# Marcquette Hughes

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To gain a career in the IT field. Showing hard work and dedication to get the job done.

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Work Experience

### **SOC Analyst Turner Broadcasting**

Turner Broadcast - Atlanta, GA October 2018 to Present

Provide timely detection, identification, and alerting of possible attacks/intrusions, anomalous activities, and misuse activities and distinguish these incidents and events from benign activities.

- Perform analysis for security events as detected by various host and network-based tools
- Manage interactions with internal stakeholders in a professional manner
- Drive the remediation efforts for security incidents
- Document/communicate findings (case management) and after-action reports
- Analyze and report on actionable threat intelligence
- Generate reports and create documentation

# **Computer Technician**

Ebryit - Kennesaw, GA January 2018 to Present

- Installing software or hardware
- Maintaining and repairing equipment
- Troubleshooting different computer issues
- Determining and installing appropriate security measures
- Configuring computer networks
- Providing technical support on-site or via phone or email

### **IT Specialist**

Army Reserve - Forest Park, GA September 2016 to Present

• Build Networks up from scratch, making cables, updating iOS systems

- · Installed, configured, and routinely upgraded software and hardware for end-users
- Installation, management, and troubleshooting of servers, switches, workstations, POS systems
- Active Directory
- Windows 10 Migration
- Help Desk and Technical Support

### Flight Attendant

Southwest Airline - Baltimore, MD February 2016 to December 2017

- · Attend preflight briefings on details of the flight
- Ensure that adequate supplies of refreshments and emergency equipment are on board
- Assist in cleaning the cabin between flights
- Demonstrate the use of safety and emergency equipment
- Ensure all passengers have seatbelts fastened and ensure other safety requirements are met
- Serve, and sometimes sell, beverages, meals, or snacks
- Take care of passengers' needs, particularly those with special needs
- Reassure passengers during flight, such as when the aircraft hits turbulence
- Administer first aid to passengers or coordinate first aid efforts, when needed
- Direct passengers in case of emergency

### Education

## **Master of Science in Information Technology**

Kennesaw State University - Kennesaw, GA May 2020

# **Bachelor of Professional Studies Dance Education in Professional Studies Dance Education**

University of Memphis May 2013

### Skills

TECHNICAL SUPPORT (2 years), ACTIVE DIRECTORY (2 years), CISCO, LAN/WAN, TCP, microsoft word, access, data entry

## Military Service

## **Branch: United States Army**

Rank: Specialist

# Additional Information

**SKILLS & ABILITIES** 

Communication Skills, Networking Skills, Management Skills, Software, Technical Support, LAN, WAN, Hardware, Leadership Skills, Imagining, Microsoft office, Microsoft Exchange, Outlook, Firewall, FTP, HTTP, Linux, PowerShell, VMware, Hardware, Software, Troubleshooting, Splunk. Palo Alto 3020, Cisco ASA 5505, Brocade Load Balancer, SIEM tools.

Networking/Protocols: Active Directory, HTTP, LAN/WAN, NAT/PAT, IPSEC/SSL VPN, TCP/IP, IDS, IPS

#### **LEADERSHIP**

- Student Master Sergeant
- Appointed leader for over 300 Soldiers in AIT (Advance Individual Training)
- Currently the Youth Director at Mount Carmel Baptist Church