SHIVAM RATNANI
SOFTWARE DEVELOPER

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OVERVIEW

Class of 2026 Computer Science and Data Science in the University of Wisconsin – Madison
Junior Standing

EXPERIENCE

Parcel Specialist ● University of Wisconsin-Madison ● Madison, WI
October 2022 to Present
- Worked to ensure a positive and hassle-free customer experience.
- Settled any customer disputes in a professional and pleasant manner.
- Provided customers with their respective parcels
- Organized parcels based on our organization system

IT Intern ● PerkinElmer ● Lawrence, MA
July 2021 to August 2021
- Worked with remote users to cross-network and provide files to remote employees
- Operated and managed a network involving user accounts, computers, doorcards, printers, and storage on servers.
- Repaired problematic computers, managed all of Google's admin suite, and set up computers for new employees.

Projects ● Website
- HTML code and CSS Styling

Projects ● Website
- React.js and Material UI

Projects ● Amazon Web Scraper
- Uses an amazon link to compile reviews and output a single in depth review using Artificial Intelligence

Projects ● Connect 4
- Created a 2 player game of Connect 4 with a graphical user interface

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Classes Taken:
Programming 1, 2, & 3 (JAVA)
Introduction to AI

KEY SKILLS

- ARTIFICIAL INTELLIGENCE
- C++
- C#
- JAVA
- PYTHON
- REACT.JS
- MATERIAL UI
- HTML
- CSS
- JAVASCRIPT
- DATA ENTRY
- SQL & NOSQL
- R & R STUDIO
- CUSTOMER SERVICE
- MULTILINGUAL
- ANALYSIS SKILLS
- UPSELLING

Swim Instructor • Atlantis • Nashua, NH
December 2021 to August 2022

- Created course curriculum and led several swim instruction classes for children and adults.
- These ranged from private 1 on 1s and group lessons
- Completed a certification program

Teacher • Kumon Math & Reading • Westford, MA
January 2019 to March 2020

- Explained math and reading concepts to kids
- Assisted them with homework
- Graded their homework and tests

VOLUNTEERING

Volunteer • Chelmsford Senior Center • Chelmsford, MA
06/2019 - 08/2019

40 Hours of Volunteer Service
Volunteer Hours Consisted of:
- Morning Assistance with food and beverages 1 on 1 and group activities with seniors Helping seniors exercise in the gym
- Helping Seniors to the restroom
- Handing out lunch to the seniors

Colleen Normandy (Program Manager) wrote:
"Shivam is a wonderful young man who easily became a great source of support to the clients and staff of the Day Program. He has a great smile and is so kind-hearted and caring. We have been so lucky to have him as a volunteer."

Volunteer • Boys and Girls Club of Nashua Swim & Dive • Nashua, NH
01/2015 - 07/2020

200+ Hours of Volunteer Service
- Helped younger kids age 5 to 12 with proper stroke technique and overall swim endurance.
- Often coached their entire practices using a predeveloped set of exercises.
- Exercises were created by our coach.

OTHER EDUCATION

- WESTFORD ACADEMY
- 4.0 GPA WEIGHTED & 3.75 GPA UNWEIGHTED
- AP CLASSES I HAVE TAKEN:
- AP AB CALCULUS
- AP PSYCHOLOGY
- AP ENVIRONMENTAL SCIENCE
- AP COMPUTER SCIENCE A
- AP STATISTICS
- AP US HISTORY
- BUSINESS COURSES TAKEN:
- ENTREPRENEURSHIP
- ACCOUNTING
- MARKETING
- MANAGEMENT

AWARDS

DECA Internationals (ICDC) ● Westford, MA
01/2015 - 07/2020

- Qualified for International Career Development Conference (ICDC) 3 years in a row in my event: Automotive Services Marketing (ASM)
- Came 2nd at Districts and 5th at States in 2020 for Massachusetts (ICDC Qualification)
- Came 1st at Districts & 2nd at States in 2021 for Massachusetts (ICDC Qualification)

Swimming Nationals ● Saint Petersburg, Florida
04/2016 - 04/2020

- Qualified for nationals at Boys and Girls Club of Nashua Swim & Dive 5 years in a row
- Was top 25 in my event 4 years in a row

REFERENCES

[Available upon request.]