#### CONTACT

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Lidcombe , Sydney

https://www.linkedin.co in m/in/shivamani-bartaula-3a5a61152/

https://shivamanibrt.gith ub.io/portfolio/

#### **EDUCATION**

## Diploma And Advanced Diploma in IT

Australia Institute of Business And Technology / Sydney / May, 2018 - August, 2020

# Bachelor Of Information Technology

Kings Own's Institute / Sydney / October, 2020 - October, 2022

#### **Job ready Programme**

Dented Code / Sydney / October, 2022 - Present

 The Job Ready Program is a work readiness program designed to prepare university graduates for the professional ICT workforce.

#### **REFERENCES**

Provided upon request.

### Shivamani Bartaula

Hi, I am Shivamani, a software engineer with one year of experience in front-end web development and desktop support. I am seeking an entry-level position in the IT industry with full-time working rights in Australia under a 485 Visa.

I specialise in the following.

HTML | CSS | JavaScript (React.js)| WordPress | Figma.

Desktop support | Customer support

#### **EXPERIENCE**

### Desktop rollout Engineer

Lenovo / Sydney / December, 2022 - Present

- Provide 1st level troubleshooting for end users
- Experience working with Service Desk ticketing systems, including ticket priority management and escalations
- Basic Hardware and Network troubleshooting recognition
- IMAC's

#### Software Engineer at Wodonga Urban Landcare

 Developed and customized a WordPress website from scratch using DIVI for Wodonga Urban Landcare Melbourne as a major college project. <a href="https://wodongalandcare.org.au/">https://wodongalandcare.org.au/</a>

