

Test Summary Report

STR

wobi Website



Shiran Cohen Sasi

Test Summary Report

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1# Purpose

This document presents findings relating to the tests carried out on the "Wobi" website.

The largest insurance comparison and purchase site in Israel.

The tests were carried out on the main functions of the site, which relate for actions such as:

Navigation and display of the insurances that the site offers,

Comparing insurances in different companies, buying insurance.

Submitting an online form, using various features, reading information.

User experience, etc..

2# Application Review

"Wobi" website is mainly used as a web and mobile website,

Its purpose is to allow users to compare offers from all insurance companies in Israel and purchase the insurance that suits their needs.

#3 Testing Scope

A) In Scope

Functional Testing for the following modules are in Scope of Testing:

- Compare Prices
- Purchase
- Submitting Online Forms

B) Out of Scope

Load Testing was not done for this Website.

C) Items not tested

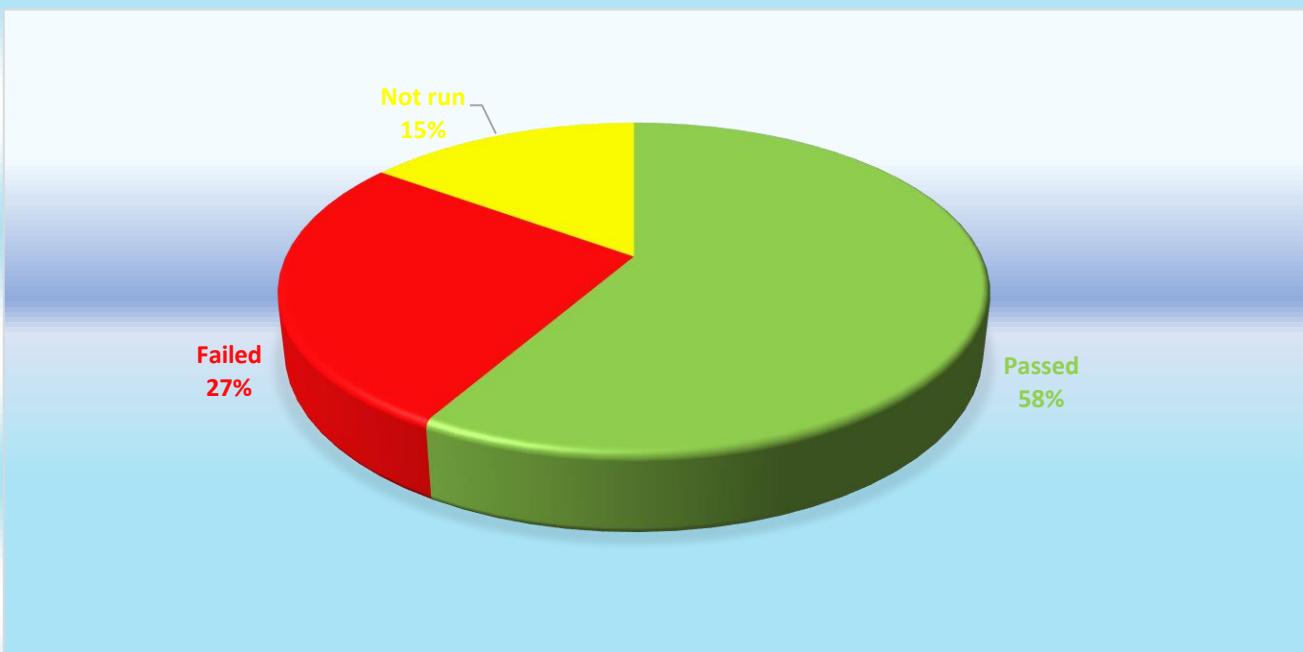
Ordering of appraiser and garage services was not tested out because this operation takes place at an external site and requires a vehicle consumed in these services.

