Namrata Sherkar

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Career Objec0ve:

To work for the beneficiation of the organization and customer by implementing the skills acquired by me.

Professional Summary:

Experienced Quality Analyst with a demonstrated history of working in the information technology and services industry. Skilled in Salesforce Testing. Associate Consultant with 5.1 years aof experience in sales cloud, experience cloud. Salesforce functional Testing, Manual Testing.

Professional Experience:

- Hands on experience in Sales cloud, experience cloud.
- Involved in daily conversation with BA team for better understanding of functional requirements for developing quality test cases and analyzing the priority of the scenarios.
- Strong experience in analyzing requirements (SRS) and identifying Test scenarios, Test Cases, Test case execution and defect analysis.
- Well versed with SDLC, STLC, Testing Concepts and Methodologies.
- Prepared Traceability Matrix to map user story with the Bug or test case.
- Involved in different types of Testing like Functional Testing, Sanity Testing and Regression Testing
- Good Experience in Design and Execution of Test Cases.
- Used defect management tool such as JIRA.
- Worked on AGILE methodology and participated in scrum meeting.
- Involved in test Case review and send the review comments to teammates.
- Basic knowledge of SQL Database.
- Good experience in creating, modifying, and enhancing manual Test cases.
- Good knowledge of API Testing using POSTMAN.
- Excellent understanding of Defect status life cycle.
- Designing and executing test cases to ensure that business requirements and functional specifications are tested and fulfilled.
- Strong verbal and written communication, interpersonal, decision-making, problem solving and customer service skills and Strong in Communication & Team co- ordination

Wipro Limited:
March 2021- Present
Role: Test Engineer L3
Project-1
- Working as a QA in Salesforce Sales Cloud and Experience Cloud.
- Involving in business requirements calls with Project BA to get the requirements from business.
- Analyzing the business requirements and preparing detailed Test Cases & Test Scenarios.
- Executing the test scenarios & test cases as per the sprint plan and capturing the test results.
- Prepared Test Strategy & Test Summary Document as per the project guidelines.
- Creating various bugs in the respective sandboxes and assigning to respected developers to work on the defect.
- Raising bugs in JIRA Tool and following STLC life cycle to close the bug.
- Performing Functional, Regression, Integration, Sanity & Smoke Testing
- Performing API Testing using Postman Tool.
- Performing Mobile Testing.
- Providing technical support and additional troubleshooting for salesforce applications, resolving critical issues within tight deadlines, and maintaining high levels of customer satisfaction.

Project-2
- Worked as a QA in Salesforce Sales Cloud and Delivered Quality Product to client.
- Conduct comprehensive manual testing of Salesforce applications, including Sales Cloud and Service Cloud modules, to identify defects and ensure adherence to project requirements.
- Developed detailed test cases based on business requirements and user stories, resulting in improved test coverage and early defect detection.
- Actively participate in agile sprint planning and retrospective meetings, providing valuable insights to enhance the overall development and testing process.
- Performed data validation and integration testing to ensure seamless data flow between Salesforce and other integrated systems.
- Performed load and performance testing using JMeter, identifying and resolving bottlenecks to optimize application performance and enhance user experience.
- Developed and maintained test data as necessary to support testing efforts.
- Involved in API Testing for Sales cloud using Postman.
- Validated hundreds of reports and tested Einstein dashboard bases on roles and role hierarchies.
- Created Detailed UAT Test Scenario's for Different Users in application.
- Worked with SOSL and SOQL queries to get data from different related objects.

Project-3
- Conducted rigorous testing of production defects in Salesforce applications across various environments, including QA, UAT, preprod and production.
- Performed smoke & regression testing to validate application stability and functionality after deployments and updates.
- Prepared comprehensive test cases for new requirements and executed them to validate functionality.
- Performed API testing using Postman to verify the integration between different systems.
- Conducted load testing with JMeter to access the application's performance under various loads and stress conditions.
- Collaborated with cross-functional teams, including developers and business analysts, to identify and resolve issues promptly.
- Contributed to the continuous improvement of testing processes, enhancing efficiency and quality.

Dogra Technology Pvt Ltd:
April 2018 – November 2020
Role: Software Tester
Project-1
- Understanding the requirements of project. Reviewed all the document specs prepared by the product team.
- Following the Test strategies & Test plan developed by Test Manager.
- Responsible for performing Regression testing, Integration testing, Functional testing, Smoke testing, Compatibility testing, and UI (User Interface) testing.
- Testing the feature allocated with by executing the test cases written for the same.
- Keeping track with development team to get issues resolve, test it again & confirm the same.
- Log the defect using defect management tool such as Gitlab.

Project-2
Role: Software Tester
- Requirement gatherings from business, Test planning and designing.
- Designed Test Scenarios as per stories.
- Designed and executed test cases.
- Raised bugs and follow with dev team until bug resolved.
- Performed smoke, functional, system integration, retesting, regression testing.
- Performed API Testing using Postman Tool.
- Logging defects and reporting into Jira to get resolved by application developer.

Certifications
- Platform Developer I
- Salesforce Administrator
- Sales Cloud Consultant

Skills
- Salesforce Functional Testing
- Manual testing
- JIRA
- Postman Tool
- JMeter

Education Summary

Qualification	Subject	Percentage/ Grade	Year Of Passing
Bachelor Of Technology	Electronics & Telecommunication	71	2016

Standard Xii / H.S.C.	Science	63.50	2012
SSC	Others	85	2010

Personal Details

Address   C602, Silver Skyscapes, Wakad, Pune- 411057
Date of Birth   June 17th, 1995
Known Languages English, Hindi, Marathi
Nationality   Indian
Marital Status   Single