# Cai and Szeidl (2018) QJE

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Lecture 8: Business Networks Econ 14.722: Development Economics

#### **Motivation:** Barriers to firm growth?

- Within firms: credit constraints, skills, management
- Between firms: **business network**, contracting, misallocation

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**Findings:** 

#### **Motivation:** Barriers to firm growth?

- Within firms: credit constraints, skills, management
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Question: What is the effect of an exogenous expansion of business networks on firm performances?

How: A large-scale field experiment to randomly match managers of SMEs in China

## **Findings:**

- Persistent effects on sales, profits, number of clients, management scores, etc
- Mechanisms: Learning from peers and better partnering
  - Competition may decrease diffusion of rival information

#### Contribution

- 1. Firm to firm interactions
  - Theory: Acemoglu et al. (2012), Antràs and Chor (2013)
  - Observational data evidence: McMillan and Woodruff (1999), Khawaja et al (2011) etc
  - → New here: Experimental evidence on the impacts of networks on firm outcomes
- 2. Experiments to study private sector development
  - Business training: McKenzie and Woodruff (2014, review)
  - Management consulting: Bloom et al. (2013)
  - ightarrow New here: Organizing business associations
- 3. Network effects in economics (broadly)
  - Peer effects, information diffusion, referrals, trust
  - ightarrow New here: Competition can limit the transmission of rival information

# Today's plan

- 1. Context, Experiment, Data
- 2. Result 1: Firm Performances
- 3. Result 2: Mechanisms
- 4. Conclusion
- 5. Research Idea (3 slides, if time permits)

# 1. Context, Experiment, Data

## Context

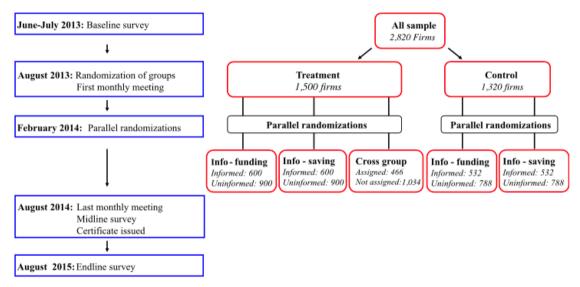
## **Experimental site:** Nanchang in southeastern China

- 5 million people (2014)
- 30,000 SMEs during 2010-2013

### **Background of experiment:**

- Collaboration with Commission of Industry and Information Technology (CIIT): private sector development
- Summer 2013- Summer 2014 (timeline next page)

## **Timeline and Interventions**



<sup>▶ 1.</sup> Randomization of groups

<sup>▶ 2.</sup> Additional randomization

#### **Basic Intervention**

#### Randomization of groups: 2820 firms

Treatment: 1,500Control 1.320

Also variation in the composition of groups by size and sector

#### **Treatment**: Meeting

- Randomized into mtg groups with 10 firms each
- Expected to meet once a month, every month, for a year
- Typical mtg (half a day): tour the firm of hosts and discuss biz-relevant issues
- 87% attendance rate

▶ back

#### Additional Interventions

- 1. Randomly give information (0%, 50%, or 80% of the managers in each mtg group)
  - 1.1 Funding opportunity for firms (RMB 200,000=USD 32,000)
  - 1.2 Saving opportunity for managers (annual return 7% > mkt return 4-5%)
- 2. One-time cross-group meetings
  - 466 managers into 43 cross-groups
  - No two managers from the same mtg groups

▶ back

	All sample	Treatment	Control	Difference
Number of Observations	2,820	1,500	1,320	
Panel A: Firm characteristics (2013 baseline)				
Firm age	2.34	2.39	2.29	0.10
	(1.75)	(1.72)	(1.77)	(0.07)
Ownership: domestic private firms	0.98	0.98	0.98	0.00
	(0.15)	(0.15)	(0.15)	(0.01)
Sector: manufacturing	0.50	0.51	0.48	0.03
<b>5</b>	(0.50)	(0.50)	(0.50)	(0.02)
Sector: service	0.48	0.47	0.49	-0.02
	(0.50)	(0.50)	(0.50)	(0.02)
Number of employees	36.19	36.33	36.01	0.32
	(86.49)	(90.63)	(81.55)	(3.37)
Panel B: Managerial characteristics (2013 ba	seline)			
Gender (1=male, 0=female)	0.84	0.85	0.84	0.01
	(0.37)	(0.36)	(0.37)	(0.01)
Age	40.84	41.05	40.59	0.46
	(8.85)	(8.46)	(9.27)	(0.34)
Education: college	0.29	0.29	0.30	-0.01
-	(0.45)	(0.45)	(0.46)	(0.02)
Government working experience	0.23	0.24	0.22	0.02
	(0.42)	(0.42)	(0.41)	(0.02)
Communist Party member (1=yes, 0=no)	0.21	0.21	0.20	0.01
	(0.4)	(0.4)	(0.4)	(0.02)

