Language: English 🔻

Questionnaire Organisation and functions of the Centre of Government OECD 2013

Purpose

Economic and social challenges are highlighting governments' need to strengthen capacity in areas such as long-term strategic planning, risk management and communication, cross-sectoral policy coordination and monitoring of progress with implementation. To address these rapidly evolving challenges and to ensure that the state can effectively act as steward of the public interest, governments are rethinking the role and resources of the centre of government. Countries are currently looking for ways to adapt the structures, capacities and priorities of their centres of government, despite limited budgets, in order to ensure that the centre provides clear, coherent and supportive leadership and steering for government policy.

OECD is tracking these changes by collecting and analysing information on the new roles and organisation of the administrative structure at the centre of government [referred to for convenience as the "Centre of Government (CoG)] that supports the collective work of the executive and the Prime Minister or President in OECD member and partner countries. The information collected will be used to support information exchange and policy dialogue among senior officials from the Centre of Government and will support OECD policy analysis of public governance including Government at a Glance.

The survey looks at two main issues:

- The leadership, structure, personnel, budget, and operational aspects of the Centre of Government. This includes, for example, information on human resources management, budget and internal processes.
- The functions, powers, responsibilities and priorities of the Centre of Government. This includes
 information on its role relative to strategic planning, policy development and decision making,
 and policy implementation, as well as the relative importance of these functions, the current top
 priorities of the CoG, and how these have changed over time, particularly in the context of the
 crisis.

In your responses to this survey, please use information and data from **2012** unless specified otherwise.

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Definition of terms

Serious difficulties arise in comparative work on public governance due to use of different terminology for similar organisations and activities, and to different political, administrative and legal systems. For the purpose of this questionnaire, we would like to use common terms, though we understand that the terms may appear artificial and not reflect the usual way of depicting the Centre of Government. A glossary of these terms can be found below. In addition, a brief definition has been provided for all underscored words - simply hover the cursor over the word to see the definition.

Glossary of terms used in this survey:

- **Agency:** Semi- autonomous public organisation that operates at arm's length from the government, usually reporting to a ministry and mandated to carry out public tasks (e.g. regulation, service delivery, policy implementation) in a relatively autonomous manner (i.e. with less hierarchy and political influence in daily operations and with more managerial freedom).
- Cabinet: This term is used to refer to the collective meeting of Ministers. In some countries it is called the Council of Ministers, in others Government, and there are a number of other less common names.
- Centre of Government (CoG): The administrative structure that serves the Executive (President or Prime Minister, and the Cabinet collectively). The survey is not concerned with other units, offices and commissions (e.g. for sport or culture) that may report directly to the Head of Government but carry out functions that could be carried out by line ministries. The name of the CoG varies across countries: General Secretariat, Cabinet Office, Chancellery, Office/Ministry of the Presidency, Council of Ministers Office. The CoG may be made up of more than one unit, fulfilling different functions. Virtually all CoGs have a unit that serves specifically the head of the government, but not the CoG collectively, called, e.g., the Cabinet of the Prime Minister/President or the Private Office.
- **Civil servant:**An employee of the state, either permanent or on a long-term contract, who would remain a state employee if the government changes.
- Full-time Equivalent (FTE): A full-time equivalent, or FTE, is defined as total hours worked divided by average hours worked in full-time jobs.">
- **Government:** Specific group of people who occupy the institutions of the state and create laws. 'The government' is usually taken to define the individuals who exert political power over the state and its institutions at a given time (for example the prime minister, ministers and ministers without portfolio). The government is thus the particular group of people that controls the state apparatus at a given time, and is the means through which state power is employed (for example the adoption of laws). In a democracy, the state is served by a continuous succession of different governments. The number of governments is determined by the number of terms served by the head of the executive branch (where a term is defined by a change in the executive or an election that renewed support for the incumbent government. Government in this definition is not the same as the use of the term government in a statistical or expenditure context (as for example in 'general government').
- **Government Programme:** The government programme is typically developed on the basis of an incoming government's policy manifesto (or in the case of coalition governments, the coalition manifesto). The programme covers policies and legislation that the government intends to implement during its period in office. It may be updated and refined on annual basis.
- Head of Government (HG): This term is used to refer to the Prime Minister or President or both depending on the political system of the country.>
- **Implementation:** The processes and actions that need to be taken, once a new policy and/or law has been adopted, in order to ensure that the policy or law is given concrete effect. Can also be called operationalisation, reflecting the fact that policies have no effect unless and until they are made operational.

