SHIVA GHANBARI   SOFTWARE QA ENGINEER

CONTACT

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ABOUT ME

I'm a passionate QA professional with 5+ years of experience in manual and automated testing across e-commerce, B2B, and mobile platforms. Skilled in Python automation, API testing, and performance testing.

I thrive in Agile environments, enjoy solving problems with a user-first mindset, and believe quality means delivering real value—not just finding bugs.

WORK EXPERIENCE

Bama   2024 - FEB 2025
Software QA Engineer

- Led manual and automated testing for Bama's car marketplace platform, ensuring a smooth and reliable user experience across web and mobile.
- Developed and maintained Python-based Selenium test scripts, reducing manual regression effort by 30% and increasing overall test reliability.
- Conducted in-depth API testing using Swagger and Postman, improving coverage and catching defects earlier in the development cycle by 40%.
- Performed cross-browser and mobile testing (iOS/Android via AVD & mitmproxy), identifying critical rendering issues before release.
- Collaborated with cross-functional teams; used DevTools and Kibana for debugging and issue tracking, cutting resolution time by 25%.
- Mentored junior QA engineers, promoted best practices, and contributed to a culture of continuous quality improvement.
- Reviewed Figma designs to ensure alignment between UI/UX specifications and actual implementation across user journeys.

Zarrino   2022 - 2024
QA Engineer - B2B App (PinDis)

- Built and maintained robust Playwright-based automation in Python, increasing test coverage across core user flows and reducing regression bugs by 35%.
- Optimized performance testing using JMeter, improving response times for key API endpoints by 5% and identifying bottlenecks early in the development cycle.
- Embedded QA processes within Agile sprints using Jira and Qase, enhancing test traceability and boosting release confidence across teams.
- Designed and implemented a scalable Page Object Model (POM) framework, simplifying test maintenance and accelerating onboarding for new QA engineers.
- Monitored production issues using Sentry and worked closely with developers and product managers to identify root causes and prevent recurring issues.

Snappfood   2021 - 2022
Manual QA Engineer

- Designed and executed functional, regression, and exploratory test cases based on user stories and requirements.
- Used Jira for bug tracking and collaboration with Dev and Product teams.
- Participated in sprint planning and daily stand-ups, contributing QA insights to improve feature quality.
- Documented test results, reported issues clearly, and followed up on bug resolutions.

KiliD

Junior QA Engineer

- Conducted end-to-end manual testing and contributed to simple automated test scripts using Python and Selenium, helping reduce repetitive test effort by 15%.
- Logged, tracked, and verified bugs using Redmine, ensuring clear communication between QA and development teams.
- Performed regression testing across multiple releases, catching high-priority issues before production and improving release stability.
- Collaborated closely with developers and product owners to clarify requirements and reproduce reported issues.
- Gained hands-on experience in test case design, defect lifecycle, and basic scripting in a fast-paced Agile environment.

EDUCATION

2012 - 2016

ISLAMIC AZAD UNIVERSITY
CENTRAL TEHRAN BRANCH

- BSc in Software Engineering
- GPA : 3.88

LANGUAGES

- English: Fluent
- Persian: Native

SKILLS

- Languages: Python, SQL
- Automation: Selenium WebDriver, Playwright, Cypress (basic/learning)
- Performance Testing: JMeter, Locust
- API Testing: Postman, Swagger
- Monitoring: Sentry, Kibana, DevTools, mitmproxy
- Bug Tracking: Jira, Redmine, Azure DevOps
- Version Control: GitHub, GitLab
- Databases: MySQL, PostgreSQL, MongoDB (basic/MongoCompass)

CERTIFICATIONS

- ISTQB Foundation Level (Preparation Course) - LinkedIn
- Agile Foundations - LinkedIn
- SQL for Testers - LinkedIn
- JMeter Performance & Load Testing - LinkedIn
- Test Automation Foundations - LinkedIn
- Critical Thinking for Problem Solving - LinkedIn
- Python (Intermediate) - Sololearn
- SQL (Intermediate) - Sololearn