

# Electronic Bill Presentment and Payment Service



Hong Kong's first one-stop platform to receive, manage and schedule payments for bills via internet banking.

E-bills :  
Bills get paid  
The smart green way



HONG KONG MONETARY AUTHORITY  
香港金融管理局

The **Electronic Bill Presentment and Payment Service** (EBPP) is a new, innovative internet banking service in Hong Kong. Most retail banks are offering this refreshing bill-payment experience.

01



### Business-to-customer (B2C) e-billing and e-payments

You can receive and pay e-bills issued by a range of merchants.

02



### Online charity donations and electronic donation receipts

You can make donations to participating charity bodies and religious organizations and receive electronic receipts.

03



### Cross-border e-billing and e-payments

You can receive and pay e-bills issued by merchants in Mainland China and overseas countries.

04



### Business-to-business (B2B) e-billing and e-payments

Companies can also bill or pay their business partners online.



In addition to Hong Kong Dollar, EBPP also enables e-payments in Renminbi and US Dollar.



# What are the advantages of using EBPP?

## One-stop services

You can receive and pay bills via your internet banking account.

## Hassle-free

No longer will you need to receive bills from different channels like post, email and SMS. Managing different electronic bill records becomes much easier.



## Comprehensive services

You may receive bill notifications and payment reminders from banks. You may also receive and pay the bills for family members. Check with your bank to see what value-added services are on offer.

## Full control

Set payment preferences at your fingertips. Update the payment schedule, amount and bank account at anytime, anywhere.

## Environmentally friendly

The whole process is paperless and cashless.



# How to register?



## STEP 1

Log onto your internet banking account.



The screenshot shows the E-BILL REGISTRATION menu on the left with options: Account Overview, Transfers, EBPP, E-bill registration (which is selected), and Charity Donation. To its right is the INTERNET BANKING E-bill registration screen, which lists several merchants: ABC KINDERGARTEN, URBAN MANAGEMENT LTD, SMART INSURANCE, and SUN TELECOM. A red arrow points from the E-bill registration menu option to the merchant list on the right.

## STEP 2

Select the merchants from which you wish to receive e-bills.

The screenshot shows the E-BILL REGISTRATION menu on the left and the INTERNET BANKING registration form on the right. The registration form includes fields for Account No. (with '888' entered), Bill Type (highlighted with a red arrow), Merchant, and Bill Account No. Below the form, there is a small illustration of a building.

## STEP 3

Enter your bill account number and other details. Confirm your registration.

The screenshot shows the E-BILL REGISTRATION menu on the left and the INTERNET BANKING registration success screen on the right. The success screen displays the registered information: Account No. 888-555822-23, Bill Type Home Internet Service, Merchant SUN TELECOM, and Bill Account No. 0372748. A large red checkmark is at the bottom right of the success screen.

## STEP 4

You will soon be notified of the registration results.

# How do I view and pay bills?

**RECEIVED BILLS**

- Account Overview ►
- Transfers ►
- EBPP ▼
- Received Bills
- Charity Donation ►

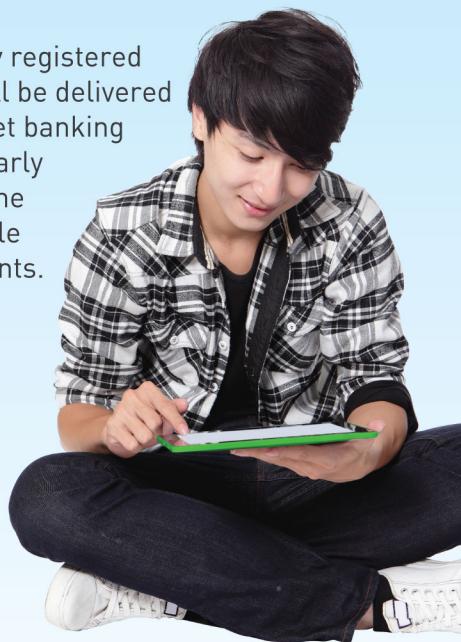
**INTERNET BANKING**

**Received Bills**

11Dec	<input checked="" type="checkbox"/>	SUN TELECOM
10May	<input checked="" type="checkbox"/>	ABC KINDERGARTEN
07May	<input type="radio"/>	URBAN MANAGEMENT LTD
04May	<input type="radio"/>	SMART INSURANCE

## STEP 1

Bills issued by registered merchants will be delivered to your internet banking account regularly according to the billing schedule of the merchants.



**BILL SUMMARY**

- Account Overview ►
- Transfers ►
- EBPP ▼
- Bill Summary
- Charity Donation ►

**INTERNET BANKING**

**Bill Summary**

Merchant	Bill Account No.	User Description	Amount
Sun Telecom	0372748	Internet Service	\$259
Smart Insurance	3473-390	Insurance	\$760

## STEP 2

When the bills are ready for review, they can be viewed under "Bill Summary". An electronic version of the bill may also be provided by merchants.

**PAY BILLS**

- Account Overview ►
- Transfers ►
- EBPP ▼
- Pay Bills
- Charity Donation ►

**INTERNET BANKING**

**Pay Bills**

Merchant : Sun Telecom  
Bill Account No. : 0372748  
Customer Name : Chan Tai Man  
Amount : HKD 259.00  
Issue Date : 11-Dec-2013  
Due Date : 31-Dec-2013  
Deduct From Account : 4478-3666-8284-5041 Card ▼  
Pay Date :  Pay Today  
 Pay On : 15-Dec-2013 ▼  
Remarks :

## STEP 3

To make payment, simply use the bill payment function. For your peace of mind, you may choose to automate the payments. Your autopay instructions for EBPP can be changed anytime.

**BILL HISTORY**

- Account Overview ►
- Transfers ►
- EBPP ▼
- Bill History
- Charity Donation ►

**INTERNET BANKING**

**Bill History**

Merchant	Bill Account No.	User Description	Amount	History
Sun Telecom	0372748	Internet Service	\$259	Last Received on 11 Dec 13
Smart Insurance	3473-390	Insurance	\$760	Last Paid on 17 Oct 13

## STEP 4

The EBPP will keep your e-bills and payment history for a period of time as advised by your bank. With these convenient one-stop services, you will have no hassle in managing and paying bills in the future.

Details of terms, service scope, as well as designs and layouts of the internet banking platform after customer login may vary from bank to bank.

Contact your bank, or log onto your internet banking account to learn how you can get the most out of EBPP now!