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Top Skills

Oracle PeopleSoft
PeopleSoft Administration
Upgrades

James Vail

Oracle PeopleSoft SME
Minneapolis, Minnesota

Summary

Oracle PeopleSoft Administration, PeopleSoft Technical Architect, PeopleSoft Installations, PeopleSoft Upgrades, PeopleSoft Tuning and Technical Stabilization, Oracle PeopleSoft DBA skills, Operational Readiness and Operations Streamlining.

**Government of Canada Security Screening Certificate 'Reliability Status', Cert No. 95582378-0000865949 exp: 2019-03-05

Focus: PeopleSoft (PS) Administrator, PS Technical Lead, PS Upgrade, PS Installation, PS Technical Architect, Technical PS Solutioning. PS Oracle DBA. Migration tools PHIRE & STAT as well as a few manual options that control and provide traceability.

I DO: Work with servers, I work with all the teams: Developers, Functional, Security Admin, Auditors, etc... to solution 'bolt-ons', Customizations, Performance Monitoring & Tuning. This is a short list, with 20 years experience the list is very long.

Not a Functional Resource, NOT an Application Security developer, Not a PS Developer.

Experience

SUPERVALU INC
Oracle PeopleSoft SME
July 2018 - Present
Eden Praire, MN USA

PeopleSoft HR system re-platforming, Security Architecture
Evaluate and make recommendations to improve the security posture for the PeopleSoft HCM, CRM & iHub. Focus evaluation on application security, server configuration, patching and upgrade strategies.

PSAdmin work, operational process improvement, and security recommendations.

iHUB 9.1/ CRM 9.2/ HCM 9.2/ People Tools (PT) 8.55, PT 8.56: AIX/ Redhat Linux 7, VMWare

Select Concepts Inc.
Owner and Principal
January 1999 - Present
North America

Independant Consultant (IC) - specializing in the Technical side of PeopleSoft/ Oracle. Spcializing in PS Upgrades, Installs, performance tuning and system stabilization.
Usually, I am on the Server Administration and/ or Upgrade teams.
(HCM, FSCM, SA, CRM, ELM, iHUB, Applications and PeopleTools)
PeopleSoft Administration, Tech Lead, Tech Architect & Oracle DBA

Quest Diagnostics
PeopleSoft Upgrade Specialist, PeopleSoft Administrator
July 2017 - November 2017 (5 months)
North America

FSM Upgrade Project to PeopleSoft Tools 8.55.xx, Financials 9.2.xx
Role title 'Upgrade Specialist'
Subctractor Independent Consultant
AIX, PeopleTools 8.55.18, PT 8.56.02, FSCM 9.2.25, Oracle 12c, Tuxedo 12cR2

Capella University
Sr. PeopleSoft Systems Admin, PeopleSoft Tech. Architecture - SME, Operational Support, Upgrades
April 2013 - May 2017 (4 years 2 months)
Minneapolis, MN

Project Mandate: Enterprise PeopleSoft Security Review, for Interaction Hub, HR, FIN, ELM, CS and CRM. Establishing baselines and appreciating Current State. Providing recommendations and a working tool for others to manage security reviews going forward.

Upgrade SME, Production Support, Process Improvement, SME internal consultation on RICE +WM.
People Tools 8.55 upgrade preparation and prototyping for HR 9.2, FSCM 9.2, CRM 9.2, CS 9.2.

SES 11.2.2.2.5 Instantiation in all 9.2 applications, and packaging SES for rapid deployment on Oracle 12c RAC, and across systems for all DEV, TST, QA and PROD environments.

PeopleSoft Application Upgrade Technical Leadership : 9.1 to 9.2 upgrade SME for Financials, HR, CRM, CS, Interaction Hub (Portal), ELM.

People Tools 8.54 upgrade technical lead for all PeopleSoft Applications.

PSA Team training, infrastructure standardization, process and procedure encapsulation and tuning.   Over saw the full rebuild (install) of all old code line demo and new code line demo's. Instantiated upgrade processes and knowledge transfer to facilitate all team members active participation in the upgrade. Sustainment process definitions for post go live stabilization, and operations.

People Tools 8.48, 8.51, 8.52/ Oracle PeopleSoft; IB, Portal, Finance, HR, CS, CRM, ELM,
- retired EPM

Focus is on Server Administration, Training, and Operational readiness of new functionality being moved to production.

System Monitoring and pro-active support of systems to maintain a high level of availability.