4# Metrics

Test Cases – Status

Passed	Failed	Not Run	Total
35	16	9	60

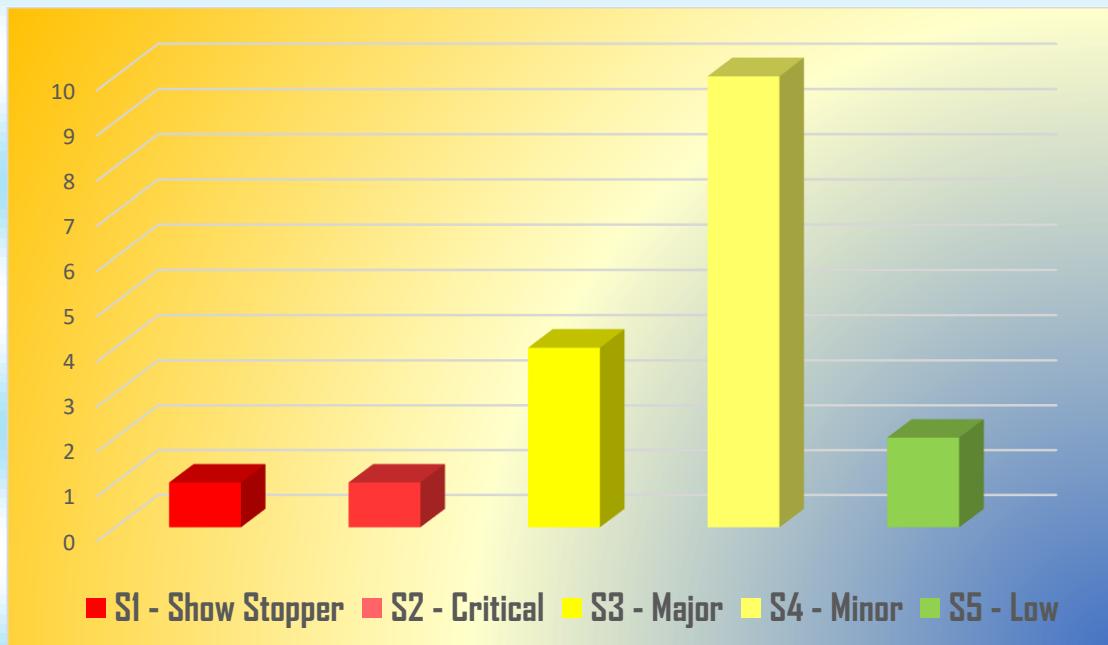
Test Cases Status



Severity - Bugs Status

S-1 Show Stopper	S-2 Critical	S-3 Major	S-4 Minor	S-5 Low	Total
0	0	4	10	2	16

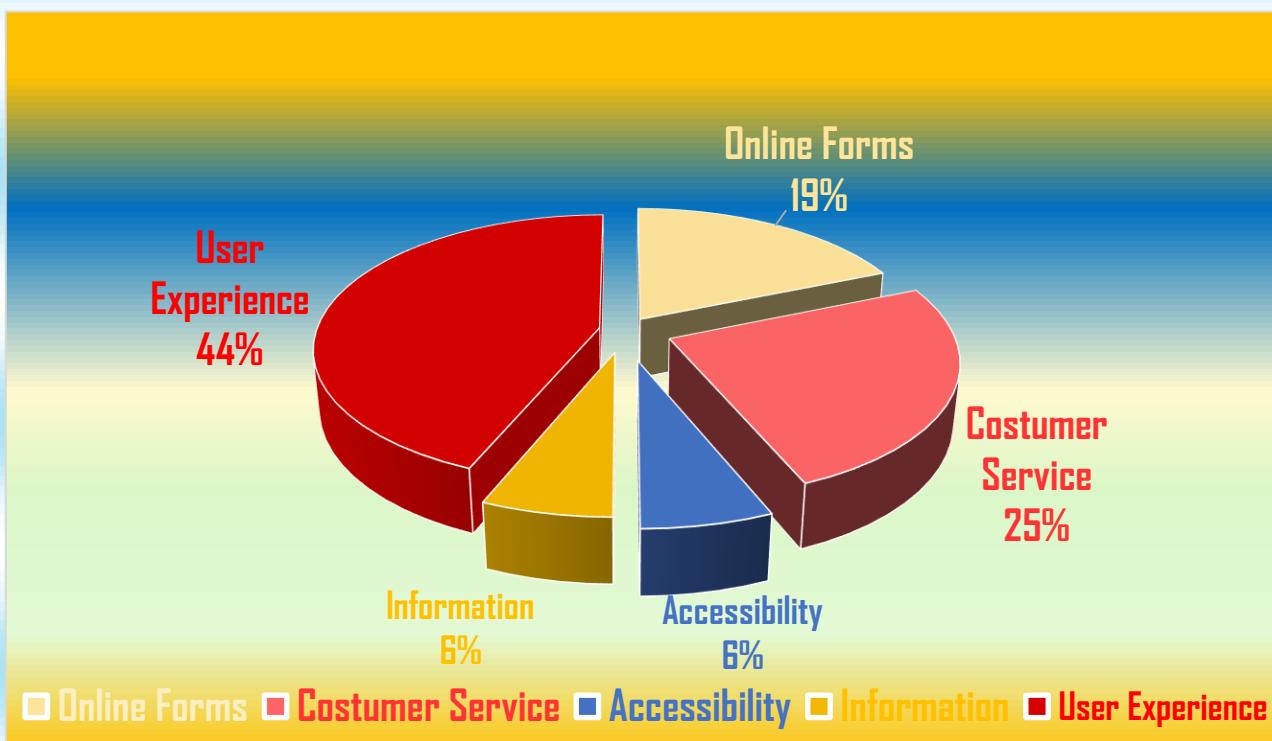
Severity - Bugs



Defect Distribution - Module Wise

	Online Forms	Customer Service	Accessibility	Information	User Experience	Total
S1 - Show Stopper	0	0	0	0	0	0
S2 - Critical	0	0	0	0	0	0
S3 - Major	1	1	1	1	0	
S4 - Minor	2	2	0	0	6	10
S5 - Low	0	1	0	0	1	2
Total	3	4	1	1	7	16

Defect Distribution - Module Wise



5# Recommendations

- The hamburger menu should be available in both the mobile and web versions to make it easier to navigate the site.
- Specify the 'Pension' information in a more central and visible location and not at the bottom of the home page.
- Add a 'Back to Top' button at the bottom of the pages.
- In the line of logos of the various insurance companies, it is useful to write and indicate that these are the companies which the site works with.

6# Conclusion

Following the various tests done on the "Wobi" website,

Quite a few bugs were found.

Most of them have a degree of severity between Low and Major.

So, despite the relatively large amount of bugs, the website still functions reasonably well and performs its main functions,

Which are comparison and purchase of insurance in different domains.

As a result, I recommended releasing the site.

7# Bugs List

WOBI - 16# Hamburger menu available on mobile version and does not appear on Google Chrome OS.

WOBI - 15# At home page - 'Customer Service' button hides part of the website header.

WOBI - 14# 'Back to Top' button is missing and makes it difficult for the users.

WOBI - 13# On customer service page, clicking second time on 'Contact Email' button leads to a wrong section.

WOBI - 12# At Home Page - Insurance Companies Logos look clicky and can mislead users.

WOBI - 11# All the top menu headings disappear when entering 'Travel Insurance' page.

WOBI - 10# All the top menu headings disappear when entering 'Car Insurance' page.

WOBI - 9# All the top menu headings disappear when entering 'Car Insurance' page.

WOBI - 8# Information about 'Pension' appears only at the end of the home page and are difficult to locate.

WOBI - 7# When scrolling the page the 'Accessibility' icon disappears.

WOBI - 6# Website logo, Phone Number and 'Customer Service' + 'New Members' buttons. Don't stay at the top of the page and hides parts of the text when scrolling.

WOBI - 5# The page cannot be scrolled when you click on 'New Members' button.

WOBI - 4# The 'WhatsApp Customer Service' icon disappears when the page is refreshed.

WOBI - 3# The system allows to send an application form with invalid Email address.

WOBI - 2# The system allows to send an application form with invalid ID.

WOBI - 1# On 'Customer Service' page there is only one insurance option to choose from 'Product' line.

8# Bugs Report

[WOBI-16] [Hamburger menu available on mobile version and does not appear on Google Chrome OS.](#) Created: 10/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

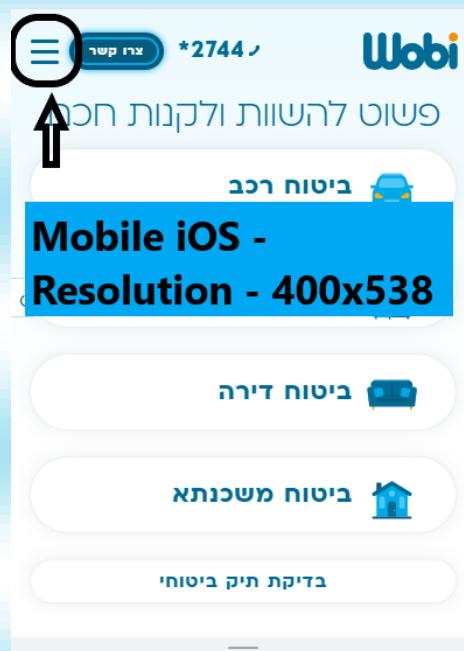
Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		
Attachments:	 hamburger menu is missing.png  hamburger menu on mobile.png		
Severity:	(S4) Minor		
Description	Steps To Reproduce: <ol style="list-style-type: none">1. Enter the home page - https://www.wobi.co.il/2. Look at the top left - Hamburger menu is missing		

Expected Result:

The Hamburger menu will appear on all Mobile and Web OS platforms.

Actual Result:

On the top left, the Hamburger menu is missing.



[WOBI-15] [At home page - 'Customer Service' button hides part of the website header.](#) Created: 10/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

