Data Collection Questionnaire

Survey questions:

General
1. Demographics - Age group/ Gender/ Occupation (Business Professional, Student)?
2. Reliance on Google applications?
3. Preference of browser? Chrome/ Edge/ IE/ Firefox?
4. Preference of platform for appointment management? Android/ Chrome Plugin/ Web application

Solution 1 - Google apps script
1. Required functionalities are available? Yes/No/Suggested additions(q2)
2. Would you like to see another feature here which you would use a lot? Text
3. Which features are most useful? (Multiple answers)
    a. Report extraction
    b. Reminder emails
    c. See Calendar
    d. Subscribe to another calendar
    e. Appointment scheduling
4. Is the interface easy to use (user friendly)? 1-5 scale
5. How convenient is the reminder system (email)? 1-5 Scale
6. How would you rate overall satisfaction? 1-5 scale
7. Is the speed and performance satisfiable as per your needs?
8. Any other suggestions/ inputs?

Solution 2 - Android
1. How convenient to see the events of a particular date.
2. Which accounts have they added/plan to add out of the available options?
3. Did you find the login access system easy to use?
4. Is there any other account type they wish to be added? We would love to extend the same provided we can access it.
5. Let us know of any feature you would like to see in the app.
6. Is the interface easy to use(user friendly) ? 1-5 scale
7. How would you rate overall satisfaction? 1-5 scale
8. Is the speed and performance satisfiable as per your needs?
9. Any other suggestions/ inputs?

Solution 3 Appointment viewing Webapp
1. Does the functionalities serve your needs? Yes/No/Suggested additions(q2)
2. Would you like to see another feature here which you would use a lot? Text
3. Do you find the report view directly on opening the browser useful?
4. Is the interface easy to use (user friendly)? 1-5 scale
5. How would you rate overall satisfaction? 1-5 scale
6. Is the speed and performance satisfiable as per your needs?
7. Any other suggestions/ inputs?

User interview questions

The discussion would start on the basis of the survey questions and then go into asking about experiences and suggestions. Some of the questions would be on the lines as mentioned below:

1. How convenient was it for you to use the application?
2. Tell us about your experience using the app.
3. Tell us about the feature you find most useful.
4. Suggestions as to what additions would be useful for your day to day appointment management.
5. How was the interface to interact with? Suggestions on how would you like to see the same (if any).