Correctional Service of Canada
Application Architect (Oracle PeopleSoft)
February 2013 - March 2013 (2 months)
Ottawa, Canada

Oracle PeopleSoft Application Architecture planning and recommendations for on-boarding other departments into HRMS. Sizing, performance, training and infrastructure impacts.

Saskatchewan Liquor and Gaming Authority
Oracle People Soft Technical SME, People Soft Admin, Oracle DBA
June 2012 - August 2012 (3 months)
Regina, Saskatchewan Canada

Mr Vail acted in the role of Oracle PeopleSoft SME, Oracle DBA and People Soft Administrator.

Established the HRMS9.1 FP2 / Tools 8.52.09 environment. Acted as an SME / DBA / PSA for the upgrade of the HR database from 10g to 11g, and ran the initial upgrade pass - while training client resources to carry the project

forward. Provided documentation and training to client staff to execute the final passes and manage the current environments.

Environment: VMWare Virtualized Windows 2008 R2 (Web/ App) and Windows 2008 R2 stand alone system for Oracle DB.   HRMS 8.9 MP 1/ Tools 8.47 upgrade project.

Fleishman - Hillard
Oracle PeopleSoft SME
November 2011 - March 2012 (5 months)

Project to re-platform from Informix to Oracle 11gR2 unicode instances, execute a tools upgrade to People Tools 8.52, and install multi-lingual functionality and convert to unicode database.
Installed Oracle Enterprise Manger (OEM) 12c, configured and deployed to new VM servers.
Environment: VMWare Virtualized Red Hat Enterprise Linux 5.7, Virtual Windows Servers 2008 R2, Oracle 11g R2, Peoplesoft FSCM 9.0, PeopleTools 8.49, People Tools 8.52. OEM 12c

City of Winnipeg
Consultant: Oracle People Soft
July 2011 - February 2012 (8 months)
Winnipeg Manitoba

acting in the role of Oracle Peoplesoft SME. Working with the Upgrade project for EPM/ FCM/ HCM he installed EPM 9.1/ People Tools 8.51, supporting the 'Middleware Group' at the city setting up environments and consulting with the Application Support team for the upgrade passes. Installing and configuring Tuxedo, Weblogic, Oracle Database poeplesoft instance for upgrade the upgrade project.
Environment: VMWare Virtualized environments, Windows Server 2008, Oracle 11g R2, Peoplesoft EPM 9.1, Peoplesoft FSCM 9.1, PeopleTools 8.51.

Advance Auto Parts
Consultant: Oracle People Soft Technical Architecture
May 2011 - June 2011 (2 months)
Roanoke, Virginia

acted in the role of Oracle Peoplesoft Technical Architect/ Oracle Peoplesoft SME. Executing an enterprise review of the Peoplesoft systems (HCM, FSCM, ELM & PORTAL), with deliverables as SME advising on Lifecycle

Management, sizing and approaches for module implementations, tools upgrades and application upgrades.

Environment: People Soft FSCM 8.9/ HCM 9.0/ ELM 9.0/ PORTAL 9.0, AIX 5.3, Oracle 10g & RAC, People Tools 8.48

INWI
Consultant: Subject Matter Expert
January 2011 - February 2011 (2 months)
Morocco

People Soft Technical Architecture review, assessment, recommendations and transition planning for application/ database performance tuning and system stabilization.

People Soft CRM 8.1, People Tools 8.48, AIX 5.1

Veolia Environmental Services
Subject Matter Expert
June 2009 - August 2010 (1 year 3 months)

SME, working & supporting various projects including multilanguage and security within (PSADMIN) Peoplesoft FIN v9/PT 8.49, Peoplesoft FIN 8.4, HR 8.3, FIN 7.5. : (DBA) Oracle 9i, 10g, 11g. : Stat 5.5 for Peoplesoft migrations from development through to production. Technical process definition and consolidation. Member of the team working on refining technical standards & operational streamlining.

Tools Upgrade to 8.50.08, SME re installation / activation of multilingual in the existing environment (CFR, FRA, ESP, POR).

Aboriginal Affairs and Northern Development Canada
Peoplesoft Consultant
March 2009 - March 2009 (1 month)

Peoplesoft SME

Designing, testing and implementing Application Engine, SQR and PLSQL programming to 'fix' post upgrade database issues. Operational analysis was carried out to recommend amendments to the operational procedures for the maintenance and updating of the Peoplesoft systems. HRMS 8.9 gov.

