

Ashish Kulkarni



PERSONAL DETAILS

Address: E 102.Surya Skies , Punawale ,Pune ,Maharashtra.

Email Id: ashish.kulkarni821@gmail.com

Mobile: 09987690414

EXPERIENCE

Total Experience: 12 years

Salesforce Experience: 10 years

CERTIFICATIONS

Certification Acquired: PD1, ADM 201,Sales Cloud, CPQ Certified,App Builder,Sharing and Visibility(Verification Email ID: ashish.kulkarni4@cognizant.com)

KEY TECHNICAL SKILLS

- Strong expertise on Salesforce.com platform.
- Strong expertise on Veeva crm platform.
- Extensively worked on Visualforce and Apex.
- Hands on experience in Customizations, Configurations, Workflows, Process builder and Approval Processes ,Lightning components.
- Familiar with working on Reports and Dashboards
- Worked on ticketing tools like HPSD, Support Central, Clarify and Service Now (cloud based)
- Data loads Activities.
- Deployment using Change set ,Ant and Github.

PROFESSIONAL ACHIEVEMENTS

- Have been awarded Delivery Achiever Award for 2013 (iGate)

WORK EXPERIENCE

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| • Cognizant (Position: Tech Lead) | Nov 2015 - Present |
| • Igate (Position: Sr Software Engineer) | Nov 2010 – Nov 2015 |
| • RIL (Position: Software Engineer) | Nov 2007 – Feb 2009 |

KEY ASSIGNMENTS

ASSIGNMENT I: Pacific Gas and Electricity (PG & E)

Description : The Pacific Gas and Electricity is an American investor-owned utility(IOU) with publicly traded stock that is headquartered in Pacific gas and electricity building in San Francisco California.PG&E provides natural gas and electricity to most of the northern two thirds of California.

Role: Project Manager

Highlights:

- Meeting with the business and understand the business requirements.
- Provide effort estimation and approach for service operations.
- Worked on Triggers, Batch apex, Process builder and lightning components.
- Code review and incorporation of Best Practices.

ASSIGNMENT II: Cushman & Wakefield

Description: Cushman & Wakefield Inc. is an American commercial real estate services company, which provides commercial real estate services to their clients using Salesforce.com.

Role: Technical Lead.

Highlights:

- Requirement gathering and Analysis.
- Worked on Triggers, Batch apex, Process builder. Apex classes.
- Worked on Data Migration using data loader.
- Code review and incorporation of Best Practices.

ASSIGNMENT III: Sanofi DCV Veeva Application.

Description: Enhancement and Support for Sanofi Salesforce Veeva application for US based Sales representative.

Role: Technical Lead.

Highlights:

- End to end responsibility for deployments of enhancement in both minor and major release.
- Involved in estimations of new Requirements.
- Configure Veeva crm according to client need.
- Responsible for development of custom veeva components using force.com customization and configuration.
- Understand data and integration with different systems.
- Work with end users to troubleshoot the issues.
- Driving Work Stream Review / Weekly Status Meets with the Client Teams
- Worked on Report and Dashboards.

ASSIGNMENT IV: Walter Scott

Description: Development and Enhancement for Walter Scott Salesforce Implementation for Quarterly Releases

Role: Developer.

Highlights:

- Involved in daily scrum calls, Monthly Sprint.
- Involved in customer interaction to configure application according to their need.
- Responsible for End to End Delivery for every Release
- Worked on Triggers, Apex Classes and Workflows.Approval Process.
- Developed reports according to business need.

ASSIGNMENT V: GE

Description: Enhancements and Support for GE Sales Cloud implementations

Role: Developer.

Highlights:

- Introducing and implementing enhancements as per the business requirements
- Worked on Triggers , Apex classes , workflows, Approval Process.
- Customer Interactions
- Driving business calls

- Reports and scheduling of reports
- Refinement of Apex and Visualforce code

ASSIGNMENT VI: SUPPORT CENTRAL - SFDC USER PROVISIONING

Description: Automating User Provisioning (User Creation) such that, when a User logs a Support Central ticket, to create a new User in Salesforce, an auto generated email from Support Central triggers the SFDC email settings and the User is automatically created, which in turn send another email notification to the concerned user.

Role: Developer.

Highlights:

- Assisting the Support Central Workflow
- Creations of the SFDC email class to handle the acceptance of the email from SC (In bound email services)
- Developing the out bound email class to send out the notification to the user

EDUCATION

- Graduate- B.E (IT) from BAMU(Aurangabad) University
- HSC from Maharashtra Board
- SSC from Maharashtra Board