- Minister: Political head of a ministry (in certain countries, the head of a ministry may be called Secretary or Secretary of State, and minister may be more junior in rank). Ministers are generally in charge of one or more ministries, and have a portfolio of responsibilities derived from the areas of responsibility covered by the ministry or ministries. Some ministers do not head up a ministry, but are in charge of specific issues supported by an office ("minister without portfolio"). In most parliamentary systems, ministers are drawn from the legislature but keep their parliamentary seats. In most presidential systems, ministers are not elected officials and are appointed by the President.
- Ministerial Committee: Committees of ministers, usually set up to deal with specific sectors of government activity and policy such as economic affairs, social affairs, EU issues, in order to confirm a course of action and to resolve disagreements. They are usually chaired by a relevant senior minister. A key objective is to minimise the number of issues that need to be put to the Cabinet, and to identify the priority issues that merit Cabinet attention. Ministerial committees are often 'shadowed' by committees of officials, with the equivalent aim of preparing the ministerial committees, identifying priority issues for ministerial attention, and resolving disagreements. Also called "Cabinet Committee"
- Ministry: An organisation which forms part of the central core of the executive branch of government. A ministry is responsible for the design and implementation of an area or sector of public policy and administration (e.g. agriculture, education, economy, foreign affairs), in line with the government programme and strategy. A ministry is also responsible for the direction of agencies under its authority. In some countries, such as Australia, Norway, the United States and the United Kingdom, ministries are called 'departments'. Sub-national governments may also be organised into ministries. A ministry has a delegated budget to exercise its responsibilities, under the authority and direction of the finance ministry or equivalent organisation responsible for the budget in central government. The term 'line ministry' designates the majority of ministries, which exercise delegated, sectoral powers. The finance ministry is not a line ministry.
- Policy: A term which does not exist in all languages and which in some languages may be synonymous with politics. A public policy defines a consistent course of action designed to meet a goal or objective, respond to an issue or problem identified by the government as requiring action or reform. It is implemented by a public body (ministry, agency, etc.), although elements may be delegated to other bodies. Examples include a public policy to tackle climate change, educational reform, support for entrepreneurship. A public policy is, or should be, linked to the government programme and its strategic planning. It is often given a formal framework through legislation and/or secondary regulations, especially in countries with a system of civil law. It is given practical effect through a defined course of action, programmes and activities. It is, as necessary, funded from the state budget. A priority policy is a policy which matters more than others for the achievement of the government's strategic objectives. The responsibility for taking forward a public policy may rest with the relevant line ministry, or, in the case of policies that cut across ministerial boundaries, may be shared by relevant ministries.
- **Political adviser:**A member of staff who is not a civil servant, appointed by the President, Prime Minister or a Minister to assist them, and who would leave state employment if the government changes.
- Private Office of the Prime Minister or President (PO):Many countries have a unit which is part of the CoG (at least for administrative purposes) that serves specifically the head of the government. This, too, has a variety of names, such as the Prime Minister's Office or Office of the President.
- Professional Staff: This category of staff is to be distinguished from clerical/secretarial staff and managers. They are usually required to have a university degree, and may have leadership responsibilities over a field of work or various projects. They develop and analyse policies guiding the design, implementation and modification of government operations and programmes; review existing policies and legislation in order to identify anomalies and put-of-day provisions; analyse and formulate policy options, prepare briefing papers and recommendations for policy changes. Moreover, they assess the impact, financial implications and political and administrative feasibility of public policies. Their areas of expertise may include law, economics, politics, public administration, international relations, engineering, environment, pedagogy, health economics, etc.
- Risk anticipation and management: In this context, refers to focused efforts at anticipating and identifying emerging risks (may also be referred to as horizon scanning, or strategic foresight) and taking actions to manage the identified risks. A more technical definition focuses on risk assessment, risk management and risk communication as part of a cycle. Risk assessment is about identifying and assessing the extent of a potential hazard and to estimate the probability and consequences of negative outcomes for humans, property or the environment. Risk management refers to the design

and implementation of actions and remedies to address risks Risk communication refers to the methods and practices for educ

