

John Alexander Smith

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Education

ABCS University, San Francisco, CA May 2010
Bachelor of Science in Computer Science (with a Minor in Business and Management)

Skills

- MySQL/MariaDB
- Objective C
- Scrum and Agile methodologies
- Linux Operating System
- MongoDB Java
- Network Configuration

Professional Experience

Senior Software Engineer Jun 2018 – Present
Growthsi, New York, NY

- Supervised, managed and led the team of 8 peers in the development of a robust upgrade for a client’s existing software application, resulting in 35% incremental revenue in 9 months.
- Mentored and solved complex technological issues for a variety of assigned projects, achieving over 97% customer satisfaction rate.
- Created and led a team of 20+ peers to launch over 10 e-commerce sites for a variety of assigned projects, integrating Stripe, PayPal, authorize.net and other payment APIs.

Lead Software Engineer Jan 2015 – May 2018
Lindos, New York, NY

- Led the application development team to successfully launch the application on time despite 6+ constraints, while ensuring adherence to the highest quality standards and meeting customer requirements.
- Identified areas for improvement by regularly monitoring existing business systems, boosting business efficiency by 10 to 25% annually through the automation of repetitive tasks.
- Documented all supported systems and applications to streamline existing business procedures, effectively training new team members and reducing onboarding time by 34%.

Software Engineer II Nov 2011 – Dec 2014
Growthsi, San Diego, CA

- Participated in sales presentations due to the ability to translate user needs into usable software solutions, assisting the sales team in closing 3 deals that generated over \$200K in revenue.
- Provided design and programming support for enhancing web applications accessed by over 3 million users worldwide.
- Awarded ‘Employee of the Year’ twice in a row for achieving the highest customer satisfaction rate across all delivered software solutions. Promoted within 18 months due to strong performance and organizational impact, one year ahead of schedule.

Junior Software Engineer May 2010 – Oct 2011
Growthsi, San Diego, CA

- Participated in coding activities, maintaining the integrity of program logic, and developing and updating existing systems to increase task success rate by 15%.
- Worked with senior technology solutions team members to assist in the development of over 12+ software solutions across a variety of platforms, including web, desktop, and mobile.