# AGGREGATOR TERMS OF SERVICE EFFECTIVE , 2024

Prarambhya Commune Private Limited ("Saadhana"), a company incorporated in India and registered under the Companies Act, 2013, is the author and publisher of the internet resource, website – saadhana.org, saadhana.club, mobile applications, products, services (including over WhatsApp business with +91 7989028632) or otherwise connected software and applications provided by Saadhana (collectively, the "Platform"). Saadhana is committed to ensuring quality services to consumers seeking spiritual travel assistance, through a seamless blend of technology and human element ("Service").

We are pleased and honored to have some of the most professional and committed individuals partnering with our vision and helping us translate our Company goals into real time services to travelers across all barriers. To better help the Company and the professionals working with us, we have prepared the terms set out below to help navigate the contours of the service and any add on. Please refer to [General Terms <link>], and to [Registration Terms<link>] specifically is you're seeking to register as an Aggregator, and to [Individual Service Providers' Terms<link>] if you are providing services to Saadhana through an aggregator.

Please carefully go through these terms along with the **Privacy Policy** available on the Site before you decide to access the Site. These terms and Privacy Policy together constitute a legally binding agreement ("**Agreement**") between You and Saadhana and shall apply to and govern your visit to and use of the Site.

#### **D**EFINITIONS

Please refer to the below section for any guidance on meaning and scope of the terms used:

- (i) "Aggregator" shall mean a body corporate or an individual, who is engaged in provision of Customer Services either directly or through other individuals, or "you/your/them."
- (ii) "Applicable Laws" shall mean and include all applicable statutes, enactments, acts of legislature or parliament, laws, ordinances, rules, by-laws, regulations, notifications, guidelines, policies, directions, directives and orders of any governmental authority, tribunal, or a court of India including but not limited to the Indian Contract Act, 1872, the (Indian) Information Technology Act, 2000 (the "IT Act"), Digital Personal Data Protection Act, 2023 and the rules, regulations, guidelines and clarifications framed there under, including the (Indian) Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Information) Rules, 2011 (the "SPDI Rules"), and the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021 (the "IG Rules"). Additionally, in the event that the Aggregator is subject to the jurisdiction of a country other than India, "Applicable Laws" shall also include any relevant international, federal, state, provincial, or local laws, regulations, rules, directives, guidelines, or orders of such jurisdiction, which may apply to the Aggregator 's use of the services or the subject matter hereof.
- (iii) "Customer" shall mean any individual availing the Services;
- **(iv) "Customer Services"** means and includes engagement between the Aggregator and / or the Service Provider, on one hand, and the Customer on the other hand, including but not limited to fulfilment or towards provision of Services to the Customer;
- (v) "Personal Details" shall mean personal details shared by an individual including but not limited to name, gender, age, contact details required for the purpose of providing services as requested by the individual.
- (vi) "Force Majeure Event" shall mean any and all events arising due to any cause beyond the reasonable control of Saadhana.
- (vii) "**Information**" means all information on the Site including but not limited to content, text, data, graphics, images, information, suggestions, and guidance.

- (viii) "**Permitted Information**" shall mean Registration Data or any other data submitted by you during the use of any Service offered through the Site or in the course of Customer Service.
- (ix) "Registration Data" means and includes the present, valid, true, and accurate name, email ID, phone number, home and office addresses, bank account details and any other information as may be required by Saadhana from the Aggregator from time to time for registration on the Site.
- (x) "Service Account" shall mean the account created by the Aggregator on the Site for the purpose of becoming eligible for Customer Service through Saadhana.
- (xi) **"Service Provider"** means individuals, including the Aggregator, in case the Aggregator is a natural person, who is enlisted on the Company website as a Service Provider, or engaged in providing services to Customers.

#### CONDITIONS FOR USE

- (i) By accessing the Site, you irrevocably accept all the General Terms and agree to fully abide by them.
- (ii) These Terms supersedes all previous oral and written terms and conditions (if any) communicated to you. By continuing to use the Platform, you signify your acceptance of this Agreement. We reserve the right to modify or terminate any portion of the Terms for any reason and at any time.
- (iii) Saadhana shall try to ensure that all information that is provided on the Site with respect to policies/products/services is accurate in all respects and is kept up to date. However, Saadhana does not guarantee timeliness, accuracy, completeness, reliability or content of the information and any changes that are made with respect to the same.
- (iv) Saadhana's performance to this Agreement is subject to Applicable Laws and legal processes, and nothing contained in this Agreement is in derogation of Saadhana's right to comply with governmental, court, and law enforcement directions relating to the use of this Site or information provided to/gathered by Saadhana vis-à-vis such use.
- (v) This Agreement is an electronic record in terms of the IT Act and rules thereunder as applicable and the provisions pertaining to electronic records in various statutes as amended by the IT Act. This electronic record is generated by a computer system and does not require any physical or digital signatures.