- **State:** Set of enduring institutions, usually given legitimacy in a constitution and related legal forms, through which public power is distributed. In the social sciences, a sovereign state is a compulsory political organisation with a centralised government that maintains a monopoly of the legitimate use of force within a defined territory (Weber), and is internationally recognised as such (through for example membership of the United Nations).
- State Secretary: Administrative head of a ministry, i.e. a civil servant; may also be known as Permanent Secretary, Chief Executive or (non-political) Deputy Minister. There is great variability in the roles, responsibilities, place in the hierarchy and mode of appointment of state secretaries. Note that in some countries the same term may be used for (political) junior ministers, and a variant (Secretary of State) may be used to designate the senior minister in political charge of a ministry.
- **Strategic planning:** A tool for identifying short-, medium-, and long-term priorities and goals (e.g. 'improve education' or 'achieve energy security') and laying out a set of present and future (collective) actions for achieving them.
- Support and Clerical Staff: These staff are generally not required to have a university degree although many do. They perform a wide range of clerical and administrative tasks in connection with money-handling operations, travel arrangements, requests for information, appointments and communications, including recording, preparing, sorting, classifying and filling in information; preparing reports and correspondence; recording issue of equipment to staff; responding to telephone or electronic enquiries or forwarding to appropriate person; checking figures, preparing invoices and recording details of financial transactions made; transcribing information onto computers; updating Internet pages; and proofreading, correcting and laying out copy. Some assist in the preparation of budgets, monitoring of expenditures, drafting of contracts and purchasing or acquisition orders. Senior staff who supervise the work of clerical support workers are excluded from this category.
- **Unit:**We use this generic term to refer to Departments, Directorates, Sections, or any other organizational segment that can be identified within the CoG.

*Please select your country			
Select:	~		
*Please provide your name			
*Please state your job title			
*Please indicate the organisation you work	k for		
*Please provide your email address			
1. Structure and resources at the Centr	e of Government		
Please indicate the Internet address (URL its mission statement, if these exist online.		chart of your Centre o	f Government, as well as
*Definition of "centre of government"			
Does the definition of the term Centre of Country the "centre of government" in your country In answering the survey questions, please	·?		d to what is considered
Yes No			
If your definition of the Centre of Governm difference. Please list them	ent differs from the	definition used in this s	urvey, please explain the
			•
			*

Resources at the Centre of Government

What is the annual bu	dget of the	Centre of Go	overnment?		
(in 2012, in local curre	ency)				
How many profession in 2012 in full-time equ	al staff wor uivalents (F	rk exclusively FTE)	for the Centre	of Government as	defined by this survey?
How many support an In 2012 in full-time eq			the Centre of C	Government?	
Any additional comme	nts on stat	ff numbers in	the CoG		
					^
					w
Size (staff numbers)					
Budget			0		
Please feel free to pro (e.g. changes/realloca			hanges in size	and budget of CoC	6 from 2008-2012

2. Functions of the Centre of Government (CoG)

Below are various areas of responsibility that may come under the Centre of Government Please indicate which <u>4 areas</u> are considered the most important areas of responsibility of the CoG in your country.	
Co-ordinating preparation of Cabinet meetings	
Communicating government messages to the public and to other parts of the public administration	
Human resources strategy for the public administration as a whole	
Designing and implementing reform of the public administration"	
Strategic planning for the whole of government	
Risk anticipation and management/strategic foresight for the whole of government	
Preparation of the Government Programme	
Policy analysis	
Policy co-ordination across government	
Regulatory quality and coherence	
Monitoring the implementation of government policy	
Relations with sub-national levels of government	
Relations with the Parliament / Legislature	
Ensuring coherence in international development and aid	
Supranational co-ordination/supranational policy issues	
 In the questions below, for each area of responsibility, please indicate whether, in your country,: it comes under the responsibility of the Centre of Government it comes under the responsibility of another part of government (e.g. Finance Ministry /Treasury, Justic Ministry, etc.), or it is a shared responsibility of CoG and another body. 	ce
Co-ordinating the preparation of Cabinet meetings CoG has primary responsibility in this area CoG shares this responsibility with another body This comes under the responsibility of another body	
Communicating government messages to the public and other parts of the public administration	
CoG has primary responsibility in this area	
CoG shares this responsibility with another body	
This comes under the responsibility of another body	
Human resources strategy for the public administration as a whole CoG has primary responsibility with another hody.	
CoG shares this responsibility with another body	
This comes under the responsibility of another body	

