# Shivali Naik

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## **EDUCATION**

M.S., Information Management, Syracuse University, NY (CAS in Data Science) B.E., Computer Engineering, University of Mumbai, India

May 2018 (GPA 3.92) May 2015 (GPA 3.5)

#### **EXPERIENCE**

## CBS Interactive, Quality Assurance Intern, San Francisco, CA

June 2017 - Present

- Redesigned website's contest page based on Object-Oriented model and managed virtual servers to mitigate production downtime
- Enhanced video player with playback and ad features by identifying user needs which led to a profit of 10000\$/day
- Reduced 50% capital cost by leveraging a hybrid cloud to migrate test and development workload using vCloud connectors
- Communicated with 500+ users and made SWOT analysis which led to modification of website's navigation making it user friendly
  which in turn increased time-on-site by 2 hr/user
- Examined UI and UX by testing prototypes, maintaining elasticity, efficiency and availability of website and mobile application

# Tech Mahindra Ltd, Associate Engineer, Mumbai, India

Dec 2015 - June 2016

- Consulted clients on business continuity and disaster recovery during business model change and maintained their running status
- Revamped 10 major clients' service level agreements by improving its quality of service which led to 100% acceptance of agreement
   Tinyworld, Cofounder and Technology Analyst, Mumbai, India
   Jan 2014 Nov 2015
  - Developed interactive website for brick and mortar organizations by understanding their business model and deployed it on servers
  - Undertook 70% of data analytics by analyzing clients' specific needs and delivered competitive advantage to 10 clients
  - · Orchestrated the computing cloud capacity for clients based on their seasonal usage and recommended cloud models

## iSchool EMPLOYMENT

#### Teaching Assistant, Project Management Course, Syracuse University, NY

Aug 2017 - Present

- Configured lab settings beforehand, taught classes and handled class test by creating question and correcting answers
- Solved 100 students' doubts and monitored their progress on assignments by providing office hours for one on one doubt sessions Faculty Assistant, Syracuse University, NY

  Nov 2016 May 2017
  - Developed amazon mechanicalturk HITs for parallel and serial tasks and inspected if its response was satisfactory from workers
  - Analyzed and developed a data model to segregate keyword traffics with  $R^2 > 0.5$  and made data reports for faculty to review

#### **SKILLS**

- Programming Languages: R · SQL · PLSQL · Python · Tableau · C++ · Java · PHP
- Technologies/Framework: Jira · Cloud Management · VMware · AWS Amazon Services · Fiddler · MS Office

#### **LEADERSHIP**

# Internal Vice President of GSO, Syracuse University

Mar 2017 - July 2017

- Chaired 60 GSO senators in monthly senate meetings and resolved their concerns by increasing stipends of 5,000 graduate students'
- Oversaw all GSO committee's by actively communicating with them and asked to forfeit powers to the ones not meeting guidelines

  Secretary at Society of Women Engineers (SWE), Syracuse University

  Apr 2017 Present
  - Helped in organizing SWE regional conference and introduced guest speakers and their topics to the about 1000 attendees
  - Recorded and maintained the minutes of each board meeting for future boards reference
  - Organized Pro-fashionably to mentor 400 students on how to dress up professionally for career fairs

#### Grad Mentor iSchool, Syracuse University

May 2017 - Present

- Oriented 180 incoming students by mentoring them through personal experience on abroad studies, course selection and internships
   President of Student Council, University of Mumbai, India
   Aug 2011 May 2015
  - Produced monthly budget reports to the Board of Trustees by prior consultation with the Executive Board
  - Entered into agreements and contracts with agencies on behalf of student council and organized National Technical Fair

# **EXTRACURRICULAR**

- Won second price in the entrepreneur pitch competition at the central New York's Business qualifier amongst 100+ pitchers
- Awarded for conceptualizing a personalized TV Guide mobile application at CBS Interactive Internship
- Achieved Best Presentation of 2015 at state level competition on the topic of Cyber Security among 500+ presenters