#### GENERAL TERMS

- (i) You are eligible to contract under the Applicable Laws;
- (ii) You will only use the Site and Service for your personal use and will not resell or assign it to a third party:
- (iii) You will not use an account that is subject to any rights of a person other than you without appropriate authorization;
- (iv) You will not use the Services or Site for unlawful purposes;
- (v) You will not try to harm the Service, Site or our network in any way whatsoever;
- (vi) You may not use cheats, automation software (bots), hacks, modifications (mods), or any unauthorized third-party software designed to modify the Services. You will not duplicate, decompile, reverse engineer, disassemble, or decode the Services or attempt to do any such action;
- (vii)You will provide Saadhana with such information and documents that Saadhana may reasonably request;
- (viii) You may not submit, transmit, display, perform, post, or store any content that is inaccurate, illegal, including copyrighted drawings, product specifications and images without consent, defamatory, obscene, sexually explicit, pornographic, violent, invasive of privacy or publicity rights, harassing, threatening, abusive, inflammatory, harmful, hateful, cruel, insensitive, deceptive, or otherwise objectionable;
- (ix) You will not use the Services for bullying, disruptive or objectionable purposes, or in violation of our policies and standards, including our Privacy Policy or for political campaigning or lobbying purposes, or for fraudulent, inciting, organizing, promoting or facilitating violence or criminal or harmful activities;

- (x) You shall not attempt to bypass, deactivate, or otherwise disrupt security features of the Site, including those that prevent or limit the use or copying of any content or enforce restrictions on the Site's use and/or the features therein;
- (xi) You will not upload or send viruses, trojan horses, or other harmful material, including excessive use of capital letters and spamming (repeated posting of identical text), that disrupts any party's uninterrupted use of the Site or alters, impairs, disrupts, modifies, or interferes with the Site's use, features, functions, operation, or maintenance.
- (xii)Saadhana alone (and its licensors, where applicable) shall own all rights, title, and interest, including all related intellectual property rights, in and to (i) the Site, product, Service, and any suggestions, ideas, enhancement requests, feedback, recommendations or any other offering; (ii) text, graphics, user interfaces, visual interfaces, photographs, documents, trademarks, logos, copyright, patents, sounds, music, artwork and computer codes including but not limited to all source code, databases, functionality, software, website designs, audio, video, text, photographs, and graphics on the Site; or (iii) other information provided by you or any other party relating to the Site, or the Service. Third-party trademarks may appear on this Site and all rights therein are reserved to the registered owners of those trademarks. For use of any third party's intellectual property, you need to get permission directly from the owner of the intellectual property for any use.
- (xiii) These Terms do not constitute a sale and do not convey any rights of ownership in or related to the Site or the Service, or any intellectual property rights owned by Saadhana. You shall be solely responsible for any violations of any laws and for any infringements of any intellectual property rights caused by the use of the Services or the Site.
- (xiv) You will comply with all applicable laws from your country of domicile and residence and the country, state and/or city in which you are present while using the Site or Service.
- (xv) You are aware of and shall comply with the Applicable Laws and the rules, regulations, and guidelines notified thereunder as amended from time to time.
- (xvi) You expressly consent to receive communications from us and our partners offering services and value-added services to you via your registered phone number, email address, and/or the Site. You acknowledge that you will not hold us responsible for any communications received from us, and such communications shall not be considered spam, unsolicited communication, or a violation of your registration on the National Do Not Call Registry. Furthermore, you agree that we may contact you through telephone, email, SMS, or any other electronic means for purposes including, but not limited to, matters related to the Site or services, connecting for further details, and resolving complaints, inquiries, or information requests. Further, you agree that Saadhana may contact you through telephone, email, SMS, or any other electronic means of communication for the purpose of including but not limited to:
  - (i) Obtaining feedback in relation to Site or Saadhana's Services;
  - (ii) Connecting for any further details; and
  - (iii) Resolving any complaints, information, or queries.
  - You have the option to opt out of receiving such information at any time. To do so, you may contact us at [●]. Upon receiving your request, Saadhana on best effort basis shall process your request and discontinue sending you further information.
- (xvii) You acknowledge and consent that any inquiries, remarks, proposals, concepts, feedback, or other information regarding the Site ("Submissions") provided by You to us are not confidential and will become our exclusive property. We will possess full rights, including all intellectual property rights, and will have the unrestricted authority to utilize and distribute these Submissions for any lawful purpose, whether commercial or otherwise, without any recognition or compensation to you. You hereby relinquish all moral rights pertaining to any such Submissions, and you affirm that any Submissions provided are either original to you or that you hold the necessary rights to submit them. You agree not to hold us liable for any alleged or actual infringement or misappropriation of any proprietary right in your Submissions.
- (xviii) For any transaction which may be permitted by Saadhana from time to time, Saadhana's own records of such transactions maintained through computer systems or otherwise, shall be accepted as

