

CONTACT

+44 7960968633
sghanbari994@gmail.com
github.com/shivaghanbari
linkedin.com/in/shiva-ghanbari
Salford, UK

ABOUT ME

QA Engineer with 5+ years of experience in manual and automation testing across web, mobile, and B2B platforms. Skilled in Python (Selenium, Playwright), API testing, and performance testing. Focused on delivering real value through user-first testing and Agile collaboration.

WORK EXPERIENCE

Bama

2024 - FEB 2025

Software QA Engineer - Remote

- Led manual and automated testing for Bama's car marketplace platform, ensuring a smooth and reliable user experience across web and mobile.
- Developed and maintained **Python-based Selenium** test scripts, reducing manual regression effort by **30%** and increasing overall test reliability.
- Conducted in-depth API testing using **Swagger** and **Postman**, improving coverage and catching defects earlier in the development cycle by **40%**.
- Performed cross-browser and mobile testing (iOS/Android via AVD & mitmproxy), identifying critical rendering issues before release.
- Collaborated with cross-functional teams; used DevTools and Kibana for debugging and issue tracking, cutting resolution time by **25%**.
- Mentored junior QA engineers, promoted best practices, and contributed to a culture of continuous quality improvement.
- Reviewed Figma designs to ensure alignment between UI/UX specifications and actual implementation across user journeys.

Zarrino

2022 - 2024

QA Engineer - B2B App (PinDis) - Hybrid

- Built and maintained end-to-end automated tests using **Playwright (Python)**, increasing coverage across core user flows and reducing regression bugs by **35%**.
- Optimized performance testing using **JMeter**, improving response times for key API endpoints by **5%** and identifying bottlenecks early in the development cycle.
- Embedded QA processes within Agile sprints using Jira and Qase, enhancing test traceability and boosting release confidence across teams.
- Designed and implemented a scalable test automation framework using the **Page Object Model (POM)** design pattern, simplifying test maintenance and accelerating onboarding for new QA engineers.
- Monitored production issues using Sentry and worked closely with developers and product managers to identify root causes and prevent recurring issues.

Snappfood

2021 - 2022

Manual QA Engineer - Remote

- Designed and executed functional, regression, and exploratory test cases based on user stories and requirements.
- Used Jira for bug tracking and collaboration with Dev and Product teams.
- Participated in sprint planning and daily stand-ups, contributing QA insights to improve feature quality.
- Documented test results, reported issues clearly, and followed up on bug resolutions.

Junior QA Engineer - Onsite

- Conducted end-to-end manual testing and contributed to basic automated scripts using **Python** and **Selenium**, helping reduce repetitive test effort by **15%**.
 - Logged, tracked, and verified bugs using Redmine, ensuring clear communication between QA and development teams.
 - Performed regression testing across multiple releases, catching high-priority issues pre-production and improving release stability.
 - Collaborated closely with developers and product owners to clarify requirements and reproduce reported issues.
 - Gained hands-on experience in test case design, defect lifecycle, and scripting in a fast-paced Agile environment.
-

SKILLS & TOOLS

- Languages: Python, SQL, Gherkin
 - Automation: Selenium WebDriver, Playwright, Cypress (basic/learning)
 - Performance Testing: JMeter, Locust
 - API Testing: Postman, Swagger
 - Monitoring & Debugging: Sentry, Kibana, DevTools, mitmproxy
 - Bug Tracking: Jira, Redmine, Azure DevOps
 - Version Control: GitHub, GitLab
 - Databases: MySQL, PostgreSQL, MongoDB (basic – MongoCompass UI)
 - Reporting: AllureReport
 - Test Management: Qase
 - Other: Agile and SDLC
-

CERTIFICATIONS

- ISTQB Foundation Level (Prep Course) - LinkedIn
 - Agile Foundations - LinkedIn
 - SQL for Testers - LinkedIn
 - JMeter Performance & Load Testing - LinkedIn
 - Test Automation Foundations - LinkedIn
 - Critical Thinking for Problem Solving - LinkedIn
 - Python (Intermediate) - Sololearn
 - SQL (Intermediate) - Sololearn
-

EDUCATION

ISLAMIC AZAD UNIVERSITY CENTRAL TEHRAN BRANCH 2012-2016

- BSc in Software Engineering
- GPA : 15.5/20 (3.1/4)

LANGUAGES

- English: Fluent
- Persian: Native