Designing and implementing reform of the public administration
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Strategic planning for the whole of government
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Risk anticipation and management/strategic foresight for the whole of government
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Preparation of the Government Programme
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Policy analysis
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Policy co-ordination across government
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Regulatory quality and coherence
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Monitoring the implementation of government policy
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body

Relations with sub-national levels of government
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Relations with the Parliament / Legislature
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Ensuring coherence in international development and aid
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body
Supranational co-ordination / supranational <u>policy</u> issues (including relations with EU, G20, etc.)
CoG has primary responsibility in this area
CoG shares this responsibility with another body
This comes under the responsibility of another body

	4
lease indicate which other body has (or shares) responsibility for communice public and to other parts of the administration	cating government me
le public and to other parts of the administration	
	,
Please indicate which other body has (or shares) responsibility for human redministration as a whole	sources strategy for the
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	4
Please indicate which other body has (or shares) responsibility for strategic overnment	planning for the whole
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Please indicate which other body has (or shares) responsibility for Risk antiquanagement/strategic foresight for the whole of government	cipation and
lease indicate which other body has (or shares) responsibility for Risk antical nanagement/strategic foresight for the whole of government	cipation and
lease indicate which other body has (or shares) responsibility for Risk antic nanagement/strategic foresight for the whole of government	cipation and
lease indicate which other body has (or shares) responsibility for Risk antic nanagement/strategic foresight for the whole of government	cipation and

Please indicate which other body has (or shares) responsibility for preparation of the Government Programme

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	and of
Please indicate which other body has (or shares) responsibility for policy	analysis
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Please indicate which other body has (or shares) responsibility for policy	co-ordination across governme
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Please indicate which other body has (or shares) responsibility for regula	atory quality and coherence
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Please indicate which other body has (or shares) responsibility for monitogovernment policy	oring the implementation of
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Please indicate which other body has (or shares) responsibility for relation	ons with sub-national levels of
povernment	
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Please indicate which other body has (or shares) responsibility for relation	ons with the Parliament or Legisl
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Please indicate which other body has (or shares) responsibility for international development and aid

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	-
Please indicate which other body has (or shares) responsibility fo policy issues (including relations with EU, G20, etc.)	r supranational co-ordination / supranatio
	^
	¥
Any other comments on the functions of CoG	
	^
	4

Structure of the Centre of Government

Please list the <u>units</u> that make up the <u>Centre of Government</u> (CoG) - as <u>defined</u> by this survey - and give an estimate of the operating budget allocation (including personnel costs) for each of them (as a percentage of the total CoG budget, for 2012)

	Unit	Percentage of CoG budget
Unit name		

Any other comments on units and/or budget allocations of the CoG.



Has the structure of the CoG (number and type of units) remained stable since 2008 or has it changed?

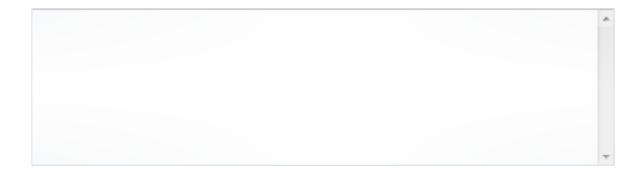
	In number of units	In type of units
Has remained stable since 2008		
Has changed since 2008		

if the structure of the Cog has changed since 2008, in what way has it changed?		
	^	
	-	

Staff profile of the Centre of Government (CoG)