- conclusive and binding for all purposes. The record of the transaction as generated from the systems of Saadhana shall be conclusive proof of the genuineness and accuracy of such transactions.
- (xix) Saadhana will not be responsible for failure or delay of performance for any Services if caused by: an act of war, hostility, or sabotage; act of God; electrical, internet, or telecommunication outage that is not caused by the obligated party; government restrictions; pandemic; or other event outside the reasonable control of the obligated party.
- (xx) THE SITE IS PROVIDED ON AN AS-IS AND AS-AVAILABLE BASIS. BY USING THE SITE AND OUR SERVICES, YOU AGREE THAT YOU DO SO AT YOUR OWN RISK. TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED, RELATING TO THE SITE AND YOUR USE THEREOF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE MAKE NO WARRANTIES OR REPRESENTATIONS REGARDING THE ACCURACY OR COMPLETENESS OF THE SITE'S CONTENT OR ANY LINKED WEBSITES. AND WE ASSUME NO LIABILITY FOR INJURY, INACCURACIES, PERSONAL PROPERTY UNAUTHORIZED ACCESS TO OUR SERVERS, INTERRUPTIONS IN SERVICE, VIRUSES TRANSMITTED THROUGH THE SITE, OR ANY LOSS OR DAMAGE INCURRED AS A RESULT OF USING ANY CONTENT PROVIDED ON THE SITE. WE DO NOT ENDORSE OR GUARANTEE ANY PRODUCTS OR SERVICES OFFERED BY THIRD PARTIES THROUGH THE SITE, AND WE ARE NOT RESPONSIBLE FOR MONITORING TRANSACTIONS BETWEEN YOU AND THIRD-PARTY PROVIDERS. AS WITH ANY PURCHASE, YOU SHOULD USE YOUR BEST JUDGMENT AND EXERCISE CAUTION.
- (xxi) You agree to indemnify and hold harmless Saadhana, its affiliates, officers, directors, employees, consultants, licensors, agents, representatives and partners from any and all third-party claims, losses, liability, damages, and/or costs (including reasonable attorney fees and costs) arising from your access to or use of Service, Customer Service, violation or breach of these Terms, including any distinct terms, any Applicable Law or regulation, whether or not referenced herein or infringement by any user authorized through your account, of any intellectual property or other rights of any person or entity. Saadhana will notify you promptly of any such claim, loss, liability, or demand, and in addition to your foregoing obligations, to the extent that such action is based upon or arises out of:
  - A. unauthorized or illegal use of the Site or our Service by you or your affiliates;
  - B. your noncompliance with or breach of this Agreement;
  - C. your use of any third-party products which are used in connection with the Services; and
  - D. the unauthorized use of the Site or our Service by any other person using your Account.

You further agree to provide us with assistance, at your expense, in defending any such claim, loss, liability, damage, or cost.