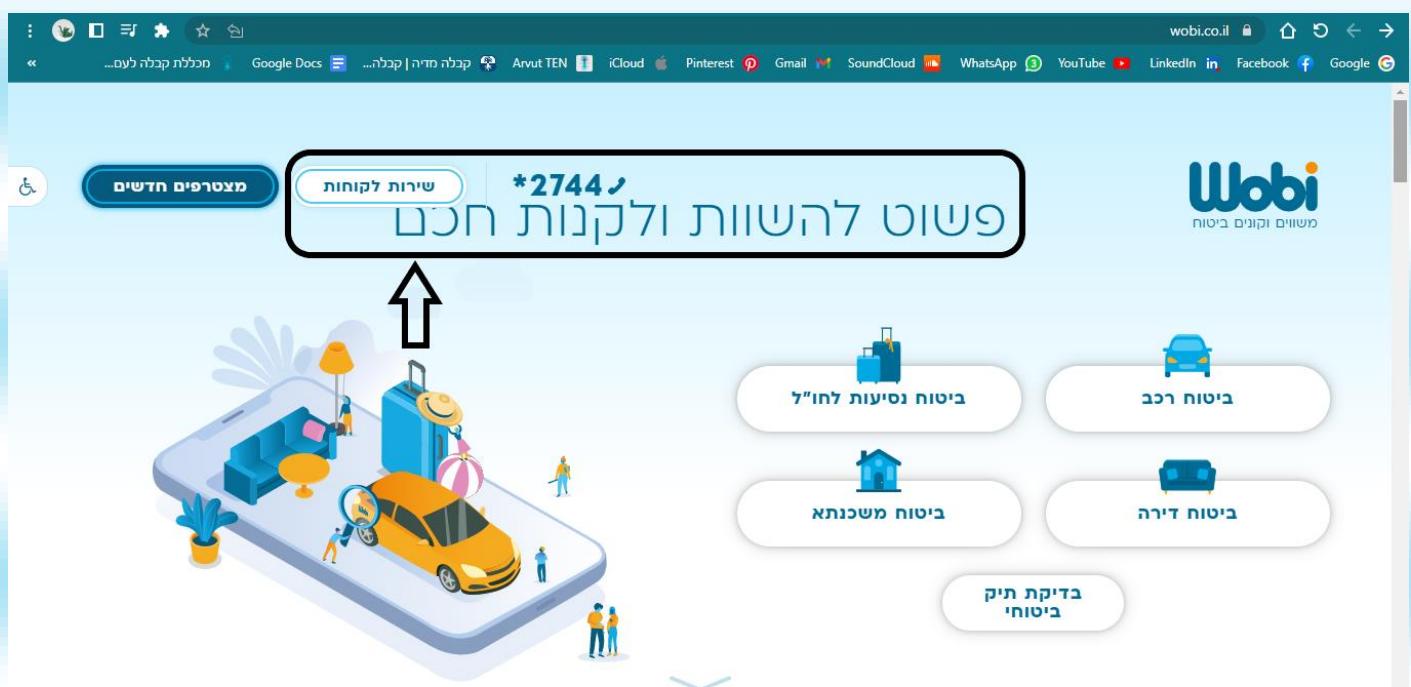
Attachments:	website header is hidden.png 
Severity:	(S5) Low
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the home page - https://www.wobi.co.il/ 2. Look at the website header.

Expected Result:

The website header will be displayed in full. Nothing should hide even a part of it.

Actual Result:

Part of the website header is hidden by the 'Customer Service' button.



[WOBI-14] ['Back to Top' button is missing and makes it difficult for the users.](#)

Created: 10/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	back to top button is missing.png 
Severity:	(S5) Low
Description:	Steps To Reproduce: <ol style="list-style-type: none">1. Enter the home page - https://www.wobi.co.il/2. Scroll the page down to the end. Expected Result: There will be a 'Back To Top' button at the end of the pages.

Actual Result:

There is no 'Back To Top' button on any of the pages on the site.

The screenshot shows the homepage of wobi.co.il. At the top, there's a navigation bar with links to Google Docs, Arvit TEN, iCloud, Pinterest, Gmail, SoundCloud, WhatsApp, YouTube, LinkedIn, Facebook, and Google. Below the navigation, there are several service categories: 'מצרפים חדשים' (New Add-ons), 'שירות לקוחות' (Customer Service), a large phone number '*2744', 'בינוי' (Construction), 'ביטוח דירה' (Apartment Insurance), 'ביטוח נסיעות בחו"ל' (Travel Insurance), 'ביטוח רכב' (Car Insurance), and the 'Wobi' logo. The main content area features sections for 'פנסיה' (Retirement), 'כל מה שצריך לדעת • לקריאה נוספת' (All you need to know • For further reading), 'איתור כספי הכספי - ב-2022' (Case search - in 2022), 'מה ההבדל בין קון פנסיה וביטוח מנהלי?' (What is the difference between pension and life insurance?), 'כבות טספור' (Electrical wiring), 'תכולה ובנייה • סיפים • הקטנות' (Content and construction • Apartments • Small), 'ביטוח דירה' (Apartment insurance), 'ביטוח מבנה - המדריך המלא' (Building insurance - the complete guide), 'ביטוח כולה' (Comprehensive insurance), 'כבות טספור' (Electrical wiring), and 'לכל הלקוחות - מדיניות הפירסיטהות - מטי השימוש' (For all customers - Payment policy - Usage terms). At the bottom, a large blue banner with white text reads 'back to top button is missing'.

[WOBI-13] [On customer service page, clicking second time on 'Contact Email' button leads to a wrong section.](#) Created: 08/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

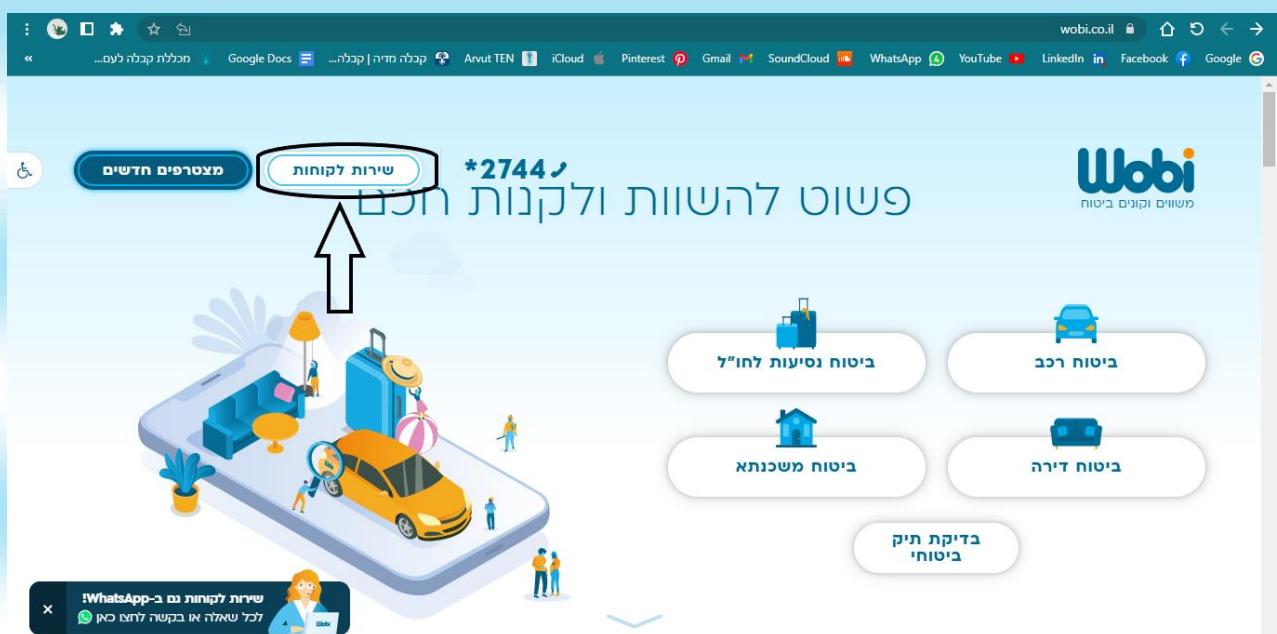
Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		
Attachments:	 contact email button.png  correct section.png  costumer service button.png  wrong section.png		
Severity:	(S4) Minor		
Description	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the home page - https://www.wobi.co.il/ 2. Click on the 'Customer Service' button on the top left. 3. Click the 'Contact Email' button. 4. You have reached the right area - titled 'Contact Email'. 5. Scroll back up to button 'Contact Email'. 6. Click the 'Contact Email' button again. 		

Expected Result:

Every time I click on the 'Contact email' button, I'll get to the 'Contact Email' section.

