

Rene Perez

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Summary	Technical Business Analyst/Solutions Architect with consultative style in delivering dynamic results across diverse cultures and operating environments. Expertise in aligning technology and business unit objectives including business requirements, processes, configuration, documentation and training. Thrives on challenges that require innovative solutions, organizational skills, and creation of positive, productive work environments.
Expertise	<p>Extensive experience and strong knowledge, technical and business, of configurable, customizable and metadata driven software applications like Dragon and INSIGHT policy administration systems.</p> <p>Effective requirements elicitation, use cases, process workflows and current and future states analysis and documentation.</p> <p>Strong Property & Casualty Insurance knowledge, automated underwriting and policy administration systems, distribution channels, policy transaction processing and system integration.</p> <p>Professional Experience in the following Countries: Venezuela, Brazil, Argentina, Chile and the Netherlands.</p>
Capabilities	<p>Excellent analytical and problem solving skills.</p> <p>Proven ability to analyze and comprehend complex business processes and technical concepts with a strong focus on complete understanding including realization of in-house concepts vs. solution and/or industry standards.</p> <p>Excellent communication and interpersonal skills.</p> <p>Trilingual: English, Spanish and Portuguese (Brazilian).</p>
Experience	
2010 – 2011	OneShield, Inc Technical Business Analyst/Business Consultant <ul style="list-style-type: none">• Responsible for requirements elicitation, current state vs. future state processes and workflows analysis and documentation, process improvement, leading requirements sessions in a collaborative and consultative manner for the implementation of Dragon Policy Administration system at a major P&C Carrier.• Lead integration efforts, requirements elicitation and documentation for major P&C carriers between OneShield's Dragon Policy Administration platform and SAP's BP, CD & CM, Documentum, LDAP, DocSciences, MVR, AutoPlus C.L.U.E. and HITS, including legacy policy data migration.• Lead requirements elicitation and documentation for a specialty line and assisted on Medical Malpractice, Casualty and General Liability products.• Responsible for analysis and documentation of current state of OneShield's Policy Administration product including use cases and complete process workflows.• Developed and documented complete set of requirements for enhancements to be incorporated to the Policy Administration system, focused on metadata and configuration, providing initial design guidance and vision.
2009 – 2009	Ernst & Young, LLP Senior (Business Advisory Services – Performance Improvement – Insurance Operations) <ul style="list-style-type: none">• Assisted and supported pursuits for the implementation of Guidewire's P&C Insurance suite (PolicyCenter, BillingCenter and ClaimsCenter) for Latin America and United States regions with active participation and input on the assembly of final RFP responses.• Participated in: coordination and delivery of RFP's and RFQ's (Guidewire's BC & PC), regression testing (Guidewire ClaimCenter) and market scans of P&C and L&P Policy Administration solutions and Rating Engines.
2008 – 2009	Lima Consulting Group Technical Analyst <ul style="list-style-type: none">• Technical lead responsible for the successful customization and implementation of NetSuite (SAAS ERP) solution for a leading children book wholesale company. Responsibilities included migration of historical data and consolidation of GL between MAS 90 and NetSuite.• Designed and implemented Omniture's SiteCatalist web analytics for various industries.

1998 – 2008 Sapiens Americas, Cary, NC

Principal Consultant/Sr. Business Analyst

- Strategic contributor to the ongoing development and enhancement of Sapiens' INSIGHT Policy Administration module focused on rapid adjustability based on metadata and configuration.
- Primary liaison between technology and business units on implementations of Sapiens's Policy Administration module focused on guidance and education of software metadata and configuration concepts in order to design and produce software compliant solutions.
- Pre-sales and post-sales activities: client visits, presentations, demos, pilots, current state and future state analysis, business requirements elicitation, system designs, and proof of concepts.
- Responsible for guidance and education of junior developers and business analysts on technology and business matters.
- Developed communication and documentation standards for release management and change management processes to be used for internal and external projects.
- Lead teams of up to 7 developers and 5 business analysts on Sapiens' INSIGHT Policy Administration system implementations for major US P&C Carriers, including co-managing project tasks, for successful Commercial and Personal Lines products.
- Project coordinator and company's front-man on managing customer relationships and expectations.
- Lead developer and designer of Claims' First Notice of Loss (FNOL) module for a leading US P&C Carrier.

1995 – 1997 Sapiens do Brazil, Sao Paulo, Brazil

Lead Developer

- Responsible for providing professional services, technical and solutions support to existing Sapiens clients on custom built applications for the manufacturing and financial services industries.
- Supported pre-sales and post-sales activities for the manufacturing and financial services industries including: demonstrations, presentations, design and implementation of prototypes and proof of concepts.

1991 – 1994 Sapiens de Venezuela, Caracas, Venezuela

Developer

- Design, development and support of multiple custom built Sapiens applications for various manufacturing and financial services clients. Responsibilities included onsite consulting and assistance on development and technical support matters to Sapiens' Argentinean subsidiary.

