



## Shivam Dhagat

**Passport:** R9534402 **Nationality:** Indian **Date of birth:** 17 Feb 1996

**Place of birth:** Damoh, India **Phone number:** (+91) 7000853592

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**Home:** Naya Bazar No 1 Dhagat Chok, 470661 Damoh (India)

### WORK EXPERIENCE

#### Software Engineer

**Softude Infotech Pvt. Ltd.** [ 23 Jul 2018 – 30 Nov 2020 ]

City: Indore | Country: India

#### Web Application Developer

**Softude Ltd** | Aug 2020 – Dec 2020

**Project:** *Veloz Legal – Legal Services Web Application*

**Duration:** April 2019 – Dec 2020

##### Main Activities and Responsibilities

- Developed a user-friendly website to ensure easy navigation, even for first-time users.
- Integrated APIs to retrieve suburb information based on asset addresses.
- Created and maintained technical design documentation for the application.
- Collaborated with fellow developers to design and implement new features.
- Wrote clean, well-structured, and optimized source code.

**Technologies Used:** C#, HTML, JavaScript, jQuery, JSON, AJAX

#### Web Application Developer

**Softude Ltd** | Aug 2020 – Dec 2020

**Project:** *Real Estate Web Portal*

##### Main Activities and Responsibilities

- Wrote and tested application code; refined and rewrote it for performance improvements.
- Created operational documentation when required.
- Maintained the application and added self-learning features for improved user interaction.
- Worked in coordination with project managers and quality analysts to ensure timely delivery.

**Technologies Used:** C#, HTML, JavaScript, jQuery, JSON, AJAX

#### Programmer

**InfoBeans Technologies Limited** [ 4 Dec 2020 – 7 May 2021 ]

City: Indore | Country: India

**Project:** *IQVIA – ITR Module* | Medical Domain

**Duration:** [Add exact dates if you have them]

##### Description:

The ITR Module is a web application within the medical domain designed to facilitate interactions and meetings between doctors and pharmaceutical representatives.

##### Main Activities and Responsibilities

- Developed user interfaces for web modules in alignment with project requirements.
- Managed and updated databases, including performing data fixes when necessary.
- Deployed APIs and web components on client servers, ensuring smooth integration and performance.

**Technologies Used:** C#, JavaScript, jQuery, JSON, AJAX, ASP.NET MVC

#### System Engineer

**Tata Consultancy Service** [ 17 Aug 2021 – 12 Sep 2022 ]

City: Indore | Country: India

#### Web APIs Developer

**Project:** SMD (Barloworld) | Vehicle Management System

**Duration:** May 2021 – Sept 2022

**Description:**

Barloworld is a vehicle management platform used for buying, selling, and servicing vehicles. The system supports both internal workflow management and client-side interactions.

**Main Activities and Responsibilities**

- Developed functional modules and API services based on client specifications.
- Handled ticket resolution for data fixes and software bugs via the Jira Story Board.
- Participated in daily Scrum meetings and served as Scrum Lead during designated sprints.

**Technologies Used:** C#, JavaScript, jQuery, JSON, AJAX, Jira, ASP.NET Core

**Senior Software Engineer**

**Cognizant Technology Solutions Corporation** [ 20 Sep 2022 – 17 May 2024 ]

City: Pune | Country: India

**Project:** Serviscope – Network Management System

**Duration:** [Add start and end dates if available]

**Description:**

Serviscope is a network management solution focused on improving operational efficiency and automation within network infrastructure.

**Main Activities and Responsibilities**

- Spearheaded the development and deployment of scalable software applications using C#, ASP.NET MVC, and Web APIs, enhancing client satisfaction.
- Designed and implemented advanced database solutions using MS SQL Server and pgAdmin to ensure high performance and data integrity.
- Utilized AWS cloud services for application deployment and management, achieving improved scalability and availability.
- Built CI/CD pipelines to streamline deployment processes, reducing time-to-market.
- Led automation efforts with Selenium (Java), significantly boosting testing efficiency and software quality.
- Architected N-Tier solutions using both Code First and Data First approaches with Entity Framework to increase project flexibility.
- Promoted a culture of continuous learning and innovation within the development team.

**Technologies Used:** C#, ASP.NET Core, JavaScript, jQuery, JSON, AJAX, Jira, Selenium (Java), AWS LexBot, CI/CD pipeline

**Senior Software Engineer**

**Globant India Pvt. Ltd.** [ 31 May 2024 – Current ]

City: Pune | Country: India

**Project: RMS (Resource Management System)**

**Description:**

RMS is a web-based application designed to calculate and score students based on their GPA. The system evaluates academic performance and generates comprehensive reports for students, helping in academic progression and decision-making.

**Technologies Used:**

- C#, .NET
- SQL Server
- API Management
- AWS

**Project: SPS (Survey Processing System)**

**Description:**

SPS is an application developed to manage surveys conducted among students in colleges. It collects, processes, and analyzes feedback from students on various aspects of their academic and campus experience. The system supports both qualitative and quantitative data.

**Technologies Used:**

- C#, .NET
- SQL Server
- API Management
- Jenkins
- AWS

## Project: TCC (Transport Cost Calculator)

### Description:

TCC is an application designed to calculate transportation costs based on various parameters like distance, weight, and type of cargo. The system offers real-time cost estimates, optimizing pricing and route planning for businesses in logistics.

### Technologies Used:

- C#, .NET
- SQL Server
- API Management
- Jenkins
- AWS

## EDUCATION AND TRAINING

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### Computer Science Engineering

*Rajiv Gandhi Proudyogiki Vishwavidyalaya* [ 1 Apr 2014 – 1 Apr 2018 ]

City: Bhopal | Country: India | Website: <https://www.rgpv.ac.in/Index.aspx> | Level in EQF: EQF level 6

## LANGUAGE SKILLS

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**Mother tongue(s):** Hindi

**Other language(s):**

**English**

**LISTENING C2 READING C2 WRITING C2**

**SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2**

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## SKILLS

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dot-Net / C# / .NET, ASP.NET, ASP.NET CORE, ASP.NET WEB API, ASP.NET MVC / JavaScript - JQuery / AJAX / Jenkins (tools for software configuration management) / REST API management / SQL Server / Angular / cloud technologies / Tools & Framework: Git, Jenkins, AWS, Bitbucket, Jmeter, Rest Assured, Postman, Shell