Brian Burton Shipella

Date of birth: 18/02/1992 | **Nationality:** Tanzanian | **Gender:** Male | **Phone number:** (+255) 716306505 (Mobile) | **Phone number:** (+255) 753221868 (Work) | **Email address:** bshipella@gmail.com | **Website:** https://shipella.github.io/ | **LinkedIn:**

https://tz.linkedin.com/in/brian-b-shipella-00bb66120 |

Address: P.O. Box 6494 bunju A, Dar-es-salaam, 255, Dar-es-salaam, Tanzania (Home)

ABOUT ME

A strong analytical mind combined with exceptional problem-solving skills empowers me to excel in fast-paced environments. As a detail-oriented and collaborative team player, I am committed to continuous professional growth. My ability to apply critical thinking with precision ensures accurate and effective outcomes.

WORK EXPERIENCE

19/06/2023 – CURRENT Dar-es-salaam, Tanzania

TECHNICAL SUPPORT AND POST-PAID SALES AGENT (FREELANCE) MEMA HOLDINGS PARTNER TO VODACOM TANZANIA

My Responsibilities :

Sales:
- Post-paid and Pre-paid services
- SupaKasi 5G/4G Router sales
- Master Airtime and SME combo packages
- Unlimited internet 5G/4G & Fiber packages
- Network extension services

Marketing:
- Sales graphics creation
- Digital marketing of Vodacom products
- Online sales

Customer Support:
- Technical support for new and existing clients
- Customer service and issue resolution
- Customer retention

Operations:
- Acquiring KYC documents
- Enrolling clients under Post-paid service
- Access point installation

Address Dora tower 1st floor , mwenge ,Dar-es-salaam, Dar-es-salaam, Tanzania

2022 – 2022 Songwe,katavi,njombe,rukwa, Tanzania

ICT OFFICER II @ILIMIS PROJECT MINISTRY OF LANDS, HOUSING AND HUMAN SETTLEMENTS DEVELOPMENT.

- **Project Management and Coordination:** My role involves supporting project management activities, securing and managing various data formats, and troubleshooting spatial data analysis software (QGIS).

- **IT Infrastructure and Support:** I am responsible for establishing and maintaining the local area network (LAN), ensuring optimal functionality of printers and scanners, and successfully installing and configuring the U4 rack server. Additionally, I manage the local server,Unix systems and Databases – Oracle, MySQL, implement group policies, and create user accounts for designated regional offices.

- **Data Management:** I focus on creating and managing data backups, developing ILMIS projects for specific purposes, and collecting and processing data from remote mobile users. Data integrity checks and uploads to the Ardhi HQ server are also part of my responsibilities.

- **User Support and Training:** I provide essential training to new users on ILMIS app usage and data collection. Furthermore, I collaborate with the DevOPs team to address app bugs and troubleshoot issues.

2022 – 2023 Dar-es-salaam, Tanzania
ICT TECHNICIAN MATHEOSTECHS LTD.

Responsibilities:

- **Network Administration**: Implementing and managing LAN/WAN network configurations, performing cable installations, and repairing network devices to optimize network performance.

- **Network Security:** Conducting thorough network assessments, enhancing security policies, and implementing measures to safeguard against cyber threats.

- **IT Infrastructure:** Overseeing hardware maintenance, server installations, and configuring internet services. Additionally, I handle the installation and management of CCTV systems.

- **Data Protection:** Ensuring daily data backups to prevent data loss in case of unforeseen incidents such as malware attacks.

- **Emerging Technologies:** Staying updated with technological advancements by installing and configuring IoT devices.

Website https://matheostechs.com/

06/2021 – 02/2022 dar-es-salaam, Tanzania
TECHNICAL OPERATIONAL MANAGER DAREGO ENTERPRISE COMPANY LIMITED

Responsibilities:

- **Team Management:** Oversee and coordinate technical staff, manage a team of technicians for installations, and develop a code of conduct for field technicians.

- **Technical Support:** Provide technical support for both kit installation and package purchase, and train technicians on cable termination, router configuration, and Konnect broadband kit installation.

- **Operational Management:** Manage workflow for field technicians, prepare and implement a budget for technical operations, and develop and execute action plans for targeted installations.

- **Reporting and Analysis:** Provide detailed reports on installation sites and locations.

02/2017 – 09/2019 Dar-es-salaam, Tanzania
QUALITY ASSURANCE OFFICER TANZANIA BUREAU OF STANDARDS (TBS)

Responsibilities:

- **Import Control:** I participate in preparing debit advice and oversee destination inspection procedures through the TBS online platform (https://oas.tbs.go.tz). This includes reviewing assessment documents and meticulously selecting high-risk products for inspection based on available standards and testing capabilities.

- **Importer Support:** I actively assist importers with quality assurance matters, ensuring a smooth and compliant import process.

- **Certificate of Conformity (CoC) Verification:** I meticulously review documents with CoCs to identify uninspected items and levy Destination Inspection fees for such products.

- **Product Scheme Management:** I verify and review certified product scheme consignments, upholding quality standards.

- **Fee Management:** I review and ensure accurate billing for service fees associated with exempted consignments.

EDUCATION AND TRAINING

2013 – 2016 Dar-es-salaam, Tanzania
BACHELOR DEGREE OF COMPUTER SCIENCE KAMPLA INTERNATIONAL UNIVERSITY

Website https://kiut.ac.tz/

2010 – 2013 dar-es-salaam, Tanzania
CERTIFICATE OF ADVANCED LEVEL EDUCATION KIBAHA BOYS SECONDARY SCHOOL

Website https://kibahasec.sc.tz/

2006 – 2009 dar-es-salaam, Tanzania
CERTIFICATE OF ORDINARY LEVEL EDUCATION CARMEL SECONDARY SCHOOL

Website https://carmel.ac.tz

LANGUAGE SKILLS

Mother tongue(s): **SWAHILI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

RECOMMENDATIONS

Mr.Raphael Nemes Supervisor @ilimis project ministry of land

- I have know them for duration of the project 3 months
- he is wonderful in ICT did everything in time and efficiently
- I strongly recommend Him

Email raphael.nemes@lands.go.tz │ **Phone** (+255) 714405481

Steve Mkama Quality Assurance Officer at TBS

- I have know them for several years
- he is amazing in analysis quality checking and assessment in tight deadlines.
- I strongly recommend Him

Email steve.mkama@tbs.go.tz │ **Phone** (+255) 718087152

godfrey simbeye CEO of Darego Enterprise

- I have know them for several years...
- He is Extremely Good as a IT manager automated everything smoothly & writes very detailed reports.
- I strongly recommend Him.

Email godfreysimbeye@gmail.com │ **Phone** (+255) 789945200

Juma Kazala Key Account Manager @ Vodacom PLC

- He is hard working and alwasy complets his tasked.
- He is wonderful in ICT and Networking & Telecommucation with Excellent Digital Sales Skills
- I strongly recommend Him.

Email kazalaj@vodacom.co.tz │ **Phone** (+255) 754712033