

UofT Dining Experience Survey

We're UofT students working on a CSC318 design project about improving the on-campus dining experience.
This survey is anonymous and takes about 3–5 minutes. Your responses will only be used for this course project.

* Indicates required question

1. Q1. What best describes your current status? *

Mark only one oval.

- On-campus student (with meal plan)
- On-campus student (without meal plan)
- Off-campus student
- Other: _____

2. Q2. How many times do you usually eat on campus per week (including food trucks)? *

Mark only one oval.

- 0-3
- 4-6
- 7-9
- 10+

3. Q3. How do you usually eat on weekdays? (Select all that apply) *

Check all that apply.

- Bringing food from home
- Food trucks
- Dining halls (non all-you-can-eat)
- All-you-can-eat dining halls
- Restaurants / cafés
- Other: _____

4. Q4. What factors influence where you choose to eat on campus? (Select all that apply) *

Check all that apply.

- Distance / convenience
- Wait time / crowd level
- Food quality
- Price
- Seating availability
- Payment method
- Opening hours
- Other: _____

5. Q5. Have you ever changed where you planned to eat? *

Mark only one oval.

- Often
- Sometimes
- Rarely
- Never

6. Q6. If yes, why did you change your plan? (Select all that apply)

Check all that apply.

- The line was too long
- No seating available
- The menu was different than expected
- The place was closed or hours had changed
- Payment method was not accepted
- Too expensive
- Went somewhere else with friends
- Other: _____

7. Q7. Where do you usually get information before deciding where to eat? *

(Select all that apply)

Check all that apply.

- Designed apps (e.g., mobile ordering apps)
- Review apps (Google Maps / Yelp)
- Official food services websites
- Friends / group chats
- I usually don't check information

8. Q8. How often do you use UofT Mobile Order App or food services websites for on-campus dining? *

Mark only one oval.

- Very often
- Often
- Sometimes
- Rarely
- Never

9. Q9. If you have used, how accurate do you find the information on the UofT Mobile Order App or food services websites?

Mark only one oval.

1 2 3 4 5

Very Very accurate**10. Q10. Which menu-related information is most useful to you? (Choose up to 3) ***

Check all that apply.

- Nutrition / calorie information
- Allergy information
- Ingredients
- Dietary labels (e.g., vegetarian, halal)
- Photos of food
- None of the above
- Other: _____

11. Q11. Which features do you think need to be added or improved? (Select all that apply) *

Check all that apply.

- Crowd / wait time information
- Seating availability
- Menus with photos
- Payment method information
- Food truck information
- Reviews
- Map / navigation
- Promotions / discounts
- Other: _____

12. Q12. How often do you arrive at a dining place and find it much busier than expected? *

Mark only one oval.

- Very often
- Often
- Sometimes
- Rarely
- Never

13. Q13. When deciding whether to wait or go somewhere else, which information matters to you? (Select all that apply) *

Check all that apply.

- Estimated wait time (e.g., 10 minutes)
- Crowd level indicator (e.g., Busy / Not busy)
- Seating availability
- Photos for actual food or environment conditions
- Recent student comments
- Other: _____

14. Q14. Do payment methods affect where you choose to eat? *

Mark only one oval.

- Yes, a lot
- Sometimes
- Rarely
- Never

15. Q15. Have you ever had a payment issue? *

Mark only one oval.

- Yes
- No
- Not sure

16. Q16. If yes, what kind of payment issue did you encounter?

17. Q17. How helpful are the following when deciding where to eat on campus? *

(1–5 scale)

1 = Not helpful at all

5 = Extremely helpful

Mark only one oval per row.

	1	2	3	4	5
Photos uploaded by students	<input type="radio"/>				
Student-written reviews	<input type="radio"/>				
Student posts or updates (e.g., recent comments, check-ins)	<input type="radio"/>				

18. Q18. Which facilities are important to you when eating on campus? (Select all that apply) *

Check all that apply.

- Microwave
- Table space (for eating or studying)
- Seating area
- Cold drinking water
- Hot water availability
- Washroom nearby

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