

# Shivam Panigrahi

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## EDUCATION

<b>Thakur College of Engineering and Technology</b> Bachelor of Engineering	Mumbai, Maharashtra May 2022
<b>Symbiosis International University</b> Master of Science (Computer Applications)	Lavale, Pune April 2024 - Present

## SKILLS

**Languages:** Python, Javascript, C++, Html, CSS  
**Database:** SQL Database, MSSQL, MySQL  
**Software:** GitHub, Postman, Figma, Adobe XD  
**Hardware:** System administration, Network configuration, Tech Support

## WORK EXPERIENCE

<b>Arcon TechSolutions</b> <b>Implementation Engineer</b>	Mumbai, Maharashtra Jun 2022 - Present
<ul style="list-style-type: none"><li>• Implemented and installed solutions on customer test and production environments, both onsite and remotely.</li><li>• Proficient in MSSQL and MySQL database management, as well as configuring features such as alert/notification settings, auto-onboarding, application gateway deployment, command profiling, dual-factor authentication, and video/text log configuration.</li><li>• Conducted troubleshooting and diagnosis of customer-reported issues across various solution levels.</li><li>• Responded promptly and positively to customer requests and tickets, ensuring satisfaction.</li><li>• Prepared, reviewed, and ensured accuracy of technical documentation.</li></ul>	

## PROJECT EXPERIENCE

<b>Arcon TechSolutions</b> <b>Diligenta LTD</b>	Mumbai, Maharashtra June 2023 - Present
<ul style="list-style-type: none"><li>• Led comprehensive Privileged Access Management (PAM) deployment, covering hardware readiness, data gathering, feature configuration (e.g., Alerts, Command Profiling), SIEM integration across four tenants.</li><li>• Managed intricate architecture for multi-tenant operations, overseeing setup, onboarding, and testing to ensure seamless functionality and robust security.</li></ul>	

<b>Arcon TechSolutions</b> <b>Indian Army - IITM</b>	Mumbai, Maharashtra Dec 2023 - Present
<ul style="list-style-type: none"><li>• Oversaw MySQL database management and led SIEM operations, configuring alert settings and authentication.</li><li>• Provided seamless support, swiftly resolved issues, and enhanced system performance for comprehensive security monitoring.</li></ul>	

<b>Personal Project</b> <b>FlaskBook - A Simple Social Media Platform</b>	Mumbai, Maharashtra Feb 2024 – April 2024
<ul style="list-style-type: none"><li>• FlaskBook Development: Led development of FlaskBook, a Flask-based social media platform enabling secure user sign-up, login, post creation/deletion, and flash message feedback.</li><li>• Enhanced User Interaction: Implemented post editing and commenting features, fostering user engagement and interaction within the platform.</li><li>• Optimized User Experience: Ensured seamless usability with pagination for posts and responsive design, catering to diverse user devices and screen sizes.</li><li>• Security and Performance Prioritization: Strengthened security via email verification, introduced user roles for administration, and focused on performance optimization through unit testing and API development for reliability and scalability.</li></ul>	

## CERTIFICATION

<b>Meta</b> Programming with JavaScript	Sep 2023 - Nov 2023
<b>Google</b> Foundations: Data, Data, Everywhere Google	Feb 2023 - Feb 2023
<b>MKCL</b> KLIC Certificate in Java Programming	Jan 2023 - March 2023