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| **Role**  Salesforce Developer  Email:shivamnikhade89@gmail.com  Mobile:+91-7020546910  **Key Technical Skills & Knowledge**   * Salesforce.com (Configuration and Customization) * Force.com (Apex Class, Triggers, Aura) * Trailhead Total Badges:   Badges: 148  Points: 141300  Super Badges: 6  Profile link: https://trailblazer.me/id/snikhade  **Education Details**   * **B.E.**(Comp) (2016 - 2020) * 7.71 CGPA * **XII** (2016) * 73.08% * **X** (2014) * 91.20% |  | Profile Summary   * A result oriented professional having 2 year of project experience in CRM * Have strong technical knowledge in Apex and SOQL. * Experience in Salesforce customization, configuration. * Excellent Interpersonal skills and outstanding problem solving skills.   **A brief overview of skill sets is mentioned below:**   * Good Experience in Customization Implementation of SFDC Application using Apex Classes, Triggers, Workflows & Validation rules. * Worked on Batch Apex, Schedule Apex and apex controllers * Configured Salesforce.com application including Roles, Profiles, Permission Set, OWD, Sharing Rules, Users, Custom Settings and Custom Metadata. * Experience in Aura & Flows * Worked on writing Test Classes for Apex Classes and Triggers. * Good Knowledge on Understanding of Various Business Processes in Salesforce.   **Technical Skills**   * **Force.com**: Salesforce Configuration, Security Model, Apex including Triggers, Classes, Visual force Pages, Test classes, Workflows, Validation Rules, Record Type, Report Types, SOQL, Aura Components * **Programming Language:** Apex, JavaScript, SOQL, Java * **Tools:** Apex Data Loader, Workbench, Microsoft Visual Studio Code * **Front End Technology:** HTML, CSS, JavaScript.   **Project Experience**   * **Project:** Energy & Utility   **Customer:** Pacific Gas and Electricity (PG & E)  **Company:** Cognizant  **Period:** Feb 2022 – Present  **Role & Responsibility:**   * Discuss projects with senior employees and recommend Salesforce-based solutions * Understanding the scope and requirements and its defect free implementation. * Design, modify and implement software applications to improve work efficiency using Apex Classes, Triggers, Flows, Test Classes, Workflow Rules, Batch Classes and Schedulable Classes * Enhancement in existing functionality of different applications. * Resolve defects raised by product owners. * **Project:** Energy & Utility   **Customer:** Pacific Gas and Electricity (PG & E)  **Company:** Cognizant  **Period:** April2021 – Feb 2022  **Role & Responsibility:**   * Understanding the client’s requirements and analyzing the technical feasibility * Interact with customer to get clarification in the requirement if needed * Analyze technical requirement and get understanding on the existing flow * Understanding the scope and requirements and its defect free implementation. * Creating Apex Classes, Test Classes. * Involved in security levels and privileges by customizing Salesforrce.com Profiles and Roles. * Creating and Assigning Role Hierarchy, Profiles, Sharing Settings, Permission Sets and OWD Settings. * Resolve Production defects. * Actively participated in deployment activities upon various environments and handling post deployment activities and defects. |