Shiva Kumar S.J

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Objective:

Seeking a position with a dynamic organization, where I can learn as well as contribute to the growth of the organization with my Testing and QA skills.

Experience Summary:

- Having **7.3+ years** of IT experience as Software Testing.
- Currently working as **E2E Module lead** for a BT UKBS/Business &Public Sector.
- Experience in **OSS/BSS concepts and Telecom, Ecom and Finance (Banking) Domain.**
- Expertise in **Functional and Automation Application testing (IAF selenium WebDriver Keyword & Hybrid driven framework (page object model).**
- Converted **Manual Test Case into Automation Test Scripts using selenium Framework**.
- Experience in identifying the Web element using Xpath and CSS Selector.
- Experience in **Data Driven Testing, Cross Browser Testing, and Group and Batch execution of Automation Scripts.**
- Worked on handling different types of **pops, Dropdown using Automation Scripts**.
- Hands on Version control tools : **SVN,GITHUB and build depdency maven tools**
- Executing the Automation test scripts, analyzing the results and updating the status.
- Worked in **Waterfall and Agile development environment (SCRUM)** model.
- Having good judgment skills while reporting and prioritizing software bugs in conjunction with the Development & QA Managers
- Experience in execution of Test Cases based on the Business Requirements and Functional Requirement Specifications with agreed Acceptance criteria.
- Good communication skills, good team player & love challenges in the assigned task.
- Hands on experience of using Bug Tracking Tool**: Seibel, HP Quality Center 11.0 & JIRA** and Test case Tool like **Test link, qtest, QC 12.0.**
- Customer Offshore/Onshore Defect Fix Coordinator and worked as Production Defect management Lead for BT HQ program.
- Obtained **ISTQB foundation level** certificate.

Experience Details:

- Working as **Senior Software Engineer** in **Tech Mahindra** Private Limited, Bangalore from **March 2014** to **Till Date.**
- Worked as **Associate Software Engineer** in **Accenture Services** Private Limited, Bangalore from **June 2012** to **March 2014.**
- Worked as a **Trainee QA Engineer in Ariba** Technologies Private Limited, Bangalore from **March 2011 to Jan 2012.**

Professional Courses and Certificate:

- Certified in **ISTQB** – Foundation Level.
- Undergone training on **Software Testing** in QSpiders Bangalore. The course involved training on manual testing as well as automation testing of software.

Educational Qualification:

- **BE(Information Science)** from **B T L Institute of Technology** in the year **2010**. Affiliated to VTU, Bangalore.
- **PUC(PCMC)** from **Sheshadripuram Independent PU College, Bangalore** in the year **2006**. Affiliated to PU Board Karnataka, Bangalore.
- **SSLC** from **St John's High school, Bangalore** in the year **2004**. Affiliated to State Board Karnataka, Bangalore.

Skills :

- ➢ Automation Tools   : WebDriver Selenium, IAF framework(Keyword driven)
- ➢ Languages   : C, Core Java, SQL, VB-scripting.
- ➢ Bug Tracking Tool   : QC 11.0(ALM), Siebel8.1, JIRA ,Test Link, Qtest.
- ➢ Other Tools   : Maven, GetHub , ITK, SQL developer.
- ➢ Software Tools   : MS Office, Oracle 9i
- ➢ Operating System   : Windows XP/7/vista, UNIX, Linux

Tech Mahindra Limited, Bangalore (March 2014 to Till Date)

Project   :   **PSTN,ML, FL, Commitment plan, Cloud Voice.**

Client   **:** BT.

Domain   **:** Telecom.

Description   **:** The UKBSS Program is exploring a single strategic solution for BT that addresses the requirements for Global Services (GS), Retail (BTB) and Wholesale (BTW) together. It aims at Process rationalization, reusability of the systems design and re-use of the existing systems in the GS TSR stack.

