Format for Investors Complaints Data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively)

Data for every month ending -

SN	Received from	Pending as at the end of last month	Received during the particula r month	Resolved during the particular month*	Total Pending during the particula r month #	Pending complaints > 1 month	Average Resolutio n time^\ (in days)
1	Directly	NIL	NIL	NIL	NIL	NIL	NIL
	from Investors						
2	SEBI	NIL	NIL	NIL	NIL	NIL	NIL
	(SCORES)						
3	Olook	NIL	NIL	NIL	NIL	NIL	NIL
	Exchanges (if relevant)				X		
4		NIL	NIL	NIL	NIL	NIL	NIL
	Sources (if						
	any)						
5	Grand	-	-	-	-	-	-
	Total						

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month#
1	February, 2025	NIL	NIL	NIL	NIL
2	March, 2025	NIL	NIL	NIL	NIL
3	April, 2025	NIL	NIL	NIL	NIL
4	May, 2025	NIL	NIL	NIL	NIL
5	June, 2025	NIL	NIL	NIL	NIL
	Grand Total	-	-	-	-

- ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
- * Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	NA	NA	NA	NA
2	2022	NA	NA	NA	NA
3	2023	NA	NA	NA	NA
4	2024	NIL	NIL	NIL	NIL
5	2025	NIL	NIL	NIL	NIL
	Grand Total				