- (xxii) You understand and agree that you are personally responsible for your behavior on a Site. You agree to indemnify, defend and hold harmless Saadhana, its subsidiaries, affiliated companies, joint ventures, business partners, licensors, employees, agents, and any third-party information providers from and against all claims, losses, expenses, damages and costs (including, but not limited to, direct, incidental, consequential, exemplary and indirect damages), and reasonable attorneys' fees, resulting from or arising out of your use, misuse, or inability to use a Site or any Services, or any violation by you of these Terms.
- (xxiii) The use of the Platform and your engagement with Saadhana are subject to the laws of India and courts of [●] shall have jurisdiction over any disputes or differences arising out of such use. In case of any dispute, claim or controversy arising out of or relating to the terms of use, breach, termination, enforcement, interpretation or validity thereof or the use of the Platform, including but not limited to the purposes of Service or Customer Services (collectively, "Dispute(s)"), the parties shall attempt to settle the same amicably, through negotiation and consultation at [the registered office of Saadhana]. In the event the Dispute is not resolved even after 30 (thirty) days of negotiation, in good faith, the same shall be subject to binding and final arbitration in accordance with the Arbitration and

- Conciliation Act, 1996 ("**the Act**") as amended from time to time. The reference shall be made to a sole arbitrator appointed in accordance with the Act.
- (xxiv) If any provision of the Terms are held by a court of competent jurisdiction or arbitral tribunal to be unenforceable under Applicable Law, then such provision shall be excluded from the Agreement and the remainder of the Agreement shall be interpreted as if such provision were so excluded and shall be enforceable in accordance with its terms; provided however that, in such event, the Agreement shall be interpreted so as to give effect, to the greatest extent consistent with and permitted by applicable law, to the meaning and intention of the excluded provision as determined by such court of competent jurisdiction or arbitral tribunal.
- (xxv) In the event of any conflict, contradiction, or inconsistency between the provisions of these Terms and any other agreement separately executed between you and Saadhana, the terms of the separately executed terms, whether executed as a definitive agreement or part of specific terms, shall prevail.
- (xxvi) No provision of the Agreement shall be deemed to be waived and no breach excused unless such waiver or consent shall be in writing and signed by Saadhana. Any consent by Saadhana or a waiver by Saadhana for any breach by you, whether expressed or implied, shall not constitute consent to, waiver of, or excuse for any other different or subsequent breach. No delay in exercising any right or remedy or failure to object will be a waiver of such right or remedy or any other right or remedy.
- (xxvii) Unless otherwise expressly set forth herein, Saadhana makes no representation that materials on this Site are appropriate or available for use in any location. Those who choose to access this Site agree to do so at their own initiative and are responsible for compliance with local laws. The Services that are part of the Site do not constitute an offer to sell or a solicitation of an offer to buy to any person in any jurisdiction where it is unlawful to make such an offer or solicitation.
- (xxviii) The Site may be linked to the websites of third parties, affiliates, and business partners. However, Saadhana is not, directly or indirectly, implying any approval, association, sponsorship, endorsement, or affiliation with any linked website, unless specifically stated herein. We are not responsible for examining or evaluating, and we do not warrant the offerings of any businesses or individuals or the content of their website. We do not assume any responsibility or liability for the actions, products, services, and content of any other third parties. You should carefully review the legal statements and other conditions of use of any website which you access through a link from this Site. Your linking to any other off-site website is at your own risk. This Policy does not apply to such third-party sites, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of those third parties before proceeding to such websites.
- (xxix) Saadhana reserves the right to display sponsored ads on the Site. Without prejudice to the status of other content, Saadhana shall not be liable for the accuracy of the information or the claims made in the sponsored listings. Saadhana will not be liable for the services of the providers of the sponsored listings.
- (xxx) If you have any questions concerning the Site, Services this Agreement, or anything related to any of the foregoing, please write to our Grievance Officer Name:  $[\bullet]$ , email:  $[\bullet]$ , and Phone No.:
  - [•]. You can contact the Grievance Officer for any concerns or grievances related to the privacy policy or the handling of your personal information. We encourage you to provide specific details regarding your concern to facilitate a prompt and appropriate response. Please note that the Grievance Officer is appointed to address privacy-related concerns specifically. For general inquiries or support regarding the B2B platform, we recommend reaching out to our customer support team through the designated channels provided on the Platform. We are committed to addressing any privacy concerns in a timely and appropriate manner.