	All sample	Treatment	Control	Difference
Number of Observations	2,820	1,500	1,320	
Panel A: Partnership (2013 base	eline)			
Number of clients	45.89	45.58	46.23	-0.65
	(57.37)	(56.16)	(58.74)	(2.24)
Number of suppliers	16.38	16.70	16.02	0.68
	(19.23)	(20.30)	(17.94)	(0.75)
Panel B: Borrowing (2013 basel	ine)			
Bank loan (1=yes, 0=no)	0.25	0.25	0.25	0.00
	(0.43)	(0.44)	(0.43)	(0.02)
Informal loan (1=yes, 0=no)	0.12	0.11	0.13	-0.02
	(0.33)	(0.32)	(0.34)	(0.013)
Panel C: Accounting (2013 base	line)			
Sales (10,000 RMB)	1,592.70	1,510.62	1,686.19	-175.57
	(6,475.18)	(5,291.86)	(7,603.11)	(252.32)
Log sales	5.59	5.61	5.58	0.03
	(2.01)	(1.99)	(2.02)	(0.08)
Net profit (10,000 RMB)	79.23	77.26	81.52	-4.25
	(205.35)	(199.92)	(211.55)	(8.09)
Panel D: Attrition and shutdow	n (relative to bas	eline sample)		
Attrition (2014 midline, %)	6.21	6.33	6.06	0.27
	(24.13)	(24.36)	(23.87)	(0.91)
Attrition (2015 endline, %)	9.08	9.27	8.86	0.41
	(28.73)	(29.01)	(28.43)	(1.08)
Shutdown (2015 endline, %)	10.25	10.20	10.30	-0.10
	(30.33)	(30.27)	(30.41)	(1.14)
Panel E: Valuation of the CIIT	certificate			
2014 midline (10,000 RMB)	0.56	0.56	0.56	-0.00
	(0.25)	(0.25)	(0.26)	(0.01)
2015 endline (10,000 RMB)	0.56	0.56	0.56	-0.00
	(0.26)	(0.26)	(0.26)	(0.01)

# 2. Result 1: Firm Performances

## **Basic Firm Performances**

Firm FE model a là De Mel, McKenzie, and Woodruff (2008)

$$y_{it} = const. + \beta_1 \cdot \underbrace{\textit{Midline}_{it}}_{\textit{time dummy}} + \beta_2 \cdot \underbrace{\textit{Endline}_{it}}_{\textit{time dummy}} \\ + \beta_3 \cdot \underbrace{\textit{Meetings}_{it}}_{\textit{treatment dummy}} \times \textit{Midline}_{it} + \beta_4 \cdot \underbrace{\textit{Meetings}_{it}}_{\textit{treatment dummy}} \times \textit{Endline}_{it} + \textit{Firm f.e.} + \epsilon_{it}$$

- Replace *Firm f.e.* with *Firm controls* if the outcome variables are only available only at the follow-up surveys
- Firm controls: firm sizes, sectors, regions, etc

# More Meetings, More Sales, Profit, Size, Asset, Inputs, Productivity

TABLE III
EFFECT OF MEETINGS ON FIRM PERFORMANCE

Dependent var.:	log Sales	Profit (10,000 RMB) (2)	log Number of employees (3)	log Total assets (4)	log Material cost (5)	log Utility cost (6)	log Productivity (7)
	(1)	(2)	(8)	(4)	(0)	(0)	(1)
Midline	0.004	11.886**	0.018	0.013	0.0003	-0.022	-0.010
	(0.019)	(5.402)	(0.017)	(0.017)	(0.023)	(0.021)	(0.010)
Endline	0.013	12.213	0.029	0.019	0.023	0.024	0.007
	(0.029)	(8.278)	(0.024)	(0.031)	(0.029)	(0.027)	(0.016)
Meetings*midline	0.078**	25.746**	0.052**	0.061**	0.055	0.099***	0.037**
	(0.036)	(12.587)	(0.026)	(0.031)	(0.041)	(0.036)	(0.017)
Meetings*endline	0.098**	32.596*	0.077*	0.104**	0.091*	0.116**	0.025
0	(0.049)	(18.525)	(0.044)	(0.047)	(0.054)	(0.046)	(0.025)
Firm fixed effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Observations	7,857	7,664	7,857	7,857	7,857	7,676	7,857
Mean dep. var. for control firms	5.587	104.259	2.706	3.959	4.882	1.831	1.590