Veolia Environmental Services
PeopleSoft Oracle DBA, SME
November 2007 - August 2008 (10 months)

People Soft Oracle DBA, working on current production systems and with the upgrade team as a SME establishing new environments. PeopleSoft HRMS and Financials 8x - 9x. Oracle 9i & 10g.

Oracle Enterprise Manager 10g (10.2.0.4) 'POC' and Deployment through all PeopleSoft environments.

Tuning, integration and DRP process definition and development.

Canadian Medical Protective Association
PSAdmin, Tech Architect
May 2007 - September 2007 (5 months)

People Soft Admin role.

Established the upgrade environment and initial 'move to production'.

IBM CANADA INC
Technical Lead/ PeopleSoft Oracle DBA
September 2006 - December 2006 (4 months)

Technical Lead/ PeopleSoft Oracle DBA for HRMS 8.0/8.18 upgrade to 8.9/8.47

Canadian Wheat Board (Winnipeg, MB) – Technical lead/ Oracle DBA/ PS Admin & 'Upgrader' for the upgrade from HRMS 8.0/Tools 8.17 to HRMS 8.9/Tools 8.47. Managed the development and delivery of the upgrade overall from a technical perspective. Oracle DBA, Converting the database from Sybase 12 to Oracle 9.2.0.7. Setup and established the new Oracle environments. Installation and setup of the App, Web and File servers for development and production environments. Established maintenance schedules and procedures for disaster recovery, environment duplication and technical development. Leveraging Change Assistant, ran upgrade steps and applied patches to the upgraded environment.

DELOITTE INC.
Senior Specialist – PeopleSoft Oracle practice
May 2005 - April 2006 (1 year)

Senior Specialist – PeopleSoft Oracle practice Financials 8.x, Student Administration 8.x.

Government of the North West Territories (Yellowknife, NWT) – Oracle administration, disaster recovery testing and tuning. PS Administration of the Tuxedo and Weblogic, disaster recovery testing and tuning. Internal methodology definition and code generation.

La Cité Collegial (Ottawa, ON) – Installation and configuration of the PeopleSoft Student Admin 8.4 Base Language French, secondary language

English, Oracle 10.1.0.4 establish and install the PeopleSoft databases, tuxedo servers and domains, web servers and domains, PeopleBooks install, PIA config.

Sir Sandford Fleming (Peterborough, ON) – Peoplesoft Student admin, Development involving the 3CENGINE.

VIRGIN MOBILE CANADA (TORONTO, ON, CANADA)
PeopleSoft Technical Application Specialist
November 2004 - February 2005 (4 months)

PeopleSoft Technical Application Specialist. Oracle DBA & PeopleSoft Administration and development. Hardware architecture and Software technical solutioning. CRM 8.8 and Financials 8.8, Oracle (9i). Working with the Operations team implementing, maintaining, developing and implementing operational strategies and standards for PeopleSoft databases and overall PS technical work. Consulted on best practices for hardware and software implementation and solution development. Consulted on the optimal positioning of resources for production support. Redhat ED Linux 2.1, clustered, running Oracle RAC (9i).

EDS CANADA INC.
Technical Architect, Technical Lead
January 2004 - November 2004 (11 months)

Stelco Inc (Hamilton, ON) Technical Architect, for the PeopleSoft EAM offering, Technical Lead on site at Stelco.

PeopleSoft Technical Architect/ Technical Lead PeopleSoft (Financials 8.4, HRMS 8.1) Lead the Research, Planning of infrastructure and monitoring tools. Lead the application of patches and fixes into multiple environments with a team of admins and developers. Worked in an Win2k/ MSSQL Server environment, generating technical solutions, performance tuning and establishing standards and procedures.

LEGAL AID ONTARIO
PeopleSoft Technical Architect/ Lead Oracle DBA
December 2002 - January 2004 (1 year 2 months)

PeopleSoft Technical Architect/ Lead Oracle DBA – PeopleSoft (Financials 8.4, CRM 8.8, EPM, BAM, Portal) v8.x, on Oracle 9i. Oracle upgrade from 8i to 9i. Implementation support. Application and process tuning. Implemented Oracle Enterprise Manager (OEM) and the Oracle Names Server. Research, Planning and leading the application of patches and fixes into multiple environments with a team of admins and developers.

