reject the claim

send email to customer

Online application received

All admissions process staff members have access → generate PDF document → receive documents → check the documents

missing doc → send email to request missing

required documents

Doc complete → send doc to an academic recognition agency → check the degrees → give an assessment of their validity and equivalence

outcome received → rejected application

rejected application

check the English language test result

send internal mail → once every 3 months → meet committee → Examine all application are ready → receive the selection outcome

send email to all candidates

send post to successful candidates

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claim received

registered

simple claim → check insurance policy

complex claim → check the insurance policy

invalid → calcel any processing → send email calceld

vaild → perform assessment

check damage → sucessful → perform assessment

fail → cancel the claim

positive → Authorize the repairs → occur modifiction → accept modification

negative → send email calceld

reject modification → schedule payment → send email letter