Actual Result:

clicking second time on the 'Contact Email' button leads me to a wrong section.



מוצרפים חדשים | שירות לקוחות | *2744 | wobi.co.il | מושווים וקונס ביטוח

שירות לקוחות

פניות הציבור
לשכחים, תלונות והצעות לשיפור

נציג השירות שלנו עומדים בשותכם במגנון ערוצים
דינטליים ביום א-ה' בין 09:00-16:00 נשות

צרכו איתנו קשר

- שאלות ותשובות
- דוא"ל יצירה, הרදת טפסים
- טופס מקורי קשר
- טלפון WhatsApp

pniot@wobi.co.il

שירות לקוחות ב-WHATSAPP!
כל שאלת או בקשה לחתוך כאן

מוצרפים חדשים | שירות לקוחות | *2744 | wobi.co.il | ביטוח רכב | ביטוח נסיעות לחו"ל | ביטוח מגורים | ביטוח דירה | ביטוח מסכנותא

טופס מקורי

שם משפחה *

שם פרטי *

מספר טלפון *

ת"ז *

דוא"ל *

סיבת הפניה

מוצר

תוכן הפניה

שירות לקוחות ב-WHATSAPP!
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דוא"ל יצירת קשר

לשליחת מסמכים הדורשים לאישור הפליטה
(עדכון, טופס יינון, צילום ורישון רבכ)
tfasim@wobi.co.il

פניות בנושא תביעות
דיוח על תאונת העברת מסמכים הדורשים
לטיפול וברור סטוס תביעה
claims@wobi.co.il

העברת בקשה לביצוע שירותי בפוליטה
שינוי הנהוג, חילוף רכב, הוספה / הסרת שיעבוד
לפליטה, תיקונים בפליטה
cs@wobi.co.il

פניות בנושא ביטולים
ביטולים נוספים
מידיון בנושא ביטולים
לפיטרים נוספים
gviya@wobi.co.il

שירות לקוחות ב-WHATSAPP!
כל שאלת או בקשה לחתוך כאן

[WOBI-12] [At Home Page - Insurance Companies Logos look clicky and can mislead users.](#) Created: 08/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	logos.png  logos1.png  logos2.png 
Severity:	(S4) Minor
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the Home Page - https://www.wobi.co.il/ 2. Scroll down the page. 3. Find the Insurance Company Logos. 4. Place the mouse cursor on top of each of the logos.

Expected Result:

Can be an option to click on the logos and move to the selected company's website.

Actual Result:

It is not possible to click on the companies logos.

The image consists of three vertically stacked screenshots of the Wobi.co.il website. Each screenshot shows a different section of the site with various logos for companies like Shirybit, Heksheret, and Horal. In each screenshot, the 'הקשר' logo (a red circle with a white 'ה' and the word 'הקשר' in Hebrew) is highlighted with a red rectangular box and a large black upward-pointing arrow. The top two screenshots also feature a small blue banner at the bottom left with the text 'שירות לקוחות' and 'Whatsapp'.

[WOBI-11] [All the top menu headings disappear when entering 'Travel Insurance' page.](#) Created: 08/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	top menu not shown.png  travel insurance button.png 
Severity:	(S4) Minor
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> Enter the Home Page - https://www.wobi.co.il/ Click on the 'Travel Insurance' button. <p>Expected Result:</p> <p>Top menu headings will appear.</p>

Actual Result:

All the top menu headings disappear.

The screenshot shows the Wobi.co.il homepage. In the center, there's a large graphic of a smartphone displaying a living room interior with a sofa, a lamp, and a car. To the right of the phone, the text 'פָּשׁׁוֹט לַהֲשׂוֹת וְלִקְנוֹת חֶכְמָה' is written above a price of '₪ 2744 *'. Below this, a call-to-action button is highlighted with a yellow arrow: 'בִּיטוֹחַ נְסִיעָה לְחוּזָה' (Travel Insurance). To the right of the button are three other options: 'בִּיטוֹחַ רְכֻבָּה' (Vehicle Insurance), 'בִּיטוֹחַ דִּירָה' (Home Insurance), and 'בְּדִיקַת תִּיקְבָּה' (Health Checkup). The Wobi logo is in the top right corner.

The screenshot shows the Wobi.co.il homepage with a large graphic of a house on a pen. A white arrow points from the top left towards the 'Mortgage Application' section. The section title is 'בִּיכּוֹת מִשְׁכְּנָה' (Mortgage Application). It includes instructions: 'השאינו פרטם ותחזר אליו עם כל המידע נדרש' (The person is not a client and will return with all the required information) and 'בִּיטוֹחַ חיים למשכנתא' (Life Insurance for the homeowner). There are input fields for 'טלפון*' (Phone*) and 'שם מלא*' (Full Name*). Below these is a checkbox: 'אני מאשר/ת את תנאי השימוש וマאشر/ת קבלת תוכן' (I confirm that I have read the usage terms and accepted the content). At the bottom is a large orange button labeled 'התקשוו אלי' (Contact Me).

[WOBI-10] [All the top menu headings disappear when entering 'Car Insurance' page.](#)

Created: 08/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	car insurance button.png  top menu not shown.png 
Severity:	(S4) Minor
Description:	Steps To Reproduce: <ol style="list-style-type: none">1. Enter the Home Page - https://www.wobi.co.il/2. Click on the 'Car Insurance' button.

Expected Result:

Top menu headings will appear.

Actual Result:

All the top menu headings disappear

ביטוח נסיעות לחו"ל
ביטוח רכב
ביטוח מושכנתא
ביטוח דירה
בדיקות תיק
ביטוחי

ביטוח רכב/העוצת

ביטוח מושכנתא

השאירו פרטיכם ונחזרו אליכם עם כל המידע לגבי
ביטוח חיים למשכנתא:

טלפון *

שם מלא *

אני מאשר/ת את תנאי השימוש ומאשר/ת קבלת תוכן
פרטויי כאמור בהתנאים המפורטים

התקשרו אלינו

לא בסוחים מה אתם צריכים? התחלו כאן!

[WOBI-9] [All the top menu headings disappear when entering 'Mortgage Insurance' page.](#) Created: 08/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	mortgage insurance button.png  top menu not shown.png 
Severity:	(S4) Minor
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the Home Page - https://www.wobi.co.il/ 2. Click on the 'Mortgage Insurance' button. <p>Expected Result:</p> <p>Top menu headings will appear.</p>

Actual Result:

All the top menu headings disappear.

The screenshot shows the wobi.co.il website. At the top, there are two blue buttons: 'מצטרפים חדשים' (New Members) and 'שירות לקוחות' (Customer Service). To the right of these is a large price tag of ₪2744*. Below the buttons, the main heading 'פשוט להשוות ולקנות חכם' is displayed. On the right side, the wobi logo is shown with the tagline 'משוים וקונים ביטוח'. The page features a large illustration of a smartphone displaying a living room interior with a sofa, a lamp, and a car. To the right of the phone, several service icons are listed: 'ביטוח נסיעות לח"ל' (Travel Insurance), 'ביטוח רכב' (Car Insurance), 'ביטוח דירה' (Home Insurance), and 'בדיקות טיק' (Ticket Checks). A large orange button labeled 'ביטוח משכנתא' (Tenancy Insurance) is highlighted with a black oval and an arrow pointing towards it. A large white arrow points upwards from the bottom of the page towards this highlighted area. A small callout at the bottom left says 'שירות לקוחות ב-AppWhatsApp!' (Customer Service via WhatsApp!).

