## **USER SCENARIOS**

Mini Project Title: Healthy Life Mobile Application

## Following are the user stories:

- 1. I am a customer, and i want to purchase medicines from the Healthy Life Mobile App
  - a. Login / Register on the main page by using your Username and Password.
  - b. Type the name of the desired medicines in the search box (Automatic phrase fillers from suggestions) or upload a prescription for automatic search.
  - c. Select the most appropriate option from the recommendations
  - d. Compare Price and Quality.
  - e. Add address, choose payment method
  - f. Confirm booking
- 2. I am a user of the application and I want to book an appointment with a dermatologist
  - a. Login / Register on the main page by using your Username and Password.
  - b. Choose Book Appointment Option.
  - c. Select Date, Hospital, Specialization, Mode of visit (Offline / Online).
  - d. Select the doctor from the list of Doctors Available.
  - e. Choose the most suitable time for you.
  - f. Confirm Booking.
  - g. SMS Intimation.
- 3. I am a user of the application with a prior online appointment booking and I want to video call the doctor.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to my account.
  - c. Select Upcoming appointments option
  - d. Select the desired option and click on the video call button.
  - e. Connect and interact with the doctor
  - f. Finally End the video call

- 4. I am a user of the Application and I want to post something about my healthy lifestyle on the blog.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to blog section.
  - c. Click on add post
  - d. Type in your post
  - e. Select Visibility
  - f. Post the article
- 5. I am a user of the Application and I want to cancel my appointment as I am busy on a specific day.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Select My Account Option
  - c. Upcoming Appointments
  - d. Choose the desired option
  - e. Click on More
  - f. Choose Cancel Appointment
  - g. Confirm Cancellation.
- 6. I am a doctor and I have to join an online appointment with my patient.
  - a. Login / Register on the main page by using the Username and Password provided by your clinic or Hospital respectively.
  - b. Choose the Most recent time slots of appointments from the home page.
  - c. Select the Patient with the current time.
  - d. Choose the video call option.
  - e. Add prescriptions simultaneously and digitally sign the prescription.
  - f. Confirm payment from your end before disconnecting from the call.
  - q. Disconnect
- 7. I am a user of the Application and I want to see the status of my Order.

- a. Login / Register on the main page by using your Username and Password.
- b. Go to My Accounts
- c. Select My Orders
- d. Choose the desired option from the list
- e. Click on More
- f. See current Status. Alternatively, the user can track their orders by using the clickable link provided by the shipment company on their registered phone number and email address.
- 8. I am a user of the Application and I wish to see my history of purchases.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to My Account.
  - c. Select Purchase History option.
  - d. Choose the desired option from the list.
  - e. Filter using dates or my name
- 9. I am a user of the Application and I wish to connect my Smart watch with the application.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Select My Account option.
  - c. Select My Profile option
  - d. Choose my devices
  - e. Choose the type of device, add a name.
  - f. Select Connect
- 10. I am a user of the Application and I wish to view my prescriptions.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to My Accounts
  - c. Manage Prescriptions
  - d. Filter using dates or by choosing the doctor.
  - e. Choose the desired prescription.
- 11. I am a user of the Application and I wish to add a prescription of my previous offline visit.

- a. Login / Register on the main page by using your Username and Password.
- b. Go to My Account
- c. Manage Prescriptions.
- d. Add Prescription
- e. Add date, doctors name, hospital name, charge, photo
- f. Click Add
- 12. I am a user of the Application and I wish to cancel an order.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to My Accounts
  - c. Select My Orders
  - d. Choose the desired option from the list
  - e. Click on More
  - f. Cancel Booking
  - g. Confirm Cancellation
- 13. I am a user of the Application and I wish to upload / change my profile picture.
  - a. Login / Register on the main page by using your Username and Password.
  - b. Go to My Accounts
  - c. Select My Profile.
  - d. Click on the current profile picture
  - e. Choose add / change option
  - f. Upload your photo from your mobile device
  - g. Drag/ Adjust
  - h. Click on Save.