Are the professional staff of the CoG primarily civil servants or political appointees?
Mostly civil servants
Mostly political appointees
In the bond of CoO a sixtle amount on a malitical amount of
Is the head of CoG a civil servant or a political appointee?
Civil servant
Political appointee
What is the rank of the Head of the CoG?
Minister or equivalent
Highest civil service rank
Other
Is the head of CoG normally replaced when there is a change in government?
Yes, normally replaced
No, normally not replaced
It depends (please explain)
On average, what proportion of the senior professional staff of the <u>CoG</u> changes with a change in government?
© 0-25%
© 26-50%
More than 50%
Are the civil servants in the CoG normally seconded (detached) from other ministries?
No, they are employees of CoG
A small number are seconded
Most or all of them are seconded
Other (please specify)

Any further details on the staff profile of the CoG



Private Office of the Prime Minister or President (PO)

A unit that is shared by virtually all CoGs is the unit, or Secretariat, that serves specifically the Head of the Government. This, too, has a variety of names, such as the Cabinet of the Prime Minister or the President's or Prime Minister's Office.

Please indicate the name of this unit in your country	
Please indicate the number of professional staff in the	Private Office of the Prime Minister or President (PO
In 2012 in full-time equivalents (FTE)	
Any further details on the Private Office	
	*

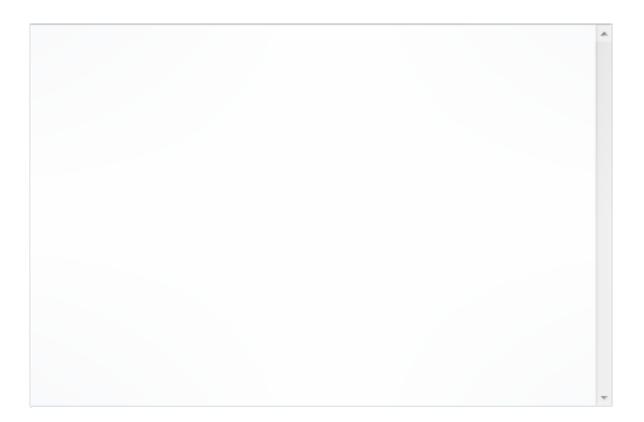
3. A closer look at the responsibilities of the Centre of Government

The decision-making system

What are the principal channels through which the F	lead of Government (HG) discusses policy issues?
Direct bilateral contacts	
Group of advisors	
Cabinet meetings	
Other (please describe)	
Please feel free to provide additional information on	how these channels work
	^
	¥
le the Centre of Covernment reasonable for ac ordin	nating discussion of agenda items prior to discussion by
the Cabinet?	lating discussion of agenda items prior to discussion by
Yes	
No	

How does this co-ordination take p	olace?			
Briefings				
Ministerial Committees				
Other (please describe)				
*Is the CoG responsible for organi Secretaries, State Secretaries)?	sing pre- Cabin	net meetings of senio	r Ministry off	icials (Permanent
Yes, before every meeting				
Sometimes				
◎ No				
Is the <u>CoG</u> responsible for reviewi	ng items submi	itted to <u>Cabinet</u> ?		
Yes				
○ No				
How are the items submitted to Ca	abinet reviewed	l?		
	Centre of Government	CoG has the authority to return items to Ministry for additiional work if criteria are not	This is reviewed by another	(Please specify other reviewing body)
	reviews			
Davious critoria		satisfied	body	
Review criteria		satisfied	body	
That procedures for preparation and presentation are respected		satisfied	body	
That procedures for preparation		satisfied	body	
That procedures for preparation and presentation are respected Quality of legal drafting and legal		satisfied	body	
That procedures for preparation and presentation are respected Quality of legal drafting and legal conformity That a regulation meets regulatory quality standards (public/economic benefits, that benefits outweigh costs, that an impact analysis has been carried		satisfied	body	
That procedures for preparation and presentation are respected Quality of legal drafting and legal conformity That a regulation meets regulatory quality standards (public/economic benefits, that benefits outweigh costs, that an impact analysis has been carried out, etc.) That the item is in line with the		satisfied	body	
That procedures for preparation and presentation are respected Quality of legal drafting and legal conformity That a regulation meets regulatory quality standards (public/economic benefits, that benefits outweigh costs, that an impact analysis has been carried out, etc.) That the item is in line with the Government Programme That relevant ministries and other stakeholders have been		satisfied	body	

