

# SHINOJ PHILIP JOHN

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## SKILLS

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**Data Science & ML:** Supervised ML (Logistic Regression, Random Forest), EDA, Feature Engineering, Model Evaluation, Predictive Analytics, Statistical Modelling, Experiment Design

**Programming & Tools:** Python, Scikit-learn, NumPy, Pandas, Matplotlib, SQL, Jupyter, Git, R (basic)

**Cloud & Data:** AWS (S3, Lambda, EMR, Redshift), Snowflake, Data Pipelines, ETL/ELT Development, Data Wrangling, Data Cleaning

**Visualization & Storytelling:** Power BI, Tableau, Data Narratives, Communication for Non-technical Stakeholders

**Soft Skills:** Analytical thinking, structured problem-solving, collaboration, consulting communication

## WORK EXPERIENCE

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### Data Team Intern, IBISWorld | 2025

- Delivered Snowflake ELT workflows using AWS S3 external tables, improving ingestion efficiency and reducing unnecessary storage duplication by **~20-25%** across recurring loads.
- Parsed and flattened complex multi-level JSON using **LATERAL FLATTEN**, increasing usable analytical fields by **~35%** and cutting manual preprocessing time by **~30%** through a structured multi-layer data flow (staging → parsing → transformation).
- Enhanced pipeline traceability with structured logging and clear transformation checkpoints, reducing debugging time by **~25%** and supporting faster onboarding through high-level architecture documentation.

### Data Engineer, nbn Australia (via Infosys) | 2021-2023

- Built and maintained AWS S3 → EMR → Redshift ETL pipelines supporting financial and reporting teams, achieving **~99% successful daily run stability** across batch workloads.
- Optimised SQL transformations and Redshift table structures (sort/distribution keys), improving end-to-end pipeline runtime by **~25-30%** on recurring data loads.
- Developed and managed **50+ SQL scripts** including delta-load logic, DDLs, and control-table updates in MySQL, ensuring alignment with E-R designs and JIRA user stories.
- Reduced manual intervention during executions by **~40%** through parameterising ETL behaviour using YAML/JSON files and automating jobstreams in IBM Workload Scheduler.
- Enhanced data quality and reduced SIT→UAT defect leakage by **~30%** by validating missing data, identifying upstream design gaps, and coordinating fixes with analysts and operations teams.

## PROJECTS

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### Customer Churn Prediction (Python, Scikit-learn)

- Cleaned and preprocessed **7,000+** customer records, handling missing values, encoding categorical fields, and scaling numerical features to prepare data for modelling.
- Conducted EDA to uncover trends in tenure, contract types, and billing patterns, enabling more informed feature selection.
- Improved model accuracy from a baseline of **~70%** to **~82%** by applying feature engineering, hyperparameter tuning, and cross-validation.

### End-to-End Payroll ETL Framework (Python, Pandas, MySQL)

- Built a command-line-driven ETL engine that automated extract → DDL creation → transform → load workflows, reducing manual data preparation from **hours to minutes** by integrating CSV and SQL sources into a single, reproducible pipeline.

## EDUCATION

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### Master of Analytics (STEM), RMIT University | 2023-2025

### B.Tech- Electrical & Electronics Engineering, APJ Abdul Kalam Technological University | 2016-2020