Roles and Responsibilities:

- Mentoring the team on strategizing and executing the functional and automation testing using IAF framework.
- Responsible for Daily and weekly sanity automation script report.
- Review of Automation scripts and POM classes
- Maintenance of the automation scripts and POM classes.
- Running Automation regression suite for every Release to cover the regression.
- Understanding the User requirements by going through the design document.
- Identifying test scenarios and data requirement for executing test cases.
- Interaction with the Designers for understanding the Requirement in a better way.
- Interaction with the various component teams and development teams on regular basis to drive the team to get strategy to be followed.
- Effective defect Reporting and closure of the defect with proper Reason.
- Testing LIVE defect that are raised in Production.
- Working as Test Defect Manager for sanity issues whose responsibility is to ensure clean sanity on daily basis else run triage call with E2E components till sanity is cleared.
- Assigning requirements to individual testers to provide responsibility in testing the functionality.
- Extensively performed testing process to ensure the quality of the adaptor.
- Writing Test scenario's and Test scripts using Qtest Tool for JIRA Stories.
- Involved in Peer and Weekly Reviews of the Test scripts.
- Involved in the Execution of the Regression bed.
- Spin and deployment, Upgrading of Local and QA builds.
- Track the sprint details using JIRA application.

Accenture Services Private Limited, Bangalore (June 2012 to March 2014)

Company   **:** Accenture Services Private Limited**.**

Payroll Company   **:** Helios and Matheson information Technology Ltd.

Client   **:** JPMC.

Domain   **:** Banking.

Project   **:**   **Bill Payment, Quickpay, Transfers, Payroll.**

Description:

        Bill pay module mainly deals with the merchant payee and the on_us loan payments. Merchant payee are the payee that is added from the user end and there are different types of the payees like paper,ecom,internal,paystream these payees are mainly deficient between the lead time Using this payee we can schedule a one time and repeating payments , payments can also schedule for same day and future dated payment. A unique transaction is created for each payment.

Roles and Responsibilities:

- Extensively performed testing process to ensure the quality of the software.
- Writing Test scenario's and Test scripts and uploading to ALM(QC 11.0)
- Requirement mapping to Test scripts to ensure the coverage in ALM(QC 11.0).
- Involved in Peer and Weekly Reviews of the Test scripts.
- Creating the Test data using the Cast and AMS tool to generate accounts.
- Involved in the Execution of the Regression bed.
- Worked as the Release Poc for the projects.
- Conducted various types of testing(Smoke,Functional,System,Ad-hoc, Regression, Globalization testing and so on)
- Reporting bugs using ALM(QC 11.0)

Ariba Technologies Pvt. Ltd, Bangalore (March 2011 to Jan 2012)

Company : Ariba Technologies Pvt. Ltd, Bangalore

Project   : ᴀ ʀ ɪ ʙ ᴀ° **Spend Vis Management.**

Domain   : Bidding

Description: customers can generate reports based on their facts and dimensions, they can schedule the report to run in the background, customer can arrange the data and they can search as needed, Customers can drill or hide the row or column fields in the Report and based on the data in the report the different types of charts get populated and user can export the report into .xls or .csv format.

Roles and Responsibilities:.

- Modified Test Scenarios and Test Cases as per newly added CR's.
- Prepared Test case Design plan and Testing plan
- Spin and deployment, Upgrading of Local builds.
- Extensively performed manual testing process to ensure the quality of the software.
- Conducted various types of testing(Smoke,Functional,System,Ad-hoc, Regression, Globalization testing and so on)
- Reporting bugs Using Seibel Tool.
- Knowledge on recording scripts using Selenium Automation tool.
- Test case execution of Automation scripts.
- Created Some Automation Scripts using Stager and Validators.

Achievements and Extra Curricular Activities

- Received "Employee of the Month" award From TechMahindra.
- Received "Pat on Back" award From TechMahindra.
- Received "Go To" award From **Accenture.**
- Received "Customer Appreciation" award From **Accenture.**
- Participated in inter school games like cricket, chess, volley-ball
- Take part in Administrative Activities like Event Co-coordinator.

Hobbies

Internet Surfing, watching movies, listening to music, photo shopping.

Personal Profile

- Name   : Shiva Kumar S.J
- Date of Birth   : 28-07-1988
- Passport No   : L9367960
- Father's name   : Jayadevappa S.
- Marital status   : Married.
- Nationality   : Indian.
- Languages Known   : English, Kannada.
- Permanent Address   : #188, 3rd Block 'G' Cross Nagarbhavi 2nd Stage B'lore-72.

Declaration

I hereby to declare that all above information is true to best of my knowledge.

Place: Bangalore   (Shiva Kumar S.J