REFCO GROUP LTD.
PeopleSoft Technical Architect/ Developer / Oracle DBA
May 2001 - December 2002 (1 year 8 months)

PeopleSoft Technical Architect/ Developer / Oracle DBA – (PeopleSoft GL, AP, AR, and custom applications), Upgrade SME for Solaris, Oracle and PeopleSoft (7.5 / 8.x). Duties include Oracle DBA (7.3.x/ 8i/ 9i), Custom PeopleSoft application design & development, systems analysis, project planning, DB tuning, SQR tuning, n'Vision, Query, Tuxedo problem resolution, production support, knowledge transfer and training.
Disaster recovery architect in the face of the 9/11 attacks that directly affected the firm's IT infrastructure. Design and build of systems to effect single entry panels into multiple systems, wire tracking and securities procurement and reconciliation functionality.

WHOLE FOODS MARKET
PeopleSoft Upgrade Architect & SME
January 2001 - March 2001 (3 months)

PeopleSoft Upgrade Architect & SME. Developed and planned the upgrade of the PeopleSoft Financials and Distribution system from 7.52 to 7.53. Reviewed the installation of PeopleSoft Financials 8.1 and prepared upgrade plan and upgraded a test database to v8 for 'gap/fit' assessment.

METLIFE
PeopleSoft/ Oracle DBA
November 2000 - December 2000 (2 months)

PeopleSoft/ Oracle DBA, Installation and configuration of Oracle 8.1.6, Names, OEM and PeopleSoft
Working with Oracle 8i and PeopleSoft Financials 7.53 on a Sun E10 000 distributed environment. Quest Sharplex and Quest tool installation, production/ development support, Tuning and Architectural SME

TIAA-CREF
PeopleSoft/ Oracle DBA
August 2000 - November 2000 (4 months)

PeopleSoft/ Oracle DBA, Technical advisor on performance and Upgrade Working with Oracle 8.1.6 and PeopleSoft Financials 7.53 on an NT environment, I have been working with the staff DBA's to tune PeopleSoft, Oracle, Tuxedo and Query performance. SME review of the Security and Class structures and reporting on the same to the audit department.

1STINHEALTH.COM INC.
Oracle DBA
June 2000 - July 2000 (2 months)

E-Commerce Site Implementation Team SA/ Oracle DBA, ERD Development, Tuning, Hardware sizing and implementation, Oracle 8.1.6/ Solaris 2.8 HA installation.

INTERMEDIA COMMUNICATIONS INC.
PeopleSoft Oracle DBA, tuning, support
December 1999 - June 2000 (7 months)

Oracle DBA/ tuning support for the Financial and HRMS implementation of PeopleSoft version 7.56
on an Oracle v8.05/ Solaris platform. I recommended architectural and procedural modifications to the technical environment and processes to ensure system integrity. Tuxedo problem resolution, Query tuning, and process definition modifications. Knowledge transfer & training, was provided to the jr. oracle DBA on staff. Core responsibilities: Oracle DBA (v8.05), PeopleSoft Tech support, PeopleSoft installation & configuration, Database Tuning, Change Control, Patching and Upgrading PeopleSoft.

STRATUS COMPUTER (DE) INC.
PeopleSoft Upgrade SME/ Oracle Technical Architect
October 1999 - December 1999 (3 months)

. Installation of PeopleSoft v 7.56 HRMS, and workstation deployment in US and UK. Oracle 7.3.4/ NT installation and 2 tier deployment to workstations. Planned and deployed the technical aspects of the upgrade of HRMS and Base Ben. From v 6.01 to 7.5. Managed all technical issues. Roles: DBA, Upgrade Specialist, Infrastructure design, Oracle Tuning.

QVC
PeopleSoft / Oracle DBA & SME for Upgrade Project
March 1999 - July 1999 (5 months)

PeopleSoft / Oracle DBA & SME. Installed PeopleSoft versions: 5.11, 5.12, 7.0, 7.5 and workstations for each version of PeopleSoft for the rapid in lab upgrade. Technical support for the duration of the upgrade project done in the flight lab. Refined, debugged and ran upgrade SQL and data mover scripts. Provided onsite PeopleSoft knowledge transfer to the QVC DBA.

Education

Fanshawe College
Certificate, Computer Support Specialist · (1991 - 1992)

PEOPLESOFT (ATLANTA, GA)
certificate, Tools I/II 8.4 · (2005 - 2005)

PEOPLESOFT (TORONTO, ON)
certificate, Integration Tools 8.4 · (2005 - 2005)

PEOPLESOFT (OTTAWA, ON)
certificate, Data Management Tools · (1999 - 1999)

PEOPLESOFT ALLIANCE SOLUTION CENTER
certificate, Performance Toolkit Training · (1998 - 1998)