# More Meetings, More Clients, Suppliers, Bank Loan, Innovation

TABLE IV Intermediate Outcomes and Alternative Explanations

Dependent var.:	log Number of clients	log Number of suppliers	Bank loan	Innovation	log Reported - log book sales	Tax/sales
	(1)	(2)	(3)	(4)	(5)	(6)
Midline	0.015	0.027	-0.040***		-0.001	0.001
	(0.020)	(0.021)	(0.011)		(0.007)	(0.001)
Endline	0.044	0.049*	0.008		-0.007	0.0017
	(0.029)	(0.029)	(0.014)		(0.006)	(0.0012)
Meetings*midline	0.090***	0.085***	0.091***		-0.001	0.001
	(0.030)	(0.031)	(0.016)		(0.011)	(0.001)
Meetings*endline	0.118**	0.090**	0.079***	0.082***	-0.002	-0.002
	(0.046)	(0.041)	(0.019)	(0.028)	(0.009)	(0.002)
Firm fixed effects	Yes	Yes	Yes	No	Yes	Yes
Firm demographics	No	No	No	Yes	No	No
Observations	7,841	7,826	7,857	2,646	7,796	7,849
Mean dep. var. for control firms	3.211	2.13	0.239	0.123	0.028	0.024

Notes. Standard errors clustered at the meeting group level for treated firms and at the firm level for control firms. Firm demographics are indicators for firm size (above median employment in subregion at baseline), sector, subregion, and their interactions. \*\*\*p < .01, \*\*p < .05, \*p < .1.



# More Meetings, Better Management

TABLE V

EFFECT OF MEETINGS ON FIRM MANAGEMENT

	Management score (standardized)							
Dependent var.:	Overall (1)	Evaluation (2)	Target (3)	Incentive (4)	Operation (5)	Delegation (6)		
Meetings*midline	0.211***	0.094**	0.034	0.237***	0.159***	0.071*		
Meetings*endline	(0.051) 0.215***	(0.046) 0.096**	(0.043)	(0.047) 0.223***	(0.05) 0.179***	(0.041) 0.070		
Meetings endline	(0.048)	(0.045)	(0.046)	(0.047)	(0.044)	(0.043)		
Observations	5,211	5,211	5,211	5,211	5,211	5,211		
Mid/endline*firm demographics	Yes	Yes	Yes	Yes	Yes	Yes		

Notes. Standard errors are clustered at the meeting group level for treated firms and at the firm level for control firms. Column (1) reports the impact of the treatment on the overall management z-score. Columns (2)–(6) report the impact on five components of management: evaluation and communication of employee performance; targets and responsibilities; attracting and incentivizing talent; process documentation and development; and delegation. \*\*\*p < .01, \*\*p < .05, \*p < .1.

# **Group Composition and Peer Effects**

Use only samples in treatment group

$$y_{it} = const. + \delta_1 \cdot Post_{it} + \frac{\delta_2}{2} \cdot Post_{it} \times log Peer \ size_{it} + Controls + Firm \ f.e. + \epsilon_{it}$$

- Post<sub>it</sub>: = 1 if midline or endline. Use only treatment groups, so this is "D"
- log *Peer size<sub>it</sub>*: avg of log emp. of other firms in the same mtg group
- *Controls*: interaction of *Post<sub>it</sub>* with all vars on which random assignment was conditioned

