

# Client Feedback

Student Academic Record System Project

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# CLIENT FEEDBACK

1. Layout Feedback
2. Exception Handle Feedback
3. Function Feedback
4. Other Feedback

# 1. LAYOUT FEEDBACK

## 1.1 Set up Page

**Client Comment(Feedback):** The background is clear and easy to read, and the text can clearly convey to the user the type of account currently used.

## 1.2 Login Page

**Client Comment(Feedback):** The background is clear and easy to read, and the text can clearly convey to the user the type of account currently used.

## 1.3 Home Page

**Client Comment(Feedback):** The background is clear and easy to read, and the text can clearly convey to the user the type of account currently used.

## 1.4 Change Password Page

**Client Comment(Feedback):** The background is clear and easy to read, and the text can clearly convey to the user the type of account currently used.

## 1.5 Forget Password Page

**Client Comment(Feedback):** The background is clear and easy to read, and the text can clearly convey to the user the type of account currently used.

## 2. EXCEPTION HANDLE FEEDBACK

### 2.1 Set up Page Exception Handle Feedback

Teacher Account:

a) Enter corresponding HKID with different character type situation:

Correct Teacher1' s HKID: A1357

- Lowercase letter: a1357
- Special characters:  
Space with in HKID: A1 35 7  
characters “\*@!#” with in HKID: A1@357
- Missing input characters: A157

b) Enter corresponding password with different type situation:

- Enter different password.
- Enter space in password.
- Enter password with all number.
- Enter password with all character.

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Student Account:

a) Enter corresponding HKID with different character type situation:

Correct Teacher1' s HKID: E1357

- Lowercase letter: e1357
- Special characters:  
Space with in HKID: E1 35 7  
characters “\*@!#” with in HKID: E1@357
- Missing input characters: E157

b) Enter corresponding password with different type situation:

- Enter different password.
- Enter space in password.
- Enter password with all number.
- Enter password with all character.

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

### 2.2 Login Page Exception Handle Feedback

Teacher Account

a) Enter corresponding Teacher ID as User ID with different character type situation:

- Uppercase/Lowercase Letter

- Special characters: e.g., \*@!#
  - Missing input characters
- b) Enter corresponding password with different type situation:
- Enter different password.
  - Enter space in password.
  - Enter password with all number.
  - Enter password with all character.

...

## Incorrect username or password

Back

### Change Password

Username  
Admin

Old Password  
\*\*\*\*\*

New password  
\*\*\*\*\*

Re-enter new password  
\*\*\*\*\*

Passwords Don't Match

Change

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

### Student Account

- a) Enter corresponding Student ID as User ID with different character type situation:
- Uppercase/Lowercase Letter
  - Special characters: e.g., \*@!#
  - Missing input characters
- b) Enter corresponding password with different type situation:
- Enter different password.
  - Enter space in password.
  - Enter password with all number.
  - Enter password with all character.

...

## Incorrect username or password

Back

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

## 2.3 Modify Function Exception Handle Feedback

Admin Account:

- Check when the administrator click "ADD" button at the bottom of the student list of that class page whether it will add new line for create a new student in the class with corresponding information.
- There is a "View" button displayed on the right of each row of student list. Check when admin click the "View" button and they can access or modify the student's test information (e.g., add/delete a test).

Teacher Account:

- Check whether the test information of one of the students in the class can be accessed when the teacher clicks the view button.
- Check when the teacher clicks the "View" button, teacher can access or modify the student's test information (e.g., add/delete a test).

Student Account:

Check student should not be able to modify any of their own information and test information.

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

## 2.4 Sorting Function Exception Handle Feedback

Administrator & Teacher Account:

When the admin and teacher selects a class in the system, a list of students will be displayed on the page. The admin and teacher can click one of the label tags (e.g., Name, sID, DoB, HKID) at the head of the list to sort it (only one type of tag can be selected for ascending or descending sorting at a time.)

# Class2

<div>Search </div>				
Name	sID	DoB	HKID	
Bill	s1234	20/1/2001	B2468	<div>View</div>
Candy	s5382	16/2/2001	C2779	<div>View</div>
<div>Add</div>				

...

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Tommy

Name:

sID:

Test:

Tommy

s7635

Search

Test Name	Score	Date	
Test2	70	26/5/2023	
Test1	80	23/5/2023	

Add

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Student Account:

Check whether it is success when students click one of the label tag (e.g., Test Name, Score, Date) at the head of the list to sort it (only one type of tag can be selected for ascending or descending sorting at a time.)

...

Back

Tommy

Name:

sID:

Test:

Tommy

s7635

Search

Test Name	Score	Date	
Test2	70	26/5/2023	
Test1	80	23/5/2023	

Add

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

## 2.5 Searching Function Exception Handle Feedback

Administrator & Teacher & student Account:

- Check whether search results will be displayed when correct keyword information is entered.
- When entering incorrect keyword information whether it will have any prompt windows or corresponding exception handler.

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

### 3. FUNCTION FEEDBACK

#### 3.1 Corresponding Text Input Function or Other Function Feedback

Login Text Input Function Feedback:

- Whether the login page could recognize different account type and log-into corresponding account type home page (e.g., student account, teacher account, admin account)

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Forget Password Text Input Function Feedback:

- Users use their HKID as verification in reset password page to set up new password, check whether it is changing the password successfully in corresponding account. (e.g., Student's account, Teacher's account, Admin's account)

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Change Password Text Input Function Feedback:

- Users use their HKID as verification in reset password page to set up new password, check whether it is changing the password successfully in corresponding account. (e.g., Student's account, Teacher's account, Admin's account)

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Home Password Text Input Function Feedback:

- Users use their HKID as verification in reset password page to set up new password, check whether it is changing the password successfully in corresponding account. (e.g., Student's account, Teacher's account, Admin's account)

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Searcher Component Function Feedback:

- Test it could correctly illustrate result by using key words to search.



**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

Sorting Component Function Feedback:

- Test the corresponding content could be ascending or descending illustrate on the table.

**Client Comment(Feedback):** Ability to clearly feedback error information and correct user errors.

#### 4. OTHER FEEDBACK

**Client Comment(Feedback):** There are no functions that need to be added, and there are good solutions and tips for each exception handling.

The beauty of the system UI can be improved.