

PANDA — User Testing Script (MVP)

Purpose: observe how users naturally use the prototype. Do not teach them — watch where they struggle and what they expect to happen.

Before Testing (Facilitator)

- Explain: this is a prototype, not final product.
- Ask them to speak aloud while clicking.
- Remind: there are no wrong answers — only feedback.

Tasks

- 1 Create a new RFQ
- 2 Review supplier quotes and choose one
- 3 Create an order from the RFQ
- 4 Upload a document to the order
- 5 Request a live verification
- 6 Approve or ask for changes

Questions After Each Task

- Was this easy or confusing?
- What did you expect to see next?
- What would make this clearer?

Success Criteria

- User completes tasks with minimal help
- Few back-and-forth clicks
- User trusts what they see on screen