

CONTACT

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UK

ABOUT ME

Senior QA Engineer with 5+ years of experience across **web, mobile (iOS/Android)**, and **API testing**, primarily in **Agile SaaS environments**. Experienced in both **manual testing** and **automation** using **Playwright, Selenium, and Cypress**. Skilled in test planning, writing **scalable** test cases, and identifying critical issues early. Strong background in integrating QA into CI/CD pipelines and driving quality throughout the **SDLC**. Known for effective **collaboration** with **cross-functional teams** and delivering **reliable, user-focused** software.

SKILLS & TOOLS

- **Languages:** Python, JavaScript, Gherkin
- **Test Management:** TestRail, Qase
- **Automation:** Selenium, Playwright, Cypress
- **Performance:** JMeter, Locust
- **Methodologies:** Agile (Scrum, Kanban), BDD, TDD, SDLC, Shift-Left Testing
- **AI Tools:** ChatGPT, Claude, Google Gemini
- **Databases:** MySQL, PostgreSQL, MongoDB
- **API Testing:** Postman, Swagger
- **Version Control:** Git (GitHub, GitLab)
- **Device & Browser Testing:** BrowserStack, Android Studio AVD
- **CI/CD & DevOps:** GitHub, GitLab, AWS S3 (Collaborated on Docker, Jenkins, Kubernetes workflows)
- **Debugging & Monitoring:** Sentry, Kibana, DevTools, mitmproxy, PostHog
- **Bug Tracking:** Jira, Redmine, Azure DevOps

PROFESSIONAL EXPERIENCE

Bama**Software QA Engineer - Remote***Feb 2024-Feb 2025*

- **Developed, executed, and maintained 100+ test cases** for web and mobile (Android and iOS) and API testing, documenting results and bugs in **Jira** and **TestRail**.
- Performed functional and regression testing on a **Vue.js/.NET Core** stack, including an **AI-powered** API predicting car buyers based on user behavior and preferences. Validated model logic, response accuracy, and edge cases.
- Built and maintained automated test suite using **Pytest-Selenium**, improving test efficiency and coverage
- **Troubleshoot bugs** and performed **root cause analysis** using **DevTools, Mitmproxy, and Kibana**, reducing debugging time by **~20%**.
- Collaborated with developers and designers to validate features against **Figma** designs and **acceptance criteria**, integrating QA into **Azure DevOps CI/CD** workflows and task management.
- Applied **shift-left testing** with devs and POs, reducing **production bugs**.
- Managed **test data/logs** via **AWS S3**, improving **consistency across environments**.
- Executed **performance tests** with **Locust**, supporting a **2.5X** increase in daily user count and increasing **reliability** by **25%**.
- Mentored junior QAs, aligned **team efforts**, and improved **bug reporting clarity**, cutting **resolution time** by **50%**.

Zarrino**Software QA Engineer - Hybrid***Mar 2022-Feb 2024*

- Built and maintained scalable **Playwright (Python)** test suites using **Page Object Model (POM)** for **React** applications, increasing coverage, reducing regressions, and improving onboarding via **Allure** reporting.
- Documented test plans, cases, and results while embedding QA practices into Agile sprints using **Jira, Qase, and Git**, enhancing traceability and boosting release confidence.
- Executed backend **API testing** on **.NET Core** services, validating data accuracy and functionality.
- Optimized JMeter scripts, resolving checkout API bottlenecks and improving response times by **~30%**.
- Defined sprint exit criteria with product owners as part of **shift-left testing**, reducing post-release issues by **50%**.
- Monitored production issues using **Sentry** and collaborated cross-functionally to identify root causes and reduce recurring defects.
- Tested **React Native** mobile apps using **Android emulators** and **mitmproxy** to inspect network traffic and ensure consistent cross-device performance.
- Wrote and executed **SQL** queries to validate backend data, supporting data integrity and robust API testing.

Snappfood

Software QA Analyst - Remote

Mar 2021-Mar 2022

- Contributed to the early-stage development and QA of a **POS and payment platform** for restaurants (B2B), now evolved into a flagship Snapp Group hospitality solution.
- Designed and executed detailed **functional, regression, and exploratory test cases** for features like smart inventory, financial reporting, integrated payment, and customer loyalty tools.
- Validated **integration** with **card readers, caller ID devices**, and a comprehensive **courier management system**, ensuring seamless operations for vendors.
- Ensured accuracy of complex **sales, finance, and operations dashboards** by executing backend tests and verifying data pipelines.
- Applied **ISTQB principles** for structured test design, risk-based coverage, and clear documentation of test results.
- Collaborated closely with developers to identify, log, and verify **bug fixes** using **Jira**, improving release quality and traceability.
- Engaged in Agile ceremonies, including sprint planning and retrospectives, offering QA insights to improve **user story quality** and testability from the start.

KiliD

Junior QA Engineer - Onsite

May 2019-Mar 2021

- Designed and executed **end-to-end tests for an AI-powered house price prediction feature**, validating input accuracy, model outputs, and UX consistency.
 - **Created and documented test cases** in **Google Sheets**, improving **visibility** and **planning**.
 - Conducted **end-to-end manual testing** for Flutter-based mobile applications, ensuring feature stability across platforms.
 - Tested Java (Spring)-based backend **APIs** and Angular frontend; contributed **Python/Selenium** scripts that reduced repetitive tasks by **20%**.
 - Wrote simple **SQL queries** to verify backend data and support API test scenarios.
 - Tracked and verified bugs using **Redmine**, ensuring clear QA-Dev communication.
 - Performed **regression testing** to catch critical issues pre-release and improve stability.
 - Collaborated with developers and product owners via **Slack** to clarify requirements and resolve issues, reducing misunderstandings and rework.
 - Built skills in **test design, defect lifecycle, and scripting** within an **Agile environment**.
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CERTIFICATIONS

- ISTQB Foundation Level (Prep Course) - LinkedIn
 - Agile Foundations - LinkedIn
 - SQL for Testers - LinkedIn
 - JMeter Performance & Load Testing - LinkedIn
 - Test Automation Foundations - LinkedIn
 - Critical Thinking for Problem Solving - LinkedIn
 - Python (Intermediate) - Sololearn
 - SQL (Intermediate) - Sololearn
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EDUCATION

AZAD UNIVERSITY CENTRAL TEHRAN BRANCH 2012-2016

- Bachelor in Software Engineering
- GPA : 15.5/20 (3.1/4)

LANGUAGES

- English: Professional working proficiency
- Persian: Native