HARISH MAGAM

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PROFESSIONAL SUMMARY

Dedicated and motivated Technical Program Manager with experience in software development and sound foundational knowledge of IT infrastructure/architecture. Strong technical leader with a experience in balancing the roles of program manager and technical advisor. Successful track record of leading large multifaceted projects, overseeing the Software Development Life Cycle (SDLC), and managing onsite/offshore technical teams. Adept at communicating in both technical and non-technical terms to a wide range of stakeholders and key business partners. Reputed for resolving complex issues and contributing to the bottom line.

AREAS OF EXPERTISE

- Communication & Presentation
- Software Engineering
- Resource Management

- Risk Management
- Goal Setting & Tracking
- Process Improvement

- Agile and Waterfall
- Problem Solving
- Research Skills

TECHNICAL PROFICIENCIES

Jira Kanban/Scrum, Excel, MS Project, Power Point, Visio, SQL, Java, Python, J2EE, AWS Cloud Services, Linux, Windows

RECENT EXPERIENCE

MORGAN STANLEY, NY   **9/2014 - Present**

Technical Program Manager

Manage critical risk remediation and hygiene initiatives mandated by Regulators and Firm Technology standards for Risk Technology department. These initiatives help the Firm achieve SOX compliance, secure infrastructure and contain cost. Responsibilities include:

- Impact analysis of compliance mandates, security issues, end-of-life products and outdated infrastructure.
- Collaborating and strategizing with 20 global agile squads for the delivery of risk remediation initiatives as mandated by regulators and firm.
- Communicating the roadmap and providing regular updates to senior management and business stakeholders.
- Negotiating expectations with the central teams in the firm.
- Ensuring firm policies, procedures and system controls are robust and properly maintained.
- Managed application migrations from legacy infrastructure to internal cloud.
- Measuring and monitoring total cost of ownership (TCO) of infrastructure owned by the Risk Tech department. As a result, identified and executed on a multitude of initiatives resulting in over $3 million recurring savings.
- Gathering requirements and leading the development team to deliver a role based entitlement management system.
- Forecasting budgetary needs for infrastructure.

MFORMATION TECHNOLOGIES INC, NJ   **5/2011 - 8/2014**

Director of Engineering
- Spearheaded cloud-based Enterprise Mobility Management (EMM) product from inception to realization leading teams both off-shore and on-shore.

- Integrated the EMM product with Salesforce to enable the sales team with the leads
- Collaborated with cross-functional teams to implement Agile Scrum tools and process improvements.
- Discussed customer requirements, oversaw prototype development based on needs, and respond to RFPs
- Defined, designed and oversaw the development of REST APIs for the entire Enterprise product.
- Assisted with software architecture and involved with analysis, design, and implementation
- Coordinated and direct operations with international team members to meet specified goals
- Introduced cutting edge tools and technologies to provide best possible customer experience

MFORMATION TECHNOLOGIES INC, NJ   **8/2005 - 4/2011**

Sr. Software Manager
- Oversaw the product development and delivery of mobile device management (MDM) software
- Managed delivery of 20 major releases of MDM software in both GSM and CDMA technologies
- Streamlined internal procedures to improve the product scalability for Tier-1 wireless operators
- Introduced best practices for software development to achieve higher code quality and maintainability
- Oversaw the code refactoring to create components based on layered architecture
- Established offshore center which became the prime development and testing center

MFORMATION TECHNOLOGIES INC, NJ   **4/2000 - 7/2005**

Sr. Software Engineer
- Defined, designed, and implemented MDM product functionality both on the user interface and server-side.
- Developed web services for MDM product portfolio for a seamless integration into Tier-1 wireless operator's internal systems.

EDUCATION

RUTGERS UNIVERSITY
Supervisory Management Development Program

APPLE INFORMATION INSTITUTE
Post-Graduate Diploma – Computer Studies

OSMANIA UNIVERSITY, INDIA
Bachelor of Engineering (Mechanical)