The screenshot shows the same wobi.co.il website as above, but with the top menu headings restored. The 'מצטרפים חדשים' and 'שירות לקוחות' buttons are back at the top. The main heading 'פשוט להשוות ולקנות חכם' is present. The right side of the page has the same service icons and the 'ביטוח משכנתא' button. The large white arrow from the previous screenshot is now pointing to the top of the page, indicating the restored menu area. The 'שירות לקוחות ב-AppWhatsApp!' callout is also visible at the bottom left.

[WOBI-8] [Information about 'Pension' appears only at the end of the home page and are difficult to locate.](#) Created: 07/Jan/23 Updated: 11/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	pension details.png 
Severity:	(S3) Major
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the Home Page https://www.wobi.co.il/ 2. Scroll down the page till the end. 3. On the left side appears the topic 'Pension'.

Expected Result:

'Pension' information will be displayed in a more visible way.

Actual Result:

'Pension' information displayed at the bottom of the home page and is difficult to locate.

The screenshot shows the homepage of wobi.co.il. At the top, there's a navigation bar with links to various services like Google Docs, GitHub, and LinkedIn. A large orange button on the right says 'ארו קשר' (Contact Us). Below the navigation, there's a banner with the text 'ביטוח נסיעות לחול עם כספי לך בחוונה - מה שצורך' (Travel insurance with your cash for a vacation - what you need) and 'לදעת ב-2022' (Known by 2022). To the right of the banner is a large number 'נ* 2744'. On the left, there's a box titled 'פנסיה' (Pension) containing text about pension rights for 2022 and a large white arrow pointing upwards towards the main content area. The main content area features sections for 'כטנות נספנות' (Accidents), 'כטנות ביטוח דירה' (Accidents in real estate), 'כטנות ובנייה • טיפים • ה'קטנות' (Accidents and construction • Tips • 'The Accidents'), and 'כטנות ביטוח מושכנתא' (Accidents in real estate). Each section includes small icons and descriptive text. At the bottom, there's a footer with logos for Comodo Secure and eMojo, along with legal disclaimers in Hebrew.

[WOBI-7] [When scrolling the page the 'Accessibility' icon disappears.](#)

Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		
Attachments:	 accessibility icon dissapear.png  accessibility icon.png		
Severity:	(S3) Major		
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the Home Page - https://www.wobi.co.il/ 2. Scroll down the page <p>Expected Result:</p> <p>The 'Accessibility' button will appear even though the page is scrolled.</p>		

Actual Result:

The 'Accessibility' button is gone.

A screenshot of a web browser displaying the Wobi.co.il website. The page features a large blue header with the text 'פָּשׁוֹט לַהֲשׂוֹת וְלִקְנוֹת חֶכְמָה' and a phone number '2744'. On the left side, there is a circular icon containing a wheelchair accessibility symbol with an upward-pointing arrow above it. The main content area includes a large illustration of a smartphone displaying various household items like a sofa, lamp, and suitcase, along with a yellow car. To the right, there are five service icons: 'ביטוח נסיעות לח"ל' (Travel Insurance), 'ביטוח רכב' (Car Insurance), 'ביטוח מושכנתא' (Resident Insurance), 'ביטוח דירה' (Apartment Insurance), and 'בדיקות תיק ביטוח' (Insurance Policy Checks). A small WhatsApp live chat window is visible at the bottom left. The browser's address bar shows 'wobi.co.il' and the top navigation bar has various links like Google Docs, GitHub, and YouTube.

A screenshot of the same web browser displaying the Wobi.co.il website. The layout is identical to the previous screenshot, but the circular icon containing the wheelchair accessibility symbol now has a downward-pointing arrow below it, indicating the feature has been restored. The rest of the page content, including the phone number, services, and live chat window, remains the same.

[WOBI-6] [Website logo, Phone Number and 'Customer Service' + 'New Members' buttons, Don't stay at the top of the page and hides parts of the text when scrolling.](#)

Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	logo line hides.png  logo line.png 
Severity:	(S3) Major
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the Home Page - https://www.wobi.co.il/ 2. Scroll down the page <p>Expected Result:</p>

The logo line will remain in place.

Actual Result:

The logo line is dynamic and hides parts of the text on the site.

This screenshot shows the Wobi.co.il website. At the top, there's a navigation bar with links to Google Docs, Arvut TEN, GitHub, iCloud, Pinterest, Gmail, SoundCloud, WhatsApp, YouTube, LinkedIn, Facebook, and Google. The main header features the text 'פISON למשומות ולכניות פס' with a large dollar sign '\$2744' and a 'מוציאפים חדשים' button. To the right is the Wobi logo. Below the header is a large graphic of a smartphone displaying a living room interior with furniture and a car. To the right of the graphic are several service icons: 'ביטוח נסיעות לח"ל', 'ביטוח רכב', 'ביטוח משכנתא', 'ביטוח דירה', and 'בדיקת תיק ביטוחי'. A black arrow points upwards from the bottom of the page towards the dynamic logo line.

This screenshot shows the same Wobi.co.il website, but with a static logo line at the top. The header text 'פISON למשומות ולכניות פס' is now fully visible without being cut off by the logo line. The rest of the page content, including the service icons and the smartphone graphic, remains the same. A black arrow points upwards from the bottom of the page towards the static logo line.

[WOBI-5] [The page cannot be scrolled when you click on 'New Members' button.](#)

Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

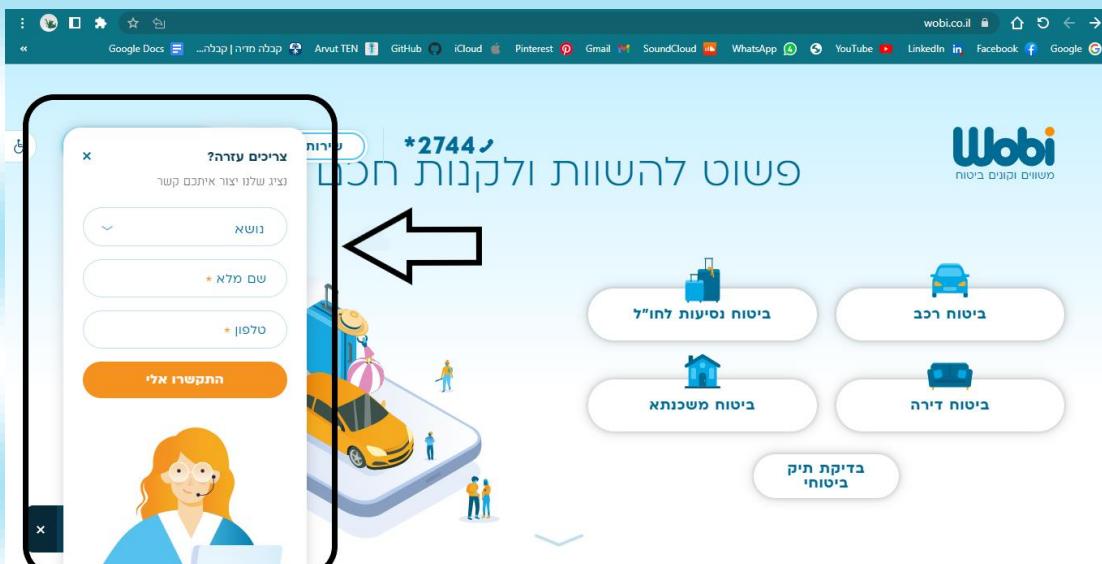
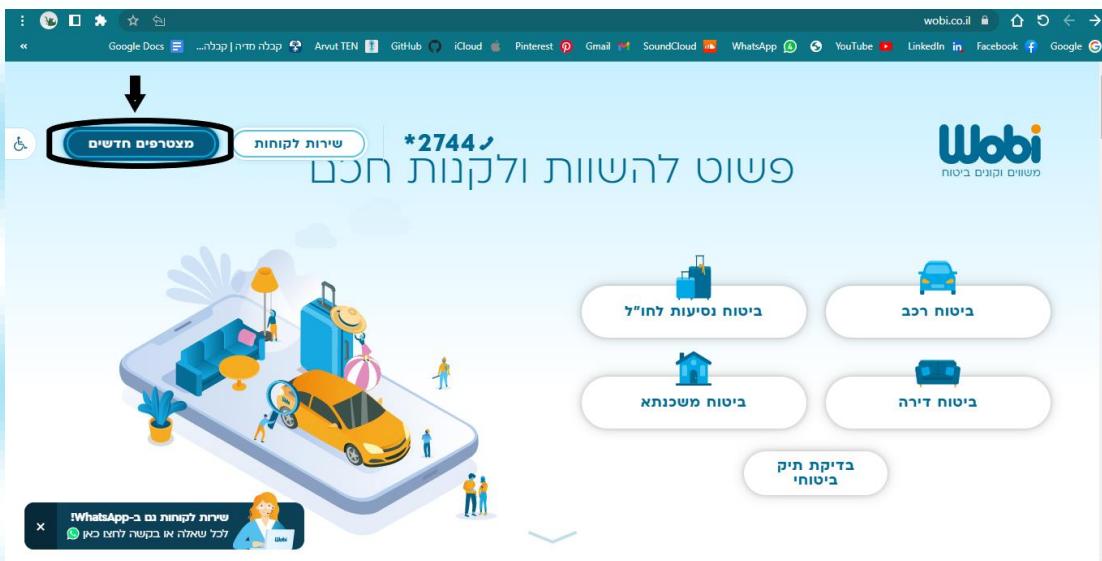
Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	cant scroll.png  new members button.png 
Severity:	(S4) Minor
Description:	Steps To Reproduce: <ol style="list-style-type: none">1. Enter the Website - https://www.wobi.co.il/2. Click on 'New Members' button on the top left.3. Try to scroll the page up or down. Expected Result:

The page can be scrolled.

Actual Result:

Unable to scroll the page.



[WOBI-4] [The 'WhatsApp Customer Service' icon disappears when the page is refreshed.](#) Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

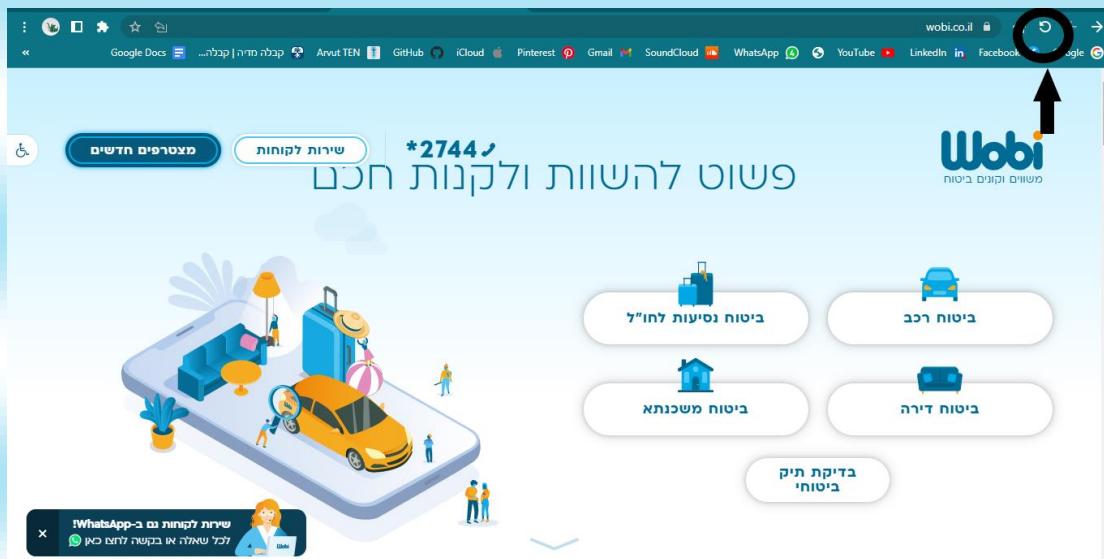
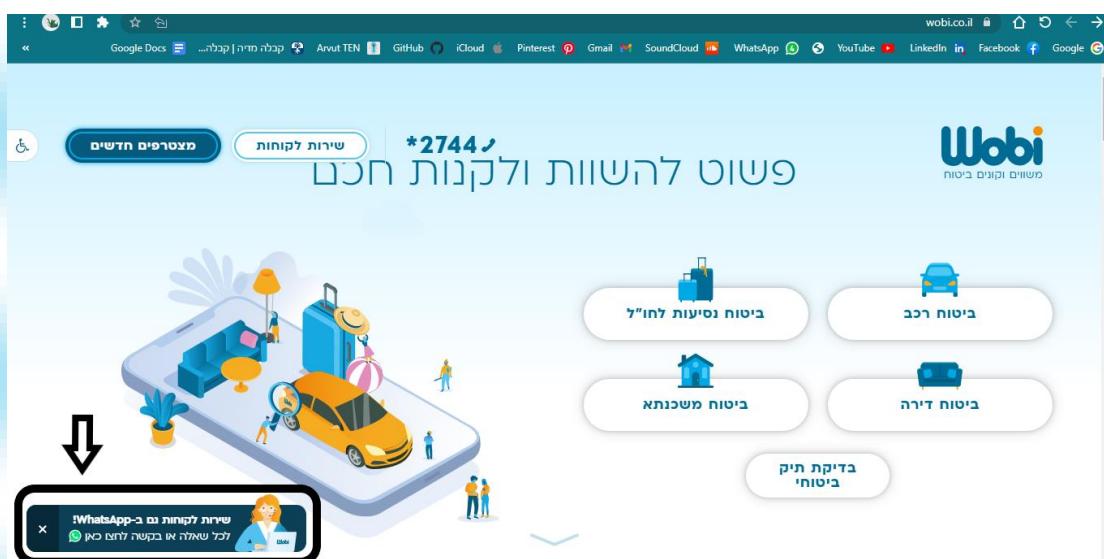
Attachments:	icon appears.png	icon disappeared.png	refresh button.png
Severity:	(S3) Major		
Description:	Steps To Reproduce: <ol style="list-style-type: none"> Enter the home page - https://www.wobi.co.il/ See the 'Customer Service on WhatsApp' icon. Click the 'Refresh' button. 		

Expected Result:

The icon will continue to be displayed.

Actual Result:

The icon disappears.



[WOBI-3] [The system allows to send an application form with invalid Email address.](#)

Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	costumer service button.png  form sent sucssesfully.png  invalid email (e3c7e9b2-4713-4ea4-b2a3-7098fcc80846).png  online form button.png  send button.png 
Severity:	(S4) Minor
Description:	Steps To Reproduce: <ol style="list-style-type: none">1. Enter the home page https://www.wobi.co.il/2. Click on the 'Customer Service' button.3. Click on the 'Online Form' button4. Type the following details screenshot (Screenshot attached):5. First Name - check

- | | |
|--|---|
| | <ul style="list-style-type: none">6. Last Name - check7. ID - 11223344556677888. Phone Number - 074-00000009. Email - invalid@invalid10. In the 'Product' line, select 'Car Insurance'.11. In the 'Reason For Inquiry' line, select General. |
|--|---|

Expected Result:

The system will not allow sending a form with an invalid Email Address.

