# Shirley Zhou

### shirzho.github.io

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Carnegie Mellon University '19 B.S. Information Systems
Minors in HCI & Business

GPA: 3.55/4.0 Feldman Presidential Scholar Dean's List, High Honors

### Skills

Ai, Id, Ps, Sketch Rapid Prototyping Sketching/Drawing User Research

HTML, CSS, JavaScript Python, Ruby on Rails, Java, C, mySQL, PostgreSQL, Excel

#### **Activities**

CMU Personality Psychology Teacher Assistant - Fall '18

CMU Information Systems Teacher Assistant - Spring '17

Alpha Phi Omega VP of Fellowship - Spring '17

## Experience

### PNC Financial Services - Digital Experience Intern

May - Aug 2018 [Sketch, in Vision, Ai, JS, HTML/CSS]

Redesigned and prototyped PNC interest rate center for mobile and desktop views. Created an interactive thought starter component for PNC.com to increase user engagement and bring newfound interest to a banking website.

# **Software Engineering Institute CERT Division - Software**Dev Intern

Sept 2017 - April 2018 [Python, JS, SQL]

Created data sanitization script for SCALe static analysis tool and built additional functionality to application GUI

### Yummy Plants - Website Designer

May - August 2017 [HTML/CSS, JS, Wordpress, Sketch]

Worked with founder to redesign the community's experience of her vegan lifestyle brand. Prototyped and created multiple responsive mini-sites.

### **Projects**

### The Education Partnership - consulting & development

Created a Ruby on Rails web application, live-synced to a Salesforce database in order to cut costs for TEP and replace a third-party POS system. Maintained weekly communications with TEP to build the software to their needs

### Care Agenda - mobile service design

Care Agenda is a mobile app prototype created for elderly care. It facilitates the responsibilities of caregivers and maximizes care by delegating tasks to multiple users comfortably.

[ understanding personas, pitch making, ideating, UI design patterns, transition animations, ecosystem collection ]

### Shine - IoT alarm clock

Created a kickstarter video for our product Shine, an IoT connected-scale alarm to help people get up easier in the mornings

[ scripting, storyboarding, video shooting and editing, UI design, graphic design, creating surveys ]