## TERMS OF AGGREGATOR ACCOUNT

(i) You understand and acknowledge that you can register on the Site as an Aggregator only after complying with the requirements of General Term and by entering your Registration Data as required by

- Saadhana. It is further clarified that these terms applicable to Aggregator constitute a distinct agreement between Saadhana and the Aggregator, in addition to and not in derogation of the General Terms.
- (ii) You shall ensure that the Registration Data provided by you is accurate, complete, current, valid and true and is updated from time to time. Saadhana shall bear no liability for false, incomplete, old or incorrect Registration Data provided by you.
- (iii) You are hereby expressly informed that the Registration Data includes details of the Service Providers engaged or to be engaged by you. You can update the details of such Service Providers at any time by updating the profile section, and it shall be your sole responsibility to ensure that each of the Service Providers are made aware of these terms and conditions. Any breach of the terms by a Service Provider shall be attributed to the Aggregator who has registered such Service Provider.
- (iv) You are solely responsible for maintaining the confidentiality of your Registration Data and will be liable for all activities and transactions that occur through your Account, whether initiated by you or any third party. Your Account cannot be transferred, assigned or sold to a third party. Saadhana shall not be liable for any loss that you may incur as a result of someone else using your password or Account, either with or without your knowledge.
- (v) Saadhana reserves the right to suspend or terminate your Account with immediate effect and for an indefinite period, if we have reason to believe that the Registration Data or any other data provided by you is incorrect or false, or that the security of your Account has been compromised in any way, or for any other reason Saadhana may find just or equitable.
- (vi) Except for the Permitted Information, Saadhana will not ask for any other information from the Aggregators and / or Service Provider. By accepting these Terms, you agree that any information or materials that the Aggregator or the Service Providers provide to Saadhana other than the Permitted Information will not be considered confidential or proprietary.
- (vii)In case of any unauthorized use of your Account, please immediately reach us at [●]. In case, you are unable to access your Account, please inform us at [●] and make a written request for blocking your Account. We will not be liable for any unauthorized transactions made through your Account prior to the expiry of 72 (seventy-two) hours after you have made a request in writing for blocking your Account, and we shall not have any liability in case of Force Majeure Events.
- (viii) If you wish to cancel your account or request that we no longer use your information to provide you with the Services, contact us at [●]. We will retain your information for as long as your account with the Services is active and as needed to provide you with the Services. We shall not retain such information for longer than is required for the purposes for which the information may lawfully be used or is otherwise required under any other law for the time being in force. After a period of time, your data may be anonymized and aggregated and then may be held by us as long as necessary for us to provide our Services effectively or improve the Services.
- (i) Saadhana assumes no responsibility, and shall not be liable for, any damages to, or viruses that may infect Aggregator 's equipment on account of Aggregator 's access to, use of, or browsing the Site or the downloading of any material, data, text, images, video content, or audio content from the Site. If an Aggregator is dissatisfied with the Site, the Aggregator 's sole remedy is to discontinue using the Site.
- (ix) Saadhana reserves the right to immediately terminate the Service and the use of the Site in the event of non-compliance with any of the above requirements.
- (x) Further, subject to Applicable Laws, Saadhana may store the information provided by you or record your calls for contacting you for all Service-related matters including obtaining feedback in relation to the Services provided/facilitated through the Site. You shall promptly inform Saadhana of any change in the information provided by You.
- (xi) You will not attempt to impersonate another Aggregator or individual or use another Aggregator's Aggregator name.

### RIGHTS AND OBLIGATIONS OF AGGREGATOR ACCOUNT

(a) The Aggregator acknowledges and agrees that the Platform provided by Saadhana is solely an intermediary service facilitating the connection between the Aggregator, the Service Provider and the

