

# UofT Dining Experience Survey

We're UofT students working on a CSC318 design project about improving the on-campus dining experience. This survey is anonymous and takes about 3–5 minutes. Your responses will only be used for this course project.

\* Indicates required question

1. Q1. What best describes your current status? \*

Mark only one oval.

- ☐ On-campus student (with meal plan)
- ☐ On-campus student (without meal plan)
- ☐ Off-campus student
- ☐ Other: \_\_\_\_\_

2. Q2. How many times do you usually eat on campus per week (including food trucks)? \*

Mark only one oval.

- ☐ 0-3
- ☐ 4-6
- ☐ 7-9
- ☐ 10+

3. Q3. How do you usually eat on weekdays? (Select all that apply) \*

Check all that apply.

- ☐ Bringing food from home
- ☐ Food trucks
- ☐ Dining halls (non all-you-can-eat)
- ☐ All-you-can-eat dining halls
- ☐ Restaurants / cafés
- ☐ Other: \_\_\_\_\_

4. Q4. What factors influence where you choose to eat on campus? (Select all that apply) \*

Check all that apply.

- ☐ Distance / convenience
- ☐ Wait time / crowd level
- ☐ Food quality
- ☐ Price
- ☐ Seating availability
- ☐ Payment method
- ☐ Opening hours
- ☐ Other: \_\_\_\_\_

5. Q5. Have you ever changed where you planned to eat? \*

Mark only one oval.

- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

6. Q6. If yes, why did you change your plan? (Select all that apply)

Check all that apply.

- ☐ The line was too long
- ☐ No seating available
- ☐ The menu was different than expected
- ☐ The place was closed or hours had changed
- ☐ Payment method was not accepted
- ☐ Too expensive
- ☐ Went somewhere else with friends
- ☐ Other: \_\_\_\_\_

7. **Q7. Where do you usually get information before deciding where to eat? \***  
(Select all that apply)

Check all that apply.

- ☐ Designed apps (e.g., mobile ordering apps)
- ☐ Review apps (Google Maps / Yelp)
- ☐ Official food services websites
- ☐ Friends / group chats
- ☐ I usually don't check information

8. **Q8. How often do you use UofT Mobile Order App or food services websites for on-campus dining? \***

Mark only one oval.

- ☐ Very often
- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

9. **Q9. If you have used, how accurate do you find the information on the UofT Mobile Order App or food services websites?**

Mark only one oval.

12345

Very☐☐☐☐☐Very accurate

10. **Q10. Which menu-related information is most useful to you? (Choose up to 3) \***

Check all that apply.

- ☐ Nutrition / calorie information
- ☐ Allergy information
- ☐ Ingredients
- ☐ Dietary labels (e.g., vegetarian, halal)
- ☐ Photos of food
- ☐ None of the above
- ☐ Other:

11. **Q11. Which features do you think need to be added or improved? (Select all that apply) \***

Check all that apply.

- ☐ Crowd / wait time information
- ☐ Seating availability
- ☐ Menus with photos
- ☐ Payment method information
- ☐ Food truck information
- ☐ Reviews
- ☐ Map / navigation
- ☐ Promotions / discounts
- ☐ Other:

12. **Q12. How often do you arrive at a dining place and find it much busier than expected? \***

Mark only one oval.

- ☐ Very often
- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

13. **Q13. When deciding whether to wait or go somewhere else, which information matters to you? (Select all that apply) \***

Check all that apply.

- ☐ Estimated wait time (e.g., 10 minutes)
- ☐ Crowd level indicator (e.g., Busy / Not busy)
- ☐ Seating availability
- ☐ Photos for actual food or environment conditions
- ☐ Recent student comments
- ☐ Other:

14. **Q14. Do payment methods affect where you choose to eat? \***

Mark only one oval.

- ☐ Yes, a lot
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

15. **Q15. Have you ever had a payment issue? \***

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Not sure

16. **Q16. If yes, what kind of payment issue did you encounter?**

17. **Q17. How helpful are the following when deciding where to eat on campus? \***

(1–5 scale)

1 = Not helpful at all

5 = Extremely helpful

Mark only one oval per row.

	1	2	3	4	5
Photos uploaded by students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student-written reviews	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student posts or updates (e.g., recent comments, check-ins)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. **Q18. Which facilities are important to you when eating on campus? (Select all that apply) \***

Check all that apply.

- ☐ Microwave
- ☐ Table space (for eating or studying)
- ☐ Seating area
- ☐ Cold drinking water
- ☐ Hot water availability
- ☐ Washroom nearby

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