Shivamani Bartaula

Strathfield , Sydney • +61414449540 • shivamanibrt03350@gmail.com

in @ https://www.linkedin.com/in/shivamani-bartaula-3a5a61152/

A Bachelor of Information Technology graduate seeking a web developer position in Information Technology. I am able to bring my enhanced ability in multitasking and problem-solving to provide effective and efficient solutions for technical matters. I specialize in HTML, CSS, and JavaScript programming, and worked as a desktop rollout engineer. I am eager to learn and further develop my career and can bring significant value and dedication to the role to achieve organisational objectives.

Highly efficient at providing personal and remote support. Results-oriented and self-directed team player with an unsurpassed work ethic and energetic personality. Organized and motivated employee eager to apply time management and organizational skills in various environments. I am seeking opportunities to expand my skills while facilitating company growth.

HTML | CSS | | JavaScript | WordPress.

EXPERIENCE

Desktop rollout Engineer   Sydney

Lenovo   Dec, 2022 - Present

- Provide 1st level troubleshooting for end users
- Experience working with Service Desk ticketing systems, including ticket priority management and escalations
- Basic Hardware and Network troubleshooting recognition
- IMAC's

EDUCATION

Diploma And Advanced Diploma in IT   Sydney

Australia Institute of Business And Technology   May, 2018 - Aug, 2020

Bachelor Of Information Tehnology   Sydney

Kings Own's Institute   Oct, 2020 - Oct, 2022

Job ready Programme   Sydney

Dented Code   Dec, 2022 - Present

The Job Ready Program is a work readiness program designed to prepare university graduates for the professional ICT workforce. Topics include business communication, workplace relations and practices, WH&S, professional networking, report writing and effective presentation skills.

SKILLS

HTML / CSS / Javascript, OS Installation, Bios, Customer Support

LANGUAGE

English, Nepali, Hindi

REFERENCES

Provided upon request