Shraddha Chopde
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Synopsis:
- Completed Bachelor of engineering (BE) in Information technology 2018 Passout .
- Having experience of 4. 5 years into Salesforce Functional validation (Sales & Service cloud)
- Highlight risks at right time and always have contingency plan to mitigate the risk
- Actively participate in sprint planning calls and involve in effort estimation for sprints.
- Take part in Impact Analysis on Production incidents and provide solutions to user as part of Production support
- Take responsibility for the functional clarifications within the Technical & Business groups
- Responsible for managing all testing activities and its effective implementation within STLC and support in UAT
- Basic knowledge on Automation testing selenium with java

TECHNOLOGY STACK

Functional Testing Tools:	SOAPUI, Postman, Workbench, SQL, Tricentis, Salesforce Inspector
Test Management tools	JIRA
Database	SQL Server, SFDC Data export ,
Languages	SQL, SOQL, HTML

- **PROJECT EXPERIENCE**

Company Name : LTI MINDTREE PVT LTD :
Project:1 Customer Portal Phase (March 22- Till date)
Role: QA Lead
Tools Used: Salesforce, Workbench, Postman, MuleSoft
Project Description:
The project focuses on changes to the existing customer portal by introducing the new branding changes to UI and making the Online store products as private object that is available only to the subscribed user. It also involves the changes to the "My quote Request" feature that allows the customer to make any commercial service requests from the portal which in turn creates cases in Salesforce. Testing scope was to validate the customer persona and the respective action to be taken care by the Salesforce internal persona.
Responsibilities:
- Participate in daily stand ups and maintain the test management activities
- Understand the architecture and data ingestions to prepare high level test scenarios
- Responsible for preparing the traceability sheet and delegate work among the team
- Responsible for the demo post every sprint
- Support UAT activities by preparing the UAT test plan and UAT demo decks.

Project 2 : Salesforce – Entitlement creation for Order creation.

The project focuses on the entitlement creation for Amend cancellation and Renewal process also cancel and replaced and cancel and rebook to get the entitlement created.

The process is moved from order created status to Provisioned and Invoiced entitlement is created only if order is invoiced or provisioned Work on functionality end to end, regression and functionality testing .

Responsibilities:
▪ Gather and analyze business requirements to prepare high level test scenarios
▪ Involve in User Stories Analysis, estimation, planning of test deliverables
▪ Prepare bulk test data for volume and Stress testing
▪ Responsible for Test Data readiness for maximum test coverage
▪ Involve in test execution and responsible for all the test deliverables and defect closures.

Company Name : Quality kiosk technology Pvt ltd .

Project:3 : Axis Bank- Flash Credit Cards Test Engineer (March-2020 -Feb-2022)

Role: Software test engineer

Tools Used: Postman, Kubernetes, Kibana, Jira, Kubernetes, Axiom Bitbucket

Project Description:
▪ As a Functional tester over 800+ Test cases written and executed single handed.
▪ Coordination with 7+ stakeholders for Data preparation, Showcasing Journey, Responsible for
taking sign offs from stakeholders.
▪ Product Release in January 2020 with 90% STP rate.
▪ Expert in Postman, Kubernetes, Kibana, Jira, Kubernetes,Axiom Bitbucket Banking application : Finacle, CTL,BIU ,sangam,dedupe .etc.

Project 2. PIRAMAL HOUSING FINANCE .(Sep-2019-feb -2020)
▪ Worked on Salesforce testing from lead creation to Allocation and de-allocation, till end
▪ Also Handled UAT for 200 people alone .
▪ Worked independently on requirements, analysis, Client Communication.
▪ writing test cases on every module, test execution raised bug etc .worked fully on each data analysis

Project 1. RBL Bank (May-2019- Aug-2019)
▪ Worked on collection process based on loan on web and mobile application .
▪ Also Handled UAT for 200 people alone .
▪ Worked independently on requirements, analysis, Client Communication.

Key Skills

Agile project management, Functional Testing, ,SQL Databse, NoSQL, mongodb ,postman,

test case execution, defect logging, bug reporting, requirement gathering, kubernetes,
digital banking, finacle, finacle crm

Responsibilities:
- Participate in Sprint planning, scrum meetings, daily stand ups to clarify user stories
- Served as a key member of QA team from onsite location supporting the migration process
- Responsible for creating Test scoping document, User Stories Analysis, Test Plans
- Gather and analyze Business requirements and involve in estimation of test deliverables
- Maintenance of test processes like test strategy, test plan and test execution
- Provide support for User acceptance Testing .
- Capture Business Requirements, write Test cases and Prepare test data
  As SCM coordinator ensure proper documentation of the deliverables and involve in quality related activities like performing WPI checklist
- Involve in Integration, Regression, Database, Soap UI and End to End testing of the whole Application
- Verify mainframe database to check data persistence and responses
- Participate in Sprint planning, scrum meetings, daily stand ups to clarify user stories.

Personal Details

Date of Birth   : 15th March 1996

Languages Known. : Marathi, Hindi, English.

Marital status   : Married

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