# Larger Peers, More Sales, Profit, Inputs, Clients, Management

TABLE VII
EFFECT OF PEER COMPOSITION ON FIRM PERFORMANCE

		EFFECT OF TEEF	COMPOSITION O	N FIRM I ERFORM	AINCE		
Panel A: Main performan	ce measures						
Dependent var.:	log Sales	Profit (10,000 RMB)	log Number of employees	log Total assets	log Material cost	log Utility cost	log Productivity
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Post*log peer size	0.105*** (0.040)	27.825** (13.432)	0.043 (0.032)	-0.016 (0.034)	0.100* (0.052)	0.141*** (0.042)	0.029 (0.020)
Post*firm demographics Firm fixed effects Observations	Yes Yes 4,183	Yes Yes 4,076	Yes Yes 4,183	Yes Yes 4,183	Yes Yes 4,148	Yes Yes 4,086	Yes Yes 4,183
Panel B: Intermediate ou	tcomes and alt	ernative explanat	ions				
Dependent var.:	log Number of clients	log Number of suppliers	Bank loan	Management	Innovation	log Reported - log book sales	Tax/sales
	(8)	(9)	(10)	(11)	(12)	(13)	(14)
Post*log peer size	0.068** (0.032)	-0.001 (0.030)	0.017 (0.016)	0.162*** (0.027)	0.027 (0.017)	0.022 $(0.014)$	-0.001 $(0.001)$
Post*firm demographics	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Firm fixed effects Observations	Yes 4,173	Yes 4,170	Yes 4,183	No 2,774	No 1,409	Yes 4,152	Yes 4,178

Notes. Table only uses data for treated firms. Specification (11) is based only on the midline and endline surveys; specification (12) is based only on the endline survey; in those two specifications we also included uninteracted firm demographics. Log peer size is the average of log employment of other group members. Firm demographics are size category, sector, subregion, and their interactions. Standard errors clustered at the meeting group level in parentheses. "\*\*p < .01, "\*p < .05, "p < .1.

# Summary so far

Meetings increase final and intermediate (network, management) outcomes

Better to have larger peers

Some issues with interpretation

- 1. Experimenter demand effects
  - but no difference between reported and actual book sales ► Table IV column (5)
  - unlikely to explain peer effects
- 2. Side effects (e.g., tax avoidance, collusion)
  - tax: but tax/sales unchanged 

    Table IV column (6)
  - collusion: quantity (factors) decreases in a standard model of collusion

Then, why are meetings good?—next section "Mechanism"

# 3. Result 2: Mechanisms

# Mechanisms

So far, meetings increase business performances

But why?

- 1. Learning from others?
  - Meetings facilitate the diffusion of information
- 2. Partnering?
  - Meetings makes matching better

Spoiler: Both matter

# Learning: Empirical Strategy (1)

re: randomly give information (0%, 50%, or 80% of the managers in each mtg group)

- Funding opportunity for firms (RMB 200,000=USD 32,000): to firm, more rival
- Saving opportunity for managers (annual 7% > mkt 4-5%): personal, not rival
- Samples: Uninformed managers in the mtg

$$\begin{aligned} \textit{Applied}_i = & \textit{const.} + \underbrace{\gamma_4 \cdot \textit{Groupmember informed}_i}_{\text{Learning from peers?}} + \underbrace{\gamma_6 \cdot \textit{Groupmember informed}_i \times \textit{Competition}_i}_{\text{Rivalry change information cascade?}} + controls + \epsilon_i \end{aligned}$$

- Groupmember informed<sub>i</sub> = 1 if at least one member in the same group informed
- Competition<sub>i</sub> = 1 if higher-than-median in-group competition

TABLE IX
DIFFUSION OF INFORMATION ABOUT FUNDING OPPORTUNITY FOR THE FIRM

Dependent var.:		Applied f	or the firm f	unding produ	ct	
	(1)	(2)	(3)	(4)	(5)	
Sample:	All firms		Uninformed firms in meetings			
Info						
No info * meetings						
Info * meetings						
Having informed group members			0.291*** (0.035)		0.411*** (0.054)	
Competition			(01000)	-0.150*** $(0.052)$	-0.060 $(0.040)$	
Having informed group members *competition				(01002)	-0.212*** (0.068)	
Firm demographics Observations			Yes 846	Yes 846	Yes 846	

Notes. Table uses data from the midline survey. Competition is 1 for groups in which the average number of competitors (reported by firms) is higher than the median across groups, and 0 otherwise. Firm demographics are firm size category, sector, subregion, and their interactions. Standard errors clustered at the meeting group level in parentheses. \*\*\*p <0.1, \*\*p <0.05, \*p <1.

Dependent var.:	A	Applied for t	the private sa	ving produ	ct
	(1)	(2)	(3)	(4)	(5)
Sample:	All	firms	Uninform	ned firms in	meetings
Info					
No info * meetings					
Info * meetings					
Having informed group members			0.346***		0.341***
Competition			(0.033)	0.005	(0.048)
Having informed group members *Competition				(0.046)	(0.046) $0.016$ $(0.065)$
Firm demographics Observations			Yes 835	Yes 835	Yes 835

Notes. Table uses data from the midline survey. Competition is 1 for groups in which the average number of competitors (reported by firms) is higher than the median across groups, and 0 otherwise. Firm demographics are firm size category, sector, subregion, and their interactions. Standard errors clustered at the meeting group level in parentheses. \*\*\*p < .01, \*\*p < .05, \*p < .1.