1990 – 1991 Comtrad Consultores, Caracas, Venezuela

Developer

- Application development for the manufacturing and financial services industries, including a long overseas assignment for a leading Spanish bank in the Netherlands.

Education 1990 Universidad Metropolitana (Caracas, Venezuela)
BS in Systems Engineering

Hardware IBM's Mainframes, PC.
Software OneShield's Dragon Policy Administration, Sapiens' INSIGHT Policy Administration, Guidewire PolicyCenter, BillingCenter and ClaimsCenter, Dragon Designer, eMerge, ObjectPool, COBOL, HTML, JavaScript, C, SQL, JCL, MVS, VM, CICS, TSO, VSAM, XML, PL/1, IDCAMS, IMS, DB2, Adabas, Windows, Microsoft Office including Visio, Microsoft Project, Track Record, Test Director, ENDEVOR, Jama Contour, Balsamiq, JIRA, NetSuite, Omniture, Ektron,
Languages RAD, Agile, Waterfall, Workshops, Focus Groups, Use Cases, Process Workflows, Current State vs.
Methodologies Future State Analysis, Business and Technical Consulting.

Rene Perez

- Cherry Hill, NJ, USA
- Philadelphia, PA, USA

Contact Information

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- 8568741174 (Preferred)

Summary

Commercial and Personal Property & Casualty Insurance, configurable metadata driven underwriting and policy administration systems, P&C insurance distribution channels, policy transaction processing and system integration. Requirements elicitation, use cases, process workflows and current and future states analysis and documentation. Strong technical and business knowledge of Dragon and INSIGHT policy administration systems. Technical Business Analyst/Solutions Architect with consultative style in delivering dynamic results across diverse cultures and operating environments. Expertise in aligning technology and business unit objectives including business requirements, processes, configuration, documentation and training. Thrives on challenges that require innovative solutions, organizational skills, and creation of positive, productive work environments.

Work History

Total Work Experience: 22 years

- **Business Consultant | OneShield, Inc**
Jan 01, 2010 - Jan 01, 2011 | Westborough MA United States
- **Senior | Ernst & Young LLP**
Jan 01, 2009 - Jan 01, 2009 | New York NY United States

- **Technical Analyst | Lima Consulting Group**
Jan 01, 2008 - Jan 01, 2009 | Philadelphia PA United States
- **Principal Consultant/Sr. Business Analyst | Sapiens**
Jan 01, 1998 - Jan 01, 2008 | Cary NC United States

Education

- , No Dates Provided | universidad metropolitana (ve)

Skills

- **oneshield's dragon policy administration** | 2yrs | 2010
- **microsoft office** | 11yrs | 2007
- **sql** | 11yrs | 2007
- **tso** | 11yrs | 2007
- **mainframe** | 11yrs | 2007
- **cics** | 10yrs | 2007
- **cobol** | 10yrs | 2007
- **db2** | 8yrs | 2007
- **systems integration** | 7yrs | 2007
- **data modeling** | 6yrs | 2007
- **business analyst** | 5yrs | 2007
- **project coordinator** | 3yrs | 2007
- **project management** | 1yrs | 2007
- **endeavor** | 2yrs | 2005
- **javascript** | 1yrs | 2003
- **process improvement & workflow** | 11yrs | 1998
- **process improvement** | 0
- **insurance** | 0
- **agile methodologies** | 0
- **analysis** | 0
- **business analysis** | 0
- **business intelligence** | 0
- **business process** | 0
- **business process design** | 0
- **business process improvement** | 0
- **business requirements** | 0
- **databases** | 0
- **enterprise architecture** | 0

- **erp** | 0
- **financial services** | 0
- **integration** | 0
- **it strategy** | 0
- **leadership** | 0
- **management** | 0
- **program management** | 0
- **requirements analysis** | 0
- **requirements gathering** | 0
- **risk management** | 0
- **saas** | 0
- **sdic** | 0
- **software development** | 0
- **software documentation** | 0
- **software project management** | 0
- **solution architecture** | 0
- **systems analysis** | 0
- **underwriting** | 0
- **user acceptance testing** | 0
- **vendor management** | 0
- **visio** | 0
- **pre-sales** | 0
- **property** | 0
- **administration**
- **property management**
- **workflow**
- **c**
- **networking**
- **cloud computing**
- **consulting**

Work Preferences

- Likely to Switch: Unlikely
- Willing to Relocate: No
- Travel Preference: Up to 75%
- Preferred Location:
 - Pennsauken Township, NJ, USA
 - Philadelphia, PA, USA
 - Trenton, NJ, USA
- Work Authorization:
 - US
- Work Documents:

- Green Card
- Security Clearance: No
- Third Party: No
- Employment Type:
 - Full-time

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/8a1b5f69072be0a5520431b49c9e60aec65829aa>
- LinkedIn: <http://www.linkedin.com/in/rpd12095>