- Customer and nothing shall create an employer-employee, principal-agent, partnership or joint venture relationship between you and Saadhana.
- (b) The Aggregator shall consent to the commission charged by Saadhana for the Customer Service, as informed in writing to the Aggregator and acknowledges that such commission, and the pricing of Services shall be determined at the sole discretion of Saadhana and Saadhana does not guarantee any minimum revenue or earnings to any person.
- (c) Saadhana does not directly solicit or connect with Customers and is not responsible for any acts, omissions, fraudulent activities or conduct of the Customer with whom the Aggregator has connected through the Platform. Under no circumstances can Saadhana be held liable for non-payment on the part of a Customer or other related disputes. Any disputes, claims, or issues arising out of or in connection with the Customer or the Service Provider provided shall be solely between the You, the Customer and/or the Service Provider and the You agree not to hold Saadhana liable for any such disputes.
- (d) Saadhana does not solicit payments or service requests through any channel except through <a href="www.saadhana.org">www.saadhana.org</a>; <a href="www.saadhana.club">www.saadhana.club</a> and through WhatsApp business phone number: 7989028632. You are advised to exercise discretion in your engagement through such channels.
- (e) Aggregator warrants and represents that:
  - (i) they have obtained all necessary consents, approvals, licenses, certifications or other permissions from applicable third parties, regulatory authorities or governmental bodies required to use, submit, share any content, data or materials through the Site as well as for onboarding and contracting with the Service Providers, including but not limited to intellectual property, personal data or proprietary content.
  - (ii) they have complied with all applicable local, state and national laws, regulations and industry standards while using this Site.
  - (iii) they have provided correct, current, accurate and valid Personal Details of them, including but not limited to their agents, affiliates, officers, and any other individuals or entities who maybe granted access to the Site during the onboarding process;
  - (iv) that they shall ensure that the Personal Details provided remain current and accurate throughout the duration of the engagement with the Saadhana;
  - (v) they have obtained necessary consent and approval of the Service Provider in order to be able to collect, process and facilitate the exchange of Personal Details between the Service Providers and Saadhana.
- **(f)** Saadhana hereby expressly informs Aggregator(s) that they are not permitted to host, display, upload, modify, publish, transmit, update, or share any information that:
  - (i) belongs to another person and to which the Aggregator does not have any right;
  - (ii) is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, pedophilic, libelous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;
  - (iii) harm minors in any way;
  - (iv) infringes any patent, trademark, copyright or other proprietary rights;
  - (v) violates any law for the time being in force;
  - (vi) deceives or misleads the addressee about the origin of such messages or communicates any information that is grossly offensive or menacing in nature;
  - (vii) impersonate another person;
  - (viii) contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource; and
  - (ix) threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any offence or prevents investigation of any offence or is insulting any other nation.
- (g) Aggregator(s) are also prohibited from:

- (i) violating or attempting to violate the integrity or security of the Site, or any content of Saadhana;
- (ii) transmitting any information (including job posts, messages and hyperlinks) on or through the Site that is disruptive or competitive or prejudicial to the provision of Services;
- (iii) intentionally submitting any incomplete, false or inaccurate information;
- (iv) making any unsolicited communications to other Aggregator(s);
- (v) using any engine, software, tool, agent or other device or mechanism (such as spiders, robots, avatars or intelligent agents) to navigate or search the Site;
- (vi) attempting to decipher, decompile, disassemble or reverse engineer any part of the Site;
- (vii) copying or duplicating in any manner any of the information available from the Site; and/or
- (viii) framing or hot linking or deep linking any of the information available from the Site.
- (h) Saadhana reserves the right to suspend or terminate an Aggregator 's access to the Site and the Services with or without notice and to exercise any other remedy available under law, in cases where:
  - (i) Such Aggregator breaches any Terms of this Agreement;
  - (ii) A third party reports the violation of any of its rights as a result of your use of the Services;
  - (iii) Saadhana is unable to verify or authenticate any information provided to Saadhana by an Aggregator;
  - (iv) Saadhana has reasonable grounds for suspecting any illegal, fraudulent or abusive activity on part of such Aggregator; or;
  - (v) Saadhana believes in its sole discretion that Aggregator 's actions may cause legal liability for such Aggregator, other Aggregator s or Saadhana or are contrary to the interests of the Site.
- (i) Once temporarily suspended, indefinitely suspended or terminated, the Aggregator may not continue to use the Site under the same account, a different account or re-register under a new account. On termination of an account due to the reasons mentioned herein, such Aggregator shall no longer have access to data, messages, files and other material kept on the Site by such Aggregator.
- (j) Saadhana, upon obtaining knowledge by itself or being brought to actual knowledge by an affected person in writing or through email about any such information (as mentioned above), or on being notified by the appropriate Government or its agency that the Site is being used by the Aggregator to commit any unlawful act and/or is being used in violation of paragraphs above, shall be entitled to remove or disable access to the material or information that is in contravention of such paragraphs. Saadhana is entitled to act, as required by the Applicable Laws, as and where required and exercise all available remedies under equity or law. Saadhana shall also be entitled to preserve such information and associated records for at least 90 (ninety) days for production to governmental authorities for investigation purposes.