

# Getting started with the coding challenge

First things first, if you haven't [created a Zendesk account](#) to use when completing the challenge, you should go do it now!

After creating a Zendesk account, you can use the instructions below to create some test Tickets in that account.

## Two simple steps to create test Tickets

- [Copy the JSON here](#), and save it to a file called tickets.json on your computer.
- Use the cURL command below to POST the in this file to your new Zendesk account. You'll need to replace the , {email}, and {password} placeholders with the relevant details for your own Zendesk account. If you're not familiar with cURL, feel free to use whatever means you like to make the request. [Postman](#) is an easy option.

```
curl https://{subdomain}.zendesk.com/api/v2/imports/tickets/create_many.json -v -u {email_address}:{password} -X POST -d @tickets.json -H "Content-Type: application/json"
```

## Things to Note

- the cURL command expects that a tickets.json file will be in the current working directory when the command is run.
- When called, the Ticket Import API will kick off a job that may take some time to complete. You can call the [Job Status API](#) to get the current status of the job.
- You can find additional information about the [Ticket Import API here](#). That's it! Good luck with the challenge. Email Sabrina Ginter if you have any questions.