

Number	UC4
Name	Forgot Password
Description	Forgot Password
User	System
[The case begins when the user is in the app, forgets his or her password, and needs to reset the password to his or her Happy Class account.]	
1. Student goes to the home page of the Happy Class app	
	2. System presents entry screen
3. Student clicks on reset password link	
	4. System presents screen for user to enter Happy Class user name
5. Student types in user name or other identification means	
	6. System authenticates that the user exists
	7. System sends email to the email address linked to the Happy Class user name with a link to reset the password.
8. Student clicks reset password link in the email.	
	9. System presents page with Happy Class user name prefilled, a space to enter a new password, and a second space to verify password.
10. Student enters a new password and types the same password in the second space to verify.	
	11. System displays message that the new password was successfully updated.
	12. System presents Authenticate User/Login (UC3).
CONDITIONAL ACTION:	
LINE 13: Student types an incorrect user name (line 12) and the system can not authenticate that the user exists.	

	System presents error: user not found
	System goes back to LINE 11 of the use case.
CONDITIONAL ACTION:	
LINE 18: Student types mismatched passwords (LINE 17) and the system can not successfully change the password.	
	System presents error: passwords did not match
	System goes back to LINE 16 of the use case.