Actual Result:

The system allows sending a form with an invalid Email Address.

wobi.co.il

מוצרים חדשים | שירות לקוחות | נסיעות לחו"ל | ביטוח רכב | ביטוח מושכנתה | ביטוח דירה | בדיקת תיק | ביטוחי

שירות לקוחות * 2744

פְּשׁוֹט לַהֲשׁוֹת וְלִקְנוֹת חָכֶם

ביטוח נסיעות לחו"ל

ביטוח רכב

ביטוח מושכנתה

ביטוח דירה

בדיקות תיק

ביטוחי

wobi
פתרונות וקונסультציה ביטוח

wobi.co.il/service-kochot

מוצרים חדשים | שירות לקוחות * 2744

שירות לקוחות

pniot@wobi.co.il

פְּנִיּוֹת הַצִּבּוֹר

לשכונות, תלונות ומצענות לשיפור

נוצריים השירות שלנו עומדים לרשותכם במגוון ערוצים

דינטליים ביום א'-ה' בין השעות 09:00-16:00

צרו איתנו קשר

سؤالות
תשובות

האיליךירות והודת טפסים

EMAIL

טלפון מקוון

WhatsApp

wobi
פתרונות וקונסультציה ביטוח

wobi.co.il/service-kochot#form

מוצרים חדשים | שירות לקוחות * 2744 | ביטוח מושכנתה | ביטוח דירה | ביטוח נסיעות לחו"ל | ביטוח רכב | ביטוחי

טופס מקוון

שם משפחה *

שם פרטי *

טלפון *

דוא"ל *

כתובת הפניה *

מוצר *

תוקף הפניה

check

check

074-00000000

invalid@invalid

כללי

ביטוח רכב

ביטוח נסיעות לחו"ל

ביטוחי

שירות לקוחות בטלפון או במייל!

אנו שולחים לך צוותי

wobi
פתרונות וקונסультציה ביטוח

wobi.co.il/#form

מצורפים חדשים | שירות לקוחות *2744 | ביטוח רכב | ביטוח נסיעות לחו"ל | ביטוח דירה | ביטוח משכנתא | תוכן הפניה | מילוי קבצים

מוצרפים חדשים | שירות לקוחות *2744 | ביטוח רכב | ביטוח נסיעות לחו"ל | ביטוח דירה | ביטוח משכנתא | תוכן הפניה | מילוי קבצים

Click Here → **שליחה**

דוא"ל ליצירת קשר

שירות לקוחות מ-ב-א-פ-א-פ-א WhatsApp!

wobi.co.il/#form

מצורפים חדשים | שירות לקוחות *2744 | ביטוח רכב | ביטוח נסיעות לחו"ל | ביטוח דירה | ביטוח משכנתא | תוכן הפניה | מילוי קבצים

תודה, פניתך התקבלה בהצלחה ותטופל תוך 24 שעות.

↑

שירות לקוחות מ-ב-א-פ-א-פ-א WhatsApp!

[WOBI-2] [The system allows to send an application form with invalid ID.](#) Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	costumer service button.png  fill online form.png  form sent successfully.png  online form button.png  send button.png 
Severity:	(S4) Minor
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the home page https://www.wobi.co.il/ 2. Click on the 'Customer Service' button. 3. Click on the 'Online Form' button 4. Type the following details screenshot (Screenshot attached): 5. First Name - check 6. Last Name - check 7. ID - 1122334455667788

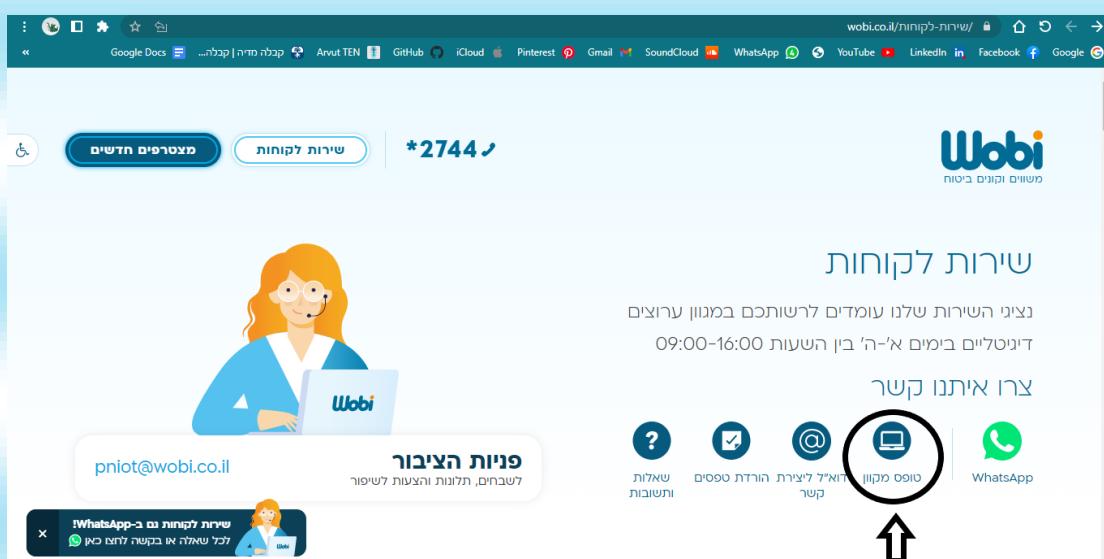
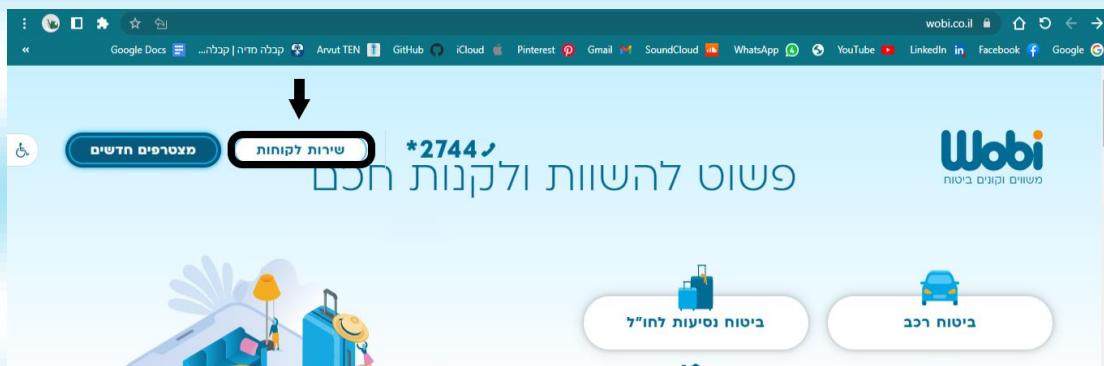
8. Phone Number - 074-0000000
9. Email - checkkkkkkk@gmail.com
10. In the 'Product' line, select 'Car Insurance'.
11. In the 'Reason For Inquiry' line, select 'General'.

Expected Result:

The system will not allow sending a form with an invalid ID.

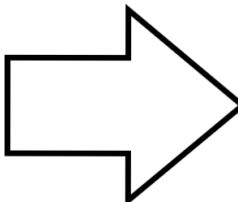
Actual Result:

The system allows sending a form with an invalid ID.



