

UofT Dining Experience Survey

We're UofT students working on a CSC318 design project about improving the on-campus dining experience. This survey is anonymous and takes about 3–5 minutes. Your responses will only be used for this course project.

Q1. What best describes your current status? *

- ☒ On-campus student (with meal plan)
- ☐ On-campus student (without meal plan)
- ☐ Off-campus student
- ☐ 其他: _____

Q2. How many times do you usually eat on campus per week (including food trucks)? *

- ☐ 0-3
- ☐ 4-6
- ☐ 7-9
- ☒ 10+

Q3. How do you usually eat on weekdays? (Select all that apply) *

- ☐ Bringing food from home
- ☐ Food trucks
- ☒ Dining halls (non all-you-can-eat)
- ☒ All-you-can-eat dining halls
- ☐ Restaurants / cafés
- ☐ 其他: _____

Q4. What factors influence where you choose to eat on campus? (Select all that apply) *

- ☒ Distance / convenience
- ☒ Wait time / crowd level
- ☐ Food quality
- ☐ Price
- ☒ Seating availability
- ☒ Payment method
- ☐ Opening hours
- ☐ 其他: _____

Q5. Have you ever changed where you planned to eat? *

- ☐ Often
- ☐ Sometimes
- ☒ Rarely
- ☐ Never

Q6. If yes, why did you change your plan? *(Select all that apply)*

☒The line was too long

☐No seating available

☒The menu was different than expected

☒The place was closed or hours had changed

☐Payment method was not accepted

☐Too expensive

☐Went somewhere else with friends

☐其他: _____

Q7. Where do you usually get information before deciding where to eat? ***

(Select all that apply)

☒Designed apps (e.g., mobile ordering apps)

☐Review apps (Google Maps / Yelp)

☐Official food services websites

☐Friends / group chats

☐I usually don't check information

Q8. How often do you use UofT Mobile Order App or food services websites for on-campus dining? ***

☒Very often

☐Often

☐Sometimes

☐Rarely

☐Never

Q9. If you have used, how accurate do you find the information on the UofT Mobile Order App or food services websites?

Very inaccurate

1

2

3

4

5

Very accurate

☐

☒

☐

☐

☐

Q10. Which menu-related information is most useful to you? *(Choose up to 3) **

☐Nutrition / calorie information

☐Allergy information

☒Ingredients

☐Dietary labels (e.g., vegetarian, halal)

☐Photos of food

☐None of the above

☐其他: _____

Q11. Which features do you think need to be added or improved? *(Select all that apply) **

☒Crowd / wait time information

☒Seating availability

☐Menus with photos

☐Payment method information

☐Food truck information

☒Reviews

☐Map / navigation

☐Promotions / discounts

☐其他: _____

Q12. How often do you arrive at a dining place and find it much busier than expected? *

☒ Very often

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

Q13. When deciding whether to wait or go somewhere else, which information matters to you? (Select all that apply) *

☒ Estimated wait time (e.g., 10 minutes)

☒ Crowd level indicator (e.g., Busy / Not busy)

☒ Seating availability

☒ Photos for actual food or environment conditions

☐ Recent student comments

☐ 其他: _____

Q14. Do payment methods affect where you choose to eat? *

☒ Yes, a lot

☐ Sometimes

☐ Rarely

☐ Never

Q15. Have you ever had a payment issue? *

☒ Yes

☐ No

☐ Not sure

Q16. If yes, what kind of payment issue did you encounter?

my tcard cannot scan, only can swip

Q17. How helpful are the following when deciding where to eat on campus? *
(1–5 scale)
1 = Not helpful at all
5 = Extremely helpful

	1	2	3	4	5
Photos uploaded by students	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student-written reviews	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student posts or updates (e.g., recent comments, check-ins)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Q18. Which facilities are important to you when eating on campus? (Select all that apply) *

☐ Microwave

☒ Table space (for eating or studying)

☒ Seating area

☐ Cold drinking water

☒ Hot water availability

☐ Washroom nearby