



Aeroflot adjusts flight schedules on European routes

14 Mar 2020

14 March 2020, Moscow – Aeroflot has adjusted its flight schedule to destinations in Europe. The changes take effect from 16 March 2020.

From 16 March, Aeroflot will continue to operate flights from Moscow to the following destinations in Europe:

Amsterdam, Athens, Belgrade, Berlin, Brussels, Bucharest, Budapest, Dublin, Geneva, Helsinki, Lisbon, Ljubljana, London, Madrid, Paris, Riga, Rome, Sofia, Stockholm, Tallinn, Tivat, Vienna, Vilnius, Warsaw and Zagreb. Flights will also continue to operate to Larnaca.

From 16 March, scheduled flights will be temporarily suspended between Moscow and Barcelona, Burgas, Frankfurt, Heraklion, Munich, Thessaloniki and Zurich.

Flight frequencies will be reduced between Moscow and Copenhagen (from 14 March) and Prague (from 16 March) following decisions taken by local authorities to restrict entry for foreign tourists.

Scheduled Rossiya Airlines flights operated under Aeroflot's SU code from St Petersburg to European destinations including Geneva, Larnaca, Prague and Vienna will be halted from 16 March.

Aeroflot is evaluating the possibility of operating charter flights on suspended routes to enable Russian citizens to return to Russia.

Passengers holding tickets with a departure date from the date of restrictions coming into force up to and including 31 May 2020 for cancelled Aeroflot flights, as well as passengers otherwise affected by restrictions imposed by their countries of departure, destination or transfer (e.g., bans on entry, exit or transit, threat of enforced quarantine, cancellation of visa-free entry, annulment of previously issued visas, etc.), may:

– **apply for an involuntary refund and receive a refund of the full ticket price** at the original point of sale **until 31 December 2020 (inclusive)**, regardless of the validity period of the ticket;

– **make a one-time change to the departure date to any date until 31 December 2020 (inclusive)**, while retaining the original point of departure, destination and service class, without incurring additional fees;

– **change the route to any Aeroflot flight and/or departure date until 31 December 2020 (inclusive)**. No additional fee will be levied for rebooking, though other terms and conditions apply (e.g. additional payment for a more expensive fare).

Passengers wishing to rebook tickets may contact Aeroflot's hotline on +7 495 7847242, as well as Aeroflot's contact centre (global free-call numbers available here: https://www.aeroflot.ru/xx-en/offices/free_numbers) and the airline's sales offices.

Aeroflot asks passengers to refrain from calling about non-urgent refunds and rebookings whenever possible in the coming days.

To reduce call waiting times, Aeroflot asks passengers to have their 6-letter booking code or ticket number and passengers' last names ready when contacting the call centre.

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Contact us

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— Beeline,
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8 (800) 444-55-55 — toll-free from
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