Any further comments on the decision-making system



O No

Does the Centre of Government have a social media strateg	y?
Yes	

*What are the top 3 goals of the CoG's	social media strategy?	
		^
		-
Please indicate the Internet address (U	IRL) of the social media strategy (if availal	ble online)
Do guidelines exist for the use of social	I media:	
	Yes No	
For CoG staff?		
For all civil servants / officials in the pu	blic administration?	
Any further comments on social media	and CoG	
		^

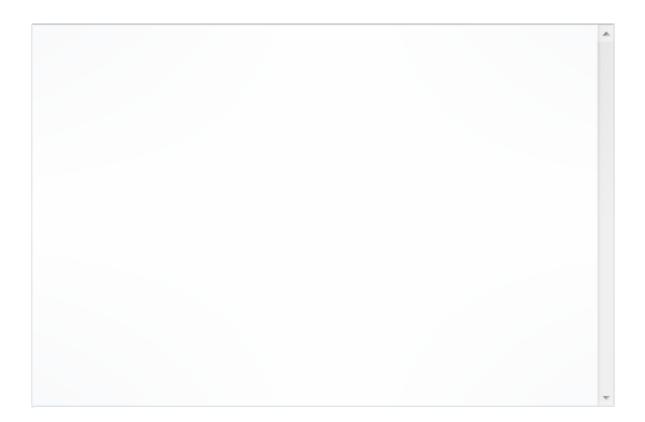
*Strategic planning for the whole of government

s there a document outlining a long-term strategic vision for the country?
O Yes
◎ No

Further comments on strategic planning

Who prepares the strategic vision document?	
Civil servants in CoG	
Civil servants in ministries	
Ministers	
Other (please specify)	
*How far in the future does the strategic vision document cover?	
1-5 years	
6-10 years	
11-20 years	
More than 20 years	
*What institution monitors the implementation of the strategic vision	document?
To whom is the strategic vision document made available?	
Ministers	
Parliament	
Civil servants	
Public	
Internet (please give URL)	

http://intraweb1/Survey/Forms/PreviewSurvey.aspx?print=true&viewAll=true



*Risk anticipation and management

Is risk anticipation and management treated as distinct from strategic planning at the	centre of Government?
© Yes	
No, it is part of strategic planning	
Any other comments	
	^
	~

Please indicate which activities come under risk anti-	cipation and management:	
Scenario planning based on identifying and anal	sysing risk/threat to the country as a whole	
Identifying, analysing and planning for risks to the operation of government (internal system risks)		
Co-ordination across different central ministries	or agencies in the event of a crisis or disaster	
Co-ordination across different levels of government	ent in the even of a crisis or disaster	
Further comments on risk anticipation and management	nent	
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Trust in public institutions

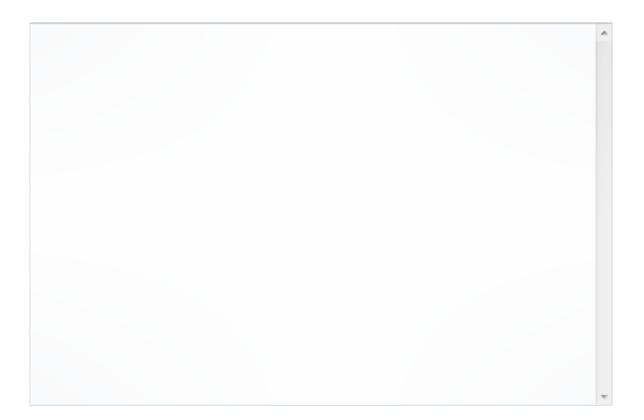
Does the Centre of Government monitor or measure levels of citizens' trust in public institutions?
Yes, it monitors trust
Yes, it measures levels of trust
No, it neither monitors nor measures trust

In what way does it monitor trust?
CoG looks at existing opinion polls
CoG commissions its own opinion polls
CoG commissions or reviews more in-depth studies of pulblic trust by experts

Does the Centre of Government have a strategy or has it taken any actions directly aimed at improving or maintaining trust in public institutions?
Yes we have a strategy
Yes we have taken actions
■ No

		iproving or maintain			
					+
ase describe a	ctions the Centre	of Government has t	aken to improve o	r maintain trust in pu	blic
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Further comments on trust in public institutions



