



E-Commerce Analytics Power BI Project –Strategy

By: Akash Raj

Project Overview:

A complete end-to-end **Power BI Analytics Solution** designed to uncover sales performance trends, customer behavior, operational issues, and product-level opportunities for data-driven decision-making.

Objective:

Develop an analytics dashboard that helps leadership understand:

- State-wise product performance
- Monthly sales trends across 4 years
- Best-performing categories & growth opportunities
- Customer purchase patterns
- Operational performance (returns, cancellations, delays)
- Summary insights for quick decision-making

Dataset (4 years, ~1M rows):

OrderID, OrderDate, Customer, State, City, Category, SubCategory, Product, Qty, UnitPrice, TotalAmount, Discount%, OrderStatus, PaymentType.

Outcome:

Delivered a structured analytics solution with a clean data model and a fully interactive dashboard that provides clear, actionable business insights.

PACE Strategy:

1. Plan:

- Defined business goals, KPIs, and success metrics.
- Identified data needs, tools, and stakeholder expectations.
- Outlined project workflow using the **PACE methodology** for smooth execution.

2. Analyze:

- Cleaned and validated sales data for accuracy.
- Performed trend analysis, data profiling, and correlation checks.

- Conducted descriptive analytics to understand key business patterns.

Construct:

- Built a star-schema model (Sales + Date).
- Developed KPIs and DAX measures for performance tracking.
- Designed an interactive Power BI dashboard aligned with business goals.
- Validated dashboard accuracy, usability, and reliability.

Execute:

- Reviewed final dashboard performance and optimized visuals.
- Delivered insights and recommendations to stakeholders.
- Supported decision-making through clear storytelling and visual reporting.