Google Docs | Arvit TEN | GitHub | iCloud | Pinterest | Gmail | SoundCloud | WhatsApp | YouTube | LinkedIn | Facebook | Google

מצורפים חדשים | **שירותות לקוחות** | ***2744** | **ביטוח רכב** | **ביטוח נסיעות לתיירות** | **ביטוח דירה** | **ביטוח משכנתא** | **Wobi**



טופס מקורי

שם משפחחה *	שם פרטי *
check	check
טלפון *	טלפון *
074-00000000	111111111111
דוא"ל *	
checkkkkkkk@gmail.com	
סיבת הפניה	מוצר
כללי	ביטוח רכב
תוכן הפניה	

שירות לקוחות ו-WhatsApp!
כל שאלת או בקשה לחתם נא

Google Docs | Arvit TEN | GitHub | iCloud | Pinterest | Gmail | SoundCloud | WhatsApp | YouTube | LinkedIn | Facebook | Google

מצורפים חדשים | **שירות לקוחות** | ***2744** | **ביטוח רכב** | **ביטוח נסיעות לתיירות** | **ביטוח דירה** | **ביטוח משכנתא** | **Wobi**



טופס מקורי

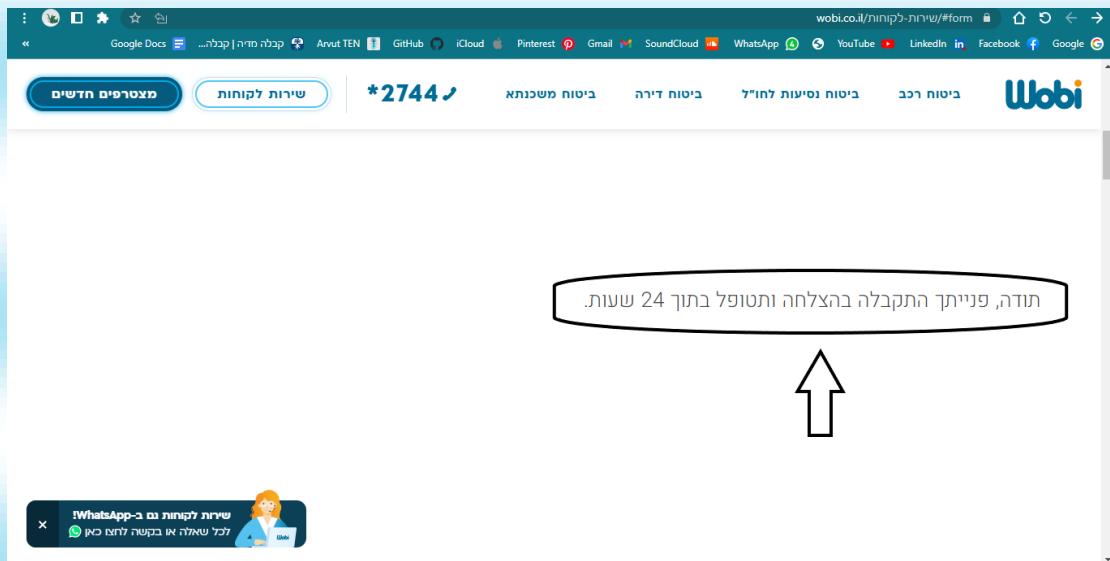
תוכן הפניה

會員註冊 קובי **הוסף קבצים**

Click Here  **שליחה**

שירות לקוחות ו-WhatsApp!
כל שאלת או בקשה לחתם נא

דו"ל ליצירת קשר



[WOBI-1] [On 'Customer Service' page there is only one insurance option to choose from 'Product' line.](#) Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	Wobi
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Shiran Cohen Sasi	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Laptop Resolution: 1366 x 768 OS Platform: Windows Browser: Google Chrome		

Attachments:	costumer service button.png downlod files button.png	 download files section.png	 The file is ready to be downloaded.  The file is ready to be downloaded.
Severity:	(S4) Minor		
Description:	<p>Steps To Reproduce:</p> <ol style="list-style-type: none"> 1. Enter the home page https://www.wobi.co.il/ 2. Click on 'Customer Service' button on top left. 3. Click on 'Download Forms' button. 4. Select insurance in the 'Product' options bar. 		

Expected Result:

More types of insurance provided by the company will appear.

Actual Result:

Only car insurance forms available.

The screenshot shows the Wobi website homepage. At the top, there is a navigation bar with links to Google Docs, Arut TEN, GitHub, iCloud, Pinterest, Gmail, SoundCloud, WhatsApp, YouTube, LinkedIn, Facebook, and Google. Below the navigation bar, there is a large banner with the text "פְּשׁוֹט לַהֲשׁוֹת וּלְקָנוֹת חִכּוֹת" and a phone number *2744. A large blue button labeled "שירות לקוחות" is highlighted with a black oval and a downward arrow. To the right of the banner, the Wobi logo is displayed with the tagline "פתרונות וקונסультציות בטיחות". Below the banner, there is a large illustration of a smartphone displaying a beach scene with a car, a suitcase, and people. To the right of the illustration, there are four service icons: "ביטוח נסיעות לחו"ל" (Travel Insurance), "ביטוח רכב" (Car Insurance), "ביטוח משכנתא" (Apartment Insurance), and "ביטוח דירה" (Home Insurance). At the bottom right, there is a button labeled "בדיקות תיק ביטוחי".

The screenshot shows the "שירות לקוחות" (Customer Service) page of the Wobi website. At the top, there is a navigation bar with links to Google Docs, Arut TEN, GitHub, iCloud, Pinterest, Gmail, SoundCloud, WhatsApp, YouTube, LinkedIn, Facebook, and Google. Below the navigation bar, there is a large banner with the text "שירות לקוחות" and a phone number *2744. A large blue button labeled "פתרונות חדיים" is highlighted with a black oval and a downward arrow. To the left, there is an illustration of a woman with orange hair working on a laptop with the Wobi logo. Below the illustration, there is an email address "pniot@wobi.co.il" and a section titled "פתרונות הציבור" with the subtext "לשכחים, לתולנות והצעות לשיפורים". To the right, there is a section titled "צרו איתנו קשר" with various contact icons: a question mark icon, a checkmark icon (highlighted with a black circle and a downward arrow), an '@' icon, a computer monitor icon, a telephone icon, and a WhatsApp icon. Below these icons, there is text in Hebrew: "שאלות", "הורדות טפסים ותשובות", "דואיל לירור", "טופס מקון", and "קרו WhatsApp".

The screenshot shows a web browser window for the Wobi.co.il website. At the top, there are several tabs and links: 'מצורפים חדשים' (New attachments), 'שירות לקוחות' (Customer service), a large red button with the number '2744 *', and various service links like 'ביטוח דירה', 'ביטוח משכנתא', 'ביטוח נסיעות לחו"ל', 'ביטוח רכב', and 'לפולייה'. Below the header, there's contact information for claims: 'להתbaugh ובירור סעיפים תביעה' and 'claims@wobi.co.il'. To the right, there's a link for 'לפולייה, תיקונים בפוליסת' and 'cs@wobi.co.il'. A large black oval highlights the search bar area, which contains fields for 'טקסט חופשי' (Free text), 'חברה' (Company), 'טפסים כלליים' (All types of stamps), and 'מוצר' (Product). Below the search bar, there are logos for 'המגנט' (The Magnet), 'אשראי רכבי אגד' (Ashrai Vehicles), 'סנור' (Snor), and 'מגדל' (Migdal). A large black arrow points from the left towards the search bar area.