Policy coordination across government

s the <u>Centre of Government</u> responsible for organising cross-governmental policy co-ordination groups or committees?
Yes
◎ No

At what level do these cross-governmental policy co-ordination groups or committees exist?
Minister
State Secretary
Director
Other (please specifiy)

What other mechanisms are used by the Centre of	Government to ensure policy co-ordination (if any)?
	_
From 2008-2012, did the number of cross-governme	ental policy initiatives increase, decrease, or remain fairly
stable?	
Increased	
Decreased	
Remained fairly stable	
What is the role of CoG in implementing of cross-go	vernmental policy initiatives?
Leadership	
Facilitation / support	
None	
Comments	
What incentives exist to promote co-ordination acro-	ss ministries and agencies?
Financial	
Individual or collective performance targets	
None	
Other	
- Calor	

Please explain these incentives	
	Ψ.
How much influence can the Centre of Government exert over line ministries to en ordinate with each other? High = can impose sanctions or consequences Low = can only express views	courage them to co-
High	
Moderate	
Low	
None	

Monitoring implementation of government policies

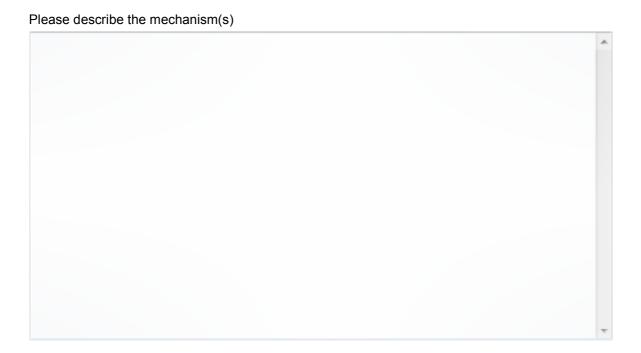
Through what mechanisms does the <u>Centre of Government</u> ensure that government policies are implemented by line <u>ministries</u> ?
Workplan for the implementation of the Government Programme that sets deadlines for ministries to prepare particular proposals
Performance targets
Monitoring
Other

Comments 7 additional information on ensuring implementation of government policies			
	A		
	-		

How is the Centre of Government involved in ensuring coherence in international development and aid?

Is there a mechanism for cross-government co-ordination, coherence or discussion of international development and aid issues?

- Yes
- O No



What is the role of the Centre of Government in supranational co-ordination and policy issues?

As a consequence of the interlocking of financial and economic interests across national borders, a wide range of policies (monetary, financial sector, exchange rate, tax, competition, environment, etc.) call for greater international co-ordination (e.g via the G20, the UN, the EU, etc.) to be truly effective.

For each of the inter- or supranational bodies listed below, please indicate what part of government is responsible for co-ordination.

	Centre of Government	Ministry of Foreign Affairs	Not applicable	Other (please specify)
United Nations				
G20				
APEC				
European Union				
NATO				
OECD				
Other (please specify)				
Other (please spcifiy)				
Other (please spcifiy)				

Does the Centre of Government play a role in international co-operation on policies that require international co-operation (e.g. monetary, financial sector, exchange rate, tax, competition, environment, etc.)?

Yes

O No

A
*

Additional comments

We would appreciate additional comments about the structure and activities of the Centre of Government in
your country. In particular, it would be helpful if you can suggest aspects that work well, or specific problems
encountered, in your CoG.

Thank you for taking the survey.

Message Format: HTML From: CoGSurvey@oecd.org

To: @@377300

Bcc:

Subject: OECD Centres of Government Survey 2013

Body:

Thank you for filling out the OECD Questionnaire on the Organisation and Functions of the Centres of Government. We greatly appreciate your taking the time to provide this information, which will support international policy dialogue and comparative analysis on public governance. It will enrich OECD's pioneering, high-profile work on governance indicators published in Government at a Glance. The results of this survey, which will share with you, should help you in your reflections and research on improving the performance of the CoG in your country. With best regards, OECD Public Governance and Territorial Development Directorate (GOV) www.oecd.org/gov