# Partnering: Empirical Strategy

re: cross-group intervention

- Compare # of new connections in regular groups and in the cross-group

#### Expect no differences if treatment effects are

- just treatment-induced firm growth (not via partnering)
- just information friction (search)

Regression: sample=firms participated in both regular and cross-group mtg

$$Relation_{igt} = const. + \underbrace{\theta_1 \cdot Midline_{igt} \times Regular_{igt} + \theta_2 \cdot Endline_{igt} \times Regular_{igt}}_{}$$

Regular mtg create better relations than one-time mtg?

$$+$$
 Controls  $+$  Firm f.e.  $+$   $\epsilon_i$ 

- Unit: (*i*, *q*, *t*) triplet
- g: group category (regular or cross-group)
- $Relation_{igt}$ : relationships between firm i with peers in group g

Variables	Number of referrers (1)	Number of direct partners (2)	Choice in trust game (3)
Regular meetings*midline	2.178***	1.161***	2.742***
	(0.119)	(0.106)	(0.172)
Regular meetings*endline	2.400***	1.275***	3.009***
	(0.122)	(0.107)	(0.175)
Peer demographics	Yes	Yes	Yes
Firm fixed effects	Yes	Yes	Yes
Observations	1,744	1,744	1,744
Mean dep. var. for cross-group	0.084	0.302	0.960

Notes. Each observation is a (firm, group category, year) triple. The sample consists of treated firms that participated in both regular and cross-group meetings. Referrer is a group member who referred a partner or employee to the firm in the given year. Direct partner is a group member doing business with the firm in the given year. Peer demographics are the share of peers in the given group which are larger than the subregion median (measured with employment at baseline) and the share of peers in the given group that are in the same sector as the firm. Standard errors in parentheses. \*\*\*p < .01, \*\*p < .05, \*p < .1.

# 4. Conclusion

### Conclusion

Examine the effect of an exogenous expansion business networks on firm performances

A large scale field experiment to randomly set meeting groups for Chinese SMEs

Find persistent effects on various outcomes

- Final outcomes: sales, profit, inputs
- Intermediate outcomes: # of suppliers, management scores

Both leanings and partnering seem in action as mechanisms

- Competition may decrease information diffusion

Comments/discussion?

# Comments/discussion?

Bothering economists' question: "Meetings are beneficial. Why did not the managers organize meetings by themselves?"

- Paper's takes: search cost, trust, public goods, underestimating gains

Long-run (> 2 years) effects?

Knowledge spillovers and implications for agglomeration?

# 5. Research Idea (3 page)

Why do firms agglomerate?

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Marshall (1890)'s three hypotheses:

- Knowledge spillovers:
- Labor market pooling:
- Industry linkages:

Why do firms agglomerate?

Marshall (1890)'s three hypotheses:

- Knowledge spillovers: untested
- Labor market pooling:tested by Overman and Puga (2008)
- Industry linkages: tested by Miyauchi (2021)

Empirical challenge for precise mechanisms = data

Why do firms agglomerate?

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- Knowledge spillovers: untested
- Labor market pooling:tested by Overman and Puga (2008)
- Industry linkages: tested by Miyauchi (2021)

Empirical challenge for precise mechanisms = data

This project: Differentiate roles of knowledge spillovers in agglomeration

- Use unique business-card transaction data in Japan
- combine with patent cross-citation data (and firm-to-firm trade data)

## Data: Business-card transaction data



Personal information such as name, company/organization, job title, contact information

- Business card app ("Eight' by Sansan, Inc.)
- Users scan  $\rightarrow$  OCR
- Covering 3 million people (2018-2021, daily)
- Can identify almost all the first meetings between individuals

# My Plan

Ideal: RCT or quasi-experimental designs to estimate agglomeration elasticity

- Miyauchi (2021): Unanticipated bankrupts to estimate supply chain disruptions

Real: No relevant shocks for travel cost: new railroad, airports during 2018-2021

#### What I plan to do

- 1. Document and compare moments against distances (travel cost)
  - Knowledge spillovers: meeting, patent cross-citation
  - Industry linkage: firm-to-firm trade
- 2. Match parameters of a structural model to the data moments
- 3. Run counterfactual to examine how knowledge spillovers are important for agglomeration