
Pet Pack

Pet Supplies Delivery Vision

Version 1.0



PET PACK

WE LIKE PETS

Introduction

Welcome to Pet Pack! Our objective is to offer you a satisfying delivery service for you and your pets! With just a few clicks, you will be able to have pet supplies or veterinarians for medical emergencies at your door in no time. In this user manual, you will find the answers to the possible questions you may face during the usage of our system as well as a complete guide of how to navigate through the different features.

Manual's Structure

This manual includes in detail the system's objective, requirements, description, the running environment, the use guide, and the error's one might come across with while using the system.

System's Objective

Pet Pack's goal is to create a service that not only incorporates the traditional delivery (in this case, veterinary supplements), but also add additional need satisfaction like a complementary emergency unit, thus facilitating preventive medical care (vaccines, for example) and emergencies (accidents). Our goal is to offer previously said features in an interface that is simple and easy to use.

General Requirements

To start off, make sure you fulfil the following requirements:

1. Be in possession of a fully working device with reliable internet connection.
2. Have a search engine installed in said device.
3. Must at least have an operating system working in a Debian Distribution or Windows 10.
4. You must also have one of the following Firefox v66.0.3 Google Chrome v 72.0.3626.121.

System's Description

Product Description

The system consist of a web page where you will be able to browse an online shop filled with a variety of products from your beloved pet. After choosing the things you need, you will have to confirm your order and the supplies will be delivered in the time specified. The system also provides the possibility of ordering a doctor to take care of your pen without having to move an inch from your home. The system

also requires you to create an account in order to verify the information you provide as well as make sure your information is secured. This also allows us to remember recent locations.

Running Environment

Hardware Configurations

Specified in General Requirements.

Software Configurations

Specified in General Requirements.

Use Guide

Getting Started

To start off, you must fulfil the general requirements specified in the Introduction under General Requirements. Once all the points have been achieved, complete the following steps to open the web page:

1. Turn on your device
2. Open your preferred web server
3. Enter the URL: <http://www.petpack.com>

Data Entry

As a random user, you will be able to browse the shop freely and check prices as you wish. In order to buy, you will need to create an account which will be verified by the administrator. After that you will need to log in, load the products that you want in a cart, when you are ready to finish your order, the system will require you to enter your address and load your credit card details.

Usual Operations

- Browsing Shop.
- Add to Cart.
- View Cart.
- Delete from Cart.
- Perform a Purchase.

- View Product Description.
- Make an Appointment.

Screen Sequence

1. Login Page.
2. Home Page.

Browse shop

- Once you login, the main page will include a list of all the supplies for the distinct pets that PetPack has to offer. You may browse this list if you do not know what you are looking for.
- If you know what you are searching for, the search bar or the category options are faster alternatives. Both options will reload the list with the specified items.
 - Search Bar: Click the search bar on the center top and type in a keyword (can be category, name of the supply, kind of pet, etc.)
 - Category options: Click the down arrow on the multiple selection box called Categories placed in the right center of the main page. Drag the mouse to the category you wish to browse.

View product description

- Browse the shop until you find a product you find interesting
- Click on the product name or the product image

Add to cart

- Browse the shop until you find a product you want to purchase (see step above)
- Click on the “Purchase” button next to the product

View cart

- Click on “View cart” at the top right of page
- Shows all the products that were added to the cart while browsing alongside their amount and total price of the future purchase

Delete from cart

- Click on “View cart” at the top right of page
- Click on the “Delete” button, next to the product you want to remove from the cart

- Shows the updated list of products (without the one deleted)

Perform a purchase

- Click on “View cart” at the top right of page
- Click on the “Checkout” Button
- Select delivery address
- Fill out credit card information
- Click on “Confirm”

Make an appointment

- Click on the “Make an appointment” button on the navigation menu
- Fill out your address
- Select a date and a time from the provided options
- Fill out credit card information
- Click on Confirm.
- You should receive an email confirming the appointment

Help

In case of having further questions or having a problem, please contact Pet Pack’s customer service.

Back-Up and Recovery

All general transactions are stored in a PetPack’s database. In case of not being able to see one or more transactions performed, please contact Pet Pack’s customer service.

Error Messages

1. Invalid Mail.
2. Invalid Password.
3. Invalid Card number.
4. Invalid Phone Number.
5. Invalid Address.
6. Please fill the required fields.
7. Invalid payment.
8. Connection Failure.

Error Conditions

- User's Name has non alphabetic character.
- User's Surname has non alphabetic.
- User's telephone number is not a valid telephone number (example: 4444-4444).
- User's email does not follow email pattern (example: example@example.com).
- Obligatory fields are not filled.
- Product in cart is no longer available.
- Internet connection lost.
- Invalid credit card inserted.

Commands

There are not commands for the user.